

# BMI Financial Group Complete Contact Directory

BMI Financial Group operates an extensive international insurance and financial services network with headquarters in Miami and subsidiaries across Latin America. The company, founded in 1973, maintains corporate offices in **Colombia, Costa Rica, Dominican Republic, Ecuador, Guatemala, and Venezuela**, providing life insurance, health insurance, and travel assistance services to clients globally. (Dun & Bradstreet +2)

## Miami headquarters serves as global command center

The company's main operations center occupies the BMI Building at Town Center One, located at **8950 SW 74th Ct., Miami, Florida 33156**. The headquarters can be reached at **+1 (305) 443-2898** or through the general email [\*\*bmi@bmicos.com\*\*](mailto:bmi@bmicos.com). Business hours run Monday through Friday, 8:30 AM to 5:00 PM Eastern Time. (BMI Internacional +3) The facility also houses a secondary location at 1320 S Dixie Hwy #6, Coral Gables, FL 33146, accessible through the same main phone number. (CGMIMM)

For customer service inquiries, BMI provides a **toll-free line at +1 (855) 445-5222**, with Option 3 directing callers to general life and health insurance support. The company has established specialized email channels for different services: [\*\*premiersupport@bmicos.com\*\*](mailto:premiersupport@bmicos.com) handles general insurance inquiries, [\*\*onlinepayments@bmicos.com\*\*](mailto:onlinepayments@bmicos.com) processes credit card and electronic check payments, while [\*\*bmicashier@bmicos.com\*\*](mailto:bmicashier@bmicos.com) manages wire transfers and paper check transactions. Additional specialized contacts include [\*\*lifecclaims@bmicos.com\*\*](mailto:lifecclaims@bmicos.com) for life insurance claims and [\*\*bmiphs@bmicos.com\*\*](mailto:bmiphs@bmicos.com) for policy services. (BMI Internacional)

## Colombian operations anchor South American presence

BMI Colombia Compañía de Seguros de Vida S.A. operates from **Carrera 11 No 84A-09, Oficina 903, Costado Sur in Bogotá**. The office maintains multiple contact channels including the main line **+57 (601) 5187700** and a toll-free number within Colombia at **018000-978625**. (BMI Internacional) Colombian customers can also reach support via WhatsApp at **+1 (829) 760-3152** or through the mobile short code **#231**. (BMI Internacional) The subsidiary has developed an extensive email support system with [\*\*servicioalclientecol@bmicos.com\*\*](mailto:servicioalclientecol@bmicos.com) for general service, [\*\*siniestrosvidacol@bmicos.com\*\*](mailto:siniestrosvidacol@bmicos.com) for life claims, and [\*\*authorizationssalud@bmicos.com\*\*](mailto:authorizationssalud@bmicos.com) for health authorizations. The office operates Monday through Friday, 8:00 AM to 5:00 PM local time. (BMI Internacional) (BMI Internacional)

## Ecuador maintains three strategic office locations

BMI Ecuador has established offices in the country's three major cities. The Quito office, situated at **Calle Suecia y Av. de los Shyris, Edificio Plaza Renazzo, Planta Baja**, can be contacted at **+593 (2) 294-1400**. In Guayaquil, the office at **Parque Empresarial Colón, Av. Jaime Roldós Aguilera, Edificio Corporativo 2, Piso 1** responds to **+593 (4) 371-7600**. The Cuenca location at **Circunvalación Sur, Carretera Cuenca-Azogues, Edificio Cardeca, Planta Baja** answers at **+593 (7) 413-5520**. Ecuador also provides national contact options including **1800 264 264** toll-free and

**(02) 400-0081** for general inquiries. Customer service email goes through [\*\*postventaec@bmicos.com\*\*](mailto:postventaec@bmicos.com).

## Central American operations span multiple markets

Costa Rica's BMI Seguros operates from **San Rafael de Escazú, BMI Building, Calle Paralela Ruta 27, San José**, with primary contact at **+506 4036 4620** and local number **2228-6069**. The office uses [\*\*direccioncomercial@bmicos.com\*\*](mailto:direccioncomercial@bmicos.com) and [\*\*receptionbmicr@bmicos.com\*\*](mailto:receptionbmicr@bmicos.com) for email communications.



Guatemala's presence centers at **15 Calle 1-11 Zona 10, TerraEsperanza BMI Building, Level 3, Guatemala City**, reachable at **+502 2501-2222** or via [\*\*bmiguatemala@bmicos.com\*\*](mailto:bmiguatemala@bmicos.com).



The Dominican Republic subsidiary operates from **Acropolis Business Mall, Level 15, Ensanche Piantini, Santo Domingo**, with phone lines **+809 562-6660** and **+849 200-1617**. Dominican customers can email [\*\*bmird@bmicos.com\*\*](mailto:bmird@bmicos.com) for general inquiries or [\*\*cobrosrd@bmicos.com\*\*](mailto:cobrosrd@bmicos.com) for payment matters.


Venezuela maintains a service center at **Ave. Francisco de Miranda, Torre Europa, Piso 3, Oficina 3-A11, Urbanización El Rosal, Caracas**. The office answers at **+58 (212) 953-5777** with an alternative line at **+58 (212) 951-0919** and emergency mobile **+58 (414) 914-7997**.

## Digital channels provide 24/7 accessibility

BMI has embraced digital communication through multiple platforms. The company's **WhatsApp Business line at +1 (829) 760-3152** offers instant messaging support across all markets.

 Social media presence includes active accounts on Facebook (@BMIHeadquarters with 16,584 followers), Instagram (@bmicompanies with 21,000 followers), and LinkedIn (30,714 followers at [linkedin.com/company/bmicompanies](https://www.linkedin.com/company/bmicompanies)). 

The company has developed mobile applications including BMI Cotizador Salud y Vida for health and life insurance quotes, available on Google Play Store with country-specific versions for Colombia, Costa Rica, Dominican Republic, and Guatemala. Technical support for these apps routes through [\*\*alarias@bmicos.com\*\*](mailto:alarias@bmicos.com) and [\*\*wbarlet@bmicos.com\*\*](mailto:wbarlet@bmicos.com).  

For travel assistance services, BMI provides dedicated support through [\*\*info@bmitravelassist.com\*\*](mailto:info@bmitravelassist.com) and [\*\*asistencias@bmitravelassist.com\*\*](mailto:asistencias@bmitravelassist.com), with phone support at **+1 855 241-8877** and **+1 786 434-3760**.  The BMI Access Service Center operates 24/7 for emergency notifications at [\*\*notify@bmicos.com\*\*](mailto:notify@bmicos.com).

## Regional coordination ensures comprehensive coverage

All regional offices maintain standard business hours of Monday through Friday, typically 8:00 or 8:30 AM to 5:00 or 5:30 PM local time. Each location provides bilingual support in Spanish and English, with

local customer service representatives trained in country-specific regulations and requirements. The company's **AM Best A- (Excellent) rating** reflects its financial stability across all operating territories.

BMI's international phone network extends beyond Latin America with dedicated lines for Argentina **(+54 11-5077-1922)**, Australia **(+61 2-8880-6474)**, Brazil **(+55 19-3253-2055)**, Spain **(+34 910-48-28-54)**, and Mexico **(+52 22-9300-9034)**, demonstrating the company's global reach in serving international clients and expatriate communities. [BMI Internacional](#)