

# **How for set Call Forwarding: Galaxy S10**

VERSION: 1.0

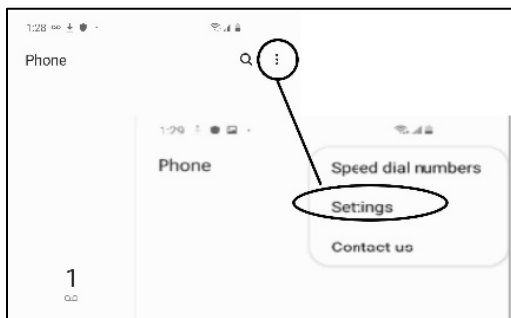
Wednesday, March 18, 2020

### Purpose:

This guide will show you how to set up Call Forwarding

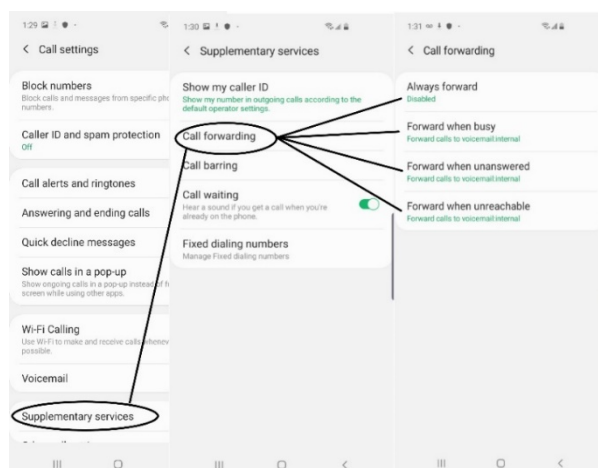
### Procedure:

Open the Phone app and tap on the three dots at the top right corner of the screen. Select “Settings”

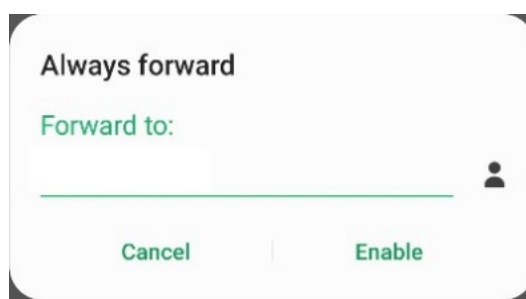


In the Call Settings menu, select “Supplementary Services”, and tap on “Call Forwarding.” Select the situation for which you want to forward the call:

- Always forward – Any calls to this number will be forwarded to the number you set in Step 3.
- Forward when busy – When you are on a call, any incoming call will forward to the number you set in Step 3.
- Forward when unanswered – If you do not answer an incoming call, the call will forward to the number you set in Step 3.
- Forward when unreachable – If your cell has no cellular service, the call will forward to the number you set in Step 3.



1. Enter the number you want to forward calls to, then select “enable.”



2. To cancel call forwarding, follow the previous steps, except for step 3, tap “disable”

## Additional Troubleshooting Information

If you have any questions or concerns, please call the Help Desk at x7111 or email us at [helpdesk@fsrao.ca](mailto:helpdesk@fsrao.ca)

## Document Revision History and Version

Version	Date	Name	Revision
1.0	2/3/2020	Mark Barbera	Procedure Created