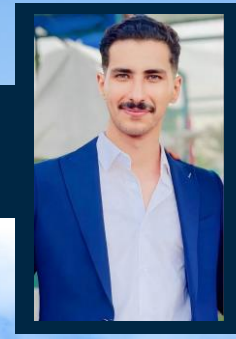


# Osama Saber Elmetwally

Egypt • New Damietta • +201558722890 • saberosamag976@gmail.com



## Education:

- Bachelor's Degree in Instruction Technology  
Faculty of Education

## Certifications:

- International Computer Driving License (ICDL)
- Human Resources Certification

## Work Experience:

- Freelance Graphic Designer
  - Proficient in Adobe Photoshop and Illustrator
  - Created visually stunning designs for various clients
  - Developed logos, banners, brochures, and other marketing materials
  - Collaborated with clients to understand their design requirements and deliver high-quality results
  - Managed multiple projects simultaneously, ensuring timely completion and client satisfaction
- Captain Order
  - Demonstrated excellent communication skills while interacting with diverse clientele in restaurants and cafes
  - Managed customer orders and ensured timely delivery of services
  - Handled customer inquiries, complaints, and provided prompt resolutions
  - Collaborated with the team to maintain a high level of customer satisfaction
- Web Designer
  - Proficient in HTML, CSS, and JavaScript
  - Developed and designed websites with a focus on user experience
  - Collaborated with clients to understand their requirements and deliver visually appealing and functional websites

## Skills:

- Graphic Design: Adobe Photoshop, Adobe Illustrator
- Video Editing: Adobe Premiere Pro, Adobe After Effects, Adobe Media Encoder
- Web Design: HTML, CSS, JavaScript
- Microsoft Office: Word, Excel, PowerPoint, Outlook
- Fluent in English: Advanced level
- Excellent communication and interpersonal skills
- Customer service and client management
- Problem-solving and analytical skills
- International Computer Driving License (ICDL)
- Human Resources Certification

## Additional Information:

- Detail-oriented and able to work independently or as part of a team
- Strong knowledge of computer hardware and software
- Proficient in various Microsoft Office programs