

Carolina Vargas

Core Skill:

Business Analysis

Industry Verticals:

Retail

Programming Languages:

SQL

Databases:

MongoDB

Redis

Microsoft SQL Server

Tools & Techniques:

Agile

Scrum

Waterfall

Summary:

Business Analyst, with 9 years of experience in the Analysis domain.

Qualifications:

Educational Background:

Master, Academy of Economics Studies, Faculty of Economic Cybernetics, Statistics and Informatics, 2016

Bachelor's Degree in Cybernetics, Academy of Economics Studies, Faculty of Economic Cybernetics, Statistics and Informatics, 2014

Certifications:

PSPO I, Scrum Foundation Professional Certificate, 2021

Spoken Languages:

English, C1

Soft Skills:

Ability to work in a team

Active listening

Analysis

Client Oriented

Critical Thinking

Emotional Intelligence

Flexibility

Feedback

Negotiation

Transparency

PROFESSIONAL EXPERIENCE

Industry sector: Insurance		
Business Analyst		
2022-08-01 – 2024-02-15		
Project descriptions:	Responsibilities: Conducting business analysis activities under Agile - Scrum methodology. Requirements documentation using User stories and organizing the backlog for the team. Keep product/ business documentation up to date Synchronizing with the PO regarding backlog prioritization and new requirements from the business side Lead standup meeting, refinement, 3 amigos sessions, retrospective, involved in demo if needed. Coordinated release process for the team.	
Programming Languages:	Tools & Techniques:	Testing:

Industry sector: E-commerce		
Product Owner		
2019-09-01 – 2022-07-01		
Project descriptions:	Responsibilities: Responsible for Pricing Area and Vouchers applications. Applied Agile methods and processes to promote a disciplined and transparent project management process. Created Sprint Release Plans with input from development teams. Identified the impact of a new requirement and planned the development and release. Translated requirements into user stories within the team's backlog while managing, ranking and prioritizing the backlog to reflect stakeholders' requirements. Established user story acceptance criteria and refined stories within scrum meetings. Facilitated interviews, workshops and brainstorming to identify business needs and new requirements in the responsibility area. Created and updated the roadmap, providing estimation and timeline for new project proposals. Lead cross-department projects.	
Programming Languages:	Tools & Techniques:	Testing:

Industry sector: E-commerce		
Business Analyst		
2018-11-01 – 2019-09-01		
Project descriptions: Pricing applications for internal commercial department	Responsibilities: Worked closely with the development team. Participating in Scum ceremonies, defining and prioritizing stories in the sprints. Providing support during the implementation and testing phases and analyzing the impact of new releases. Responsible for creating the required documentation: stories, mock-ups and diagrams, while working closely with the stakeholders. Created and maintained the solution roadmap, and backlog of work through the project's life cycle. Prepared user manuals and provided recurrent trainings for final users.	
Programming Languages:	Tools & Techniques:	Testing:

Industry sector: Retail		
Business Analyst/IT Project Manage		
2017-11-01 – 2018-11-01		
Project descriptions: Custom implementation of business workflows for the delivery process.	Responsibilities: Worked closely with the stakeholders, analyzing and documenting their requirements. Created technical documentation: use cases, mockups, diagrams, user stories, user manuals. Provided support and trainings for final users.	
Programming Languages:	Tools & Techniques:	Testing:

Industry sector: Public administration		
Business Analyst		
2014-07-01 – 2017-05-01		
Project descriptions:	Responsibilities: Worked closely with the stakeholders, analyzing and documenting their requirements. Created technical documentation: use cases, mockups, diagrams, user stories, user manuals. Provided support and trainings for final users.	
Programming Languages:	Tools & Techniques:	Testing:
SQL	Waterfall, Agile	

