SAMWEL IAN ODHIAMBO
Software Developer

P.O. Box 316, Suna-Migori, 40400 Phone: +254796525626

Summary

Dedicated and focused IT assistant who excels at prioritizing, completing multiple tasks simultaneously. Specialized in technical support to end users, committed to delivering high quality results with little supervision. Energetic, organized and professional.

Highlights

Able to provides assistance in the use of personal computer hardware, software and specialized in mainframe technology or operate a multi-platform computer environment. Sets up and configures desktop computers, peripherals and accounts assigning security level. Installs softwares and installs and repairs hardware and peripherals. Troubleshoots and diagnoses problems, implements corrective action procedures within prescribed guidelines and/or escalates to other technical resources as appropriate.

Education

- ✗ **Diploma in Information Communication Technology** (Kisii National Polytechnic – 2022) Grade – **Credit**
- ✗ **Kenya Certificate of Secondary Education** (Chibwobi Secondary School – 2015) Grade – **C+(Plus)**
- ✗ **Kenya Certificate of Primary Education** (Migori Primary School – 2010) Score – **337 marks**

Trainings

- ✗ **Current –** Undergoing remote Software engineering training – African Leadership University (ALX)
- ✗ **July 2022 –** Completed Software Development Training – Moringa School
- ✗ **November 2021 –** Completed online training in Understanding Open Education Resources – CommonWealth of Learning.
- ✗ **April 2016 –** Completed Training in basic computer packages – Migori computer college

Experience

Computer Laboratory Technician (Daraja Mbili Secondary School) : **September 2019 – November 2019**
Duties And Responsibilities
• Ensure lab accessibility by lecturers and students;
• Undertake regular proactive maintenance of computers and other accessories;
• Maintain a daily log-in-log-out register of who uses the lab;
• Install and maintain an up-to-date software in the labs;
• Implement any changes as may be advised by the HoD;
• Implement and maintain network and Internet connection;
• Perform any other duties as assigned by the HoD.

ICT Assistant Officer (HomaBay County Government) **September 2018 – November 2018**
Duties and responsibilities
- Maintain and troubleshoot all network and computer related issues.

- Monitor performance and manage parameters to provide fast responses to front-end users.

- Integrate and configure computer networking for best performance.
- Troubleshoot and repair of hardware, operating systems and applications.
- Monitor and maintain computer systems and networks.
- Conduct electrical safety checks on computer equipment.
- Enhance office IT system through appropriate upgrades and advise Operations Unit on changes or improvements required.
- Help install and support of all ICT hardware and software.

Interests

- Reading tech journals & networking.
- Graphic design.
- Videography/photography.

Referees

Mr. Dan Ouma, Senior ICT officer, Homa Bay county government – Kenya, dandennish@gmail.com, Tel: 0726593209.

Rev. Aggrey Omukunga, Senior Pastor, CITAM KISII, Kisii, Tel: +254720582294.