2.0 Vendor Minimum Requirements

Please confirm that you meet or exceed EMWD’s Minimum Requirements as outlined in Section 2.4 of the RFP with an affirmative or negative answer. Information to support these requirements is requested in the document below.

1. Has a single point of contact been provided for the project and throughout the post-implementation phase?

**RESPONSE FROM OPEN:**

Jeff

1. Have all project related legal entanglements, that have occurred within the last two years for the Vendor and all Third-parties, been provided as part of this proposal?

**RESPONSE FROM OPEN:**

Jeff

1. Does Vendor have a proven track record of delivering and implementing CIS systems in the proposed manner (i.e Hosted or On-Premise)? A proven track record consists of at least one ongoing implementation and two additional completed implementations over the last five years for organizations of similar size and complexity (billing of multiple services) within North America. EMWD MAY consider implementations of similar size and complexity completed outside of North America. In the event that Vendor does not meet the North American requirement please provide information to support your commitment to the North American market as well as a detailed support plan for the North American market.

**RESPONSE FROM OPEN:**

Jeff

1. Have all solution costs, including travel and fees, been quoted at fixed price?

**RESPONSE FROM OPEN:**

Jeff

1. Are all solution costs, including travel and fees fixed price?

**RESPONSE FROM OPEN:**

Jeff

1. Are all documents and attachments related to the RFP included as part of the submittal?

**RESPONSE FROM OPEN:**

Jeff

1. Does Vendor meet all applicable California State and federal laws at the time of submission?

**RESPONSE FROM OPEN:**

Jeff