

Review Errors

Classified errors

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0536	rich man	@October 10, 2025 4:15 PM (UTC)	my payment interface doesn't seem to be working	Payment interface not working	API Billing	Critical	User reports issue with payment functionality.
REV-0535	UI GUYS	@October 10, 2025 4:14 PM (UTC)	the UI is so good. I love the scroll animations and the pastel colours.	Feature request: dark mode	UI	Suggestion	User expresses positive sentiment about UI.
REV-0534	hater	@October 10, 2025 4:11 PM (UTC)	I hate this. this is a very bad product	Bad product	API Auth Docs Other Performance	Critical	User expresses dissatisfaction with the product.
REV-0532	tester	@October 7, 2025 1:31 PM (UTC)	testing	No problem or request found	Other	None	
REV-0531	shaveen 1	@October 1, 2025 10:52 PM (UTC)	I was charged double the amount I was supposed to for my pro subscription	Double billing for pro subscription	Billing Crash	Critical	User reports incorrect charge.
REV-0530	shaveen	@October 1, 2025 10:51 PM (UTC)	Can you please add a dark mode toggle to the GUI so that I can watch videos on my bed before I sleep	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
REV-0529	mads	@October 1, 2025 5:59 PM (UTC)	The payment gateway is not reliable at all. I was overcharged for a premium subscription when I am a free user.	Payment gateway issues	Billing Other	None	User reports unreliable payment processing and billing errors.
REV-0528	dark mode	@October 1, 2025 1:48 PM (UTC)	I wish there was a dark mode and light mode toggle in the UI	Dark mode toggle missing from UI	Other UI	Minor	User requests feature to add toggle for dark/light modes.
REV-0527	review123	@October 1, 2025 1:48 PM (UTC)	I wish the payment gateway was more reliable since it overcharged me for something I didnt purchase	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0526	test123	@October 1, 2025 1:47 PM (UTC)	The system crashed multiple times when I tried to log in	System crashes during login	Auth Crash	Critical	User reports frequent crashes while logging in.
REV-0525	batman from gotham	@October 1, 2025 12:55 PM (UTC)	I wish you guys had a way I can change this to dark mode	Feature request: dark mode	Other	Suggestion	User requests feature.
REV-0524	mobile guy	@October 1, 2025 12:54 PM (UTC)	I wish you guys had a way I can view these records through a mobile interface, that would make this so much	Mobile interface for viewing records	Mobile Other	Suggestion	User requests feature to improve usability.

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			nicer and more useful.				
REV-0523	typo guy	@October 1, 2025 12:52 PM (UTC)	there are so many typos in the system. please fix these typos and grammar errors	Typos and grammar errors in the system	Other	Minor	User reports multiple errors.
REV-0522	overcharged tester	@October 1, 2025 12:52 PM (UTC)	I just got overcharged for resources I didn't use. Please fix this	Overcharged for unused resources	Billing Performance	Major	User reports incorrect billing and resource usage.
REV-0521	RUVEEN TESTER	@October 1, 2025 12:49 PM (UTC)	I love the service you guys provide this makes my life so much easier. However, could you guys add a way that I can view live updates on my mobile phone	Live updates on mobile app	Mobile Other	Suggestion	User requests feature to view live updates on their mobile device.
REV-0520	thisal	@September 30, 2025 4:39 PM (UTC)	the system crashes all the time	System crashes frequently	Crash Performance	Critical	User reports frequent crashes.
REV-0519	collaber	@September 29, 2025 10:10 PM (UTC)	can you add a collaborative feature	Feature request: Collaborative workspace	Other	Suggestion	User explicitly asks to add collaborative workspace.
REV-0518	team mate	@September 29, 2025 10:09 PM (UTC)	I wish I could let me teammate use the same workspace as me	Shared workspace issue	Mobile UI	Minor	User reports difficulty sharing workspace with teammate.

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REV-0516	sandali	@September 29, 2025 7:27 PM (UTC)	This crashes pretty frequently	This crashes frequently	Crash Performance	Critical	User reports frequent crashes.
REV-0515	Jamie Traveler	@June 2, 2024	Love the product but please add offline mode so we can work on flights.	Offline mode for mobile app	Mobile Other	None	User requests feature to enable offline access.
REV-0515	jumanji	@September 29, 2025 7:16 PM (UTC)	The system crashes alot specially when I try to do complex tasks	System crashes on complex tasks	Crash Performance	Critical	User reports frequent crashes while performing complex tasks.
REV-0514	Ruveen	@September 29, 2025 7:11 PM (UTC)	The UI is not very user friendly	UI is not user-friendly	UI	Minor	User reports poor usability.
REV-0513	Khoa test1	@September 29, 2025 9:14 AM (UTC)	My system stopped working all of a sudden when I refreshed it	System crashes after refresh	Crash Performance	Critical	User reports unexpected crash and performance issue.
REV-0512	Madz test1	@September 23, 2025 4:14 PM (UTC)	I wish the colours on the UI were a bit nicer	UI colour scheme	Other UI	Minor	User requests aesthetic improvement.
REV-0511	Matthew test1	@September 23, 2025 4:14 PM (UTC)	The system crashes everytime is reset it	System crashes when reset	Crash Performance	Critical	User reports reproducible crash and performance issue.
REV-0510	Fei test1	@September 17, 2025 4:14 PM (UTC)	I wish the colours were more friendly to the eye.	Colours not visually appealing	Other UI	Minor	User expresses preference for improve

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							d colour scheme.
REV-0509	aqeel test1	@September 17, 2025 4:14 PM (UTC)	I wish there was an offline mode for travel.	Feature request: offline mode for travel	Other	Suggestion	User requests feature.
REV-0508	Bao test1	@September 18, 2025 4:14 PM (UTC)	Could you add support for bulk edit on tasks?	Feature request: bulk edit for tasks	Other	Suggestion	User explicitly asks to add bulk-edit capability.
REV-0507	Chathil test2	@September 23, 2025 4:14 PM (UTC)	The system does not work at all	System failure	Docs Other Performance	Major	User reports complete system unavailability.
REV-0507	Chathil test3	@September 23, 2025 4:14 PM (UTC)	The system crashes everytime is reset it	System crashes when reset	Crash Performance	Critical	User reports reproducible crash and performance issue.
REV-0506	Sandali test3	@September 17, 2025 4:14 PM (UTC)	I wish the colours were more friendly to the eye.	Colours not visually appealing	Other UI	Minor	User expresses preference for improved colour scheme.
REV-0505	ruveen test3	@September 17, 2025 4:14 PM (UTC)	I wish there was an offline mode for travel.	Feature request: offline mode for travel	Other	Suggestion	User requests feature.
REV-0504	ruveen test2	@September 18, 2025 4:14 PM (UTC)	Could you add support for bulk edit on tasks?	Feature request: bulk edit for tasks	Other	Suggestion	User explicitly asks to add bulk-edit capability.
REV-0503	ruveen test1	@September 18, 2025 4:17 PM (UTC)	Color contrast on disabled buttons fails	Color contrast on disabled buttons fails accessibility	UI	Minor	User reports issue with color contrast on

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			accessibility.				disabled buttons.
REV-0501	ruveen test	@September 18, 2025 4:17 PM (UTC)	Keyboard only navigation skips the Save button—tab order seems wrong.	Keyboard navigation skips Save button	Other UI	Minor	Tab order is incorrect , causing user frustration.
REV-0500	Morgan Martin	@July 15, 2024 4:17 PM (UTC)	Frustrated that mobile app crashes when switching workspaces. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0499	Casey Martin	@February 1, 2024 3:00 PM (UTC)	This has been rough: API v2 breaks backward compatibility. Downtime cost us real customers.	API v2 breaks backward compatibility	API Other Performance	Major	User reports significant impact on business due to API version change.
REV-0498	Morgan Patel	@January 5, 2023 8:01 PM (UTC)	Five stars for the way support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0498	Morgan Patel	@January 5, 2023 8:01 PM (UTC)	Five stars for the way support team responded within minutes. The pricing scales fairly.	No issues found.	Other	None	Review is positive, no problems mentioned.

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REV-0497	Jamie Nguyen	@January 2, 2023 8:19 PM (UTC)	This has been rough: mobile app crashes when switching workspaces. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0496	Riley Patel	@July 18, 2022 3:41 AM (UTC)	Not thrilled about how authentication randomly expires sessions. Downtime cost us real customers.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations causing downtime and lost revenue.
REV-0495	Alex Smith	@May 1, 2024 1:26 PM (UTC)	Frustrated that API v2 breaks backward compatibility. We're evaluating alternatives.	API v2 breaks backward compatibility	API Other Performance	Major	User reports issues with API v2 and mentions evaluation of alternative solutions.
REV-0494	Alex Smith	@May 26, 2022 12:28 AM (UTC)	Really disappointed—authentication randomly expires sessions. We're evaluating alternatives.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations and is exploring alternative solutions.
REV-0493	Taylor Rivera	@August 8, 2022 5:40 PM (UTC)	Absolutely impressed with how dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

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							workspaces.
REV-0493	Taylor Rivera	@August 8, 2022 5:40 PM (UTC)	Absolutely impressed with how dashboard UX is intuitive. The pricing scales fairly.	No issues found.	Other	None	Review is positive, no problems mentioned.
REV-0492	Jamie Rivera	@October 23, 2023 2:55 PM (UTC)	Frustrated that mobile app crashes when switching workspaces. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0491	Avery Smith	@October 19, 2023 2:18 AM (UTC)	Not thrilled about how authentication randomly expires sessions. Downtime cost us real customers.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations causing downtime and lost revenue.
REV-0490	Quinn Khan	@January 22, 2024 4:31 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0489	Avery Rivera	@October 25, 2023 5:03 PM (UTC)	Our non-technical team loves that support team responded within minutes. We	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

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			migrated services in a weekend.				workspaces.
REV-0488	Morgan Smith	@March 22, 2022 5:40 PM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Other Performance	Major	User reports issue with recent API update.
REV-0487	Jamie Patel	@April 22, 2023 11:31 AM (UTC)	After weeks of trying, authentication randomly expires sessions. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0487	Jamie Patel	@April 22, 2023 11:31 AM (UTC)	After weeks of trying, authentication randomly expires sessions. Downtime cost us real customers.	Authentication session expiration	Auth Crash	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0486	Jordan Nguyen	@July 7, 2022 10:31 PM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

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REV-0485	Avery Patel	@May 13, 2023 12:19 AM (UTC)	Not thrilled about how authentication randomly expires sessions. Downtime cost us real customers.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations causing downtime and lost revenue.
REV-0484	Casey Lee	@August 20, 2022 8:35 AM (UTC)	After weeks of trying, mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0483	Casey Rivera	@March 28, 2022 8:00 PM (UTC)	Five stars for the way dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0482	Quinn Nguyen	@August 1, 2024 3:25 AM (UTC)	Genuinely happy that dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0482	Quinn Nguyen	@August 1, 2024 3:25 AM (UTC)	Genuinely happy that dashboard UX is intuitive. The pricing scales fairly.	No issues found.	Other	None	Review is positive and does not mention any problems.

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REV-0481	Jordan Martin	@January 29, 2023 9:06 AM (UTC)	Frustrated that mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0480	Casey Brown	@March 6, 2022 12:01 PM (UTC)	Genuinely happy that onboarding was smooth and the step-by-step wizard made integration painless. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0479	Quinn Lee	@November 5, 2022 12:32 AM (UTC)	Five stars for the way dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0478	Sam Smith	@April 12, 2022 7:28 PM (UTC)	Absolutely impressed with how API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0477	Morgan Nguyen	@October 7, 2022 10:32 AM (UTC)	After three months, dashboard UX is intuitive.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash

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			We've renewed for another year.				and data loss while switching workspaces.
REV-0476	Riley Patel	@May 6, 2023 6:48 PM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Please prioritize stability.	API v2 breaks backward compatibility	API Performance	Major	User reports instability due to breaking changes.
REV-0475	Jamie Smith	@February 22, 2025 3:54 PM (UTC)	Genuinely happy that dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0474	Jamie Lee	@September 4, 2024 10:54 AM (UTC)	After three months, API documentation is clean. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0473	Morgan Khan	@January 22, 2022 12:00 AM (UTC)	Genuinely happy that API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0472	Jamie Martin	@September 13, 2024 7:38 PM (UTC)	Absolutely impressed with how dashboard UX is	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash

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			intuitive. We've renewed for another year.				and data loss while switching workspaces.
REV-0471	Quinn Brown	@January 28, 2025 4:11 PM (UTC)	Our non-technical team loves that support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0470	Riley Brown	@September 26, 2022 7:10 PM (UTC)	Frustrated that mobile app crashes when switching workspaces. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0469	Jamie Patel	@June 19, 2025 5:39 AM (UTC)	After three months, API documentation is clean. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0468	Sam Rivera	@July 15, 2022 2:19 AM (UTC)	This has been rough: mobile app crashes when switching workspaces. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

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REV-0467	Avery Martin	@December 9, 2022 6:41 AM (UTC)	Really disappointed—invoice amounts do not match usage metrics. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0466	Sam Smith	@August 20, 2023 9:44 AM (UTC)	After three months, API documentation is clean. The pricing scales fairly.	API documentation is clean	Docs Performance	Major	API documentation is up-to-date and well-maintained.
REV-0465	Casey Taylor	@March 16, 2025 2:44 PM (UTC)	Frustrated that mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0464	Casey Martin	@July 4, 2024 2:51 AM (UTC)	Five stars for the way dashboard UX is intuitive. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0463	Jordan Smith	@February 12, 2023 9:00 PM (UTC)	Our non-technical team loves that support team responded within minutes. We've renewed	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

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			for another year.				
REV-0462	Jordan Brown	@January 10, 2024 1:07 PM (UTC)	Five stars for the way API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0461	Riley Martin	@March 26, 2024 3:36 AM (UTC)	Frustrated that invoice amounts do not match usage metrics. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0460	Sam Rivera	@January 20, 2022 6:25 AM (UTC)	Genuinely happy that API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0459	Quinn Rivera	@March 25, 2025 8:19 AM (UTC)	After weeks of trying, invoice amounts do not match usage metrics. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0458	Avery Smith	@October 18, 2024 3:26 PM (UTC)	Five stars for the way API documentation is clean. The	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data

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			pricing scales fairly.				loss while switching workspaces.
REV-0457	Avery Patel	@June 8, 2025 9:27 AM (UTC)	Five stars for the way support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0456	Morgan Rivera	@November 27, 2024 4:45 PM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0455	Jamie Khan	@March 27, 2025 4:40 AM (UTC)	After three months, dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0454	Avery Lee	@September 14, 2024 1:30 PM (UTC)	This has been rough: API v2 breaks backward compatibility. Hope the team can	API v2 breaks backward compatibility	API Performance	Major	User reports issue with recent API update.

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			address this soon.				
REV-0453	Sam Nguyen	@June 20, 2025 12:57 PM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0452	Sam Garcia	@January 25, 2023 6:10 PM (UTC)	Really disappointed—invoice amounts do not match usage metrics. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0451	Sam Khan	@December 2, 2023 2:46 AM (UTC)	Genuinely happy that dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0450	Riley Patel	@March 28, 2023 8:22 AM (UTC)	This has been rough: API v2 breaks backward compatibility. We're evaluating alternatives.	API v2 breaks backward compatibility	API Performance	Major	User reports issues with API version 2 and mentions evaluation of alternative solutions.

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REV-0449	Avery Brown	@November 27, 2023 4:42 PM (UTC)	Not thrilled about how mobile app crashes when switching workspace s. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0448	Jamie Khan	@November 17, 2024 9:22 AM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Other Performance	Major	User reports issue with recent API update.
REV-0447	Sam Garcia	@April 7, 2024 8:55 PM (UTC)	Genuinely happy that dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0446	Avery Nguyen	@May 21, 2022 3:16 AM (UTC)	Our non-technical team loves that API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0445	Casey Nguyen	@November 19, 2022 3:09 AM (UTC)	This has been rough: API v2 breaks backward compatibility. Hope the team can	API v2 breaks backward compatibility	API Performance	Major	User reports issue with recent API update.

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			address this soon.				
REV-0444	Quinn Lee	@November 27, 2024 10:24 AM (UTC)	Our non-technical team loves that support team responded within minutes. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0443	Avery Lee	@June 11, 2025 11:53 PM (UTC)	Our non-technical team loves that onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0442	Alex Patel	@May 14, 2025 3:51 PM (UTC)	Five stars for the way support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0441	Quinn Rivera	@November 7, 2024 2:35 PM (UTC)	Not thrilled about how mobile app crashes when switching workspaces. Downtime cost us	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

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			real customers.				workspaces.
REV-0440	Jamie Martin	@September 21, 2023 9:01 PM (UTC)	After three months, support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0439	Avery Smith	@March 24, 2024 7:24 AM (UTC)	Our non-technical team loves that dashboard UX is intuitive. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0438	Sam Smith	@August 7, 2022 5:38 AM (UTC)	Our non-technical team loves that API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0437	Jordan Khan	@April 16, 2024 9:23 AM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

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REV-0436	Sam Brown	@April 21, 2025 8:58 PM (UTC)	Genuinely happy that API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0435	Quinn Rivera	@January 3, 2022 11:38 PM (UTC)	After three months, API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0434	Jamie Martin	@November 3, 2022 10:02 PM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0433	Casey Brown	@May 21, 2022 8:22 AM (UTC)	Genuinely happy that onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	⦿ Criticality	≡ Rationale
REV-0432	Avery Brown	@March 26, 2023 2:57 PM (UTC)	Our non-technical team loves that support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0431	Riley Rivera	@May 12, 2025 8:31 PM (UTC)	After weeks of trying, mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0430	Taylor Garcia	@October 3, 2022 10:55 PM (UTC)	Our non-technical team loves that support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0429	Jordan Brown	@September 8, 2024 7:40 AM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0428	Jamie Khan	@January 18, 2023 5:43 AM (UTC)	Absolutely impressed with how support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0427	Casey Brown	@January 14, 2022 6:16 PM (UTC)	This has been rough: invoice amounts do not match usage metrics. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0426	Morgan Taylor	@August 31, 2025 2:50 AM (UTC)	After three months, support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0425	Quinn Lee	@October 26, 2023 3:45 AM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Please prioritize stability.	API v2 breaks backward compatibility	API Performance	Major	User reports instability due to breaking changes.
REV-0424	Sam Brown	@June 26, 2023 1:27 PM (UTC)	Genuinely happy that API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
							workspaces.
REV-0423	Jamie Rivera	@January 2, 2023 8:37 PM (UTC)	Really disappointed— authentication randomly expires sessions. Please prioritize stability.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations and requests improved stability.
REV-0422	Avery Khan	@October 23, 2024 6:35 PM (UTC)	Five stars for the way onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0421	Alex Martin	@January 10, 2025 5:11 PM (UTC)	Really disappointed— API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Other Performance	Major	User reports breaking backward compatibility issue.
REV-0420	Jamie Nguyen	@July 7, 2025 2:47 AM (UTC)	Frustrated that mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0419	Quinn Brown	@September 18, 2023 5:43 PM (UTC)	Genuinely happy that onboarding was	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			smooth and the step-by-step wizard made integration painless. We've renewed for another year.				crash and data loss while switching workspaces.
REV-0418	Taylor Lee	@March 30, 2023 11:19 PM (UTC)	Five stars for the way support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0417	Quinn Brown	@September 19, 2023 9:16 PM (UTC)	Our non-technical team loves that API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0416	Avery Brown	@September 20, 2022 11:51 PM (UTC)	Five stars for the way onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0415	Avery Lee	@August 13, 2025 8:00 PM (UTC)	Absolutely impressed with how API documenta	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			tion is clean. We migrated services in a weekend.				and data loss while switching workspaces.
REV-0414	Morgan Martin	@January 12, 2023 8:02 AM (UTC)	Five stars for the way support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0413	Alex Garcia	@January 5, 2025 7:56 PM (UTC)	After weeks of trying, invoice amounts do not match usage metrics. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0412	Taylor Khan	@August 19, 2025 1:35 PM (UTC)	Frustrated that invoice amounts do not match usage metrics. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0411	Riley Brown	@March 5, 2022 5:15 PM (UTC)	Genuinely happy that support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0410	Avery Lee	@May 29, 2022 1:01 PM (UTC)	Frustrated that API v2 breaks backward compatibility. Please prioritize stability.	API v2 breaks backward compatibility	API Other Performance	Major	User reports instability due to API version change.
REV-0409	Morgan Taylor	@April 8, 2024 3:45 PM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0408	Casey Lee	@April 22, 2022 6:28 AM (UTC)	Not thrilled about how mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0407	Sam Taylor	@January 6, 2025 3:50 PM (UTC)	Frustrated that invoice amounts do not match usage metrics. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0406	Riley Nguyen	@June 18, 2022 3:29 AM (UTC)	Our non-technical team loves that onboarding was smooth and the	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			step-by-step wizard made integration painless. We migrated services in a weekend.				switching workspaces.
REV-0405	Morgan Khan	@August 3, 2023 12:53 AM (UTC)	After weeks of trying, authentication randomly expires sessions. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0404	Casey Brown	@June 10, 2025 10:36 PM (UTC)	Absolutely impressed with how API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0403	Sam Nguyen	@November 10, 2023 1:08 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0402	Jamie Nguyen	@May 20, 2022 6:23 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. We migrated services in	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			a weekend.				workspaces.
REV-0401	Avery Lee	@September 9, 2023 5:51 PM (UTC)	Not thrilled about how API v2 breaks backward compatibility. We're evaluating alternatives.	API v2 breaks backward compatibility	API Performance	Major	User reports issues with API v2 and mentions evaluation of alternative solutions.
REV-0400	Taylor Garcia	@November 8, 2023 4:58 PM (UTC)	Really disappointed—mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0399	Jordan Rivera	@November 18, 2024 4:20 AM (UTC)	After three months, API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0398	Casey Garcia	@May 20, 2025 7:09 AM (UTC)	Really disappointed—API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Other Performance	Major	User reports breaking backward compatibility issue.
REV-0397	Morgan Taylor	@February 4, 2025 1:57 AM (UTC)	Five stars for the way support team responded within minutes.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			The pricing scales fairly.				while switching workspaces.
REV-0396	Avery Martin	@August 18, 2025 8:26 PM (UTC)	Our non-technical team loves that API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0395	Riley Rivera	@August 28, 2023 7:25 AM (UTC)	Frustrated that API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Other Performance	Major	User reports issue with API version 2 causing data loss.
REV-0394	Jamie Patel	@October 25, 2022 1:55 AM (UTC)	Really disappointed— API v2 breaks backward compatibility. Downtime cost us real customers.	API v2 breaks backward compatibility	API Other Performance	Major	User reports significant impact on business due to API change.
REV-0393	Casey Martin	@March 14, 2025 3:11 PM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Other Performance	Major	User reports issue with recent API update.
REV-0392	Sam Nguyen	@August 19, 2023 12:34 PM (UTC)	Really disappointed— invoice amounts do not match usage	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
			metrics. Please prioritize stability.				switching workspaces.
REV-0391	Riley Taylor	@July 16, 2024 4:51 AM (UTC)	Our non-technical team loves that API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0390	Avery Rivera	@March 4, 2024 11:56 PM (UTC)	Five stars for the way dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0389	Avery Martin	@January 9, 2022 7:18 PM (UTC)	Not thrilled about how authentication randomly expires sessions. Hope the team can address this soon.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations.
REV-0388	Sam Brown	@November 24, 2023 3:55 AM (UTC)	Frustrated that mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0387	Taylor Brown	@April 18, 2024 3:53 AM (UTC)	Genuinely happy that support team responded within	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			minutes. We migrated services in a weekend.				loss while switching workspaces.
REV-0386	Jordan Patel	@January 5, 2022 12:25 PM (UTC)	Five stars for the way API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0385	Casey Smith	@April 2, 2023 4:32 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0384	Morgan Lee	@January 1, 2022 3:18 AM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Downtime cost us real customers.	API v2 breaks backward compatibility	API Other Performance	Major	User reports significant impact on business due to API changes.

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	⦿ Criticality	≡ Rationale
REV-0383	Avery Brown	@October 17, 2024 4:16 PM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0382	Alex Martin	@August 10, 2025 1:47 PM (UTC)	Genuinely happy that onboarding was smooth and the step-by-step wizard made integration painless. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0381	Jamie Brown	@December 5, 2022 2:43 AM (UTC)	After weeks of trying, invoice amounts do not match usage metrics. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0380	Morgan Nguyen	@August 6, 2025 2:00 PM (UTC)	Our non-technical team loves that onboarding was smooth and the step-by-step wizard made integration	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			painless. We migrated services in a weekend.				
REV-0379	Alex Patel	@October 6, 2023 12:27 AM (UTC)	Not thrilled about how invoice amounts do not match usage metrics. Please prioritize stability.	Invoice amounts mismatch usage metrics	Billing Performance	Major	User reports discrepancy between invoice and usage data.
REV-0378	Avery Taylor	@March 1, 2022 4:45 AM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0377	Taylor Patel	@May 1, 2022 5:48 AM (UTC)	Our non-technical team loves that dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0376	Casey Smith	@March 31, 2024 2:34 PM (UTC)	After weeks of trying, authentication randomly expires sessions. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
REV-0375	Jordan Patel	@October 11, 2022 11:33 PM (UTC)	Five stars for the way dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0374	Riley Khan	@July 24, 2022 6:21 AM (UTC)	After weeks of trying, API v2 breaks backward compatibility. Please prioritize stability.	API v2 breaks backward compatibility	API Performance	Major	User reports issue with API v2 causing data loss.
REV-0373	Avery Brown	@November 13, 2024 2:43 AM (UTC)	Frustrated that API v2 breaks backward compatibility. Downtime cost us real customers.	API v2 breaks backward compatibility	API Performance	Major	User reports significant impact on business due to API version change.
REV-0372	Taylor Lee	@March 2, 2023 5:30 PM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0371	Jordan Brown	@February 14, 2023 9:34 AM (UTC)	Really disappointed— API v2 breaks backward compatibility. Hope	API v2 breaks backward compatibility	API Other Performance	Major	User reports breaking backward compati

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
			the team can address this soon.				bility issue.
REV-0370	Jamie Khan	@October 8, 2022 3:14 PM (UTC)	Frustrated that mobile app crashes when switching workspaces. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0369	Jordan Martin	@November 10, 2022 7:28 AM (UTC)	Frustrated that API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Other Performance	Major	User reports issue with API version 2 causing data loss.
REV-0368	Avery Lee	@August 31, 2025 12:43 AM (UTC)	Absolutely impressed with how dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0367	Taylor Nguyen	@October 30, 2024 6:09 AM (UTC)	Absolutely impressed with how dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0366	Morgan Rivera	@January 6, 2024 6:51 AM (UTC)	After three months, onboarding was smooth and the step-by-	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
			step wizard made integration painless. Honestly the best vendor experience .				while switching workspaces.
REV-0365	Morgan Martin	@December 9, 2022 2:22 AM (UTC)	After weeks of trying, API v2 breaks backward compatibility. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0364	Alex Lee	@May 25, 2023 8:14 AM (UTC)	After weeks of trying, API v2 breaks backward compatibility. Downtime cost us real customers.	API v2 breaks backward compatibility	API Other Performance	Major	User reports significant impact on business due to API version change.
REV-0363	Morgan Taylor	@January 10, 2022 1:22 AM (UTC)	Five stars for the way onboarding was smooth and the step-by-step wizard made integration painless. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0362	Sam Rivera	@November 21, 2022 5:49 PM (UTC)	Frustrated that invoice amounts do not match usage metrics. Hope the	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switchin

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			team can address this soon.				g workspaces.
REV-0361	Taylor Patel	@July 16, 2025 6:26 AM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0360	Morgan Lee	@February 15, 2023 12:28 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0359	Alex Garcia	@May 26, 2022 5:11 PM (UTC)	Not thrilled about how mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0358	Sam Khan	@November 10, 2023 1:31 PM (UTC)	Five stars for the way dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0357	Quinn Rivera	@February 18, 2025 6:39 AM (UTC)	After weeks of trying, mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0356	Jamie Brown	@November 4, 2024 10:55 AM (UTC)	Not thrilled about how invoice amounts do not match usage metrics. Please prioritize stability.	Invoice amounts mismatch usage metrics	Billing Performance	Major	User reports discrepancy between invoice and usage data.
REV-0355	Riley Taylor	@March 14, 2022 9:13 PM (UTC)	Not thrilled about how invoice amounts do not match usage metrics. Please prioritize stability.	Invoice amounts mismatch usage metrics	Billing Performance	Major	User reports discrepancy between invoice and usage data.
REV-0354	Jamie Nguyen	@May 13, 2025 2:42 PM (UTC)	Really disappointed—mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0353	Quinn Patel	@August 4, 2025 11:50 AM (UTC)	After weeks of trying, API v2 breaks backward compatibility. Downtime cost us	API v2 breaks backward compatibility	API Other Performance	Major	User reports significant impact on business due to API

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			real customers.				version change.
REV-0352	Riley Martin	@April 12, 2025 3:43 AM (UTC)	Five stars for the way API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0351	Avery Khan	@May 17, 2024 1:42 PM (UTC)	This has been rough: API v2 breaks backward compatibility. Downtime cost us real customers.	API v2 breaks backward compatibility	API Other Performance	Major	User reports significant impact on business due to API version change.
REV-0350	Riley Taylor	@January 19, 2022 5:15 PM (UTC)	Really disappointed—mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0349	Riley Lee	@November 30, 2022 8:50 PM (UTC)	Really disappointed—invoice amounts do not match usage metrics. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0348	Quinn Garcia	@August 29, 2024 9:22 PM (UTC)	Five stars for the way support team responded within	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
			minutes. We've renewed for another year.				loss while switching workspaces.
REV-0347	Casey Nguyen	@August 8, 2024 6:23 PM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0346	Jamie Garcia	@January 30, 2023 7:18 AM (UTC)	Really disappointed—mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0345	Quinn Martin	@April 26, 2022 6:45 PM (UTC)	Frustrated that API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Other Performance	Major	User reports issue with API version 2 causing data loss.
REV-0344	Riley Brown	@May 3, 2024 10:01 PM (UTC)	Really disappointed—authentication randomly expires sessions. Downtime cost us	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations causing lost business .

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	⦿ Criticality	≡ Rationale
			real customers.				
REV-0343	Riley Smith	@September 13, 2023 11:19 AM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0342	Riley Taylor	@May 31, 2025 2:37 PM (UTC)	Five stars for the way support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0341	Riley Martin	@June 25, 2023 1:56 PM (UTC)	Not thrilled about how authentication randomly expires sessions. We're evaluating alternatives.	Authentication session expiration	Auth Performance	Major	User reports frequent session expiration and plans to explore alternative solutions .
REV-0340	Alex Garcia	@May 9, 2024 4:05 AM (UTC)	Genuinely happy that onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	⦿ Criticality	≡ Rationale
			a weekend.				
REV-0339	Avery Khan	@May 18, 2022 3:10 AM (UTC)	After three months, API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0338	Taylor Rivera	@January 30, 2023 4:35 AM (UTC)	Absolutely impressed with how dashboard UX is intuitive. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0337	Riley Patel	@March 13, 2022 6:16 PM (UTC)	Our non-technical team loves that support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0336	Avery Nguyen	@March 3, 2024 7:01 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0335	Riley Nguyen	@May 7, 2022 5:30 AM (UTC)	Frustrated that mobile app crashes when	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			switching workspace s. Please prioritize stability.				and data loss while switching workspaces.
REV-0334	Jamie Taylor	@February 21, 2024 1:26 PM (UTC)	Absolutely impressed with how API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0333	Riley Patel	@August 25, 2022 11:13 AM (UTC)	This has been rough: authentication randomly expires sessions. Please prioritize stability.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations and requests improved stability.
REV-0332	Alex Taylor	@July 4, 2025 9:51 PM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0331	Riley Khan	@April 12, 2022 2:18 PM (UTC)	After three months, support team responded within minutes. We migrated services in	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	⦿ Criticality	≡ Rationale
			a weekend.				workspaces.
REV-0330	Morgan Rivera	@November 18, 2022 1:56 AM (UTC)	Genuinely happy that support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0329	Taylor Taylor	@June 3, 2022 7:55 PM (UTC)	Frustrated that API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Other Performance	Major	User reports issue with API version 2 causing data loss.
REV-0328	Taylor Brown	@March 10, 2022 10:44 AM (UTC)	Five stars for the way onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0327	Quinn Taylor	@October 6, 2024 1:47 PM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	⦿ Criticality	≡ Rationale
REV-0326	Riley Nguyen	@May 19, 2022 12:45 PM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0325	Taylor Smith	@December 12, 2023 11:37 AM (UTC)	Absolutely impressed with how API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0324	Avery Taylor	@January 8, 2023 9:55 PM (UTC)	Our non-technical team loves that support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0323	Jamie Garcia	@April 21, 2025 6:23 AM (UTC)	Five stars for the way support team responded within minutes. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.



ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0322	Avery Patel	@October 23, 2023 4:58 AM (UTC)	This has been rough: authentication randomly expires sessions. Please prioritize stability.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations and requests improved stability.
REV-0321	Alex Lee	@October 18, 2022 4:02 AM (UTC)	After weeks of trying, mobile app crashes when switching workspaces. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0320	Alex Martin	@November 11, 2023 10:21 PM (UTC)	Genuinely happy that API documentation is clean. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0319	Avery Nguyen	@September 25, 2023 6:23 AM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0318	Casey Rivera	@April 28, 2025 11:34 AM (UTC)	After weeks of trying, mobile app	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			crashes when switching workspace s. Please prioritize stability.				crash and data loss while switching workspaces.
REV-0317	Avery Nguyen	@May 23, 2023 11:54 PM (UTC)	Our non-technical team loves that onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0316	Taylor Lee	@March 25, 2023 1:04 AM (UTC)	After weeks of trying, mobile app crashes when switching workspace s. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0315	Morgan Smith	@September 19, 2024 12:31 PM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Other Performance	Major	User reports issue with recent API update.
REV-0314	Morgan Martin	@June 29, 2022 10:11 AM (UTC)	After three months, support team responded within minutes.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			Honestly the best vendor experience .				while switching workspaces.
REV-0313	Taylor Khan	@November 1, 2022 1:15 AM (UTC)	Our non-technical team loves that support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0312	Alex Rivera	@March 19, 2024 6:03 PM (UTC)	After three months, support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0311	Jordan Nguyen	@September 21, 2022 3:20 AM (UTC)	After weeks of trying, mobile app crashes when switching workspaces. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0310	Alex Nguyen	@March 31, 2024 1:33 PM (UTC)	Frustrated that API v2 breaks backward compatibility. We're evaluating alternatives.	API v2 breaks backward compatibility	API Other Performance	Major	User reports issues with API v2 and mentions evaluation of alternative solutions .
REV-0309	Morgan Brown	@January 31, 2025 9:05 AM (UTC)	Absolutely impressed with how	Mobile app crashes when	Crash Mobile	Critical	User reports reproduc

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	⊙ Criticality	≡ Rationale
			support team responded within minutes. We migrated services in a weekend.	switching workspaces			ible crash and data loss while switchin g workspa ces.
REV-0308	Taylor Patel	@March 22, 2024 6:41 PM (UTC)	Five stars for the way API documenta tion is clean. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.
REV-0307	Sam Brown	@June 27, 2023 4:21 AM (UTC)	Five stars for the way onboardin g was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.
REV-0306	Taylor Garcia	@August 5, 2022 5:59 AM (UTC)	Five stars for the way dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.
REV-0305	Riley Khan	@March 15, 2024 11:52 AM (UTC)	Five stars for the way support team responded within minutes.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	⦿ Criticality	≡ Rationale
			We migrated services in a weekend.				while switching workspaces.
REV-0304	Jamie Rivera	@March 18, 2024 2:43 AM (UTC)	Absolutely impressed with how dashboard UX is intuitive. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0303	Riley Patel	@November 30, 2024 3:02 PM (UTC)	After weeks of trying, authentication randomly expires sessions. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0302	Alex Taylor	@February 25, 2023 7:17 PM (UTC)	This has been rough: authentication randomly expires sessions. We're evaluating alternatives.	Authentication session expiration	Auth Performance	Major	User reports random session expiration and plans to explore alternative solutions .
REV-0301	Sam Martin	@January 14, 2022 2:55 PM (UTC)	Our non-technical team loves that API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0300	Alex Smith	@February 28, 2025 11:03 AM (UTC)	Really disappointed—authentication	Authentication session expiration	Auth Performance	Major	User reports frequent session

 ReviewID	 Reviewer	 Date	 ReviewText	 ErrorSummary	 ErrorType	 Criticality	 Rationale
			ion randomly expires sessions. Please prioritize stability.				expiratio ns and requests improve d stability.
REV-0299	Jamie Lee	@August 10, 2024 10:16 AM (UTC)	After weeks of trying, API v2 breaks backward compatibility. We're evaluating alternatives.	Mobile app crashes when switching workspaces	<div>Crash</div> <div>Mobile</div>	<div>Critical</div>	User reports reproducible crash and data loss while switching workspaces.
REV-0298	Sam Taylor	@June 9, 2022 8:48 PM (UTC)	Our non-technical team loves that onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	<div>Crash</div> <div>Mobile</div>	<div>Critical</div>	User reports reproducible crash and data loss while switching workspaces.
REV-0297	Alex Brown	@November 4, 2022 6:30 AM (UTC)	Frustrated that authentication randomly expires sessions. Downtime cost us real customers.	Mobile app crashes when switching workspaces	<div>Crash</div> <div>Mobile</div>	<div>Critical</div>	User reports reproducible crash and data loss while switching workspaces.
REV-0296	Jordan Garcia	@August 25, 2022 8:18 AM (UTC)	Frustrated that mobile app crashes when switching workspaces. We're	Mobile app crashes when switching workspaces	<div>Crash</div> <div>Mobile</div>	<div>Critical</div>	User reports reproducible crash and data loss while

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
			evaluating alternative s.				switchin g workspa ces.
REV-0295	Quinn Brown	@April 24, 2022 6:11 PM (UTC)	Really disappointed— API v2 breaks backward compatibility. Downtime cost us real customers.	API v2 breaks backward compatibility	API Other Performance	Major	User reports significant impact on business due to API change.
REV-0294	Taylor Khan	@March 2, 2022 12:11 PM (UTC)	After weeks of trying, mobile app crashes when switching workspace s. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switchin g workspa ces.
REV-0293	Alex Rivera	@December 2, 2022 6:04 PM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Downtime cost us real customers.	API v2 breaks backward compatibility	API Other Performance	Major	User reports significant impact on business due to API changes.
REV-0292	Alex Nguyen	@August 26, 2022 4:30 PM (UTC)	Absolutely impressed with how API documenta tion is clean. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switchin g workspa ces.
REV-0291	Taylor Martin	@April 16, 2025 11:05 PM (UTC)	Frustrated that API v2 breaks backward compatibility. Hope the team	API v2 breaks backward compatibility	API Other Performance	Major	User reports issue with API version 2 causing

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			can address this soon.				data loss.
REV-0290	Morgan Patel	@January 6, 2025 10:25 PM (UTC)	Absolutely impressed with how API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0289	Avery Patel	@March 18, 2023 1:27 AM (UTC)	This has been rough: API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Performance	Major	User reports issue with recent API update.
REV-0288	Casey Smith	@March 10, 2025 3:19 PM (UTC)	Genuinely happy that dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0287	Morgan Khan	@May 6, 2023 6:01 PM (UTC)	Genuinely happy that dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0286	Jordan Nguyen	@May 13, 2025 10:07 PM (UTC)	Absolutely impressed with how API documentation is clean.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			Honestly the best vendor experience .				while switching workspaces.
REV-0285	Taylor Patel	@February 26, 2024 12:47 PM (UTC)	After weeks of trying, invoice amounts do not match usage metrics. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0284	Quinn Smith	@November 7, 2022 2:59 PM (UTC)	After three months, support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0283	Casey Smith	@February 23, 2024 4:50 AM (UTC)	Really disappointed—mobile app crashes when switching workspaces. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0282	Casey Patel	@September 28, 2022 5:23 PM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	⦿ Criticality	≡ Rationale
			a weekend.				
REV-0281	Jordan Lee	@June 9, 2022 4:49 AM (UTC)	Our non-technical team loves that dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0280	Jordan Smith	@December 5, 2022 1:53 AM (UTC)	Five stars for the way support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0279	Morgan Nguyen	@August 24, 2025 10:59 AM (UTC)	Five stars for the way onboarding was smooth and the step-by-step wizard made integration painless. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0278	Alex Lee	@July 30, 2024 12:35 AM (UTC)	Genuinely happy that dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0277	Morgan Nguyen	@October 24, 2023 10:19 AM (UTC)	Our non-technical team loves	Mobile app crashes when	Crash Mobile	Critical	User reports reproduc

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			that support team responded within minutes. The pricing scales fairly.	switching workspaces			ible crash and data loss while switchin g workspa ces.
REV-0276	Casey Garcia	@July 10, 2022 4:41 PM (UTC)	After weeks of trying, mobile app crashes when switching workspace s. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.
REV-0275	Morgan Taylor	@July 21, 2025 3:23 AM (UTC)	Five stars for the way API documenta tion is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.
REV-0274	Taylor Nguyen	@October 22, 2023 9:00 AM (UTC)	This has been rough: authenticat ion randomly expires sessions. Downtime cost us real customers.	Authenticatio n session expiration	Auth Performance	Major	User reports frequent session expiratio ns and lost revenue due to downtim e.
REV-0273	Riley Khan	@November 19, 2024 3:28 AM (UTC)	After three months, onboardin g was smooth and the step-by-step wizard made integration	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			painless. We've renewed for another year.				workspaces.
REV-0272	Avery Rivera	@February 28, 2023 2:09 AM (UTC)	Our non-technical team loves that API documentation is clean. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0271	Jordan Brown	@May 1, 2023 7:38 AM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Other Performance	Major	User reports issue with recent API update.
REV-0270	Jamie Nguyen	@August 31, 2025 9:00 AM (UTC)	Absolutely impressed with how dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0269	Avery Brown	@August 20, 2022 8:51 PM (UTC)	Our non-technical team loves that API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0268	Taylor Patel	@March 28, 2023 10:38 AM (UTC)	Genuinely happy that API documentation is	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
			clean. Honestly the best vendor experience .				and data loss while switchin g workspa ces.
REV-0267	Sam Taylor	@August 30, 2025 6:01 PM (UTC)	After three months, dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.
REV-0266	Taylor Rivera	@July 12, 2024 10:33 PM (UTC)	Five stars for the way onboardin g was smooth and the step-by-step wizard made integration painless. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.
REV-0265	Avery Taylor	@September 23, 2024 11:08 PM (UTC)	Genuinely happy that support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0264	Jordan Nguyen	@January 10, 2023 1:35 PM (UTC)	Not thrilled about how authentication randomly expires sessions. Hope the team can address this soon.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations.
REV-0263	Casey Smith	@December 20, 2022 10:49 AM (UTC)	Not thrilled about how mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0262	Sam Brown	@September 29, 2024 7:12 PM (UTC)	After weeks of trying, authentication randomly expires sessions. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0261	Morgan Lee	@July 25, 2023 2:16 AM (UTC)	Our non-technical team loves that support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0260	Morgan Rivera	@June 4, 2024 2:24 PM (UTC)	Our non-technical team loves that support team responded within minutes.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			The pricing scales fairly.				g workspaces.
REV-0259	Jordan Rivera	@December 24, 2022 8:05 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0258	Quinn Patel	@July 15, 2024 11:36 AM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0257	Morgan Patel	@October 18, 2022 12:40 PM (UTC)	After three months, support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
REV-0256	Morgan Brown	@October 21, 2024 5:29 AM (UTC)	Absolutely impressed with how dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0255	Casey Taylor	@July 21, 2022 9:25 AM (UTC)	Our non-technical team loves that support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0254	Jamie Garcia	@August 12, 2022 9:02 AM (UTC)	After weeks of trying, invoice amounts do not match usage metrics. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0253	Morgan Taylor	@May 9, 2025 5:26 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0252	Quinn Khan	@April 17, 2024 6:10 PM (UTC)	Five stars for the way support team responded within minutes.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			We've renewed for another year.				while switching workspaces.
REV-0251	Morgan Smith	@February 14, 2023 9:33 PM (UTC)	Really disappointed—mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0250	Morgan Smith	@July 20, 2025 5:52 PM (UTC)	Really disappointed—API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Other Performance	Major	User reports breaking backward compatibility issue.
REV-0249	Morgan Garcia	@October 19, 2023 9:57 PM (UTC)	Really disappointed—authentication randomly expires sessions. Please prioritize stability.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations and requests improved stability.
REV-0248	Jordan Rivera	@March 21, 2024 12:05 PM (UTC)	This has been rough: API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Performance	Major	User reports issue with recent API update.
REV-0247	Morgan Khan	@June 7, 2022 1:08 PM (UTC)	Genuinely happy that dashboard UX is intuitive. Honestly	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			the best vendor experience .				loss while switching workspaces.
REV-0246	Morgan Rivera	@September 9, 2023 9:46 AM (UTC)	Absolutely impressed with how support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0245	Avery Garcia	@February 28, 2024 12:26 AM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0244	Taylor Taylor	@February 10, 2025 6:39 PM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0243	Casey Smith	@January 11, 2022 11:13 AM (UTC)	Five stars for the way onboarding was smooth and the	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			step-by-step wizard made integration painless. Honestly the best vendor experience .				loss while switching workspaces.
REV-0242	Jordan Garcia	@May 20, 2023 2:40 AM (UTC)	Genuinely happy that dashboard UX is intuitive. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0241	Alex Khan	@April 13, 2023 12:57 PM (UTC)	After three months, dashboard UX is intuitive. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0240	Jordan Martin	@July 20, 2022 3:54 PM (UTC)	Absolutely impressed with how API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0239	Morgan Patel	@February 28, 2025 8:45 AM (UTC)	After three months, API documentation is clean. The pricing scales fairly.	API documentation is clean	Docs Performance	Major	API documentation is up-to-date and well-maintained.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0238	Jordan Khan	@March 9, 2022 6:31 AM (UTC)	After weeks of trying, mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0237	Casey Garcia	@March 29, 2022 8:21 AM (UTC)	Our non-technical team loves that dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0236	Morgan Taylor	@April 25, 2022 11:10 PM (UTC)	Genuinely happy that onboarding was smooth and the step-by-step wizard made integration painless. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0235	Casey Taylor	@May 14, 2023 8:13 AM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			a weekend.				
REV-0234	Jamie Rivera	@June 23, 2025 7:10 PM (UTC)	Five stars for the way API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0233	Alex Martin	@August 11, 2023 12:37 AM (UTC)	After three months, support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0232	Casey Lee	@June 16, 2025 5:35 PM (UTC)	Frustrated that mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0231	Alex Lee	@July 15, 2025 8:25 AM (UTC)	Genuinely happy that onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0230	Casey Rivera	@January 24, 2025 5:46 PM (UTC)	Our non-technical team loves that onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0229	Quinn Martin	@November 23, 2023 9:22 AM (UTC)	This has been rough: authentication randomly expires sessions. Hope the team can address this soon.	Authentication session expiration	Auth Performance	Major	User reports intermittent authentication issues.
REV-0228	Jamie Garcia	@May 5, 2024 10:44 AM (UTC)	Five stars for the way support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0227	Casey Nguyen	@April 27, 2024 1:39 AM (UTC)	Genuinely happy that support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	≡ ErrorType	🕒 Criticality	≡ Rationale
REV-0226	Quinn Martin	@September 24, 2023 9:31 AM (UTC)	After three months, dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0225	Quinn Nguyen	@February 23, 2023 2:26 PM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Please prioritize stability.	API v2 breaks backward compatibility	API Performance	Major	User reports instability due to breaking changes.
REV-0224	Avery Martin	@March 4, 2023 12:07 PM (UTC)	Absolutely impressed with how support team responded within minutes. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0223	Jordan Brown	@January 1, 2025 6:56 AM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0222	Alex Martin	@February 15, 2025 7:17 PM (UTC)	Genuinely happy that API documentation is clean.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
			Honestly the best vendor experience .				loss while switching workspaces.
REV-0221	Riley Taylor	@January 6, 2025 5:14 PM (UTC)	Genuinely happy that API documentation is clean. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0220	Jamie Brown	@August 10, 2025 1:52 PM (UTC)	After weeks of trying, authentication randomly expires sessions. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0219	Sam Khan	@December 3, 2024 8:02 AM (UTC)	Five stars for the way onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
REV-0218	Quinn Nguyen	@April 26, 2022 5:06 AM (UTC)	Five stars for the way support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0217	Sam Nguyen	@May 1, 2025 1:13 AM (UTC)	Absolutely impressed with how support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0216	Sam Brown	@July 19, 2023 6:51 AM (UTC)	Frustrated that mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0215	Jamie Rivera	@January 8, 2022 12:49 AM (UTC)	This has been rough: authentication randomly expires sessions. Hope the team can address this soon.	Authentication session expiration	Auth Performance	Major	User reports intermittent authentication issues.
REV-0214	Morgan Taylor	@January 9, 2025 4:50 AM (UTC)	After weeks of trying, mobile app crashes when switching workspace	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			s. Downtime cost us real customers.				switching workspaces.
REV-0213	Jordan Brown	@April 17, 2024 6:33 AM (UTC)	This has been rough: API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Performance	Major	User reports issue with recent API update.
REV-0212	Morgan Khan	@March 23, 2023 9:03 PM (UTC)	After three months, API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0211	Alex Brown	@April 30, 2024 4:37 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0210	Avery Martin	@November 3, 2023 6:56 PM (UTC)	Genuinely happy that dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0209	Avery Patel	@December 17, 2024 1:10 PM (UTC)	Our non-technical team loves that onboarding	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	⦿ Criticality	≡ Rationale
			g was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.				and data loss while switching workspaces.
REV-0208	Taylor Brown	@May 25, 2025 1:36 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0207	Quinn Khan	@October 26, 2024 11:19 AM (UTC)	After weeks of trying, API v2 breaks backward compatibility. Downtime cost us real customers.	API v2 breaks backward compatibility	API Other Performance	Major	User reports significant impact on business due to API version change.
REV-0206	Casey Khan	@March 19, 2025 12:24 AM (UTC)	Five stars for the way support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0205	Jordan Rivera	@October 25, 2023 9:01 AM (UTC)	After three months, support team responded within minutes. The pricing	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switchin

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			scales fairly.				g workspaces.
REV-0204	Avery Nguyen	@August 1, 2025 2:45 PM (UTC)	Not thrilled about how API v2 breaks backward compatibility. We're evaluating alternatives.	API v2 breaks backward compatibility	API Performance	Major	User reports issues with API v2 and mentions evaluation of alternative solutions.
REV-0203	Riley Nguyen	@November 29, 2022 4:42 PM (UTC)	Really disappointed—mobile app crashes when switching workspaces. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0202	Avery Garcia	@August 6, 2023 4:32 PM (UTC)	Not thrilled about how authentication randomly expires sessions. Downtime cost us real customers.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations causing downtime and lost revenue.
REV-0201	Taylor Taylor	@March 24, 2024 6:02 PM (UTC)	Five stars for the way onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0200	Quinn Brown	@August 12, 2023 11:41 AM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0199	Jordan Taylor	@August 25, 2024 3:39 AM (UTC)	Really disappointed—mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0198	Jamie Khan	@June 14, 2025 9:21 PM (UTC)	Absolutely impressed with how support team responded within minutes. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0197	Alex Khan	@June 24, 2024 11:52 PM (UTC)	After three months, support team responded within minutes. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0196	Jamie Khan	@March 20, 2025 7:46 PM (UTC)	After three months, API documentation is clean. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0195	Riley Martin	@September 2, 2023 10:31 AM (UTC)	This has been rough: API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Performance	Major	User reports issue with recent API update.
REV-0194	Quinn Martin	@December 27, 2023 11:25 PM (UTC)	After weeks of trying, authentication randomly expires sessions. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0193	Alex Rivera	@February 22, 2025 11:50 AM (UTC)	This has been rough: authentication randomly expires sessions. Please prioritize stability.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations and requests improved stability.
REV-0192	Avery Patel	@June 22, 2024 11:25 AM (UTC)	After three months, support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
							workspaces.
REV-0191	Alex Garcia	@December 9, 2024 10:54 PM (UTC)	This has been rough: invoice amounts do not match usage metrics. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0190	Alex Smith	@August 13, 2022 3:09 PM (UTC)	Absolutely impressed with how dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0189	Taylor Taylor	@September 5, 2023 9:37 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0188	Alex Rivera	@August 28, 2024 6:54 PM (UTC)	Our non-technical team loves that support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0187	Morgan Smith	@January 19, 2024 5:15 AM (UTC)	Our non-technical team loves that dashboard	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			UX is intuitive. We migrated services in a weekend.				and data loss while switching workspaces.
REV-0186	Jordan Taylor	@January 31, 2025 10:11 AM (UTC)	Not thrilled about how mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0185	Riley Smith	@April 3, 2022 2:35 PM (UTC)	Our non-technical team loves that support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0184	Riley Brown	@September 1, 2025 5:08 PM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0183	Quinn Lee	@November 1, 2024 4:38 PM (UTC)	Really disappointed— API v2 breaks backward compatibility. We're evaluating alternatives.	API v2 breaks backward compatibility	API Other Performance	Major	User reports breaking backward compatibility with API v2.
REV-0182	Sam Rivera	@October 3, 2023 6:54 AM (UTC)	This has been rough: authentication randomly expires sessions. Hope the team can address this soon.	Authentication session expiration	Auth Performance	Major	User reports intermittent authentication issues.
REV-0181	Sam Brown	@July 9, 2024 9:01 AM (UTC)	Absolutely impressed with how API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0180	Casey Garcia	@October 16, 2023 12:34 PM (UTC)	Really disappointed— API v2 breaks backward compatibility. We're evaluating alternatives.	API v2 breaks backward compatibility	API Other Performance	Major	User reports breaking backward compatibility with API v2.
REV-0179	Sam Taylor	@May 30, 2022 2:10 AM (UTC)	After three months, dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0178	Sam Garcia	@August 1, 2025 1:06 AM (UTC)	Our non-technical team loves that API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0177	Taylor Garcia	@February 28, 2025 1:29 AM (UTC)	Frustrated that mobile app crashes when switching workspaces. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0176	Jordan Khan	@February 2, 2025 9:59 AM (UTC)	Five stars for the way onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0175	Jamie Lee	@November 10, 2022 11:04 AM (UTC)	Five stars for the way support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0174	Jordan Brown	@November 25, 2024 12:32 PM (UTC)	Our non-technical team loves that	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			support team responded within minutes. Honestly the best vendor experience .				crash and data loss while switching workspaces.
REV-0173	Avery Patel	@March 26, 2024 5:25 PM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0172	Sam Rivera	@October 8, 2024 12:57 AM (UTC)	Our non-technical team loves that API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0171	Jordan Martin	@September 7, 2023 5:44 AM (UTC)	Really disappointed— API v2 breaks backward compatibility. Downtime cost us real customers.	API v2 breaks backward compatibility	API Other Performance	Major	User reports significant impact on business due to API change.
REV-0170	Quinn Nguyen	@June 1, 2022 4:27 PM (UTC)	After three months, onboarding was smooth and the step-by-step	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			wizard made integration painless. We've renewed for another year.				switching workspaces.
REV-0169	Taylor Brown	@February 24, 2025 4:17 AM (UTC)	Five stars for the way dashboard UX is intuitive. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0168	Jordan Garcia	@January 22, 2024 2:29 PM (UTC)	Five stars for the way support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0167	Sam Smith	@March 7, 2025 1:10 AM (UTC)	After three months, API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0166	Casey Martin	@March 5, 2022 5:11 AM (UTC)	This has been rough: mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0165	Quinn Smith	@December 24, 2023 10:23 PM (UTC)	After weeks of trying, mobile app crashes when switching workspaces. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0164	Jamie Khan	@June 13, 2022 11:56 AM (UTC)	After weeks of trying, authentication randomly expires sessions. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0163	Quinn Brown	@November 29, 2024 9:42 AM (UTC)	This has been rough: mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0162	Casey Khan	@January 24, 2024 3:54 PM (UTC)	This has been rough: authentication randomly expires sessions. Please prioritize stability.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations and requests improved stability.
REV-0161	Riley Martin	@January 17, 2025 5:14 PM (UTC)	Genuinely happy that API documentation is clean. We've renewed	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			for another year.				g workspaces.
REV-0160	Quinn Rivera	@July 26, 2024 1:20 AM (UTC)	Absolutely impressed with how support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0159	Sam Patel	@November 12, 2023 4:51 AM (UTC)	Our non-technical team loves that API documentation is clean. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0158	Morgan Brown	@March 3, 2024 1:35 PM (UTC)	Absolutely impressed with how API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0157	Avery Smith	@May 3, 2024 6:49 AM (UTC)	Frustrated that API v2 breaks backward compatibility. We're evaluating alternatives.	API v2 breaks backward compatibility	API Other Performance	Major	User reports issues with API v2 and mentions evaluation of alternative solutions .
REV-0156	Quinn Garcia	@July 18, 2025 6:45 PM (UTC)	Genuinely happy that API documentation is	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			clean. The pricing scales fairly.				and data loss while switching workspaces.
REV-0155	Sam Khan	@May 4, 2023 3:17 PM (UTC)	Not thrilled about how authentication randomly expires sessions. We're evaluating alternatives.	Authentication session expiration	Auth Performance	Major	User reports frequent session expiration and plans to explore alternative solutions.
REV-0154	Avery Lee	@June 9, 2023 7:51 AM (UTC)	Not thrilled about how authentication randomly expires sessions. We're evaluating alternatives.	Authentication session expiration	Auth Performance	Major	User reports frequent session expiration and plans to explore alternative solutions.
REV-0153	Casey Patel	@October 27, 2022 5:00 AM (UTC)	After three months, support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0152	Morgan Lee	@February 5, 2024 8:35 AM (UTC)	Absolutely impressed with how API documentation is clean. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0151	Taylor Khan	@October 29, 2022 3:55 PM (UTC)	Genuinely happy that dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0150	Riley Lee	@January 31, 2024 8:11 PM (UTC)	Not thrilled about how mobile app crashes when switching workspaces. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0149	Casey Garcia	@August 1, 2023 1:54 PM (UTC)	After three months, support team responded within minutes. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0148	Casey Nguyen	@August 7, 2023 4:20 PM (UTC)	Genuinely happy that API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0147	Avery Taylor	@January 6, 2023 10:44 PM (UTC)	Really disappointed—authentication randomly expires sessions. We're	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations and is exploring alternati

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			evaluating alternative s.				ve solutions .
REV-0146	Casey Brown	@October 9, 2022 5:38 AM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0145	Taylor Martin	@May 17, 2024 6:30 PM (UTC)	Five stars for the way API documentation is clean. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0144	Avery Rivera	@September 5, 2025 2:16 PM (UTC)	Absolutely impressed with how API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0143	Casey Patel	@February 16, 2025 2:04 PM (UTC)	Our non-technical team loves that support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0142	Jamie Martin	@January 16, 2024 1:34 PM (UTC)	This has been rough: authentication randomly expires sessions. Please prioritize stability.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations and requests improved stability.
REV-0141	Quinn Patel	@June 22, 2022 6:22 PM (UTC)	Frustrated that invoice amounts do not match usage metrics. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0140	Avery Martin	@March 16, 2025 11:43 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0139	Riley Brown	@April 27, 2022 1:25 PM (UTC)	Frustrated that mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0138	Quinn Patel	@July 17, 2025 11:01 AM (UTC)	Not thrilled about how mobile app crashes when switching workspaces. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	⊗ Criticality	≡ Rationale
							workspaces.
REV-0137	Avery Garcia	@March 2, 2025 11:24 PM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Please prioritize stability.	API v2 breaks backward compatibility	API Performance	Major	User reports instability due to breaking changes.
REV-0136	Jordan Rivera	@December 22, 2022 9:55 PM (UTC)	Absolutely impressed with how support team responded within minutes. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0135	Taylor Patel	@August 22, 2022 7:19 PM (UTC)	Five stars for the way API documentation is clean. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0134	Sam Taylor	@December 9, 2024 2:51 AM (UTC)	Five stars for the way API documentation is clean. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0133	Jordan Taylor	@December 18, 2022 10:30 PM (UTC)	Five stars for the way onboarding was smooth and the step-by-step wizard made	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			integration painless. The pricing scales fairly.				workspa ces.
REV-0132	Alex Taylor	@June 9, 2022 11:23 AM (UTC)	Our non-technical team loves that dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0131	Alex Brown	@September 22, 2022 1:50 PM (UTC)	Genuinely happy that API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0130	Avery Lee	@September 10, 2023 7:41 AM (UTC)	After weeks of trying, API v2 breaks backward compatibility. Please prioritize stability.	API v2 breaks backward compatibility	API Performance	Major	User reports issue with API v2 causing data loss.
REV-0129	Jordan Khan	@April 29, 2025 5:43 PM (UTC)	Five stars for the way onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
REV-0128	Quinn Taylor	@June 24, 2024 3:04 PM (UTC)	Our non-technical team loves that onboarding was smooth and the step-by-step wizard made integration painless. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0127	Riley Smith	@June 23, 2022 1:54 AM (UTC)	Our non-technical team loves that onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0126	Taylor Lee	@December 22, 2024 7:49 AM (UTC)	After three months, API documentation is clean. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0125	Taylor Khan	@September 25, 2023 12:22 PM (UTC)	Genuinely happy that support team responded within minutes. The pricing	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			scales fairly.				g workspaces.
REV-0124	Avery Nguyen	@February 22, 2025 10:38 PM (UTC)	Our non-technical team loves that onboarding was smooth and the step-by-step wizard made integration painless. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0123	Avery Martin	@September 14, 2024 8:09 AM (UTC)	After weeks of trying, API v2 breaks backward compatibility. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0122	Morgan Smith	@May 16, 2024 1:52 AM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Please prioritize stability.	API v2 breaks backward compatibility	API Performance	Major	User reports instability due to breaking changes.
REV-0121	Jordan Patel	@July 17, 2022 1:34 PM (UTC)	Not thrilled about how mobile app crashes when switching workspaces. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0120	Morgan Taylor	@May 24, 2024 11:22 AM (UTC)	After weeks of trying,	Mobile app crashes when	Crash Mobile	Critical	User reports reproduc

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			invoice amounts do not match usage metrics. Hope the team can address this soon.	switching workspaces			ible crash and data loss while switchin g workspa ces.
REV-0119	Jordan Patel	@February 3, 2025 7:49 AM (UTC)	Genuinely happy that dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.
REV-0118	Riley Garcia	@January 28, 2025 11:50 AM (UTC)	Our non-technical team loves that API documenta tion is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.
REV-0117	Morgan Patel	@June 27, 2024 2:40 AM (UTC)	After weeks of trying, invoice amounts do not match usage metrics. We're evaluating alternative s.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.
REV-0116	Avery Lee	@September 10, 2023 4:40 PM (UTC)	Frustrated that mobile app crashes when switching workspace s. Hope the team can	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			address this soon.				workspaces.
REV-0115	Morgan Martin	@May 11, 2022 5:20 PM (UTC)	Five stars for the way onboarding was smooth and the step-by-step wizard made integration painless. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0114	Alex Rivera	@May 3, 2023 9:26 PM (UTC)	Genuinely happy that API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0113	Casey Rivera	@July 22, 2023 5:16 AM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Downtime cost us real customers.	API v2 breaks backward compatibility	API Other Performance	Major	User reports significant impact on business due to API changes.
REV-0112	Alex Smith	@March 2, 2025 7:28 AM (UTC)	Our non-technical team loves that support team responded within minutes. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0111	Jamie Smith	@July 20, 2023 6:54 AM (UTC)	This has been rough: mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0110	Avery Taylor	@January 29, 2024 7:54 AM (UTC)	Genuinely happy that API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0109	Morgan Brown	@January 11, 2025 3:15 PM (UTC)	Genuinely happy that dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0108	Morgan Patel	@March 18, 2022 11:04 AM (UTC)	Frustrated that mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0107	Sam Brown	@February 23, 2025 11:56 AM (UTC)	Really disappointed—mobile app crashes when switching workspace	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			s. Hope the team can address this soon.				switching workspaces.
REV-0106	Alex Khan	@July 20, 2024 1:25 PM (UTC)	After weeks of trying, authentication randomly expires sessions. Please prioritize stability.	Authentication session expiration	Auth Performance	Major	User reports frequent session expiration and requests improved stability.
REV-0105	Quinn Patel	@April 8, 2023 2:28 PM (UTC)	Not thrilled about how API v2 breaks backward compatibility. We're evaluating alternatives.	API v2 breaks backward compatibility	API Performance	Major	User reports issues with API v2 and mentions evaluation of alternative solutions.
REV-0104	Jamie Martin	@December 3, 2022 9:21 AM (UTC)	This has been rough: API v2 breaks backward compatibility. Please prioritize stability.	API v2 breaks backward compatibility	API Performance	Major	User reports breaking backward compatibility issue.
REV-0103	Avery Smith	@August 28, 2023 11:53 AM (UTC)	Really disappointed—invoice amounts do not match usage metrics. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0102	Sam Garcia	@October 8, 2022 10:52 PM (UTC)	Absolutely impressed with how API documentation is clean. The	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			pricing scales fairly.				while switching workspaces.
REV-0101	Alex Garcia	@April 11, 2022 10:04 PM (UTC)	After weeks of trying, invoice amounts do not match usage metrics. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0100	Sam Taylor	@March 23, 2025 10:46 AM (UTC)	After weeks of trying, mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0099	Avery Khan	@May 28, 2023 4:37 PM (UTC)	Really disappointed—authentication randomly expires sessions. Hope the team can address this soon.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations.
REV-0098	Quinn Khan	@August 10, 2024 10:28 AM (UTC)	Really disappointed—mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0097	Avery Taylor	@May 9, 2023 6:07 PM (UTC)	Really disappointed—invoice amounts do not match usage metrics. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0096	Morgan Rivera	@April 23, 2024 8:36 PM (UTC)	Really disappointed—invoice amounts do not match usage metrics. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0095	Jordan Patel	@September 6, 2023 1:03 AM (UTC)	Absolutely impressed with how API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0094	Jamie Lee	@April 26, 2023 10:58 PM (UTC)	After weeks of trying, invoice amounts do not match usage metrics. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0093	Casey Garcia	@August 23, 2025 2:55 AM (UTC)	Not thrilled about how authentication randomly expires	Authentication session expiration	Auth Performance	Major	User reports frequent session expiration and

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	⦿ Criticality	≡ Rationale
			sessions. Please prioritize stability.				requests improved stability.
REV-0092	Quinn Patel	@February 1, 2022 5:14 AM (UTC)	Genuinely happy that onboarding was smooth and the step-by-step wizard made integration painless. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0091	Morgan Taylor	@August 28, 2025 5:32 AM (UTC)	Absolutely impressed with how support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0090	Quinn Smith	@May 5, 2023 8:49 PM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0089	Riley Khan	@September 29, 2024 5:24 AM (UTC)	After three months, API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0088	Morgan Nguyen	@October 7, 2022 2:32 AM (UTC)	After three months, API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0087	Quinn Khan	@July 14, 2023 3:07 PM (UTC)	This has been rough: invoice amounts do not match usage metrics. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0086	Jamie Lee	@July 10, 2022 8:10 AM (UTC)	Frustrated that authentication randomly expires sessions. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0085	Jamie Rivera	@September 19, 2024 4:25 AM (UTC)	Our non-technical team loves that support team responded within	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			minutes. Honestly the best vendor experience .				switching workspaces.
REV-0084	Morgan Lee	@January 11, 2024 10:40 PM (UTC)	This has been rough: mobile app crashes when switching workspaces. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0083	Morgan Martin	@June 30, 2022 11:27 AM (UTC)	Absolutely impressed with how dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0082	Quinn Smith	@October 20, 2023 3:48 AM (UTC)	After weeks of trying, authentication randomly expires sessions. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0081	Taylor Brown	@June 24, 2024 10:07 AM (UTC)	Our non-technical team loves that dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0080	Casey Garcia	@July 7, 2022 8:20 AM (UTC)	Not thrilled about how mobile app crashes when switching workspaces. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0079	Quinn Khan	@July 12, 2023 6:13 PM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0078	Jordan Lee	@September 22, 2023 9:39 PM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Hope the team can address this soon.	API v2 breaks backward compatibility	API Other Performance	Major	User reports issue with recent API update.
REV-0077	Riley Garcia	@February 10, 2023 3:28 PM (UTC)	Genuinely happy that support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0076	Quinn Garcia	@March 8, 2022 8:25 AM (UTC)	Five stars for the way dashboard UX is intuitive.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
			We migrated services in a weekend.				and data loss while switching workspaces.
REV-0075	Sam Khan	@November 18, 2022 8:43 AM (UTC)	Absolutely impressed with how support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0074	Jamie Taylor	@September 1, 2023 9:25 PM (UTC)	After weeks of trying, mobile app crashes when switching workspaces. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0073	Avery Lee	@February 26, 2025 11:03 AM (UTC)	Genuinely happy that onboarding was smooth and the step-by-step wizard made integration painless. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
REV-0072	Quinn Smith	@June 2, 2023 5:23 PM (UTC)	Absolutely impressed with how dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0071	Jamie Khan	@July 30, 2025 5:52 PM (UTC)	Absolutely impressed with how API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0070	Riley Nguyen	@September 12, 2023 12:30 AM (UTC)	Really disappointed— API v2 breaks backward compatibility. We're evaluating alternatives.	API v2 breaks backward compatibility	API Other Performance	Major	User reports breaking backward compatibility with API v2.
REV-0069	Jordan Martin	@January 28, 2023 7:52 AM (UTC)	After weeks of trying, API v2 breaks backward compatibility. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0068	Jamie Smith	@July 18, 2024 9:51 AM (UTC)	Genuinely happy that onboarding was smooth and the step-by-step wizard made integration	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			painless. Honestly the best vendor experience .				workspaces.
REV-0067	Riley Nguyen	@May 14, 2023 11:08 AM (UTC)	After weeks of trying, authentication randomly expires sessions. Please prioritize stability.	Authentication session expiration	Auth Performance	Major	User reports frequent session expiration and requests improved stability.
REV-0066	Jordan Nguyen	@February 11, 2025 8:44 AM (UTC)	This has been rough: authentication randomly expires sessions. We're evaluating alternatives.	Authentication session expiration	Auth Performance	Major	User reports random session expiration and plans to explore alternative solutions .
REV-0065	Casey Rivera	@December 28, 2023 9:24 AM (UTC)	Our non-technical team loves that API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0064	Jordan Khan	@August 9, 2024 8:44 PM (UTC)	After three months, API documentation is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0063	Jamie Khan	@January 7, 2025 5:36 PM (UTC)	Our non-technical team loves that API	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	🕒 Criticality	≡ Rationale
			documenta tion is clean. We've renewed for another year.				crash and data loss while switchin g workspa ces.
<u>REV-0062</u>	Alex Taylor	@June 6, 2024 1:11 PM (UTC)	This has been rough: invoice amounts do not match usage metrics. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.
<u>REV-0061</u>	Riley Garcia	@March 5, 2025 1:29 AM (UTC)	After three months, API documenta tion is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.
<u>REV-0060</u>	Avery Lee	@February 8, 2024 2:26 PM (UTC)	Really disappoint ed— mobile app crashes when switching workspace s. Downtime cost us real customers.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0059	Quinn Khan	@May 25, 2025 10:06 PM (UTC)	Frustrated that invoice amounts do not match usage metrics. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0058	Alex Nguyen	@February 11, 2022 10:37 PM (UTC)	Genuinely happy that dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0057	Riley Patel	@January 9, 2025 1:53 AM (UTC)	After weeks of trying, invoice amounts do not match usage metrics. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0056	Taylor Lee	@November 2, 2023 7:42 AM (UTC)	Five stars for the way dashboard UX is intuitive. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0055	Avery Martin	@April 27, 2025 8:32 PM (UTC)	Frustrated that authentication randomly expires sessions. Downtime	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			cost us real customers.				switching workspaces.
REV-0054	Riley Taylor	@March 7, 2024 12:14 PM (UTC)	This has been rough: invoice amounts do not match usage metrics. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0053	Casey Khan	@May 8, 2024 7:35 PM (UTC)	Not thrilled about how invoice amounts do not match usage metrics. Hope the team can address this soon.	Invoice amounts mismatch usage metrics	Billing Performance	Major	User reports discrepancy between invoice and usage data.
REV-0052	Sam Taylor	@April 11, 2025 12:42 AM (UTC)	Not thrilled about how authentication randomly expires sessions. Hope the team can address this soon.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations.
REV-0051	Sam Taylor	@March 15, 2023 2:20 AM (UTC)	Five stars for the way dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0050	Riley Brown	@August 9, 2023 8:32 AM (UTC)	Five stars for the way onboarding was smooth	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			and the step-by-step wizard made integration painless. Honestly the best vendor experience .				and data loss while switching workspaces.
REV-0049	Jamie Brown	@August 30, 2024 4:23 PM (UTC)	Genuinely happy that API documentation is clean. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0049	Jamie Brown	@August 30, 2024 4:23 PM (UTC)	Genuinely happy that API documentation is clean. The pricing scales fairly.	API documentation is clean	Docs Performance	Major	User reports positive experience with API doc quality and pricing fairness.
REV-0048	Jamie Brown	@May 26, 2023 4:25 AM (UTC)	After three months, API documentation is clean. The pricing scales fairly.	API documentation is clean	Docs Performance	Major	API documentation is up-to-date and well-maintained.
REV-0048	Jamie Brown	@May 26, 2023 4:25 AM (UTC)	After three months, API documentation is clean. The pricing scales fairly.	API documentation is not clean	Docs Performance	Major	User reports outdated documentation after three months.
REV-0047	Morgan Brown	@October 30, 2022 11:53 PM (UTC)	Frustrated that authentication randomly	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			expires sessions. Downtime cost us real customers.				and data loss while switching workspaces.
REV-0047	Morgan Brown	@October 30, 2022 11:53 PM (UTC)	Frustrated that authentication randomly expires sessions. Downtime cost us real customers.	Authentication session expiration	Auth Crash	Critical	User reports random session expiration and lost business.
REV-0046	Taylor Lee	@August 31, 2024 10:15 PM (UTC)	Frustrated that authentication randomly expires sessions. Hope the team can address this soon.	Authentication session expiration	Auth Performance	Major	User reports frequent session expirations.
REV-0045	Riley Martin	@June 22, 2025 12:12 PM (UTC)	Genuinely happy that API documentation is clean. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0045	Riley Martin	@June 22, 2025 12:12 PM (UTC)	Genuinely happy that API documentation is clean. Honestly the best vendor experience.	API documentation is clean	Docs Performance	Major	User reports positive experience with clean API docs.
REV-0044	Morgan Garcia	@October 22, 2023 4:55 PM (UTC)	Genuinely happy that dashboard UX is intuitive.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			Honestly the best vendor experience .				and data loss while switching workspaces.
REV-0044	Morgan Garcia	@October 22, 2023 4:55 PM (UTC)	Genuinely happy that dashboard UX is intuitive. Honestly the best vendor experience .	No issues found.	Other	None	Review is positive and does not mention any problems.
REV-0043	Morgan Rivera	@September 9, 2023 2:47 PM (UTC)	Absolutely impressed with how API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0043	Morgan Rivera	@September 9, 2023 2:47 PM (UTC)	Absolutely impressed with how API documentation is clean. We've renewed for another year.	API documentation is not mentioned as a problem	Other	None	No specific issue reported.
REV-0042	Riley Martin	@April 16, 2024 11:52 AM (UTC)	Five stars for the way support team responded within minutes. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0041	Morgan Lee	@January 7, 2025 7:10 AM (UTC)	Absolutely impressed with how API documenta	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			tion is clean. We've renewed for another year.				and data loss while switching workspaces.
REV-0041	Morgan Lee	@January 7, 2025 7:10 AM (UTC)	Absolutely impressed with how API documentation is clean. We've renewed for another year.	API documentation is not mentioned as a problem	Other	None	No specific issue reported.
REV-0040	Casey Smith	@November 13, 2024 4:12 AM (UTC)	Our non-technical team loves that support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0039	Jamie Smith	@June 19, 2023 6:30 AM (UTC)	Five stars for the way onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0038	Sam Lee	@March 27, 2024 11:57 AM (UTC)	Absolutely impressed with how API documentation is clean. We've renewed	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			for another year.				workspaces.
REV-0038	Sam Lee	@March 27, 2024 11:57 AM (UTC)	Absolutely impressed with how API documentation is clean. We've renewed for another year.	API documentation is not mentioned as a problem	Other	None	No specific issue reported.
REV-0037	Jordan Taylor	@August 21, 2024 8:05 AM (UTC)	After three months, API documentation is clean. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0036	Taylor Rivera	@January 3, 2023 12:05 PM (UTC)	This has been rough: invoice amounts do not match usage metrics. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0036	Taylor Rivera	@January 3, 2023 12:05 PM (UTC)	This has been rough: invoice amounts do not match usage metrics. Please prioritize stability.	Invoice amount mismatch with usage metrics	Billing Performance	Major	User reports discrepancy between invoice and usage data.
REV-0035	Casey Lee	@May 27, 2023 3:44 AM (UTC)	Our non-technical team loves that dashboard UX is intuitive. Honestly	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			the best vendor experience .				switching workspaces.
REV-0034	Taylor Martin	@January 27, 2024 9:12 PM (UTC)	After three months, support team responded within minutes. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0033	Taylor Khan	@June 23, 2024 8:05 PM (UTC)	Not thrilled about how mobile app crashes when switching workspaces. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0032	Riley Martin	@April 15, 2022 3:21 AM (UTC)	After weeks of trying, mobile app crashes when switching workspaces. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0031	Taylor Khan	@February 7, 2025 5:39 AM (UTC)	Our non-technical team loves that support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0030	Casey Khan	@January 17, 2025 11:00 AM (UTC)	Our non-technical team loves that	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible

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			onboardin g was smooth and the step-by- step wizard made integration painless. We've renewed for another year.				crash and data loss while switchin g workspa ces.
REV-0029	Avery Garcia	@January 6, 2025 7:45 AM (UTC)	Genuinely happy that API documenta tion is clean. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.
REV-0029	Avery Garcia	@January 6, 2025 7:45 AM (UTC)	Genuinely happy that API documenta tion is clean. We migrated services in a weekend.	API documentatio n is clean	API Docs	Major	User reports satisfact ory docume ntation quality.
REV-0028	Casey Nguyen	@September 26, 2022 11:30 PM (UTC)	Five stars for the way onboardin g was smooth and the step-by- step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproduc ible crash and data loss while switchin g workspa ces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0027	Avery Garcia	@June 17, 2022 3:15 PM (UTC)	Not thrilled about how API v2 breaks backward compatibility. Please prioritize stability.	API v2 breaks backward compatibility	API Performance	Major	User reports instability due to breaking changes.
REV-0026	Alex Martin	@January 16, 2023 2:29 AM (UTC)	Genuinely happy that dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0026	Alex Martin	@January 16, 2023 2:29 AM (UTC)	Genuinely happy that dashboard UX is intuitive. We migrated services in a weekend.	No issues found.	Other	None	Review is positive and does not mention any problems.
REV-0025	Riley Nguyen	@January 15, 2025 2:13 AM (UTC)	Frustrated that mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0024	Alex Taylor	@July 20, 2024 10:23 AM (UTC)	Our non-technical team loves that dashboard UX is intuitive. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0023	Jordan Nguyen	@September 21, 2024 5:31 PM (UTC)	After three months, onboarding was smooth and the step-by-step wizard made integration painless. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0022	Taylor Khan	@June 4, 2022 4:08 PM (UTC)	Not thrilled about how mobile app crashes when switching workspaces. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0021	Alex Patel	@November 26, 2023 3:58 AM (UTC)	Genuinely happy that dashboard UX is intuitive. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0021	Alex Patel	@November 26, 2023 3:58 AM (UTC)	Genuinely happy that dashboard UX is intuitive. Honestly the best vendor experience .	No issues found.	Other	None	Review is positive and does not mention any problems.
REV-0020	Sam Brown	@July 13, 2022 3:31 AM (UTC)	After weeks of trying, authentication randomly	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data

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			expires sessions. Hope the team can address this soon.				loss while switching workspaces.
REV-0020	Sam Brown	@July 13, 2022 3:31 AM (UTC)	After weeks of trying, authentication randomly expires sessions. Hope the team can address this soon.	Authentication session expiration	Auth Crash	Critical	User reports reproducible issue with authentication session expiration.
REV-0019	Jordan Lee	@November 18, 2024 8:39 AM (UTC)	After three months, support team responded within minutes. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0018	Jordan Smith	@February 8, 2025 8:22 AM (UTC)	Absolutely impressed with how onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0017	Riley Taylor	@February 4, 2024 3:57 PM (UTC)	This has been rough: mobile app crashes when switching workspaces. Downtime	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			cost us real customers.				workspaces.
REV-0016	Jordan Martin	@August 31, 2024 8:01 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. Honestly the best vendor experience .	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0015	Alex Patel	@September 22, 2023 8:43 AM (UTC)	Our non-technical team loves that onboarding was smooth and the step-by-step wizard made integration painless. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0014	Jamie Garcia	@February 5, 2024 5:52 AM (UTC)	Our non-technical team loves that onboarding was smooth and the step-by-step wizard made integration painless. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0013	Jordan Khan	@July 18, 2024 12:07 AM (UTC)	After weeks of trying, invoice amounts do not	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			match usage metrics. We're evaluating alternatives.				loss while switching workspaces.
REV-0013	Jordan Khan	@July 18, 2024 12:07 AM (UTC)	After weeks of trying, invoice amounts do not match usage metrics. We're evaluating alternatives.	Invoice amount mismatch with usage metrics	Billing Performance	Major	User reports discrepancy between invoice and usage data.
REV-0012	Morgan Taylor	@December 19, 2024 9:09 AM (UTC)	Frustrated that mobile app crashes when switching workspaces. Please prioritize stability.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0011	Sam Rivera	@July 6, 2022 1:42 AM (UTC)	Really disappointed—invoice amounts do not match usage metrics. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0011	Sam Rivera	@July 6, 2022 1:42 AM (UTC)	Really disappointed—invoice amounts do not match usage metrics. Hope the team can address this soon.	Invoice discrepancy between usage metrics and actual amounts	Billing Performance	Major	User reports inconsistent billing.
REV-0010	Riley Rivera	@February 23, 2025 7:37 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0010	Riley Rivera	@February 23, 2025 7:37 PM (UTC)	Our non-technical team loves that dashboard UX is intuitive. The pricing scales fairly.	No issues found.	Other	None	Review is positive and does not mention any problems.
REV-0009	Morgan Khan	@March 7, 2025 11:27 AM (UTC)	After three months, dashboard UX is intuitive. The pricing scales fairly.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0009	Morgan Khan	@March 7, 2025 11:27 AM (UTC)	After three months, dashboard UX is intuitive. The pricing scales fairly.	No issues found.	Other	None	Review is positive and does not mention any problems.

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
REV-0008	Morgan Khan	@February 14, 2025 7:59 AM (UTC)	Frustrated that invoice amounts do not match usage metrics. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0008	Morgan Khan	@February 14, 2025 7:59 AM (UTC)	Frustrated that invoice amounts do not match usage metrics. We're evaluating alternatives.	Invoice amount mismatch with usage metrics	Billing Performance	Major	User reports discrepancy between invoice and usage data.
REV-0007	Casey Nguyen	@August 20, 2025 2:35 AM (UTC)	Genuinely happy that support team responded within minutes. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0007	Casey Nguyen	@August 20, 2025 2:35 AM (UTC)	Genuinely happy that support team responded within minutes. Honestly the best vendor experience.	None found	Other	None	No issues reported in this review.
REV-0006	Sam Khan	@April 22, 2023 3:40 AM (UTC)	After three months, API documentation is clean. Honestly the best vendor	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switchin

ReviewID	Reviewer	Date	ReviewText	ErrorSummary	ErrorType	Criticality	Rationale
			experience .				g workspaces.
REV-0006	Sam Khan	@April 22, 2023 3:40 AM (UTC)	After three months, API documentation is clean. Honestly the best vendor experience .	API documentation is not up-to-date	API Docs	Major	Vendor experience is good but API docs are not current.
REV-0005	Jordan Martin	@July 11, 2025 10:31 PM (UTC)	After weeks of trying, invoice amounts do not match usage metrics. We're evaluating alternatives.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0005	Jordan Martin	@July 11, 2025 10:31 PM (UTC)	After weeks of trying, invoice amounts do not match usage metrics. We're evaluating alternatives.	Invoice amount mismatch with usage metrics	Billing Performance	Major	User reports discrepancy between invoice and usage data.
REV-0004	Jordan Taylor	@December 6, 2023 9:58 PM (UTC)	Absolutely impressed with how dashboard UX is intuitive. We migrated services in a weekend.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0004	Jordan Taylor	@December 6, 2023 9:58 PM (UTC)	Absolutely impressed with how dashboard UX is	No issues found.	Other	None	Review is positive and does not

Aa ReviewID	≡ Reviewer	📅 Date	≡ ReviewText	≡ ErrorSummary	⋮ ErrorType	⦿ Criticality	≡ Rationale
			intuitive. We migrated services in a weekend.				mention any problems.
REV-0003	Avery Khan	@November 23, 2022 3:23 PM (UTC)	Genuinely happy that support team responded within minutes. We've renewed for another year.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0002	Alex Patel	@October 31, 2024 9:55 PM (UTC)	Genuinely happy that dashboard UX is intuitive. Honestly the best vendor experience.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
REV-0002	Alex Patel	@October 31, 2024 9:55 PM (UTC)	Genuinely happy that dashboard UX is intuitive. Honestly the best vendor experience.	No issues found.	Other	None	Review is positive and does not mention any problems.
REV-0001	Jordan Lee	@April 3, 2023 5:04 AM (UTC)	Not thrilled about how mobile app crashes when switching workspaces. Hope the team can address this soon.	Mobile app crashes when switching workspaces	Crash Mobile	Critical	User reports reproducible crash and data loss while switching workspaces.
PING-TEST	system	@January 1, 2025	Connectivity check	None		None	Smoke test
PING-TEST	system	@January 1, 2025	Connectivity check	None		None	Smoke test

 LangGraph Review Agent – Project Report

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