ANDREW OSYPENKO

Software Developer

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United Kingdom 🏠

SUMMARY

Software developer eager to learn, grow skills, and actively contribute to team success. Passionate about using code to solve real-world problems. Skilled in crafting logical, efficient scripts for data analysis. Experience with web frameworks like Django and Flask, plus libraries like Pandas, NumPy, and Matplotlib. Excellent written and verbal communicator. Eager to join a collaborative team focused on work that makes a difference.

EDUCATION

Ukrainian College named after Sukhomlynsky
Applied Mathematics
2006 – 2010

Ukrainian University named after Pylyp Orlyk
Bachelor's Degree in Computer Engineering
2019 – 2022

GoIT Course
Python Software Development
2022 – 2023

SKILLS

- Strong attention to detail
- Creative problem-solving skills
- Exceptional communication and interpersonal skills
- Knowledge of algorithms and data structures
- Persistence when solving a problem
- Flexibility in thinking and in attitude, with the ability to accept a change in priorities as necessary

CERTIFICATIONS

- HSK 6+ Certificate (Chinese language)
- TEFL (TESOL) Certificate Grade A
- Adobe Illustration | Photoshop | Vector graphics course

PROFESSIONAL EXPERIENCE

Customer Service Specialist
HoYoverse | China, Remote | 2020 - 2022

- Maintained a high level of customer service and resolved any issues
- Manage effective customer strategies to build loyalty and to create up- and cross-selling opportunities
- Analysing the KPI of customer service as well as preparing analytical reports
- Resolving customer complaints and providing solutions for common and complicated problems.

Carrier Operations Officer
Globex Telecom | Remote | 2017 - 2019

- Provide and negotiate freight rates to carriers and the internal sales team to ensure maximum profitability
- Met customer needs by partnering with specialists for access to the latest innovations in the telecommunication industry
- Thorough understanding of current market trends and competitors
- Consistently provide service and support to carriers in an effort to build the business relationship.

Carrier Relations Manager
iTime Corporation | China, Shanghai | 2012 - 2017

- Manage carrier relationships with carriers, suppliers, and service partners
- Coordinating calls and meetings as appropriate with carrier partners to solidify existing and develop a new relationship
- Develop strategic business relationships and long-term business plans.