

Roaming Tips:

When travelling, follow these tips for roaming responsibly:

- Before leaving, turn off your **roaming data** on your phone, and put your phone into airplane mode
- Keep your device in airplane mode and use Wi-Fi for all data use, whenever possible
- If you need to use voice and/or Short Message Service (SMS), you'll need to turn off airplane mode – but keep **roaming data off**. This will activate roaming voice and roaming SMS, but won't activate roaming data
- If you absolutely need to use data, monitor your usage closely and ensure you turn off data when you no longer need it

FAQs

	iPhone XR	Samsung S9	BlackBerry Key2
How do I set airplane mode?	In Settings , toggle the Airplane Mode & switch to On	In Settings , tap on Connections , then toggle the Flight Mode switch to On	In Settings , tap on Network & Internet , then toggle the Airplane switch to On
How do I turn off roaming data?	In Settings , tap on Cellular , then toggle the Cellular Data Options switch to Off	In Settings , tap on Mobile networks , then toggle the Data Roaming switch to Off	In Settings , tap on Network & Internet , tap on Cellular Network , tap Data Service when Roaming , then tap on the Off radio button
How do I use Wi-Fi?	In Settings , tap on Wi-Fi , then select a Wi-Fi provider from the list. Enter the username and password for the Wi-Fi service, if required.	In Settings , tap on Connections , then tap Wi-Fi . On the next screen toggle on the Wi-Fi switch, then select a Wi-Fi provider from the list. Enter the username and password for the Wi-Fi service, if required.	In Settings , tap on Network & Internet , then tap Wi-Fi . On the next screen toggle on the Wi-Fi switch, then select a Wi-Fi provider from the list. Enter the username and password for the Wi-Fi service, if required.