



CURICULUM VITAE

OSCAR RODRIGUEZ MENDOZA

PROFILE

Quality Supervisor with more than 4 years of Customer service experience planning developing and implementing work plans, analyzing and process data. Motivated oriented to achieve results.

CONTACT



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Guadalajara, Jal

SKILLS



Fast learner



Adapt Quickly



Great Verbal Communication



Leadership

EDUCATION

UNIVERSIDAD DE GUADALAJARA
LIC INTERNATIONAL BUSSINESS
2016-2021

EXPERIENCE

CRABI S.A DE C.V - Startup

Adquisition Lead

2020-2022

Management and control of Sales channels – Viability and search of new channels.

Project and execute future plans to guarantee Company Growth

Develop and follow up Team partners KPI's

Customer Partner

2019-2020

First contact with Customer (leads) selling and offering Customer experience for people buy our car insurance.

Promoting and developing new strategies to retain Customers.

Beliveo Mexico

Senior Coach

2017-2019

Supervisor for Comcast Company

Monitoring and develop team of people to achieve monthly

KPI's for Comcast Customer Service.

Analyze and Execute Sales plan for company and other Coaches.

Billing Agent Representative

2016-2017

Customer Service Billing for Comcast Company – Billing Concerns and explanation

Retention Customer and Sales agent