OSCAR GONZALEZ

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Student seeking software engineering opportunities to showcase and optimize my skills.

Education

- **Georgia State University**

  Bachelor of Science: Computer Science   Currently pursuing

- **University of North Georgia**

  Associate of Science: Computer Science   12/2020

- **East Hall High School**

  High School Diploma   05/2017

Work Experience

- **Amazon**   Jefferson, GA

  Fulfillment Associate   07/2020 – Present
  - Process inventory to assemble packages for delivery.
  - Facilitate ~100k deliveries per day by demonstrating astute organization in operations and teamwork.
  - Coordinate with a team to execute the sorting of all incoming volume.
  - Asses all incoming volume for defects to conclude an appropriate course of action.

- **Home Depot**   Gainesville, GA

  Associate   06/2019 – 08/2021
  - Optimized customer experience by using best practices.
  - Monitored and maintained store appearance by organizing team efforts.
  - Received praise with 3 Homer Awards for demonstrating excellent customer service.
  - Facilitated a spectrum of customer interactions by translating Spanish and English.
  - Collaborated daily with associates in various departments to achieve store sales goals.

- **129 Package Store**   Gainesville, GA

  Retail Associate   08/2017 – 06/2019
  - Responsibilities included expediting customer transactions, enhancing in-store customer experience, processing and updating inventory.
  - Operated in a high-pace environment while maintaining detail oriented standards of practice.
  - Executed closing procedures including tabulating revenue daily, closing credit batches on POS systems, maintaining invoice records, and setting security alarms.

Skills

- Bilingual: English and Spanish
- Java
- C
- Linux systems programming
- Shell scripting
- Team collaboration
- Communication
- Customer service