



PROFILE

Software Engineer with expertise in technical support, software development, process automation, and intermediate-level networking.

EDUCATION

Bachelor's Degree in Cybernetics and Computer Systems Engineering

Aug 2019 - Nov 2024

Universidad La Salle, CDMX

CCNAv7: Introduction to Networks

Aug 2022 - Nov 2022

Cisco Network Academy

WORK EXPERIENCE

IT Coordinator

Aug 2024 - Present

Hogarth Mexico, Polanco

- Led and coordinated the development of a PHP and MySQL platform using XAMPP to implement an IT control system for inventory and personnel management within the company.
- Directed and managed multiple on-site projects, including IT site overhauls, cleaning and organizing infrastructure, asset liquidation, firewall upgrades and replacements, and ISP integrations.
- Specialized in configuring and deploying technological equipment, such as iPads, smartphones (iOS and Android), MacOS, and Windows devices, for seamless implementation across various departments. Leveraged tools like Active Directory, Intune, Jamf Pro, and Apple Business Manager to ensure efficient deployment and management.

IT Intern

Aug 2023 - Aug 2024

Viatrix Healthcare Mexico, Santa Fe

- Developed IT projects, ensuring the on-time delivery of activities, in addition to designing, coding, testing, and implementing software applications such as Excel macros, PowerBI, Power Platform, .Net, and Python for various departments within the company.
- Trained colleagues in new IT technologies and procedures and worked closely with other departments to ensure that IT solutions meet business needs. Additionally, I provided technical support to ensure the proper functioning and resolution of issues related to these devices and accounts.

Specialized Technician in Apple and Android Smartphone and Computer Repairs

2015 - 2018

Freelance

- Worked in a team with individuals specialized in repairing Apple, and Android smartphones and computers.
- Quickly developed skills and expertise.
- Led a team of apprentices and taught essential skills for repairing and building devices across all budgets.

SKILLS

English C2, Microsoft Office, Advanced

Advanced Excel Macros

MySQL, OracleSQL, Microsoft Proficient
SQL Server,

HTML5, CSS, JavaScript, PHP, Proficient
Apache, C, C++

C#, ASP.NET, MVC, REST y SOAP Proficient

Python, FastAPI, Django y Flask Proficient