THINH LONG HUA

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EDUCATION

Cascadia College, Bothell, WA, USA: Associate of Computer Science & Business

John Polanyi Collegiate Institute, Toronto, ON, Canada: Highschool Diploma

December 2019 – June 2022

Expected Graduation: June 2025

EXPERIENCE

LA Fitness, Everett, WA, USA

Gym Staff, Front Desk

March 2025 - Present

- Welcome and assisted members and guests professionally.
- Demonstrated products to drive engagement and understanding.
- Processed transactions using POS and cash register systems.
- Managed cash handling with accuracy and adherence to procedures.
- Collaborated with team to meet sales targets and improve service.
- Answered phone calls, scheduled appointments, and managed membership subscriptions efficiently.

Pho Tic Tac, Shoreline, WA, USA

Restaurant Server, Front Desk

December 2024 - February 2025

- Delivered personalized service by engaging with guests and making tailored recommendations.
- Resolved customer concerns quickly to ensure a positive dining experience.
- Processed orders and payments accurately while addressing menu inquiries.

Cascadia College, Bothell, WA, USA

Assistant for Orientation

June 2023 - September 2024

- Translated between English and Vietnamese to support new student communication.
- Guided attendees and answered questions to facilitate a seamless orientation experience.

Cascadia College, Bothell, WA, USA

Graphic Design Promotion for Chinese Communication Club

February 2023 - May 2023

- Processed Created promotional materials using Canva and Photoshop to boost event visibility.
- Developed branding strategies to drive engagement and outreach.
- Collaborated on visually cohesive content aligned with event themes and club goals.

Cascadia College, Bothell, WA, USA

Event & Marketing Coordinator

September 2022 - January 2023

- Organized and executed film screenings, cultural events, and speaker series to drive student engagement.
- Designed marketing materials and led social media campaigns to expand audience reach.
- Managed logistics, talent coordination, and production planning for seamless event delivery.

Kimbercroft Childcare & Learning Center, Scarborough, ON, Canada

Childcare Supervisor (Volunteer)

December 2021 – February 2022

- Led recreational and educational activities to promote child development and engagement.
- Fostered a safe, inclusive environment that encouraged teamwork and social growth.

SKILLS

- Graphic Design Skills: Proficient in Adobe Photoshop, Canva
- Programming Language: Java, Python, HTML
- Teamwork & Collaboration Skill: Experienced in working with diverse teams to achieve common goals.
- **Productivity Tools:** Microsoft Office Suite, Google Workspace (G Suite).
- Bilingual Communication: Fluent in English and Vietnamese; skilled in cross-cultural communication.