

Sarah Oesterle

254 E 500 W Provo, UT 84606
(610) 703-4702 sarahosterle@hotmail.com

EDUCATION

Brigham Young University Idaho- Online

Rexburg, ID

Bachelor of Science, Web Design

Dec 2015

- GPA 3.9

LDS Business College

Salt Lake City, UT

Associate of Applied Science, General Studies

Jun 2008

- GPA 3.5

EXPERIENCE

Nuskin Enterprises

Provo, UT

Distributor Support Agent

Sep 2011- May 2013

- Trained 11 new employees on policies, sales, and customer service etiquette
- Navigated company commissions and compensation plans in world-wide markets with an emphasis in Latin America
- Won multiple upselling incentives and competitions by meeting and/or exceeding personal and department goals

Orasure Technologies

Bethlehem, PA

Assembly Technician

May 2011- Aug 2011

- Created 2 new assembly techniques to make processes more efficient
- Packaged and shipped sensitive medical materials
- Offered full-time position for attention to detail and precision with important regulations

The Church of Jesus Christ of Latter Day Saints

Buenos Aires, Argentina

Full-Time Volunteer Representative

Jul 2009- Feb 2011

- Analyzed key indicators to evaluate how to improve performance
- Maintained a work schedule of 90+ hours for a year and half
- Aided 4 fellow volunteers in understanding and applying new concepts

The Hartford

Allentown, PA

Membership Consultant

Oct 2008- Jun 2009

- Became one of 4 lead liaisons for AARP and current political issues after 6 months
- Worked closely with customers in analyzing their accounts
- Offered management position within a year of employment because of extensive training and system comprehension

ADDITIONAL INFORMATION

- Fluently speak, read, and write the Spanish (Castellano) language
- Passionate about cooking and baking
- Strong interest in Graphic and Web Design
- Customer service experience