



OSCAR SALAZAR

7195 South Terwillegar Dr NW, Edmonton AB CANADA | T6R 0P3 | 825-4615268 | oscar@techadmin.biz

SUMMARY OF QUALIFICATIONS

- Over 10 years' professional experience in IT Support, that allows me to bring a diverse technical know-how set to improve the operations of any company.
- Advanced Knowledge in Technical support of Desktops, Laptops, Printers, Network Devices.
- Extensive experience in technical support, maintenance and troubleshooting in Microsoft Windows (7, 10, 11).
- Wide Knowledge in administration and support of the Networks platform wire and wireless (Network Wiring, Routing, Switching, Firewall, VPN, Access Point).
- Knowledge in Technical support of MacOS, IOS and Android.
- Experience supporting remote desktop control tools (Any Desk, RemotePC, No-IP, VNC, RDP).
- Extensive experience in the implementation, administration, support, maintenance, and migration of Microsoft Windows Server 2008, 2012, 2016 platforms, as well as services and roles (AD DS, AD FS, DHCP Server, DNS Server, File and Storage Services, Hyper -V, Web Server IIS, Windows Server Update Services WSUS, Microsoft Windows Failover Cluster WFC, Group Policy).
- Experience in implementation, administration, maintenance and support of Hypervisors and Virtualization Platforms Qemu/KVM, Proxmox VE, Microsoft Hyper-V and VMware.

SKILLS AND EXPERIENCE

Skills:

- Ability to identify problems, troubleshoot, and deliver strategic solutions.
- Oriented to the investigation of new technologies, analysis, and innovation.
- Ability to work under pressure, with short delivery times.
- Skills and knowledge for the formulation, planning and execution of technological projects.
- Budget planning and Capacity Planning.
- Development of agile technological infrastructure projects under the SCRUM methodology.
- Flexibility to adapt to changes produced by new situations and schedules.

Experience:

- Technical support maintenance and troubleshooting of desktops, laptops, printers, and Microsoft Windows operating system (7, 10, 11) to guarantee the operational business continuity.
- Administration, implementation, support, maintenance, and monitoring of technological services (Printing, File Sharing, Directory, Internet, Mail, Web, Applications, Data Bases, Backup) on premises and on Microsoft 365 Cloud.
- Implementation, administration, maintenance, and support of Networks platform wire and wireless (network wiring, Routing, Switching, Firewall, VPN, Access Point).

- Architecture, design, planning, implementation, and maintenance of the technological infrastructures, (Servers, Networking, Storage, Security, High availability, Data Bases, Backup) on premises and AWS, Azure Cloud.
- Implementation, administration, execution and control of backup policies, backup processes and information recovery.
- Fixing of vulnerabilities and technological security issues, detected by the Ethical Hacking studies and security analyzes carried out on technological platform.

EMPLOYMENT HISTORY

IT SUPPORT ENGINEER

JAN 2020 – PRESENT

SUMMIT WIRELINE INC (LLOYDMINSTER, AB – CANADA)

TECNOLOGICAL PROJECTS SPECIALIST

DEC 2017 – DEC 2019

TODOSISTEMAS STI - OUTSOURCING BANK BANCAMIA
(BOGOTA – COLOMBIA)

TECHNOLOGICAL INFRASTRUCTURE SPECIALIST

SEP 2010 – OCT 2017

CRIPOTEC SISTEMAS, C.A (CARACAS – VENEZUELA)

TECHNOLOGICAL PROCESS SPECIALIST

APR 2007 – MAR 2010

ECONOMIC AND SOCIAL DEVELOPMENT BANK OF VENEZUELA
(BANDES)
(VENEZUELA-URUGUAY)

TECHNOLOGICAL INFRASTRUCTURE SPECIALIST

JAN 2005 – MAR 2007

TREASURY BANK OF THE GOVERNMENT OF VENEZUELA
(CARACAS – VENEZUELA)

EDUCATION

- **PROJECT MANAGEMENT SPECIALIST**
Unitec University, Bogota - Colombia
- **COMPUTER ENGINEER**
Alejandro de Humboldt University, Caracas – Venezuela

SEMINARS / WORKSHOP / TICKETS

- Agile methodologies workshop
- Microsoft Certified Solutions Associate Windows Server 2012 – 2016
- Core Banking Infrastructure e-IBS
- iSeries Replication technology IASP
- ITIL V3 Foundation for IT Service Management
- Fast Track Certified Information System Security Professional CISSP
- Fast Track Cisco Associate certifications CCNA
- Project Planning, Evaluation and Execution
- Standard First Aid W/ CPR
- Alberta Class 4 driver's licence

➤ AWARDS AND ACKNOWLEDGEMENTS

- Acknowledgment for an Outstanding Contribution to the Sincor Project (San Diego de Cabrutica – Venezuela).
- Order of Merit at Work by the Ministry for the work and social security of the Government of the Republic of Venezuela Award (Caracas – Venezuela).
- Acknowledgment for an Outstanding Contribution to the Adaptation of the Technological Platform of BANDES Venezuela and Uruguay Project (Caracas – Venezuela).
- Acknowledgment for an Outstanding Contribution to the Implementation of the Technological Platform of Treasury Bank Project (Caracas – Venezuela).