

At our Ham-raah.pk app, we take privacy very seriously and want to be transparent about how we handle your personal information. Here is a descriptive privacy policy to help you understand how we collect, use, and protect your data:

Information We Collect

When you use our app, we collect the following information:

Personal information: Your name, email address, phone number, and other contact information you provide to us.

Ride information: We collect information about your trip, such as pickup and drop-off locations, time and date of the ride, and the number of passengers.

How We Use Your Information

We use the information we collect to provide you with our carpooling services, including:

Facilitating rides: We use your ride information to match you with other passengers and drivers who are traveling to similar destinations.

Communicating with you: We use your personal information to send you notifications and updates about your rides.

How We Protect Your Information

We take measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. We use industry-standard security measures, such as encryption, to protect your data. We also limit access to your information to only those who need it to perform their job responsibilities.

Sharing Your Information

We may share your information with third-party service providers who help us provide our carpooling services. For example, we may share your ride information with a mapping service to provide directions to your driver. We may also share your information to comply with legal obligations or to protect our rights and property.

Limitation of liability:

Ham-raah.pk shall not be liable for direct, indirect, incidental, special, exemplary, punitive or consequential damages, including lost profits, lost data, personal injury or property damage related to, in connection with, or otherwise resulting from any of its acts or omissions in connection with this privacy policy.

Your Choices

You can choose not to provide certain personal information to us, but this may limit your ability to use certain features of our carpooling app.

Changes to Our Privacy Policy

We may update this privacy policy from time to time. If we make significant changes, we will notify you through the app or by email.

Acknowledgement and Consent

By using the Application, you acknowledge that you have read and understood this Privacy Policy and the Terms of Use and agree and consent to the use, practice, processing and transfer of your personal data by us as described in this Privacy Policy. You also represent that you have the right to share all the information you have provided to us and to give us the right to use and share the information with the Service Providers(Vehicle Owners).

If you have any questions or concerns about our privacy policy, please contact us at info@ham-raah.pk