

# NexaAI Solutions – Products & Pricing

## Product Portfolio Overview

NexaAI offers a modular suite of enterprise AI products designed to help organizations manage knowledge, analyze business data, automate customer interactions, and enforce AI governance. Each product can be used independently or deployed as part of an integrated AI platform.

### **NexaChat – Internal Knowledge Assistant**

NexaChat is an AI-powered internal assistant that allows employees to query company documents, policies, reports, and knowledge bases using natural language.

It is designed to reduce time spent searching for information and ensure consistent, citation-backed answers across the organization.

- Supports PDFs, Word documents, presentations, and web pages
- Role-based access control for HR, Finance, Sales, and Engineering
- Source citations with every answer
- Conversation history and audit logs
- On-premise and cloud deployment options

### **NexalInsight – Business Analytics & Reporting**

NexalInsight helps leadership and business teams analyze structured business data using natural language queries instead of traditional dashboards.

It connects with internal databases and BI tools to generate explainable insights.

- Natural language querying over structured data
- Automated KPI summaries and trend analysis
- Scheduled weekly and monthly reports
- Export to PDF and Excel
- Role-based visibility for leadership and managers

### **NexaSupport – Customer Support Automation**

NexaSupport is an AI-driven customer support solution that automates responses to common customer queries while escalating complex issues to human agents.

It integrates with existing ticketing and CRM systems.

- Automated FAQ and troubleshooting responses
- Multi-channel support (chat, email, web)
- Confidence-based human escalation
- Ticket tagging and prioritization
- Analytics on resolution time and customer satisfaction

## **NexaSecure – AI Governance & Access Control**

NexaSecure provides an AI governance layer that ensures secure, compliant, and auditable usage of AI systems across the organization.

It is especially useful for regulated industries.

- Role-based access and document permissions
- Query logging and audit trails
- Data residency and compliance controls
- Policy-based response filtering
- Integration with enterprise IAM systems

# Pricing & Plans

NexaAI pricing is based on the number of active users and selected product modules. All plans include standard security updates and product enhancements.

## Starter Plan

Designed for small teams and early-stage adoption.

- Price: ■2,499 per user per month
- Access to NexaChat core features
- Up to 5,000 queries per month
- Email-based customer support
- Shared cloud infrastructure

## Growth Plan

Best suited for growing teams requiring deeper insights and integrations.

- Price: ■5,999 per user per month
- Access to NexaChat, NexaInsight, and NexaSupport
- Advanced analytics and reporting
- Third-party integrations (Slack, CRM, BI tools)
- Priority email and chat support

## Enterprise Plan

Tailored for large organizations with strict security, compliance, and scalability requirements.

- Custom pricing based on usage and deployment model
- All NexaAI products included
- On-premise or private cloud deployment
- Dedicated customer success manager
- 24x7 support with SLA
- Quarterly security and compliance reviews

## Billing & Discounts

- Annual billing offers a 15% discount.
- Invoices are generated monthly or annually based on billing preference.
- Taxes are applicable as per local regulations.