# **Kim-Long Tran Vo**

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#### **Summary**

• Innovative Full-stack Senior Software Engineer with a proven track record of leading transformative technology initiatives that drive substantial growth and operational excellence. Offers a dynamic blend of technical expertise in the following languages: JavaScript, ES6, React, TypeScript, Python, jQuery, Shopify Liquid/Templating Language, HTML/CSS, including css frameworks and preprocessor like Tailwind CSS, Bootstrap, SASS. Experienced in building out automation using platforms such as Microsoft Azure Functions, Google Cloud Functions, and Zapier. Well-versed in both relational and non-relational databases, including SQL Server (RDBMS), Google Firebase, and MongoDB. Coupled with strategic leadership in building scalable, interactive software solutions. Demonstrated success in creating advanced E-Commerce platforms and web applications using MERN stacks, leading to a tripling of company revenue from \$60 million to \$180 million within two years. Excels in API design, data engineering, and data management, automation, and integration, showcasing a unique ability to lead and carry out projects from end to end, develop scalable software solutions, and enhance data coherence across systems. Adept at fostering innovation and a culture of high performance, with a specialized focus on system design and improving the user experience.

### **Experience**

Trusted Tech Team - Senior Software Architect - Irvine, CA (Dec 2020 - Present).

- Operations & Strategic Leadership: As a senior member of the operations department, played a critical role in supporting all organizational departments technologically. Led the development and implementation of Standard Operating Procedures (SOPs) and processes, underlining the department's central role in ensuring operational excellence and technological advancement across the board.
- Technical Leadership & Architecture: Guided technology choices, code reviews, and architecture. Developed a culture of innovation and high performance.
- Frontend Development: Specialized in React TypeScript, GraphQL, Bootstrap, Tailwind CSS and Gatsby to develop dynamic, user-centric interfaces. Significantly contributed to the company's growth by designing and building out the entire new E-commerce store and blog page using Shopify, jQuery, Liquid, and React TypeScript. This innovation played a pivotal role in elevating the company from a \$60 million to a \$180 million enterprise within two years. The E-commerce site also serves as an account management page where customers can modify their Microsoft cloud subscriptions. Implemented Chargebee and its API for managing customer payments and subscriptions efficiently, in conjunction with the Microsoft Partner Center API for comprehensive subscription management. Integrated a third-party application to leverage Single Sign-On (SSO), enhancing user experience and security.
- Backend Development:
  - Attributions and Analytics:
    - Developed and implemented **Google Cloud functions** to capture and analyze customer data for **marketing attributions**. Managed the integration of these functions with **Google Firebase** to store **non-relational data**, facilitating **advanced analytics** and **strategic marketing decisions**.
  - Data Engineering & Data Management:
    - Addressed fragmented data challenges by utilizing **Node.js**, **Azure Functions**, **Blobs**, and **Zapier**, streamlining data aggregation for the org.
    - Lead/leading an ETL pipelines project to solve fragmented data issues, by deploying Azure Functions, Azure
      Data Factory, SQL Server, and Azure Synapse Analytics across bronze, silver, and gold tiers, with various
      NodeJS Azure functions and SQL queries at each stage for efficient data management.
  - Automation & Integration:

- Netsuite Rollout: Led the seamless Netsuite implementation for the finance department, overcoming Shopify
  integration challenges. Developed a custom Slack command/bot for efficient data transfer, enhancing
  operational efficiency.
- Tech Support Automation: Implemented Python scripts in Azure Functions and integrated with Zapier,
   Chargebee API, Microsoft Partner Center API, and Zoho Desk API to automate tech support processes,
   improving customer service and efficiency.
- Tech Support Tools: Built a Slackbot on Azure using Node.js to facilitate interaction with Slack users and the Partner Center API, increasing the tech support team's efficiency and reducing Service Level Agreement time.
- Sales Support Tools: Developed a Google App Script-based Google Sheets report for the sales team, integrating Google Firebase and Microsoft Partner Center API for accurate pricing data, aiding in sales calls.
- Inventory Management Web Application: Developed a React TypeScript web application for inventory management and license dispensing, which significantly upgraded from an outdated Google Sheets system to a more efficient and accurate solution. This application utilizes a custom-built API using Node.js and Express, designed to interact with webhooks for real-time inventory count management in Netsuite. This enhancement not only improved inventory tracking accuracy but also operational efficiency for the support/fulfillment team.

## **Teefury - Shopify Developer** – Irvine, CA (March 2020 – Nov 2020).

- Developed a **React** app using the **MERN** stack (with **MariaDB** in place of **MongoDB**) to serve as a central hub for artists to submit their artwork. The app streamlined the process for product managers to select artworks for printing on various products, facilitating efficient management of artist commissions and product selection. This solution **significantly enhanced operational efficiency**, **accuracy** in **payments**, and time-saving, contributing to the company's **growth** and operational excellence
- Held and ran weekly **agile sprint planning**. Create timelines for the development and deployment of all technological services. Ensure that technological resources meet the company's short and long-term needs.
- Implemented and maintained **5 different E-Commerce stores.** Experienced in Shopify Front and Back-end development. Proficient with **Liquid**, **JQuery**, **vanilla JS**, **Bootstrap**, **Tailwind CSS** as well as **MERN** development stack.
- Worked closely with the marketing director and designers to turn marketing campaign mockups into **pixel-perfect** pages. Also worked with third-party developers to help implement **E-Commerce**, **Shopify** 3rd party apps, and custom **scripts**.

### **Codazen - Web Developer** – Laguna Hills, CA (Oct 2019 – February 2020).

- Experienced in implementing responsive HTML layouts and custom themes based on wireframes and mockups.
- Utilized Git / Github to participate in an agile team environment and pair programming process.
- Efficiently managed and delivered content to websites by utilizing **GraphQL** and **Contentful CMS**.
- Swiftly built web animations (vector graphics scripting) by utilizing various frameworks, such as Gatsby and React

#### Tech Summary

- Javascript
- JQuery
- Shopify Liquid
- HTML5 /CSS3
- SASS/SCSS
- React
- Typescript
- Pvthon
- ThreeJs

- Google Appscript
- Cloud/Lambda functions
- Redux
- GraphQL
- Nodejs
- Express
- C#

- Azure/AWS/G CP
- MongoDB
- SQL
- Gatsby
- Git
- NoSQL
- Tailwind CSS
- SASS

### Education

Redwood Code Academy – Costa Mesa, CA

• Career development in computer programming

California State University Fullerton – Fullerton, CA

• Bachelor's in Information Systems