

Medicolegal Aspects of Surgical Technology

Introduction to Surgical Technology



Lesson Objectives

- 1. Differentiate among law, standards of practice, and codes of conduct
- 2. Define risk management and a sentinel event
- 3. Explain the difference between licensure, certification, and registration
- 4. Discuss the importance of documentation in the perioperative setting
- 5. Explain informed consent
- 6. Discuss adverse events in the perioperative environment
- 7. Discuss different examples of negligence that occur in the perioperative environment
- 8. Discuss the reasons why sexual harassment, bullying, and extreme forms of verbal abuse exist in the perioperative environment
- 9. Details about consent

Law in Health and Types of Law

Laws reflect society's rules, created by the people and enforced by government

• ST mainly concerned with statutes and liability.

Types of Law

- Federal law
- State law
- Administrative law and regulations
- Civil law
- Criminal law
- Common law
- Corporate law



Types of Law – Examples

Federal Law

Health Insurance Portability and Accountability Act of 1996 (HIPAA)



Administrative Law and Regulations

Occupational Safety and Health Administration (OSHA) issues regulations



Civil Law

Tort Laws (Negligence Tort, Intelligence Tort)

Medical Malpractice

Accountability Complaint Affidavit Defendant Bona fide Case law All legal First action Held decisions **Facts** Person In good filed responsible on a single accused or sworn to faith initiates for actions legal be true sued law suit subject

latrogenic Guardian Deposition Federal law Indictment Jury injury Injury Pre-trial Protector Group from questions for person who Federal activity of Formal incapable answered decides court laws health accusation of making under outcome care decisions of trial oath worker

Liability, Liability, Larceny Law, Common Law, Statutory Liability Corporate Personal Obligation of Obligation of Taking Principles that Obligation to individual to Law in writing corporate property w/o change w/ do or not do something or by legislature body to do or not do consent court ruling action not do action something

Negligence, Malpractice Plaintiff Precedent Negligence Perjury criminal Omission or Court decisions Reckless Intentionally Person who Misconduct commission that is that provides disregard for that results in lying under starts example for reasonable under harm safety oath lawsuit future judging circumstances

Standard of care

Conduct that is expected in medical scenario

State law

State regs/laws

Subpoena

Order to testify or produce documents

Tort

Civil wrong, intentional or unintentional

Trial

Parties
dispute
evidence in
court to
resolve
innocence or
guilt

Torts

· Actions that result in physical or psychological harm or injury to another

Types of torts:

- Intentional
- Negligence (no intention of causing harm)

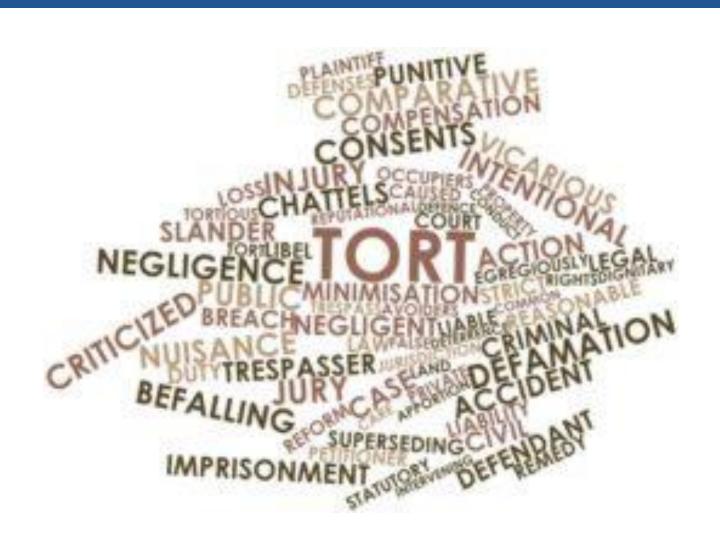
Intentional Tort

- Intentional wrongdoing
- Results in injury or harm to another person
- physical attack on another person
- Invasion of privacy
- False imprisonment
- Defamation

Torts

Negligence Torts

- Patient Misidentification
- Performing incorrect procedure
- Retained foreign bodies
- Patient Burns
- Specimen Neglect
- Incorrect drug administration
- Defective equipment/instrument
- Break in sterile technique
- Abandonment



Facility Standards and Policy

- Health care facilities accredited by The Joint Commission (TJC)
- Accreditation received after performance evaluation
- Performance based upon:
 - Proper orientation training for students and employees
 - Policy Documentation
 - Compliance to Policies
 - Adherence to Operating room protocols
- To maintain accreditation, facilities must meet standards and policies to meet expectations of TJC



Standards of Practice, Position Statements, and Codes of Conduct

Standards of Practice

- Technical guidelines detailing the methods and techniques for specific procedures
- e.g., Method to use during the surgical hand and arm scrub
- Organizations like AST publish these standards
- Rapid Changed to these standards are avoided

Standards of Practice, Position Statements, and Codes of Conduct

Position Statements

- Organizations issue position statements alongside technical and professional standards.
- Express the organization's opinions on professional practice and policy
- Do not supersede laws, Practice Acts, or hospital policies
- Serve to publicly declare the organization's perspective on various issues
- AST publishes position statements on its website: http://www.ast.org

Standards of Practice, Position Statements, and Codes of Conduct

AST Code of Conduct:

- 1. To maintain the highest standards of professional conduct and patient care.
- 2. To hold in confidence, with respect to the patient's beliefs, all personal matters.
- 3. To respect and protect the patient's legal and moral rights to quality patient care.
- 4. To not knowingly cause injury or any injustice to those entrusted to our care.
- 5. To work with fellow technologists and other professional health groups to promote harmony and unity for better patient care.
- 6. To follow principles of asepsis.
- 7. To maintain a high degree of efficiency through continuing education.
- 8. To maintain and practice surgical technology willingly, with pride and dignity.
- 9. To report any unethical conduct or practice to the proper authority.
- 10. To adhere to the Code of Ethics at all times with all members of the health care team.

Right to Practice

Required Documentations to practice:

- Certification
 - Validation of eligibility
 - May or may not be required by law
 - Varies by organization for STs
- Licensure
 - Issued by state
 - Allows monitoring of professionals
- Registration
 - Ensures public protection
 - Maintained by state governments
 - Recommended for STs

MEDICAL PRACTICE



Common Acts of Negligence in Perioperative Setting

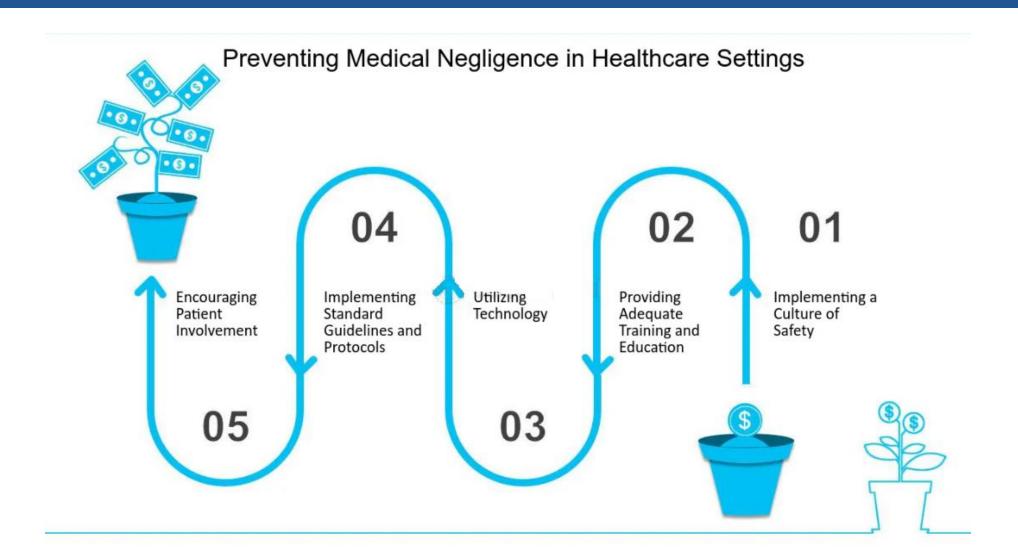
- Unintended retained foreign objects
- Burns
- Falls
- Incorrect patient positioning
- Operating on the wrong patient or wrong site
- Incorrect identification or loss of a specimen
- Medication errors
- Abandonment
- Failure to communicate and miscommunication
- Loss of or damage to the patient's property
- Negligent delegation

Watch the Video on "Common Types of Medical Malpractice Examples". Link in the next slide

Common Types of Medical Malpractice Examples

• Click Here to watch the video!

Preventing Medical Negligence



Disruptive and Violent Behavior

- Roots of disruptive and violent behaviors in the OR
 - Traditional hierarchy
 - Authoritarian practices
 - Normalization of abuse
- Types of workplace abuse
 - Bullying
 - Hazing
 - Sexual harassment
 - Disruptive behavior



Disruptive and Violent Behavior

Resources for Legal Information on Forms of Workplace Abuse

- Equal Employment Opportunity Commission
 https://www.eeoc.gov/laws/types/sexual_harassment.cfm
- The Joint Commission Workplace Violence Prevention—Bullying
 https://www.jointcommission.org/workplace_violence_prevention_--_bullying/
- EEOC extended definition of sexual harassment <u>https://www.un.org/womenwatch/osagi/pdf/whatissh.pdf</u>
- American College of Surgeons Statement on Harassment, Bullying, and Discrimination https://www.facs.org/about-acs/statements/117-harassment

Incidents in the Health Care Setting

Adverse events or sentinel events:

- Necessitate thorough documentation and investigation.
- Incident reporting involves:
 - Notifying the operating room supervisor
 - Filling out designated forms promptly
 - Reports detail facts without opinions
- Remedy: Whistleblowing policies
 - Encourage employees to report misconduct or negligence
 - Education, training, and awareness creation
- Safety measures (promoting awareness, complying with protocols, reporting unsafe conditions promptly)



Developing an Incident/ Sentinel Event Report

Must include

- WHO: Individuals involved
- WHERE: Place of the incident
- WHEN: Time of the incident
- HOW: Manner of the incident

Guidelines

- Write and submit the report after the event
- State the facts only; give no opinions
- Use professional language
- Use first person
- Don't become intimidated
- Take your time
- Submit to the OR director/manager
- Informal investigation may be conducted

Risk Management

- Primary goal is to prevent harm to patients, staff, and visitors to the facility through
 - Education
 - Promotion of safety measures
 - Compliance with safety measures
 - Follow-up
 - Staff training
 - Reporting policies
 - Cooperation with risk managers
- Organizations have internal risk management systems to improve patient care, safety, among other topics
 - Near Misses for process improvement
 - Reports can be filed anonymously and electronically
 - Risk management should be "non-punitive" to encourage reporting and promote a "Culture of Safety"

Universal Protocol

- Put in place by the Joint Commission in 2003.
- Checklist with the following goals:
 - Prevention of Wrong Person Surgeries
 - Prevention of Wrong Surgeries
 - Prevention of Wrong site surgeries

Watch the "Universal Protocol" Video for an overview of this process in a hospital setting

Universal Protocol Video



Universal Protocol Video

Summary of Video:

- Universal Protocol sets checkpoints for prevention of errors. The patient, intended procedure, surgical site (laterality), and other information at checked at these steps:
 - Pre-operatively
 - When entering the OR Suite
 - Surgical "Time-Out" just prior to incision
 - Surgical "Debriefing" at completion of the procedure
- Prevents:
 - Wrong Patient Surgeries
 - Wrong Side or Site Surgeries
 - Wrong Procedure Surgeries

Documentation

- Healthcare standards mandate precise documentation of all patient encounters
- The Health Insurance Portability and Accountability Act of 1996 (HIPAA) ensures patient confidentiality
- Includes legal record of patient interactions and care recommendations, standardized across healthcare facilities.

HIPAA Video

• Watch the "HIPAA" Video" for an overview of HIPAA compliance



HIPAA

Health Insurance Portability and Accountability Act

HIPAA Video

Summary of Video:

• People or organizations with access to patients' private health information must protect this information

Documentation

Common Types of Documentation

- Patient medical record
- Informed consent
- Intraoperative record
- Anesthesia record
- Patient charges
- Birth and death certificates
- Specimen and pathology records
- · Advance health care directive

Documentation

General guidelines for documentation include:

- Every document must include the patient's unique identifiers
- The date must be accurate
- Correct errors by making a line, correct, and initial
- Documentation must be legible in black ink
- Use brief, exact wording
- Use correct language and spelling
- Always log off computers; do not share passwords
- Documentation must include signature

Medical Records and Documents

• Sum of all healthcare encounters including reports, assessments, surgical procedure records, etc. Including:

Informed Consent

Legal right for patients to be informed about invasive procedures, requires signed consent.

Intraoperative Record:

Detailed documentation of surgical procedures, equipment, personnel, and implants.

Anesthesia Record:

 Documents anesthesia process, drugs used, complications, physiological monitoring, and interventions.

Patient Charges:

Documented in the patient chart, typically on dedicated forms as per operating room policy.

Medical Records and Documents

Specimen and Pathology Records:

Documentation accompanying all surgical specimens, critical for preventing errors.

Advance Health Care Directive:

Document specifying medical care preferences if patient becomes incapacitated.

Organ Donation:

Patients can refuse organ donation after death, requires documentation in patient's chart.

Refusal of Blood or Tissue Products:

Patients may refuse blood or tissue products based on faith or personal beliefs, requires advance directive
if unwanted.

Medical Power of Attorney:

Patient assigns proxy for medical treatment decisions, giving them legal authority.

Consent for Surgery: Basic Right

Consent

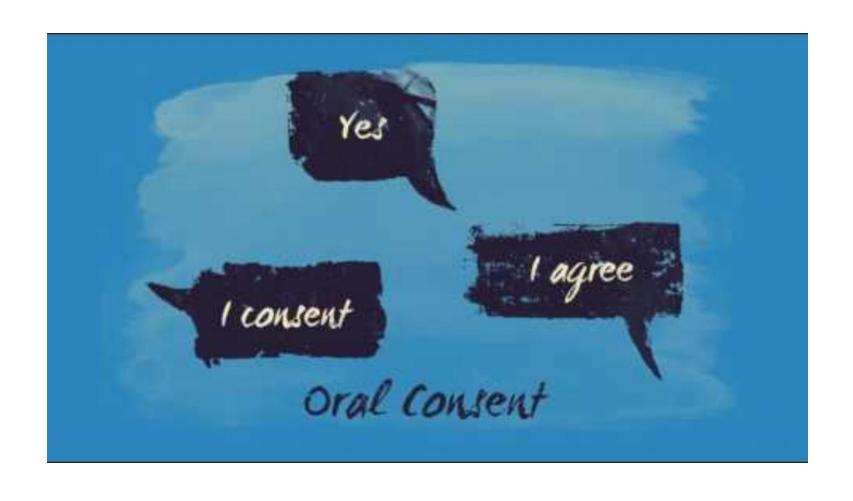
- Permission "to touch"
- Recipient & Performer
- No surgery w/o consent

Express Consent

- Statement permission for care
- Implied Consent
 - Act w/o written consent



Informed Consent: Express vs Implied



Informed Consent

 Voluntary agreement of the individual based on their understanding of the information provided.

Types of Informed Consent:

- General Consent
 - Every patient
 - Routine services
- Special Consent
 - Any invasive procedure
 - All surgery

Conditions of Consent:

- Understandable language
- No intimidation
- Treatment/Complications
- Risks/Benefits
- Alternatives

Elements of Consent

- Patient
- Surgeon
- Details of Procedure
 - Side Effects?
- Details of Anesthesia risks
- Signature
 - X?
- Witness signature
 - Date/Time

Read Chapter 3 From The E-book

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