#### Contact

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### Top Skills

Computer Engineering Trabajo en equipo Comunicación

# Oscar Manuel Castillo Rayo

Software Developer and Computer Science Student at UNED Heredia, Heredia, Costa Rica

## Summary

I study systems engineering at UNED Costa Rica. I worked in a supermarket for 10 years, where I learned a lot about responsibility, honesty, and hard work. During my time there, I reached a managerial position where I demonstrated my leadership skills, helping my colleagues and customers, as well as earning the trust of my bosses.

I have also gained experience in technical support and QA, as well as programming technologies such as React, PHP, and .NET. I learn quickly and have excellent communication skills.

I am currently looking for a new job where I can contribute with my effort and passion for technology, apply my technical knowledge, and continue growing professionally.

## Experience

#### **CISSO**

QA testing and technical support September 2023 - February 2025 (1 year 6 months)

In my role, I was responsible for testing the system and reporting issues that I found. I also followed up on responses from service providers and maintained direct contact with the development team. Additionally, I participated in integrating new features into the system, helping to improve the product we were working with.

Super Royka

Cashier

March 2013 - January 2022 (8 years 11 months)

Las Horquetas, Heredia, Costa Rica

During my time as a supermarket cashier, I focused on providing good customer service, attending with kindness and efficiency. I handled money responsibly and honestly, which earned me the trust of my superiors. I also made an effort to offer personalized treatment, listening to customers' needs and helping them find products or solutions. I maintained a positive attitude

even during times of high demand, ensuring that each customer felt satisfied. This experience helped me develop interpersonal skills, problem-solving abilities, and effective management in a dynamic environment.

## Education

Universidad Estatal a Distancia de Costa Rica Bachelor's degree, Computer and Information Sciences, General · (September 2020 - June 2026)

#### **INA Costa Rica**

Inglés · (September 2024 - March 2025)

#### **UNED**

Grado en Ingeniería, Informatics · (2020 - 2022)