

(SW)		
Use Case Title	Join Newsletter	
Primary Actor	User	
Level	Full Description	
Stakeholders:	Publishers, Users	
Related use cases		
Precondition:	User is not already subscribed to the newsletter	
Postcondition	User is subscribed to the newsletter and starts receiving updates	
Trigger:	User thinks about subscribing to a publisher's newsletter	
Main Success Scenario:	Actor	System
	1 User navigates to the subscription page	2.1 Displays subscription page with newsletter details
	2 User enters email and clicks "Subscribe"	2.2 Validate email format and check for availability
	3 User is redirected to a confirmation page	3.1 Send a confirmation to the user
	4 User clicks on the confirmation link in their email	4.1 The user is marked as subscribed and starts receiving the newsletter
Exceptions	2.1 If the Users email is in an invalid format, send an error message and ask them to add a valid one.	
	2.2 If the email is already subscribed, display a message that says "You are already subscribed" to notify user and prevent further attempts	
	3.1 If User does not click the confirmation link in their email, they will not be subscribed. Send a reminder after a set amount of time (between 24-48 hours)	

(SW)		
Use Case Title	Read Content	
Primary Actor	User	
Level	Full Description	
Stakeholders:	Users, Publishers	
Related use cases	<i>Join Newsletter, Schedule Post, Manage Notifications</i>	
Precondition:	User is subscribed to a newsletter	
Postcondition	User has read the newsletter's latest content	
Trigger:	User thinks to read a newsletters content	
Main Success Scenario:	Actor	System
	1 User navigates to the content section of a newsletter	2.1 Display a list of recent posts or articles
	2 User clicks on a specific post to read	2.2 Display the content of the selected post
		2.3 Displays all/additional content on the related post
Exceptions	2.1 If the content is unavailable/removed, display a message saying "This content is not available" and provide other suggestions	
	2.2 If the user is not subscribed to the newsletter, prompt the user to subscribe before allowing them access to the content	
	2.3 If there is a loading error, display an error message and prompt user to retry	

(OA)		
Use Case Title	Schedule a Post	
Primary Actor	Publisher	
Level	Full Description	
Stakeholders:	Publishers, Users	
Related use cases	<i>Create Post, Read Content, Manage Notifications</i>	
Precondition:	Publisher is logged in, Publisher has permission to post content, Publisher has drafted a post ready to schedule	
Postcondition	The post is scheduled to be published at a specific time	
Trigger:	Publisher thinks schedule a new post	
Main Success Scenario:	Actor	System
	1 Publisher clicks "Create Post" + button	1.1 Display an option to create a new post
	2 Publisher creates or selects an existing post draft	2.1 Save the post as a draft
	3 Publisher clicks "Schedule Post" option	3.1 Prompt the Publisher for a date and time for scheduling
	4 Publisher selects the desired date and time and clicks "Schedule"	4.1 Save the post and schedule it to be published at the chosen time
	5 Publisher is notified that the post is successfully scheduled	5.1 Add the post to the publishers "Scheduled Posts" list
Exceptions	1.1 If the Publisher enters an invalid date/time, display an error message and prompt them to select a valid date/time	
	2.1 If the post is incomplete (missing title or body), prevent the user from scheduling and display a message asking the publisher to complete the post before scheduling	
	3.1 If there is already another post scheduled from the same date & time, prompt the publisher to choose a different date/time and display available slots.	

(SW/OA)		
Use Case Title	Create Post	
Primary Actor	Publisher	
Level	Full Description	
Stakeholders:	Publishers, Users	
Related use cases	<i>Schedule Post, Manage Notifications, Read Content</i>	
Precondition:	Publisher is logged in, Publisher has access to create a post	
Postcondition	The post is created and saved as a draft or schedules for publishing	
Trigger:	Publisher thinks to upload an article and writes it	
Main Success Scenario:	<div>Actor</div> <div>System</div> <div>1 Publisher navigates to "Create Post" + button</div> <div>2 Publisher enters the title and content for the post</div> <div>3 (optional) Publisher adds attachments/media to the post</div> <div>4 Publisher reviews and finalizes the content</div> <div>5 Publisher clicks "Save Draft", "Schedule Post" or "Publish Now" to save the post</div> <div>1.1 Display the post-creation interface with input for title, body, images, etc.</div> <div>2.1 Validate input fields to ensure no required fields are empty</div> <div>3.1 Uploads and previews images or attachments.</div> <div>4.1 Display a preview of the post formatting</div> <div>5.1 Save the post as a draft, schedule post for specific date/time, or publish immediately</div>	
Exceptions	<div>1.1 If a input field is left blank, display an error message and prompt the publisher to complete it before saving or publishing</div> <div>2.1 If there is an upload issue with images, video, or attachments, display an error message and prompt the publisher to try reuploading</div> <div>3.1 If the content contains invalid file formats/types, display an error message and prompt the publisher to select a proper format</div>	

(SW)

Use Case Title	Manage Notifications
Primary Actor	User
Level	Full Description
Stakeholders:	Publishers, Users
Related use cases	<i>Join Newsletter, Read Content, Send Message</i>
Precondition:	User is logged in, User is subscribed to at least one newsletter
Postcondition	Users notification preferences are updated, and notifications are adjusted accordingly
Trigger:	User think to change their notification preferences/settings
Main Success Scenario:	Actor
	1 User navigates to "Notification Settings" section
	2 User selects or deselects the settings they wish to receive
	3 User saves their preferences

System
1.1 Display current notifications preferences
2.1 Update the notification preferences per the users selections
3.1 Confirm the changes and update the notification settings

Exceptions	2.1 If the settings cannot be saved to to network issues, display error message and allow user to retry saving
	3.1 If User navigates to the settings without making changes, confirm no updates are necessary and redirect them back to the previous page.

(SW)

Use Case Title	Send Messages
Primary Actor	User
Level	Full Description
Stakeholders:	Publishers, Users
Related use cases	<i>Send Audio Message, Send Video Message, Send Attachment, Moderate Chats</i>
Precondition:	User is logged in, User has access to a chat or comments within a newsletter
Postcondition	The message is sent to the selected recipient(s) and stored in their conversation history
Trigger:	User thinks to create a message within a chat or comment section
Main Success Scenario:	Actor

- 1 User navigates to the chat or message interface
- 2 User types a message
- 3 User clicks "Send" button
- 4 The message is posted in the chat or message section
- 5 User receives confirmation the message was sent

System
1.1 Display the chat or message history interface
2.1 Activate the send button once the User starts typing
3.1 Add sender's name, profile image, and timestamp to their message
4.1 Message is visible to all members in the chat
5.1 System updates the chat with the new message

Exceptions	<ol style="list-style-type: none"><li>1.1 If the User is not logged in, prompt them to log in before they can send a message</li><li>2.1 If the message exceeds the character limit, display an error message and ask the user to shorten the content</li><li>3.1 If the User attempts to send an empty message, disable the send button and prompt the User to enter text</li><li>4.1 If the message cannot be delivered, display an error message and allow User to retry</li></ol>
------------	---

(SW)

Use Case Title	Moderate Chats
Primary Actor	Publisher
Level	Full Description
Stakeholders:	Publishers, Users
Related use cases	<i>Send Message, Manage Notifications, Filter Content</i>
Precondition:	Publisher is logged in, Publisher has permission to moderate chats, Publisher is in an active chat
Postcondition	The message/content is approved, removed, or flagged based on the Publisher's moderation actions
Trigger:	Publisher receives a content flag or thinks to moderate a chat/comment section
Main Success Scenario:	Actor

- 1 Publisher navigates to the chat/comment moderation panel
- 2 Publisher reviews any flagged content or other message content
- 3 Publishers decides to either approve, delete, or flag a message for further review
- 4 Publisher submits their action and receives a confirmation

System
1.1 Display a list of recent messages or comments flagged for review
2.1 Display the message along with the sender's name, timestamp, and any flags/reports
3.1 Update the message status according to the publishers actions
4.1 The changes immediately show in the chat/comment section based on the moderation actions

Exceptions	1.1 If the publisher does not have moderation permissions, deny access to the moderation panel and display an error message
	2.1 If there is an error while flagging or deleting a message, display an error message and prompt the publisher/moderator to try again
	3.1 If a message has already been moderated, notify the publisher and prevent them from duplicating an action on the same message

(SW)

Use Case Title	Filter Content
Primary Actor	Publisher
Level	Full Description
Stakeholders:	Publishers, Users
Related use cases	<i>Send Message, Moderate Chats, Send Content</i>
Precondition:	Publisher is logged in, Publisher has permission to filter content, Content is available for filtering
Postcondition	Content is filtered according to the publishers criteria
Trigger:	Publisher thinks to filter chat/comment/post content
Main Success Scenario:	Actor
	1 Publisher navigates to the content filter settings
	2 Publisher selects the filter criteria they want to apply
	3 Publisher click "Apply Filters"
	4 Publisher receives confirmation the filter has been applied
Exceptions	2.1 If the filter cannot be applied to the content, show an error message and prompt the publisher to retry
	3.1 If the filter criteria are too broad, causing all content to be hidden, alert the publisher and ask if they would like to refine their settings

System
1.1 Display available filter options
2.1 Validate filter criteria
3.1 Apply selected filters to the content, hiding anything that does not match the criteria
4.1 Update the content display based on the new filter settings



(SW)

Use Case Title	Send Content
Primary Actor	Publisher
Level	Full Description
Stakeholders:	Publisher, User
Related use cases	Create Post, Filter Content, Moderate Chats
Precondition:	Publisher is logged in, Publisher has content ready to send or publish, Content meets the format guideline requirements
Postcondition	Content is successfully sent to the users or published on their newsletter
Trigger:	Publisher things to send content to subscribers/users or publish content
Main Success Scenario:	Actor

- 1 Publisher navigates to the content creation or post section
- 2 Publisher selects or creates content
- 3 Publisher selects "Send" or "Publish" buttons
- 4 Publisher confirms the action
- 5 Publisher is notified the content was sent or published successfully

Exceptions	1.1 If the content is in an unsupported format, prompt the publisher to correct it 2.1 If the content exceeds size/character limit, alert the publisher and prompt them to fix it 3.1 If the Publisher tries to send/publish content that violates platform guidelines, reject the content and notify the publisher of the violation 4.1 If the content fails to send, display an error message and allow the publisher to retry
------------	---

System
1.1 Display options to create or select content to send
2.1 Validate the content format
3.1 Prompt the publisher to confirm their action
4.1 Send the content to the selected audience
5.1 Display a confirmation message and log content

(SW)

Use Case Title	Manage Inbox
Primary Actor	User
Level	Full Description
Stakeholders:	Users, Publishers
Related use cases	<i>Send Message, Read Content, Manage Notification</i>
Precondition:	User is logged in, User has received messages, notifications, or other content in their inbox
Postcondition	User has read, organized, or deleted messages, and their inbox status is updated
Trigger:	User thinks to view, organize, or manage their inbox messages
Main Success Scenario:	Actor

- 1 User navigates to their inbox
- 2 User selects a message or notification to view
- 3 User decides to manage the message or their inbox
- 4 User selects "Delete", "Archive",etc
- 5 User receives confirmation the action was successful

Exceptions	<ol style="list-style-type: none"><li>1.1 If the user attempts to delete or archive a message that is already removed or archive, notify the User that no action is needed</li><li>2.1 If the inbox is full and the user attempts to receive new messages, prompt the User to manage their inbox before allowing further action</li><li>3.1 If a message content cannot be loaded, display a loading error and allow the user to retry.</li></ol>
------------	---

System
<ol style="list-style-type: none"><li>1.1 Display a list of received messages, notifications, or content</li><li>2.1 Display full content of the selected message or notification</li><li>3.1 Allow the User to perform the selected action</li><li>4.1 Remove, archive, etc. the selected messages and update the Users inbox</li><li>5.1 Update the inbox, reflecting all changes</li></ol>