Tester

Core Skill:
Manual Testing

Industry Verticals:
Banking
Payments
Technology
Mobility

Programming Languages:
Visual Basic
Java
Ruby
JavaScript

Databases:
Oracle
PostgreSQL

Tools & Techniques:
Agile
Postman
Newman
Jira
Mantis
Power BI
Saleforce

Summary:
I have 17 years of experience in the software industry working as a Tester, Business Analyst and Implementer. I declare myself as a hard-working, proactive, educated person, with a lot of autonomy and always trying to grow my skills. Fanatic of the Software Development Life Cycle and always with quality in my actions and activities.

Qualifications:
Educational Background :
Specialist in Software Engineering, Pontifician's Javeriana University, 2020
System Engineer, Simon Bolivar University, 2006

Certifications :
Salesforce Associate Certification, Salesforce, In Progress
ISTQB Foundation, ISQi, 2023
Data Science, Occidental Autonomy University, 2022
CMMI Software Quality, ICESI University, 2018
Scrum Master, Certiprof, 2016

Spoken Languages:
Spanish, Native
English, B1+

Soft Skills:
Responsability
Client Relationship
Autonomy
Adaptability

PROFESSIONAL EXPERIENCE

Industry sector : E-commerce

Tester Senior Technician

2023-12-11 – Currently

Project descriptions:	**Responsibilities:**
Custom development in E-commerce application.	• Static testing of user stories to improve the quality of acceptance criteria. • Test case design based on the acceptance criteria of user stories. • Documenting issues and tracking the resolution of any bugs found. • Manual testing of APIs to ensure that they function according to the requested settings and documentation. • User interface testing to the E-commerce. • Regression testing of new and updated functionalities by the development team. • Active participation in all agile ceremonies.

Programming Languages:	**Tools & Techniques:**	**Testing:**
JavaScript	Agile, Miro, Confluence, BazaarVoice, SauceLabs, Xcode Simulator, ServiceNow	JIRA, TestRail, Manual Testing

Industry sector : Banking

Tester Senior Technician

2023-01-20 – 2023-11-30

Project descriptions:	**Responsibilities:**
Custom development in Salesforce for customer	• Static testing of user stories to improve the quality of acceptance criteria. • Test case design based on

processes from opening to closing business cases.	the acceptance criteria of user stories. • Documenting issues and tracking the resolution of any bugs found. • Manual testing of APIs to ensure that they function according to the requested settings and documentation. • User interface testing for cases, accounts, and customers in Salesforce, as well as configuration. • Regression testing of new and updated functionalities by the development team. • Active participation in all agile ceremonies.	
Programming Languages: SQL	**Tools & Techniques:** Salesforce	**Testing**: JIRA, Xray, Postman

Industry sector : **Banking**		
Tester Senior Technician		
2022-09-30 – 2023-01-15		
Project descriptions: Development and customization of payment APIs for electronic businesses.	**Responsibilities:** • Static testing of user stories to improve the quality of acceptance criteria. • Test case design based on the acceptance criteria of user stories. • Documenting issues and tracking the resolution of any bugs found. • Manual testing of APIs to ensure that they function according to the requested settings and documentation. • Regression testing of new and updated functionalities by the development team. • Active participation in all agile ceremonies.	
Programming Languages: Ruby, SQL	**Tools & Techniques:** Postman	**Testing**: SQL Developer, JIRA

Industry sector : **Human Resources**

Tester Senior Technician

2022-08-01 – 2022-09-30

Project descriptions:

Development of platforms that allow managing the information and benefits of Endava employees.

Responsibilities:

• Test planning activities for the team. • Monitoring test executions and supporting the team as an improvement of the quality process. • Static testing of user stories to improve the quality of acceptance criteria. • Test case design based on the acceptance criteria of user stories. • Documenting issues and tracking the resolution of any bugs found. • User interface testing for cases, accounts, and customers in Salesforce, as well as configuration. • Manual testing of Endpoints to ensure that they function according to the acceptance criteria. • Regression testing of new and updated functionalities by the development team. • Leading and mentoring of other QA members. • Active participation in all agile ceremonies.

Programming Languages:	**Tools & Techniques:**	**Testing:**
Java, Go, SQL	Postman, Sql developer	JIRA, Zephyr Scale

Industry sector : **Software Factory**

QC Analyst Semi Senior

2021-08-18 – 2022-08-01

Project descriptions:

Manual API testing for a Travel

Responsibilities:

• Technical analysis and static testing of user stories

& Mobility project	to improve the quality of acceptance criteria. • Test case design based on the acceptance criteria of user stories. • Endpoint's Test Execution (Manual and Automated). • Documenting issues and tracking the resolution of any bugs found. • Support the Business Analyst team in defining and refining the acceptance criteria of user stories. • Regression testing of new and updated functionalities by the development team. • Active participation in all agile ceremonies.	
Programming Languages: JavaScript, SQL	**Tools & Techniques:** Postman, Newman, Swagger, Sql developer, Oracle	**Testing:** JIRA