Senior Tester

Core Skill:
Manual Testing

Industry Verticals:
Payments
Banking

Programming Languages:
Java
CSS
HTML

Databases:
MSQL
PostgreSQL

Tools & Techniques:
Agile
Armazon
Microsoft Azure
Azure DevOps

Summary:
Senior tester manual with 6 year experience in a lot of projects like Services , Retail , Factory also Web /Responsive /Mobile , On Premise implementation ; with knowledge in traditional /agile frameworks

Qualifications:
Educational Background :
Software Process Specialist , San Buenaventura University , 2021
System Engineer , San Martin University , 2016

Certifications :
Foundation Level , ISTQB , 2022
Scrum Fundations Certified Expert , Certiprof , 2021
Scrum Product Owner Certified Expert , Certiprof , 2020

Spoken Languages:
Spanish , Native
English , B1+

Soft Skills:
Adaptablity
Clear Comuncation
Empaty
Hardworking
Interpersonal Skills
Management
Leadership
Team Work
Time Management
Mentorship

PROFESSIONAL EXPERIENCE

Industry sector : **Technology**

Tester/Business Analyst
2021 -08-30 – 2022 -07-08

Project descriptions:	**Responsibilities:**	
Factory client - Web responsive implementation, we were doing a digital transformation for this company, we migrate the old software to a cloud architecture i was being a Bussinest Analyst also Tester in this client 50/50 Because i defined the HU with the client, also i define the test plans, test	FUNCTIONS-PROCESS -Story mapping definition - Active participation in all the scrum ceremonies (Inception, Daily, Demo, Revriew, Retrospective) - Product backlog management in Azure Devops - Functional activities (Elicitation, Generate the BPM model of the process, UML cases like use cases etc) -QA manual activities (Analysis, Design, Execution of test case in Azure Devops also user manual) RESPONSABILITIES -As a leader i have to do Functional and QA manual trainning for the teammates -Sprint delivery for the client (using the agile framework Scrum;: Demos, Review, Restrospectives) -Communication with the product owner to resolve questions about the development - Attend the client in a timely manner -Deliver the functional HU to development -Solve functional doubts to the team -Ensure product Quality	
Programming Languages:	**Tools & Techniques:**	**Testing**: Postman

Industry sector : **Technology**

QA Manual/Business Analyst
2020 -01-06 – 2021 -08-27

Project descriptions:	Responsibilities:
Insurance Carrier - Digital Market Tienda: Web Responsive implementation where i was doing a non-functional and functional testing Bank: On Premise development, i was doing a non-functional and functional testing also was doing requeriments as a Bussines Analyst for the BPM implementation	-----------Insurance web responsive project---------------------- FUNCTIONS-PROCESS -Plan, Design, Run functional test maps in Zephyr -Participate and support the different Dailys generated during the sprints -Participate and help refine / estimate the HU -Certify the different HUs (manual tests or service tests through posman) -Run regression tests using Selenium IDE -Certify QA environment -Certify post-production environment RESPONSABILITIES -Meet and enforce the objectives set in the sprint -Provide assistance to the team at the time that it is requested to certify different HU -Unblock problems at the process level for the different certifications -Support the team in the improvement of processes when executing each sprint through retrospect -Supervise the execution of QA tasks in Jira -To ensure the execution of 100% of the test cases in zephyr -Upload certification evidence on Jira and Drive -Ensure the successful transition to production of the insurance app ---------------Bank Project (IBM BPM)--- --------------------- FUNCTIONS-PROCESS -Analyze and Design the different requirements requested in the company at a functional or technical level -Design the BPEL for maintenance of packages (integration of services from the BPM people) -Report errors generated in the BPM using Mantis -Plan, Design and Execute BPM functional test map -Plan, Design and Execute non-functional test map for the different services used by the BPM people -Certify the different functional developments on the BPM -Certify flexcube, SAM or BPM services that would be used at the functional process level in the BPM -Perform regressions to the BPM to detect missing functionalities or errors in the system RESPONSABILITIES -Guarantee that the

development in the BPM was correct. -Send technical documents of services to be modified or integrations to the technical committee and after their approval to the development team -Ensure that the requirements have been approved by the architecture committee in order to be implemented -Support the technical team in functional / non-functional doubts regarding the approval processes of packages, loans or disbursements -Guarantee the transition to production of the different products and support they -Make and deliver user's manual once the implementations are finished -Upload certification's evidence on the wiki

Programming Languages:	Tools & Techniques:	Testing:
		SoapUI, Jmeter, Selenium, Postman

Industry sector : Technology

QA Manual/Business Analyst

2016-06-01 – 2020-01-03

Project descriptions:	Responsibilities:
i was working in multiple projects being a CRM Consultant and ERP functional support on all colombian industries, it was a web responsive project with an ERP integration	FUNCTIONS-PROCESS -CRM Consultant -Elicitation on the different CRM projects using backlogs/HU -Make CRM user manuals -Functional certifications of the CRM -Upload certification evidences on the system -Support in the stabilization the projects once they finish the implementation -Define customer processes through BPM to be able to have clarity of the functional processes to be implemented in the CRM -Certify the integrations of the CRM with the SIESA ERP (Guarantee that in the Siesa ERP -the invoices, customers, orders,

	referrals, collections sent by the CRM through integration) arrive correctly. RESPONSABILITIES - Comply the IRP -Plan and execute CRM implementation meetings -Perform follow-up to projects (management, implementation, follow-up meetings) -Manage multiple projects -Generate the backlog project -Give the detailed HUs to the development team -Prioritize the HU -Project prioritization -Attend technical committees -Keep the customer satisfied in terms of both implementation and customer service	
Programming Languages:	**Tools & Techniques:**	**Testing**: JIRA, Postman