

Oscar Umana

125 Alford Crescent,
Toronto, ON M1B 4C1
647-673-2964

oscarumana1021@gmail.com
<https://www.linkedin.com/in/oscarumana21>

JUNIOR FULL STACK WEB DEVELOPER

CONSUMER FOCUS | AGILE EXPERIENCE | FAST LEARNER

SUMMARY OF QUALIFICATIONS

- Current student of Artificial Intelligence - Software Technology Program.
- Familiar with JavaScript ES6, Python, Java, J2EE, PostgreSQL, Unix/Linux, HTML/XML/CSS, REST & SOAP APIs.
- Experienced in modern web development frameworks including React, Bootstrap 4 and Spring Boot.
- Strong communication skills; multilingual in English, French and Spanish, both written and oral with demonstrated experience.
- Great organizational skills with an ability to adapt to changing priorities quickly

EDUCATION

AI - Software Engineering Technology (Fast-Track) Sept. 2022 - Present
Centennial College, Toronto, ON

Bachelor of Technology - Electronics Engineering Jan. 2016 - March. 2021
Don Bosco University, El Salvador

Academic Projects:

- IEEE Research Paper about the application of FPGAs for automatic control simulation in Latin American universities.
- Developed IoT platform to control and monitor in person university labs during the 2020 COVID-19 lock down.

WORK EXPERIENCE

Jr. Java Software Developer Jan. 2022 - Aug. 2022
Telus International, San Salvador, El Salvador

- Programmed various new sections of the object oriented database that helped with the agile release of the products.
- Documented learning material and visual aids for the on-boarding process of new team members which helped to reduce the knowledge transfer average time.
- Tested new features on consumer department thoroughly using company's standard testing procedures.

OTHER WORK EXPERIENCE

Maintenance Supervisor

Jan. 2021 – Jan. 2022

Coca-Cola, San Salvador, El Salvador

- Exercised complete understanding of Siemens PLC programming to support energy efficiency and reduce average machine down time.
- Designed electrical plans for plastic packing heating machine that reduced the average energy consumption of the production line by 15%.
- Modified PET line labeler system to improve the tension of the label rolls reducing 30 min of daily down time.

Bilingual Customer Service Representative

Jan. 2019 – Dec. 2020

Telus International, San Salvador, El Salvador

- Helped an average of 30 customers per day by responding to inquiries and finding products related to their needs.
- Aided French-speaking customers, decreasing transfer rate and customers experience on each call.
- Provides outstanding customer service, receiving Top Performer award during the first month of employment.