



Generative AI for Customer Service with Microsoft 365 Copilot Professional Certificate

Learning Path completed by Thinh Long Hua
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Top skills covered

Artificial Intelligence for Business

Microsoft Copilot

Customer Service Management

A stylized, handwritten signature in black ink that reads "Dan Brodnitz".

Head of Global Content, Learning



Certificate ID: c409465bb5b75f1d7257a234f1dbb6a16316f5459f9765f6424a7480dfd61f26