

## Ana Torres

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**Core Skill:**

Manual Testing

**Industry Verticals:**

Banking  
Insurance  
Media

**Programming Languages:**

Java

**Databases:**

Microsoft SQL Server

**Tools & Techniques:**

TestRail  
QC  
Git  
HTML  
IntelliJ IDEA  
Selenium  
Visual Studio Code

**Summary:**

A dedicated Manual Tester with over 9 years of experience in Testing, Master in IT architectures. Experience related to software quality, leadership, requirements and process diagrams and experience in different areas: Banking, Pension Funds, Fuel Management Systems. As a complementary activity has experience in leading teams, reporting critical issues, demo of new functionalities and create documentation for users and clients. Strong technical background experience in testing media and financial system, tasks estimation, manual tests creation, maintenance and execution, bug reports processing, creation of intermediate and final reports to the client. Assure testable acceptance criteria, deliver early feedback about project status stages and release features through client Experience coll

**Qualifications:****Educational Background:**

Master in IT architecture, Universidad de los Andes, 2018

Bachelor's Degree in Electronic Engineering, Universidad Santo Tomás, 2012

**Certifications:**

Scrum Master, International Scrum Institute, 2022

ISTQB Foundation Tester, ISTQB, 2020

IELTS, British Council, IDP and Cambridge English, 2013

**Spoken Languages:**

English, B2+  
Spanish, Native

**Soft Skills:**

Adaptability  
Analysis  
Analytical Thinking  
Autonomy  
Client Oriented  
Coaching  
Collaboration

Curiosity  
Proactivity

## PROFESSIONAL EXPERIENCE

<b>Industry sector:</b> Web Design		
<b>Senior Tester</b>		
2023-09-10 – Currently		
<b>Project descriptions:</b>	<b>Responsibilities:</b> <ul style="list-style-type: none"><li>• Execution of functional tests, analysis and reporting of defects</li><li>• Creation of regression and execution suite</li><li>• Defects creation and management.</li></ul>	
<b>Programming Languages:</b>	<b>Tools &amp; Techniques:</b>	<b>Testing:</b>  JIRA

<b>Industry sector: Newspaper</b>		
<b>Senior manual tester</b>		
<b>2019-01-01 – 2023-05-31</b>		
<b>Project descriptions:</b>  Project to create and enhance new functionalities for the newspaper markets. This project epic is to migrate the content editor system the company uses in their digital newspapers, Testing scope involved participating in the creation of the test strategy, sprint test plan, test cases, bugs management. Provided training and mentorship to junior testers, resulting in their professional growth and improved team performance. Pursued continuous learning opportunities and obtained relevant certifications such as ISTQB Certified Tester, demonstrating commitment to professional development and expertise in software testing.	<b>Responsibilities:</b>  <ul style="list-style-type: none"> <li>• Test plan design, scope and construction of test suite</li> <li>• Risk management of the project</li> <li>• Maintain and guide the maintenance of automation suite (selenium, java, cucumber) automation backlog acting as a product owner, helping to define scope, functional and technical tasks across teams based in current test suites of Teams</li> <li>• Lead account testing team</li> <li>• Execution of functional tests, analysis and reporting of defects</li> <li>• Creation of regression and execution suite</li> <li>• Defects creation and management.</li> </ul>	
<b>Programming Languages:</b>  Java	<b>Tools &amp; Techniques:</b>  Jira, Postman, Cucumber, Selenium	<b>Testing:</b>  Accessibility testing, Automation Testing, Manual Testing

<b>Industry sector: Payments, Healthcare</b>		
<b>Testing and certification analyst QA</b>		
<b>2017-03-01 – 2018-12-31</b>		
<b>Project descriptions:</b>  A retirement fund platform for employees, we as a team build the new brand refresh also created new functionalities according to the roles and plan of each employee; I oversaw quality assurance in the team Also an API was built in order to be used by the Mobile team, we tested this new API using postman as the main tool	<b>Responsibilities:</b>  <ul style="list-style-type: none"> <li>• Test plan design, scope and construction of test suite</li> <li>• Risk management of the project</li> <li>• Execution of functional tests, analysis and reporting of defects</li> <li>• Creation of regression and execution suite</li> <li>• Defects creation and management.</li> <li>• Demos with the client for new functionalities review</li> </ul>	
<b>Programming Languages:</b>	<b>Tools &amp; Techniques:</b>  Jira, Team Foundation Server, Postman	<b>Testing:</b>  Manual Testing

<b>Industry sector: Banking</b>		
<b>Software QA Tester and certification analyst</b>		
<b>2016-03-01 – 2017-07-31</b>		
<b>Project descriptions:</b>  Responsibilities: • Build of test plan, scope and test cases • Risk management of the project • Execution of functional tests, analysis and reporting of bugs • Testing and certification of bank development projects • Defect management. • Demo of projects to the end user of the application	<b>Responsibilities:</b>  Testing Project to assure the quality of the new payment channel platforms, design of test plan, test suite, test cases, Regression suite, Reports and metrics	
<b>Programming Languages:</b>	<b>Tools &amp; Techniques:</b>  Jira, SQL	<b>Testing:</b>  Backend testing, Manual Testing

<b>Industry sector: Banking</b>		
<b>Software QA and BA</b>		
<b>2015-03-01 – 2016-03-31</b>		
<b>Project descriptions:</b> <ul style="list-style-type: none"> <li>• Build of testing matrices and use cases</li> <li>• Execution of functional tests, analysis and reporting of bugs</li> <li>• Leader of functional tests for Client</li> <li>• Survey and monitoring of defects.</li> <li>• Mapping of banking software process flows</li> <li>• Implementation and design of the second phase of UAT tests (Tampa, EU)</li> </ul>	<b>Responsibilities:</b> <p>Project to assure the quality in the migration to the interbank payment's platform, design of test plan, test suite, test cases, Regression suite, Reports and metrics.</p>	
<b>Programming Languages:</b>	<b>Tools &amp; Techniques:</b> <p>BPMN, Team Foundation Server</p>	<b>Testing:</b> <p>Backend testing</p>

