P.O. Box 2000 HILTON HEAD ISL SC 29938-2000

#### ELECTRONIC SERVICE REQUESTED

000163064817372

CAMPBELL CHAPEL AME CHURCH ATTN: REV REGINALD E. JACOBS, SR PO BOX 83 BLUFFTON, SC 29910-0083

մՈւլինիայլի [Ոլիագրերգույ]]ը [Ուլիաի [Ուլիաի [Ու

CAMPBELL CHAPEL AME CHURCH Account #: 1000052406 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

### SUMMARY details on following pages

Previous Balance	\$	433.00
Payments and Adjustments	\$	433.00
Balance Forward	\$	0.00
Monthly Service Charges	\$	384.47
Additional Service Charges	\$	4.44
Caring Coin Contribution	\$	0.14
Taxes and Fees	\$	47.95
Current Charges due by 09-15-	2019	437.00
Total Due	\$	437.00

You saved \$12.41 this month by bundling your Hargray services.

#### Payment Options

6112

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

**Pay by mail** Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

CAMPBELL CHAPEL AME CHURCH 1000052406 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	437.00
Amount Enclosed	

Check here for address change

Account #: 1000052406 Bill Date: 09-01-2019 Page 2 of 4

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law — and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and p	orint information clearly.		
Effective Date	Account Name		
New Address:	City	State	Zip
Home Number	Work Number		



CAMPBELL CHAPEL AME CHURCH Account #: 1000052406

Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Tota
Account 2000052406 - CAMP	BELL CHAPEL AME CHURO	CH	Ü	Ū	· ·	
DATA	112-1600	130.89	0.00	0.00	0.63	131.52
VOICE	(843) 757-0652	45.81	0.00	0.00	8.16	53.97
VOICE	(843) 757-3651	43.30	0.00	0.00	9.65	52.9
VOICE	(843) 757-3652	67.45	0.00	4.44	11.57	83.40
VOICE	(843) 757-9236	48.51	0.00	0.00	8.97	57.48
VOICE	(843) 757-9237	48.51	0.00	0.00	8.97	57.4
Total for 2000052406	A	384.47	0.00	4 44	47.95	436.86

### **Total Account and Service Charges**

436.86

Payments and Adjustments	
Payment 08-15-19 Thank You	433.00 -
	433.00 433.00 -
Balance Forward	0.00
Monthly Service Charges	

### CONNECTIONS SL TELEPHONE 40.27 Telephone Service (843) 757-3651

# 23 BOUNDARY ST

From Sep 1 - Sep 30

Your selected LD provider is Hargray Communications Your selected Local provider is Hargray Communications Includes Unlimited Long Distance, Bundle Discount, Basic Local Telephone Service, Network Access Chg, Extended Area Calling

Access Recovery Charge	3.00
State Telecommunications Relay Surcharge	0.03
Subtotal for (843) 757-3651	3.03

### Telephone Service (843) 757-9236 23 BOUNDARY ST

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
Extended Area Calling 4.79
Access Recovery Charge 3.00
Network Access Chg 9.20
Basic Telephone Service 31.49
State Telecommunications Relay Surcharge 0.03
Subtotal for (843) 757-9236 48.51

Telephone Service (843) 757-0652	
23 BOUNDARY ST	
From Sep 1 - Sep 30	
Your selected LD provider is Hargray Commun	
Your selected Local provider is Hargray Comm	unications
FCC Network Access Charge	6.50
State Telecommunications Relay Surcharge	0.03
Access Recovery Charge	3.00
Extended Area Calling	4.79
Basic Telephone Service	31.49
Subtotal for (843) 757-0652	45.81

### Telephone Service (843) 757-9237 23 BOUNDARY ST

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
State Telecommunications Relay Surcharge 0.03
Network Access Chg 9.20
Basic Telephone Service 31.49
Access Recovery Charge 3.00
Extended Area Calling 4.79
Subtotal for (843) 757-9237 48.51





# CAMPBELL CHAPEL AME CHURCH Account #: 1000052406

Telephone Service (843) 757-3652	
23 BOUNDARY ST	
From Sep 1 - Sep 30 Your selected LD provider is Hargray Commun Your selected Local provider is Hargray Comm Network Access Chg Telephone Set Desk or Wall Dereg Regular Wall Set - Blf 1st Airmile Minium Voice Mail - Basic State Telecommunications Relay Surcharge Bus/Ext Term Chg Extended Area Calling Wiring Maintenance Plan Access Recovery Charge Basic Telephone Service	unications 9 20 2 00 2 00 3 00 4 95 0 03 2 00 4 79 4 99 3 00 31 49
Subtotal for (843) 757-3652	67 45
Data/Internet Service	
112-1600	
From Sep 1 - Sep 30 Equipment Fee 100x10 MBPS BUSINESS INTERNET Contractual Pricing - High Speed Carrier Cost Recovery Fee Subtotal for Data/Internet Service	9.00 130.00 10.01 - 1.90 130.89
Total Monthly Service Charges	384 47

Additional Service Charges	
Telephone Service (843) 757-3652	
Long Distance Toll	4.44
Subtotal for (843) 757-3652	4 44
Total Additional Service Charges	4.44
Taxes and Fees	
Beaufort County Enhanced 911 Service	3.00
Special Local - Transportation	1.95
State	11.70
SC Municipal Tax	2.43
Federal Universal Charge	17.21
SC Universal Service Charge	4.65
Federal	7.01
Total Taxes and Fees	47.95
Caring Coin Contribution	0.14
Total due by 09-15-2019	437.00

Long	g Distance	Details							
Telepi	none Service (	(843) 757-3652							
Item	Date	Time	Place Called	State	Number Called	Туре	Plan(s)	Minutes	Charge
1	07-26-2019	1:23:58PM	MACON	GA	478 335-1214	DD	FLAT	1:00	0.12
2	07-31-2019	1:59:52PM	UNION	SC	864 441-2874	DD	FLAT	2:00	0.24
3	07-31-2019	2:55:51PM	NWALTERBOR	SC	843 909-3797	DD	FLAT	2:00	0.24
4	08-04-2019	12:14:22PM	ATLANTA	GA	404 399-1035	DD	FLAT	2:00	0.24
5	08-06-2019	10:24:10AM	PHPHSBZN31	PA	610 476-4435	DD	FLAT	7:00	0.84
6	08-07-2019	11:14:09AM	CHARLESTON	SC	843 730-4918	DD	FLAT	1:00	0.12
7	08-07-2019	12:30:27PM	CHARLESTON	SC	843 647-1896	DD	FLAT	1:00	0.12
8	08-07-2019	12:40:24PM	MACON	GA	478 335-1214	DD	FLAT	2:00	0.24
9	08-07-2019	12:44:13PM	BEAUFORT	SC	843 489-9736	DD	FLAT	2:00	0.24
10	08-07-2019	1:49:43PM	BLUFFTON	SC	843 757-8727	DD	FLAT	2:00	0.24
11	08-07-2019	2:16:02PM	CHARLOTTE	NC	704 945-6000	DD	FLAT	6:00	0.72
12	08-13-2019	12:53:59PM	ANDERSON	SC	864 617-8746	DD	FLAT	3:00	0.36
13	08-19-2019	12:04:55PM	SAVANNAH	GA	912 234-9842	DD	FLAT	4:00	0.48
14	08-20-2019	11:18:34AM	SAVANNAH	GA	912 234-9842	DD	FLAT	2:00	0.24
Total	of 14 calls for	843 757-3652						37:00	4.44
Total	of 14 calls							37:00	4.44

P.O. Box 2000 HILTON HEAD ISL SC 29938-2000

#### ELECTRONIC SERVICE REQUESTED

000163064816918

PALMER JONES & ASSOCIATES P O BOX 160 BLUFFTON, SC 29910-0160

Կնուկ|||իգիկԱրկիգԱրկիլիլնԱնԱիԱրկիկրիուրիլ

PALMER JONES & ASSOCIATES Account #: 1000050389 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

### SUMMARY details on following pages

Previous Balance	\$	131.01
Payments and Adjustments	\$	131.01
Balance Forward	\$	0.00
Monthly Service Charges	\$	109.95
Additional Service Charges	\$	0.00
Caring Coin Contribution	\$	0.00
Taxes and Fees	\$	21.06
Current Charges due by 09-15-	-2019	131.01
Total Due	\$	131.01

#### Payment Options

1123

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

**Pay by mail** Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

PALMER JONES & ASSOCIATES 1000050389 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	131.01
Amount Enclosed	

Check here for address change

Account #: 1000050389 Bill Date: 09-01-2019 Page 2 of 3

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and print information clearly.				
Effective Date	Account Name			
New Address:	City State Z	Zip		
Home Number	Work Number			





PALMER JONES & ASSOCIATES Account #: 1000050389

Account and Servi	ce Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000050389 - PA	LMER JONES & ASSOCIATES					
CCARD	Calling Card Service	0.00	0.00	0.00	0.00	0.00
VOICE	(843) 757-0050	109.95	0.00	0.00	21.06	131.01
Total for 2000050389		109.95	0.00	0.00	21.06	131.01

109.95

# **Total Account and Service Charges**

131.01

Payments and Adjustments	
Payment 08-13-19 Thank You	131.01 -
Previous Balance	131.01
Total Payments and Adjustments	131.01 -
Balance Forward	0.00
Monthly Service Charges	
CONNECTIONS TELEPHONE ML	92.14
Telephone Service (843) 757-0050	
8 TIDELANDS CT	

8 TIDELANDS CT	
From Sep 1 - Sep 30 Your selected LD provider is Hargray Communica Your selected Local provider is Hargray Commun Includes Network Access Chg, Unlimited Long Di Key System Trunk, Extended Area Calling, 3 Way Calling	ications
Call Central Plus	6.75
Call Forwarding	5.00
State Telecommunications Relay Surcharge	0.06
Access Recovery Charge	6.00
Subtotal for (843) 757-0050	17.81

Taxes and Fees	
Beaufort County Enhanced 911 Service	1.20
Special Local - Transportation	0.65
State	3.93
Federal Universal Charge	10.83
Federal	2.49
SC Universal Service Charge	1.96
Total Taxes and Fees	21.06
Caring Coin Contribution	0.00
Total due by 09-15-2019	131.01

Total Monthly Service Charges

P.O. Box 2000 HILTON HEAD ISL SC 29938-2000

#### ELECTRONIC SERVICE REQUESTED

000163064817191

BOWERS & SIREN BOWERS LEE PO BOX 191 BLUFFTON, SC 29910-0191

լլագելիալկլունիկությիլիկությունըկլկլիկին

BOWERS & SIREN Account #: 1000055160 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

### SUMMARY details on following pages

Previous Balance	\$	601.00
Payments and Adjustments	\$	601.00
Balance Forward	\$	0.00
Monthly Service Charges	\$	273.93
Additional Service Charges	\$	0.16
Caring Coin Contribution	\$	0.44
Taxes and Fees	\$	25.47
Current Charges due by 09-15	-2019	300.00
Total Due	\$	300.00

### **Payment Options**

2328

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

Pay by mail Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

BOWERS & SIREN 1000055160 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	300.00
Amount Enclosed	

Check here for address change

Account #: 1000055160 Bill Date: 09-01-2019 Page 2 of 4

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law — and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and print information clearly.				
Effective Date	Account Name			
New Address:	City	State	Zip	
Home Number	Work Number			



BOWERS & SIREN Account #: 1000055160

<b>Account and Service</b>	Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000055160 - BOWE	RS & SIREN					
ADVER	(843) 757-8020	70.00	0.00	0.00	0.00	70.00
VOICE	(843) 757-4060	40.89	0.00	0.16	8.19	49.24
VOICE	(843) 757-8020	56.15	0.00	0.00	16.65	72.80
Total for 2000055160		167.04	0.00	0.16	24.84	192.04
Account 2000083990 - BOWE	RS & SIREN					
DATA	112-5438	106.89	0.00	0.00	0.63	107.52
Total for 2000083990		106 89	0.00	0.00	0,63	107.52

### **Total Account and Service Charges**

299.56

Payments and Adjustments	
Payment 07-30-19 Thank You	301.00 -
Payment 08-20-19 Thank You	300.00 -
Previous Balance	601.00
Total Payments and Adjustments	601.00 -
Balance Forward	0.00
	000000000000000000000000000000000000000

### Monthly Service Charges

### Telephone Service (843) 757-4060 23 PLANTATION PARK DR (NA NA) UNIT 502

From Sep 1 - Sep 30 Your selected LD provider is Hargray Communications Your selected Local provider is Hargray Communications State Telecommunications Relay Surcharge Extended Area Calling 4.79 3.00 Access Recovery Charge 31.49 Basic Telephone Service Network Access Chg 9.20 Contractual Pricing 7.62 -Subtotal for (843) 757-4060 40.89

### Telephone Service (843) 757-8020 23 PLANTATION PARK DR (NA NA) UNIT 502

From Sep 1 - Sep 30 Your selected LD provider is Hargray Communications Your selected Local provider is Hargray Communications Network Access Chg 9.20 State Telecommunications Relay Surcharge 0.03 1.00 Additional Listing Basic Telephone Service 31.49 Advanced Messaging Service - Standard 5.00 Access Recovery Charge 3.00 Contractual Pricing 38.36 -Extended Area Calling 4.79 Unlimited LD 1st Line 40.00 Subtotal for (843) 757-8020 56.15

Advertising Service (843) 757-8020	
From Sep 1 - Sep 30	
Directory Advertising Hilton Head/Bluffton	70.00
Subtotal for (843) 757-8020	70.00
Data/Internet Service	
112-5438	
From Sep 1 - Sep 30	
10/1 Mbps Internet	95.99
Carrier Cost Recovery Fee	1.90
Equipment Fee	9.00
Subtotal for Data/Internet Service	106.89
Total Monthly Service Charges	273.93
Additional Service Charges	
Telephone Service (843) 757-4060	
Long Distance Toll	0.16
Subtotal for (843) 757-4060	0 16
Total Additional Service Charges	0.16
Taxes and Fees	
Beaufort County Enhanced 911 Service	1.20
Special Local - Transportation	0.41
Federal Universal Charge	15.76
State	2.44
SC Municipal Tax	1.06
Federal	1.71
SC Universal Service Charge	2.89
Total Taxes and Fees	25.47
Caring Coin Contribution	0.44
Total due by 09-15-2019	300.00



BOWERS & SIREN Account #: 1000055160

Lon	g Distance	e Details							
Telep	hone Service	(843) 757-4060							
Item	Date	Time	Place Called	State	Number Called	Туре	Plan(s)	Minutes	Charge
1	07-29-2019	10:58:39AM	WHEELING	IL	847 554-1200	DD	OGR8	2:00	0.16
Total	of 1 calls for 8	343 757-4060						2:00	0.16
Total	of 1 calls							2:00	0.16

#### ELECTRONIC SERVICE REQUESTED

000163064817059

MARION CRAMER PO BOX 214 BLUFFTON, SC 29910-0214

թվիկիցիուիկուկիիկ|||ԵիդՊՄՈՄոիկիիկ

MARION CRAMER Account #: 1000051670 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

### SUMMARY details on following pages

Previous Balance	\$	212.00
Payments and Adjustments	\$	212.00 -
Balance Forward	\$	0.00
Monthly Service Charges	\$	104.90
Additional Service Charges	\$	0.00
Caring Coin Contribution	\$	0.61
Taxes and Fees	\$	0.49
Current Charges due by 09-15	106.00	
Total Due	\$	106.00

You saved \$10.00 this month by bundling your Hargray services.

### **Payment Options**

1122

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

Pay by mail Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

MARION CRAMER 1000051670 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	106.00
Amount Enclosed	

Check here for address change



Account #: 1000051670 Bill Date: 09-01-2019 Page 2 of 3

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law — and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and print information clearly.						
Effective Date	Account Name					
New Address:	City	State	Zip			
Home Number	Work Number					





MARION CRAMER Account #: 1000051670

Account and Sen	rice Summary					
		Recurring	Other	Usage	Taxes &	
Туре	Information	Charges	Charges	Charges	Surcharges	Total
Account 2000083728 - N	MARION CRAMER					
DATA		104.90	0.00	0.00	0.49	105.39
Total for 2000083728		104.90	0.00	0,00	0.49	105.39

104.90

### **Total Account and Service Charges**

105.39

Payments and Adjustments	
Payment 07-25-19 Thank You Payment 08-09-19 Thank You	106.00 - 106.00 -
Previous Balance Total Payments and Adjustments Balance Forward	212.00 212.00 - 0.00
Monthly Service Charges	
CONNECTIONS INTERNET Data/Internet Service From Sep 1 - Sep 30	113.00

CONNECTIONS INTERNET 113.00

Data/Internet Service

From Sep 1 - Sep 30
Includes Hargray WiFi Router Fee, Monthly Wi-Fi Add-on to HSD, HSD Newsletter, Email Antivirus, 50x5
Mbps

HSD Step Up Promo 10.00 - Carrier Cost Recovery Fee 1.90

Subtotal for Data/Internet Service 8 10 -

Taxes and Fees  Special Local - Transportation State	0.07 0.42
Total Taxes and Fees	0.49
Caring Coin Contribution	0.61
Total due by 09-15-2019 10	6.00



Total Monthly Service Charges

#### ELECTRONIC SERVICE REQUESTED

000163064817462

AMERICAN PAVING DESIGN PO BOX 217 BLUFFTON, SC 29910-0217

գովիրիգիունանկնիցիկիրունիիրիգիկունի

AMERICAN PAVING DESIGN Account #: 1000437186 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

### SUMMARY details on following pages

Previous Balance	\$	295.00
Payments and Adjustments	\$	295.00
Balance Forward	\$	0.00
Monthly Service Charges	\$	253.57
Additional Service Charges	\$	15.36
Caring Coin Contribution	\$	0.21
Taxes and Fees	\$	21.86
Current Charges due by 09-15-	291.00	
Total Due	\$	291.00

Your Credit Card account will be auto debited.

You saved \$22.00 this month by bundling your Hargray services.

#### Payment Options

2138

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

Pay by mail Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

AMERICAN PAVING DESIGN 1000437186 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	291.00
Amount Enclosed	

Check here for address change



Account #: 1000437186 Bill Date: 09-01-2019 Page 2 of 6

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and print information clearly.						
Effective Date	Account Name					
New Address:	City State Z	Zip				
Home Number	Work Number					



AMERICAN PAVING DESIGN Account #: 1000437186

Account and Service	e Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000432603 - AME	RICAN PAVING DESIGN	3	3	3	J	
DATA	121-0138	149.87	- 0.96	0.00	0.63	149.54
VOICE	(843) 706-7283	103.70	0.00	16.32	21.23	141.25
Total for 2000432603		253 57	- 0.96	16.32	21.86	290.79

# **Total Account and Service Charges**

290.79

Payments and Adjustments	
Payment 08-16-19 Thank You	295 00 -
Previous Balance	295.00
Total Payments and Adjustments	295.00 -
Balance Forward	0.00
Monthly Service Charges	
CONNECTIONS ML TELEPHONE / INTERNET BUNDLE Telephone Service (843) 706-7283	81.14
49 PENNINGTON DR (NA NA) UNIT E	
From Sep 1 - Sep 30 Your selected LD provider is Hargray Communi Your selected Local provider is Hargray Comm Includes Caller ID Calling Number Display, Mul Power Pack, 3 Way Calling, Power Pack Discount, 30 Number Speed Dial, Key Syst Trunk, Caller ID - Calline Name Display, Advanced Messaging Service - Standard, Network Access Chg, Extended Area Calline	unications ti Line tem
Call Forwarding	5.00
Call Forward Remote Access	11.50
State Telecommunications Relay Surcharge	0.06
Access Recovery Charge	6.00
Subtotal for (843) 706-7283	22.56

Data/Internet Service	
121-0138	
From Sep 1 - Sep 30	
Hargray WiFi Router Fee	7.00
Carrier Cost Recovery Fee Monthly Wi-Fi Add-on to HSD	1.90 0.99
Email Antivirus	2.99
HSD Newsletter	1.00
20/2 Mbps Internet	135.99
Subtotal for Data/Internet Service	149.87
Total Monthly Service Charges	253.57
Additional Service Charges	
Telephone Service (843) 706-7283	
Long Distance Toll	16.32
Subtotal for (843) 706-7283	16.32
Data/Internet Service	
Aug 16 - Aug 31 Equipment Fee	4.35 -
Aug 16 - Aug 31 Hargray WiFi Router Fee	3.39
Subtotal for Data/Internet Service	0 96 -
Total Additional Service Charges	15 36
Taxes and Fees	
Beaufort County Enhanced 911 Service	1.20
Special Local - Transportation	0.94
SC Municipal Tax Federal Universal Charge	1.23 8.19
State	5.29
SC Universal Service Charge	2.32
Federal	2.69
Total Taxes and Fees	21.86
Caring Coin Contribution	0.21
Total due by 09-15-2019	291.00



AMERICAN PAVING DESIGN Account #: 1000437186

Long	g Distance	Details							
	,	843) 706-7283							
Item	Date	Time	Place Called	State	Number Called	Туре	Plan(s)	Minutes	Charge
1	07-22-2019	9:59:53AM	WEXFORD	PA	724 799-0598	DD	OGR6	1:00	0.06
2	07-22-2019	10:00:49AM	HILTONHEAD	SC	843 422-7666	DD	OGR6	1:00	0.06
3	07-22-2019	10:04:19AM	HILTONHEAD	SC	843 681-5114	DD	OGR6	2:00	0.12
4	07-22-2019	10:25:37AM	SAVANNAH	GA	912 352-0983	DD	OGR6	5:00	0.30
5	07-22-2019	10:46:54AM	BLUFFTON	SC	843 505-0106	DD	OGR6	2:00	0.12
	07-22-2019		MIDDLETOWN	NJ	908 601-0045	DD	OGR6	1:00	0.06
7	07-23-2019	9:34:15AM	HILTONHEAD	SC	843 422-7666	DD	OGR6	1:00	0.06
8	07-23-2019	12:33:19PM	FLORENCE	SC	843 292-8075	DD	OGR6	2:00	0.12
9	07-23-2019		HILTONHEAD	SC	843 422-7666	DD	OGR6	1:00	0.06
	07-23-2019	1:55:36PM	BLUFFTON	SC	843 815-4711	DD	OGR6	2:00	0.12
	07-24-2019	9:47:58AM	GEORGETOWN	DE	302 236-7377	DD	OGR6	1:00	0.06
	07-24-2019	9:55:30AM	BRUNSWICK	GA	912 400-4757	DD	OGR6	1:00	0.06
	07-24-2019		PHLDLPHZN2	PA	215 280-2991	DD	OGR6	2:00	0.12
	07-24-2019		ELIZABETH	NJ	908 313-6157	DD	OGR6	4:00	0.24
	07-24-2019	1:27:39PM	HARTFORD	CT	860 729-1556	DD	OGR6	2:00	0.12
	07-25-2019	8:33:13AM	SOMERVILLE	NJ 	908 295-7935	DD	OGR6	3:00	0.18
	07-25-2019		CLEARWATER	FL 	727 366-1627	DD	OGR6	6:00	0.36
	07-25-2019		NORTH DADE	FL	305 653-7283	DD	OGR6	7:00	0.42
	07-25-2019		PHPHSBZN33	PA	215 803-7695	DD	OGR6	2:00	0.12
			NORTHBROOK	IL 60	847 687-8181	DD	OGR6	1:00	0.06
21	07-25-2019 07-25-2019	1.42.20PM 1.53.28PM	HILTONHEAD	SC NY	843 422-7666 631 896-9967	DD DD	OGR6 OGR6	1:00 4:00	0.06 0.24
	07-25-2019	8:56:12AM	NORTHPORT HILTONHEAD	SC	843 422-7666	DD	OGR6	4:00 5:00	0.24
	07-26-2019		BLUFFTON	sc	843 757-2958	DD	OGR6	5:00 5:00	0.30
	07-26-2019	1:16:43PM	NEWTONVL	sc	843 507-4345	DD	OGR6	2:00	0.12
26	07-26-2019	3:18:32PM	HILTONHEAD	SC	843 422-7666	DD	OGR6	3:00	0.12
	07-29-2019		SAVANNAH	GA	912 547-7984	DD	OGR6	2:00	0.12
28	07-29-2019	1:08:21PM	NEWTONVL	SC	843 507-4345	DD	OGR6	1:00	0.06
	07-29-2019	1:08:53PM	NEWTONVL	SC	843 507-4345	DD	OGR6	3.00	0.18
		2:42:12PM	SAVANNAH	GA	912 484-3128	DD	OGR6	3:00	0.18
31	07-30-2019		COCOA	FL	321 205-6785	DD	OGR6	3:00	0.18
	07-30-2019	2:31:28PM	TRENTON	NJ	609 658-3400	DD	OGR6	2:00	0.12
33	07-31-2019		CINCINNATI	ОН	513 227-0724	DD	OGR6	1:00	0.06
34	07-31-2019	12:11:18PM	WSHNGTNZN4	MD	240 413-0705	DD	OGR6	1:00	0.06
35	07-31-2019	12:12:16PM	MONTGOMERY	AL	334 215-1617	DD	OGR6	6:00	0.36
36	07-31-2019	3:44:22PM	BLUFFTON	SC	843 505-0106	DD	OGR6	1:00	0.06
37	07-31-2019	3:44:56PM	BLUFFTON	SC	843 505-0106	DD	OGR6	5:00	0.30
38	08-01-2019		MONTGOMERY	AL	334 215-1617	DD	OGR6	3:00	0.18
39		10:44:41AM	MONTGOMERY	AL	334 215-1617	DD	OGR6	1:00	0.06
40	08-02-2019	9:42:25AM	HIGH POINT	NC	336 888-8102	DD	OGR6	2:00	0.12
	08-02-2019		HILTONHEAD	SC	843 686-5525	DD	OGR6	5:00	0.30
	08-02-2019		BLUFFTON	SC	843 505-6445	DD	OGR6	6:00	0.36
			ATLANTA	GA	404 932-6381	DD	OGR6	3:00	0.18
	08-05-2019		HARDEEVL	SC	843 784-7104	DD	OGR6	3:00	0.18
			WARNERRBNS	GA	478 919-6706	DD	OGR6	3:00	0.18
		9:31:53AM	HNTNGTNZN1	WV	304 633-8384	DD	OGR6	1:00	0.06
47		9:45:26AM	SAVANNAH	GA BA	912 484-3128	DD	OGR6	1:00	0.06
48	08-06-2019		PTTSBGZON1	PA NC	412 848-7575	DD	OGR6	2:00	0.12
49 50	08-06-2019	11.37.21AM 1.09.38PM	CHARLOTTE NORTH DADE	NC FL	704 634-3959 305 653-7283	DD DD	OGR6 OGR6	1∶00 11∶00	0.06 0.66
50 51	08-06-2019	1.09.36PM	ATLANTA NE	GA	770 862-1130	DD	OGR6	11:00	0.66 0.06
	08-06-2019	2:10:09PM	NWYRCYZN01	NY NY	917 716-4686	DD	OGR6	1:00	0.06
53	08-06-2019	2:21:42PM	BLUFFTON	SC	843 706-2653	DD	OGR6	4:00	0.00
54	08-06-2019	2:27:33PM	GRAND RPDS	MI	616 617-3183	DD	OGR6	2:00	0.12
55	08-06-2019	4:23:17PM	BEACHHAVEN	NJ	609 709-3555	DD	OGR6	2:00	0.12
56	08-06-2019	4:25:31PM	WSNGTNZN08	VA	703 628-8713	DD	OGR6	2:00	0.12
57	08-07-2019		PTTSBGZON1	PA	412 848-7575	DD	OGR6	1:00	0.06
58	08-07-2019		LIVERMORE	CA	925 960-8228	DD	OGR6	1:00	0.06





AMERICAN PAVING DESIGN Account #: 1000437186

Telephone Service (843) 706-7283	Place Called	State	Number Ca∥ed	Type	Plan(s)	Minutes	Charge
				Туре			_
59 08-07-2019 10:19:18AM	LIVERMORE	CA	925 960-8228	DD	OGR6	1:00	0.06
60 08-07-2019 11:35:23AM	HILTONHEAD	SC	843 290-6985	DD	OGR6	1:00	0.06
61 08-07-2019 11:50:10AM	KNOXVILLE	TN	865 524-1873	DD	OGR6	1:00	0.06
62 08-07-2019 2:15:17PM	BIRMINGHAM	AL	205 807-3846	DD	OGR6	1:00	0.06
63 08-07-2019 4:29:36PM	WALNUT CRK	CA	925 260-8228	DD	OGR6	2:00	0.12
64 08-08-2019 9:26:26AM	COLLINSVL	IL	618 779-1016	DD	OGR6	1:00	0.06
65 08-08-2019 11:21:12AM	PEORIA	IL	309 256-4222	DD	OGR6	2:00	0.12
66 08-08-2019 4:14:09PM	HILTONHEAD	SC	843 681-3934	DD	OGR6	2:00	0.12
67 08-09-2019 1:29:38PM	CHARLOTTE	NC	704 634-3959	DD	OGR6	3:00	0.18
68 08-12-2019 1:42:03PM	SAVANNAH	GA	912 663-5055	DD	OGR6	1:00	0.06
69 08-12-2019 2:51:15PM	COLUMBUS	OH	614 746-9195	DD	OGR6	1:00	0.06
70 08-13-2019 11:07:40AM	NORTHBROOK	IL CA	224 406-1133	DD	OGR6	4:00	0.24
71 08-13-2019 11:26:37AM	SAVANNAH	GA	912 927-0930	DD	OGR6	3:00	0.18
72 08-13-2019 11:31:25AM	BLUFFTON	SC	843 706-2653	DD	OGR6	5:00	0.30
73 08-13-2019 12:00:52PM	BLUFFTON	SC	843 505-0106	DD	OGR6	2:00	0.12
74 08-13-2019 12:01:42PM	WILDWOOD	NJ	609 425-4703	DD	OGR6	2:00	0.12
75 08-13-2019 12:14:58PM	WINTER HVN	FL	863 224-8361	DD	OGR6	1:00	0.06
76 08-13-2019 12:17:26PM 77 08-13-2019 2:04:14PM	DEERFLDBCH NEWTONVL	FL SC	954 263-4114	DD	OGR6	1:00 3:00	0.06
		SC	843 507-4345	DD DD	OGR6		0.18
78 08-13-2019 2:51:52PM 79 08-13-2019 2:56:09PM	NEWTONVL		843 507-4345	DD	OGR6 OGR6	1:00	0.06 0.24
79 08-13-2019 2:56:09PM 80 08-13-2019 3:19:00PM	NEWTONVL NEWTONVL	SC SC	843 507-4345 843 507-4345	DD	OGR6	4∶00 11∶00	0.24
81 08-13-2019 3:19:00PM	NEWTONVL	SC	843 507-4345 843 507-4345	DD	OGR6	1:00	0.06
82 08-13-2019 4:23:54PM	NEWTONVL	SC	843 507-4345	DD	OGR6	2:00	0.00
83 08-13-2019 5:03:05PM	NEWTONVL	SC	843 507-4345	DD	OGR6	2:00	0.12
84 08-14-2019 9:49:16AM	NEWTONVL	SC	843 507-4345	DD	OGR6	1:00	0.12
85 08-14-2019 9:53:44AM	NEWTONVL	SC	843 507-4345	DD	OGR6	2:00	0.00
86 08-14-2019 9:58:01AM	NEWTONVL	SC	843 507-4345	DD	OGR6	3:00	0.12
87 08-14-2019 11:34:08AM	ATLANTA	GA	404 502-8837	DD	OGR6	2:00	0.13
88 08-14-2019 12:09:08PM	BLUFFTON	SC	843 705-9867	DD	OGR6	2:00	0.12
89 08-14-2019 2:09:48PM	HILTONHEAD	SC	843 422-7666	DD	OGR6	1:00	0.06
90 08-14-2019 2:10:44PM	BEAUFORT	SC	843 592-2285	DD	OGR6	1:00	0.06
91 08-15-2019 9:57:47AM	SAVANNAH	GA	912 927-0930	DD	OGR6	1:00	0.06
92 08-15-2019 9:58:35AM	WILDWOOD	NJ	609 425-4703	DD	OGR6	2:00	0.12
93 08-15-2019 1:14:01PM	HILTONHEAD	sc	843 671-1901	DD	OGR6	1:00	0.06
94 08-15-2019 3:05:10PM	CATONSVL	MD	410 599-6007	DD	OGR6	2:00	0.12
95 08-15-2019 3:49:57PM	HILTONHEAD	SC	843 422-7666	DD	OGR6	1:00	0.06
96 08-15-2019 4:41:14PM	BLUFFTON	SC	843 505-0106	DD	OGR6	7:00	0.42
97 08-16-2019 8:44:11AM	SAVANNAH	GA	912 927-0930	DD	OGR6	1:00	0.06
98 08-16-2019 11:12:04AM	WINTER HVN	FL	863 224-8361	DD	OGR6	1:00	0.06
99 08-16-2019 11:12:58AM	DEERFLDBCH	FL	954 263-4114	DD	OGR6	2:00	0.12
100 08-16-2019 11:48:28AM	NEWTONVL	SC	843 507-4345	DD	OGR6	1:00	0.06
101 08-16-2019 12:56:46PM	NEWTONVL	SC	843 507-4345	DD	OGR6	2:00	0.12
102 08-16-2019 2:00:28PM	SAVANNAH	GA	912 965-0274	DD	OGR6	2:00	0.12
103 08-19-2019 11:34:26AM	WSNGTNZN08	VA	703 628-8713	DD	OGR6	2:00	0.12
104 08-19-2019 11:54:20AM	NORTHBROOK	IL	847 722-9969	DD	OGR6	2:00	0.12
105 08-19-2019 11:56:11AM	BLUFFTON	SC	843 368-8438	DD	OGR6	2:00	0.12
106 08-19-2019 12:02:40PM	SAVANNAH	GA	912 429-5346	DD	OGR6	1:00	0.06
107 08-19-2019 12:48:16PM	NEWTONVL	SC	843 507-4345	DD	OGR6	3:00	0.18
108 08-19-2019 1:31:48PM	BLUFFTON	SC	843 505-0106	DD	OGR6	1:00	0.06
109 08-19-2019 4:35:21PM	GRAND RPDS	MI	616 617-3183	DD	OGR6	1:00	0.06
110 08-20-2019 9:37:54AM	WSNGTNZN17	VA	571 594-3644	DD	OGR6	2:00	0.12
111 08-20-2019 9:46:00AM	TOPTON	PA	610 899-8883	DD	OGR6	2:00	0.12
112 08-21-2019 10:12:06AM	SAVANNAH	GA	912 667-6988	DD	OGR6	1:00	0.06
113 08-21-2019 10:13:06AM	SAVANNAH	GA	912 704-1956	DD	OGR6	2:00	0.12
114 08-21-2019 2:50:07PM	DEERFLDBCH	FL	954 254-7670	DD	OGR6	2:00	0.12
115 08-21-2019 2:54:38PM	WILMINGTON	NC	910 899-8883	DD	OGR6	2:00	0.12
116 08-21-2019 3:30:39PM	HILTONHEAD	SC	843 686-4464	DD	OGR6	1:00	0.06
117 08-21-2019 3:32:35PM	SYRACUSE	NY	315 247-1127	DD	OGR6	2:00	0.12









AMERICAN PAVING DESIGN Account #: 1000437186

Telepi	none Service (	843) 706-7283							
Item	Date	Time	Place Called	State	Number Called	Туре	Plan(s)	Minutes	Charge
118	08-21-2019	5:08:46PM	BLUFFTON	SC	843 304-3223	DD	OGR6	1:00	0.06
119	08-21-2019	5:09:43PM	POMONA	CA	909 282-2998	DD	OGR6	1:00	0.06
Total (	of 119 calls for	843 706-7283						272:00	16.32
Total	of 119 calls							272:00	16.32

#### ELECTRONIC SERVICE REQUESTED

000163064816448

PROTECTOR INSURANCE LLC PO BOX 235 BLUFFTON, SC 29910-0235

մակիրդունդիվեցՈրդուրդիկիներկիկիկիներ

PROTECTOR INSURANCE LLC Account #: 1000562268 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

### SUMMARY details on following pages

Previous Balance	\$	165.33
Payments and Adjustments	\$	165.33
Balance Forward	\$	0.00
Monthly Service Charges	\$	149.90
Additional Service Charges	\$	7.98
Caring Coin Contribution	\$	0.00
Taxes and Fees	\$	9.75
Current Charges due by 09-15-	-2019	167.63
Total Due	\$	167.63

You saved \$26.91 this month by bundling your Hargray services.

#### Payment Options

2123

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

Pay by mail Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

PROTECTOR INSURANCE LLC 1000562268 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	167.63
Amount Enclosed	

Check here for address change

Account #: 1000562268 Bill Date: 09-01-2019 Page 2 of 4

### Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and print information clearly.						
Effective Date	Account Name					
New Address:	City	State	Zip			
Home Number	Work Number					



PROTECTOR INSURANCE LLC Account #: 1000562268

210 BLUFFTON RD

Subtotal for (843) 707-7504

Account and Servic	e Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
	TECTOR INSURANCE LLC					
DATA	121-4942	105.90	0.00	0.00	0.63	106.53
VOICE	(843) 707-7504	44.00	0.00	7.98	9.12	61.10
Total for 2000572608		149.90	0.00	7.98	9.75	167.63

3.03

### **Total Account and Service Charges**

167.63

Payments and Adjustments	
Payment 08-15-19 Thank You Payment 08-15-19 Thank You	83.00 - 82.33 -
Previous Balance Total Payments and Adjustments Balance Forward	165 33 165 33 - 0 00
Monthly Service Charges	
CONNECTIONS SL TELEPHONE Telephone Service (843) 707-7504	40.97

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
Includes Advanced Messaging Service - Standard, Power
Pack Bundle, Caller ID - Calline Name Display,
Call Forwarding, Cancel Call Waiting, Call
Waiting, Power Pack Discount, Caller ID Calling
Number Display, Basic Local Telephone Service,
Bundle Discount, Network Access Chg, 30
Number Speed Dial, Extended Area Calling
Access Recovery Charge
3.00
State Telecommunications Relay Surcharge
0.03

Data/Internet Service	
121-4942	
From Sep 1 - Sep 30 Carrier Cost Recovery Fee 50x5 MBPS BUSINESS INTERNET Equipment Fee	1.90 95.00 9.00
Subtotal for Data/Internet Service	105.90
Total Monthly Service Charges	149.90
Additional Service Charges	
Telephone Service (843) 707-7504	
Long Distance Toll	7.98
Subtotal for (843) 707-7504	7.98
Total Additional Service Charges	7.98
Taxes and Fees	
Beaufort County Enhanced 911 Service	0.60
Special Local - Transportation	0.45
Federal Universal Charge	3.86
State SC Universal Service Charge	2.45 1.28
Federal	1.11
Total Taxes and Fees	9.75
Caring Coin Contribution	0.00
Total due by 09-15-2019	167.63



PROTECTOR INSURANCE LLC Account #: 1000562268

Long Distance Details							
Telephone Service (843) 707-7504				_			
Item Date Time	Place Called	State	Number Called	Туре	Plan(s)	Minutes	Charge
1 07-22-2019 12:35:51PM	LAKEWOOD	NJ	848 525-6787	DD	OGR6	5:00	0.30
2 07-22-2019 12:51:18PM	BRUNSWICK	GA	912 996-4439	DD	OGR6	3:00	0.18
3 07-22-2019 4:04:57PM	HINESVILLE	GA	912 332-8182	DD	OGR6	5:00	0.30
4 07-23-2019 10:22:00AM	HINESVILLE	GA	912 332-8182	DD	OGR6	2:00	0.12
5 07-25-2019 1:42:06PM	READING	PA	484 599-2481	DD	OGR6	2:00	0.12
6 07-26-2019 11:40:05AM	RENO	NV	775 247-5224	DD	OGR6	1:00	0.06
7 07-26-2019 2:11:34PM	RENO	NV	775 247-5224	DD	OGR6	1:00	0.06
8 07-26-2019 4:01:03PM	GUAYNABO	PR	787 248-1408	DD	OGR6	1:00	0.06
9 07-30-2019 2:22:54PM	BRUNSWICK	GA	912 996-4439	DD	OGR6	2:00	0.12
10 07-30-2019 2:36:09PM	RALEIGH	NC	919 608-4928	DD	OGR6	1:00	0.06
11 07-30-2019 2:36:55PM	RALEIGH	NC	919 608-4928	DD	OGR6	1:00	0.06
12 07-30-2019 2:42:51PM	RALEIGH	NC	919 608-4928	DD	OGR6	1:00	0.06
13 07-31-2019 9:44:08AM	INGLEWOOD	CA	310 259-3602	DD	OGR6	3:00	0.18
14 07-31-2019 3:17:12PM	DENVER	CO	720 250-9445	DD	OGR6	1:00	0.06
15 08-01-2019 3:34:30PM	MONTGOMERY	AL	334 832-4200	DD	OGR6	2:00	0.12
16 08-02-2019 11:04:27AM	HOUSTON	TX	832 910-3614	DD	OGR6	4:00	0.24
17 08-02-2019 11:59:59AM	HOUSTON	TX	832 910-3614	DD	OGR6	4:00	0.24
18 08-02-2019 2:31:58PM	SAVANNAH	GA	912 220-7665	DD	OGR6	6:00	0.36
19 08-02-2019 3:38:17PM	HILTONHEAD	SC	843 247-1658	DD	OGR6	12:00	0.72
20 08-05-2019 3:00:03PM	MONTGOMERY	AL	334 777-6227	DD	OGR6	2:00	0.12
21 08-06-2019 12:13:48PM	ATLANTA NE	GA	678 520-3577	DD	OGR6	1:00	0.06
22 08-07-2019 2:50:51PM	HILTONHEAD	SC	843 684-3872	DD	OGR6	3:00	0.18
23 08-07-2019 4:09:48PM	CANTON	GA	770 213-5696	DD	OGR6	1:00	0.06
24 08-07-2019 4:10:30PM	CANTON	GA	770 213-5696	DD	OGR6	1:00	0.06
25 08-09-2019 9:30:22AM	HILTONHEAD	SC	843 384-4545	DD	OGR6	1:00	0.06
26 08-09-2019 12:27:35PM	STATESVL	NC	704 253-3216	DD	OGR6	3:00	0.18
27 08-13-2019 11:29:19AM	CLEVELAND	TX	832 966-4514	DD	OGR6	1:00	0.06
28 08-13-2019 4:04:49PM	HOUSTON	TX	832 910-3614	DD	OGR6	2:00	0.12
29 08-15-2019 11:26:41AM	CLEVELAND	TX	832 966-4514	DD	OGR6	1:00	0.06
30 08-15-2019 1:58:30PM	BLUFFTON	SC	843 304-6615	DD	OGR6	3:00	0.18
31 08-15-2019 5:03:23PM	HILTONHEAD	SC	843 295-3549	DD	OGR6	22:00	1.32
32 08-16-2019 12:15:07PM	BLUFFTON	SC	843 304-6615	DD	OGR6	2:00	0.12
33 08-16-2019 1:50:29PM	BEAUFORT	SC	843 605-1884	DD	OGR6	1:00	0.06
34 08-19-2019 12:47:58PM	BRUNSWICK	GA	912 222-9733	DD	OGR6	1:00	0.06
35 08-20-2019 10:04:09AM	SAVANNAH	GA	912 663-5604	DD	OGR6	1:00	0.06
36 08-20-2019 3:29:37PM	HILTONHEAD	SC	843 422-0857	DD	OGR6	1:00	0.06
37 08-21-2019 12:41:16PM	COLUMBIA	SC	803 896-5000	DD	OGR6	16:00	0.96
38 08-21-2019 1:27:05PM	PINEVILLE	NC	704 835-5305	DD	OGR6	1:00	0.06
39 08-21-2019 3:32:46PM	COLUMBIA	SC	803 896-5000	DD	OGR6	12:00	0.72
Total of 39 calls for 843 707-7504						133:00	7.98
Total of 39 calls						133:00	7.98

#### ELECTRONIC SERVICE REQUESTED

000163064817326

RESORT SERVICES INC P O BOX 295 BLUFFTON, SC 29910-0295

<u> Վիլիիիգորհիսորդիգնեսինինիսիիովիկիլի</u>

RESORT SERVICES INC Account #: 1000102866 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

### SUMMARY details on following pages

Total Due	\$	114.97
Current Charges due by 09-15-20	19	114.97
Taxes and Fees	\$	17.95
Caring Coin Contribution	\$	0.00
Additional Service Charges	\$	0.00
Monthly Service Charges	\$	97.02
Balance Forward	\$	0.00
Payments and Adjustments	\$	114.97
Previous Balance	\$	114.97

#### Payment Options

1321

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

**Pay by mail** Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

RESORT SERVICES INC 1000102866 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	114.97
Amount Enclosed	

Check here for address change



Account #: 1000102866 Bill Date: 09-01-2019 Page 2 of 3

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse	side and print information clearly.		
Effective Date	Account Name		
New Address:	City	State	Zip
Home Number	Work Number		





RESORT SERVICES INC Account #: 1000102866

Account and Servic	e Summary					
		Recurring	Other	Usage	Taxes &	
Туре	Information	Charges	Charges	Charges	Surcharges	Total
Account 2000094144 - RES	ORT SERVICES INC					
VOICE	(843) 757-3506	97.02	0.00	0.00	17.95	114.97
Total for 2000094144		97.02	0.00	0.00	17.95	114.97

# Total Account and Service Charges 114.97

Payments and Adjustments	
Payment 08-21-19 Thank You	114 97 -
Previous Balance	114.97
Total Payments and Adjustments	114.97 -
Balance Forward	0.00
Monthly Service Charges	
Telephone Service (843) 757-3506	
336 BUCK ISLAND RD	
From Sep 1 - Sep 30	
Key System Line	62.98
State Telecommunications Relay Surcharge	0.06
Network Access Chg	18.40
Extended Area Calling	9.58
Access Recovery Charge	6.00
Subtotal for (843) 757-3506	97.02
T . M	~~ ~~
Total Monthly Service Charges	97.02

Taxes and Fees	
Beaufort County Enhanced 911 Service	1.20
Special Local - Transportation	0.73
State	4.35
SC Municipal Tax	0.97
Federal Universal Charge	5.95
SC Universal Service Charge	1.84
Federal	2.91
Total Taxes and Fees	17.95
Caring Coin Contribution	0.00
Total due by 09-15-2019	114.97



P.O. Box 2000 HILTON HEAD ISL SC 29938-2000

#### ELECTRONIC SERVICE REQUESTED

000163064817325

RESORT SERVICES INC P O BOX 295 BLUFFTON, SC 29910-0295

ոսիդրկոնվըիդինոնվնը||կիրոնկնդուլիկի

RESORT SERVICES INC Account #: 1000102865 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

### SUMMARY details on following pages

Previous Balance	\$	145.60
Payments and Adjustments	\$	145.60
Balance Forward	\$	0.00
Monthly Service Charges	\$	138.06
Additional Service Charges	\$	0.00
Caring Coin Contribution	\$	0.00
Taxes and Fees	\$	7.54
Current Charges due by 09-15-	-2019	145.60
Total Due	\$	145.60

You saved \$9.71 this month by bundling your Hargray services.

### **Payment Options**

1212

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

Pay by mail Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

RESORT SERVICES INC 1000102865 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	145.60
Amount Enclosed	

Check here for address change



Account #: 1000102865 Bill Date: 09-01-2019 Page 2 of 3

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law — and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and p	print information clearly.		
Effective Date	Account Name		
New Address:	City	State	Zip
Home Number	Work Number		





RESORT SERVICES INC Account #: 1000102865

Account and Service	Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000083788 - RESO	RT SERVICES LINE					
DATA	112-0233	91.96	0.00	0.00	0.63	92.59
DATA	RESORTSRV	10.00	0.00	0.00	0.00	10.00
VOICE	(843) 757-7349	36.10	0.00	0.00	6.91	43.01
Total for 2000083788		138,06	0.00	0.00	7.54	145.60

### **Total Account and Service Charges**

145.60

Payments and Adjustments	
Payment 08-21-19 Thank You	145.60 -
Previous Balance Total Payments and Adjustments Balance Forward	145 60 145 60 - 0 00
Monthly Service Charges	
CONNECTIONS SL TELEPHONE / INTERNET BUNDLE Telephone Service (843) 757-7349	108.06
336 BUCK ISLAND RD	
From Sep 1 - Sep 30 Includes FCC Network Access Charge, Bundle Basic Local Telephone Service, Extended & Calling	
Access Recovery Charge State Telecommunications Relay Surcharge	3.00 0.03
Subtotal for (843) 757-7349	3.03

112-0233	
From Sep 1 - Sep 30 Includes HSD Newsletter, 5/1 Mbps Internet Antivirus, Monthly Wi-Fi Add-on to HSD	
Equipment Fee Carrier Cost Recovery Fee	9.00 7.97
Subtotal for Data/Internet Service	16.97
Data/Internet Service	
RESORTSRV	
From Sep 1 - Sep 30 Static IP Address Node/30 Or Node/32	10.00
Subtotal for Data/Internet Service	10.00
Total Monthly Service Charges	138 06
Taxes and Fees	
Beaufort County Enhanced 911 Service	0.60
Special Local - Transportation State	0.36 2.13
SC Municipal Tax	0.36
Federal Universal Charge	2.32
Federal	1.08 0.69
SC Universal Service Charge Total Taxes and Fees	7.54
1010 10703 0110 1 003	, 97
Caring Coin Contribution	0.00
Total due by 09-15-2019	145.60

#### ELECTRONIC SERVICE REQUESTED

000163064817324

RESORT SERVICES INC P O BOX 295 BLUFFTON, SC 29910-0295

<u> ԵիԱվելիԿիլիը, Մեկերի Մերիկի Մեզ Մեիկի</u>

RESORT SERVICES INC Account #: 1000102863 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

### SUMMARY details on following pages

Previous Balance	\$	57.48
Payments and Adjustments	\$	57.48
Balance Forward	\$	0.00
Monthly Service Charges	\$	48.51
Additional Service Charges	\$	0.00
Caring Coin Contribution	\$	0.00
Taxes and Fees	\$	8.97
Current Charges due by 09-15-2019		57.48
Total Due	\$	57.48

#### Payment Options

2252

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

**Pay by mail** Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

RESORT SERVICES INC 1000102863 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	57.48
Amount Enclosed	

Check here for address change



Account #: 1000102863 Bill Date: 09-01-2019 Page 2 of 3

### Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law — and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and print information clearly.							
Effective Date	Account Name						
New Address:	City	State	Zip				
Home Number	Work Number						





RESORT SERVICES INC Account #: 1000102863

Account and Service	Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000083786 - RESC		LINE				
VOICE	(843) 757-1734	48.51	0.00	0.00	8.97	57.48
Total for 2000083786		48,51	0,00	0,00	8,97	57.48

### Total Account and Service Charges 57.48

Payment 08-21-19 Thank You	57.48
Previous Balance	57.48
Total Payments and Adjustments	57.48
Balance Forward	0.00
Monthly Service Charges	
Telephone Service (843) 757-1734	
336 BUCK ISLAND RD	
From Sep 1 - Sep 30	
Your selected LD provider is Hargray Con	
Your selected Local provider is Hargray C	
Extended Area Calling	4.79
Access Recovery Charge Basic Telephone Service	3.00 31.49
State Telephone Service State Telecommunications Relay Surchar	
Network Access Chq	9.20
Subtotal for (843) 757-1734	48.51

Taxes and Fees Beaufort County Enhanced 911 Service	0.60
Special Local - Transportation State	0.36 2.18
SC Municipal Tax	2.16 0.48
Federal Universal Charge	2.98
Federal	1.45
SC Universal Service Charge	0.92
Total Taxes and Fees	8.97
Caring Coin Contribution	0.00
Total due by 09-15-2019	57.48



P.O. Box 2000 HILTON HEAD ISL SC 29938-2000

#### ELECTRONIC SERVICE REQUESTED

000163064817256

RESORT SERVICES INC ATTN: BRENDA HUDSON P O BOX 295 BLUFFTON, SC 29910-0295

փոխիսի Ադիգորի ինսում ինդի ինդանի Արկոլի ին

RESORT SERVICES INC Account #: 1000104009 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

#### SUMMARY details on following pages

Previous Balance	\$	375.88
Payments and Adjustments	\$	375.88
Balance Forward	\$	0.00
Monthly Service Charges	\$	316.79
Additional Service Charges	\$	0.00
Caring Coin Contribution	\$	0.00
Taxes and Fees	\$	59.09
Current Charges due by 09-15-	-2019	375.88
Total Due	\$	375.88

#### Payment Options

0331

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

**Pay by mail** Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

RESORT SERVICES INC 1000104009 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	375.88
Amount Enclosed	

Check here for address change

Account #: 1000104009 Bill Date: 09-01-2019 Page 2 of 3

### Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and print information clearly.				
Effective Date	Account Name			
New Address:	City	State	Zip	
Home Number	Work Number			



RESORT SERVICES INC Account #: 1000104009

Account and Service	Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000095281 - RESO	RT SERVICES INC					
CIRCT	CKT 157-0024	0.00	0.00	0.00	0.00	0.00
CIRCT	CKT 157-0025	7.00	0.00	0.00	0.69	7.69
VOICE	(843) 757-3701	309.79	0.00	0.00	58.40	368.19
Total for 2000095281		316.79	0.00	0.00	59.09	375.88

# **Total Account and Service Charges**

375.88

Payments and Adjustments	
Payment 08-21-19 Thank You	375.88 -
Previous Balance	375.88
Total Payments and Adjustments	375.88 -
Balance Forward	0.00
Monthly Service Charges	
Telephone Service (843) 757-3701	
336 BUCK ISLAND RD	
From Sep 1 - Sep 30	
Network Access Chg	64.40
Access Recovery Charge	21.00
1st Airmile Minium	3.00
Extended Area Calling	28.74
Bus/Ext Term Chg	2.00
State Telecommunications Relay Surcharge	0.21
Key System Line	188.94
Ea Qrtr Mile After 1st Mi	1.50
Subtotal for (843) 757-3701	309.79

Data Circuit Service CKT 157-0025	
From Sep 1 - Sep 30 FX 1st Mile	7.00
Subtotal for CKT 157-0025	7.00
Total Monthly Service Charges	316.79
Taxes and Fees	
Beaufort County Enhanced 911 Service	3.60
Special Local - Transportation	2.31
State	13.87
SC Municipal Tax	3.17
SC Universal Service Charge	6.01
Federal Universal Charge	20.84
Federal	9.29
Total Taxes and Fees	59.09
Caring Coin Contribution	0.00
Total due by 09-15-2019	375.88



#### ELECTRONIC SERVICE REQUESTED

000163064816695

PRO ROOFING CO ATTN: JAVIER ZIMBRON P O BOX 312 BLUFFTON, SC 29910-0312

<u>Կգովորկում կ||ՄիկՄսիմիոլ Եկ|||ԻՄլլԵվԵգ||</u>

PRO ROOFING CO Account #: 1000124388 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

#### SUMMARY details on following pages

Previous Balance	\$	277.00
Payments and Adjustments	\$	277.00
Balance Forward	\$	0.00
Monthly Service Charges	\$	0.00
Additional Service Charges	\$	51.35
Caring Coin Contribution	\$	0.00
Taxes and Fees	\$	5.22
Current Charges due by 09-15-2019		56.57
Total Due (please do not pay) \$		56.57

#### **Payment Options**

2231

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

**Pay by mail** Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

PRO ROOFING CO 1000124388 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	0.00
Amount Enclosed	

Check here for address change

Account #: 1000124388 Bill Date: 09-01-2019 Page 2 of 6

### Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and print information clearly.							
Effective Date	Account Name						
New Address:	City	State	Zip				
Home Number	Work Number						



PRO ROOFING CO Account #: 1000124388

Account and Service	Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000117778 - PRO F	ROOFING CO					
DATA	112-5842	0.00	- 49.02	0.00	- 0.27	- 49.29
VOICE	(843) 757-6096	0.00	- 17.53	0.00	- 3.76	- 21.29
VOICE	(843) 757-6097	0.00	- 21.61	36.81	- 1.19	14.01
Total for 2000117778		0.00	- 88.16	36.81	- 5.22	- 56.57

1.94 -

1.55 -

2.52 -

1.16 -

15.20

36.81

#### **Total Account and Service Charges**

- 56.57

Payments and Adjustments	
Payment 08-12-19 Thank You	277.00 -
Previous Balance	277.00
Total Payments and Adjustments	277.00 -
Balance Forward	0.00
Monthly Service Charges	
CONNECTIONS SL TELEPHONE	0.00
Additional Service Charges	
Telephone Service (843) 757-6096	
Aug 19 - Aug 31 Access Recovery Charge	1.16 -
Aug 19 - Aug 31 Partial Month Bundle	
Charges for Connections SL	
Telephone	16.36 -
Aug 19 - Aug 31 State Telecommunications	2.24
Relay Surcharge	0.01 -
Subtotal for (843) 757-6096	17 53 -
Telephone Service (843) 757-6097	
Aug 19 - Aug 31 State Telecommunications	
Relay Surcharge	0.01 -
Aug 19 - Aug 31 Caller ID Calling Number	2.71 -
Display Aug 19 - Aug 31 Caller ID - Calline Name	2.71 -
Display	0.77 -
Aug 19 - Aug 31 Call Forwarding	0.97 -
Aug 19 - Aug 31 Extended Area Calling	1.85 -
Aug 19 - Aug 31 Call Waiting	1.55 -
Aug 19 - Aug 31 Basic Local Telephone	
Service	12 19 -
Aug 19 - Aug 31 Power Pack Discount	5.61
Aug 19 - Aug 31 Advanced Messaging	1 04 -

Total due by 09-15-2019	56.57 -
Caring Coin Contribution	0.00
Total Taxes and Fees	5 22 -
SC Universal Service Charge Federal	0.13 - 1.10 -
Federal Universal Charge	1.53 -
State SC Municipal Tax	1.93 - 0.02 -
Special Local - Transportation	0.05 -
Taxes and Fees Beaufort County Enhanced 911 Service	0 46 -
Total Additional Service Charges	51.35 -
Subtotal for Data/Internet Service	49.02 -
Aug 19 - Aug 31 Monthly Wi-Fi Add-on to HSD	0.42 -
Aug 19 - Aug 31 Equipment Fee Aug 19 - Aug 31 10/1 MBPS INTERNET	3.77 <del>-</del> 44.03 -
Unreturned Cable Modem	75.00 3.77 -
Credit Returned Cable Modem Aug 19 - Aug 31 Carrier Cost Recovery Fee	75.00 - 0.80 -
Data/Internet Service	75.00
E	

Service - Standard

Subtotal for (843) 757-6097

Charge

Long Distance Toll

Aug 19 - Aug 31 30 Number Speed Dial

Aug 19 - Aug 31 FCC Network Access

Aug 19 - Aug 31 Access Recovery Charge



PRO ROOFING CO Account #: 1000124388

Long Distance Details Telephone Service (843) 757-6097							
Item Date Time	Place Called	State	Number Called	Туре	Plan(s)	Minutes	Charge
1 07-22-2019 9:34:32AM	FREDERICK	MD	301 514-1664	DD	OGRW	1:00	0.09
2 07-22-2019 9:50:39AM	HILTONHEAD	SC	843 422-9248	DD	OGRW	3:00	0.27
3 07-22-2019 9:56:59AM	BEAUFORT	SC	843 255-2066	DD	OGRW	2:00	0.18
4 07-22-2019 11:04:06AM	HARDEEVL	SC	843 208-2433	DD	OGRW	4:00	0.36
5 07-22-2019 11:23:54AM	GRANDPRARI	TX	972 762-9656	DD	OGRW	2:00	0.18
6 07-22-2019 11:47:18AM	HILTONHEAD	SC	843 683-7772	DD	OGRW	1:00	0.09
7 07-22-2019 11:57:11AM	CHARLESTON	SC	843 296-2209	DD	OGRW	2:00	0.18
8 07-22-2019 1:12:22PM	BLUFFTON	SC	843 227-4646	DD	OGRW	1:00	0.09
9 07-22-2019 2:46:32PM	BLUFFTON	SC	843 757-4847	DD	OGRW	11:00	0.99
10 07-23-2019 8:28:40AM	BEAUFORT	SC	843 812-6748	DD	OGRW	6:00	0.54
11 07-23-2019 8:42:50AM	BEAUFORT	SC	843 812-6748	DD	OGRW	8:00	0.72
12 07-23-2019 9:31:31AM	HILTONHEAD	SC	843 384-3840	DD	OGRW	1:00	0.09
13 07-23-2019 11:40:12AM	BLUFFTON	SC	843 304-6550	DD	OGRW	1:00	0.09
14 07-23-2019 1:13:20PM	WARREN	MI	586 457-3882	DD	OGRW	6:00	0.54
15 07-23-2019 1:22:46PM	BLUFFTON	SC	843 368-7605	DD	OGRW	2:00	0.18
16 07-23-2019 1:41:16PM	RALEIGH	NC	919 227-0215	DD	OGRW	1:00	0.09
17 07-23-2019 2:50:12PM	STMARYS	GA	912 227-0215	DD	OGRW	1:00	0.09
18 07-23-2019 2:51:07PM	HARDEEVL	SC	843 208-2433	DD	OGRW	2:00	0.18
19 07-23-2019 3:18:02PM	HILTONHEAD	SC	843 338-6596	DD	OGRW	1:00	0.09
20 07-23-2019 3:34:05PM	LOWCOUNTRY	SC	843 645-2433	DD	OGRW	6:00	0.54
21 07-24-2019 9:45:38AM	HARDEEVL	SC	843 208-2400	DD	OGRW	1:00	0.09
22 07-24-2019 9:46:00AM	HARDEEVL	SC	843 208-2430	DD	OGRW	1:00	0.09
23 07-24-2019 9:46:33AM	HARDEEVL	SC	843 208-2433	DD	OGRW	2:00	0.18
24 07-24-2019 9:50:15AM	BLUFFTON	SC	843 227-4646	DD	OGRW	1:00	0.09
25 07-24-2019 10:26:59AM	HILTONHEAD	SC	843 247-1567	DD	OGRW	2:00	0.18
26 07-24-2019 10:39:38AM	HILTONHEAD	SC	843 290-6655	DD	OGRW	2:00	0.18
27 07-24-2019 10:48:37AM	HILTONHEAD	SC	843 338-6596	DD	OGRW	3:00	0.27
28 07-24-2019 11:03:23AM	HARDEEVL	SC	843 208-2433	DD	OGRW	1:00	0.09
29 07-24-2019 12:27:34PM	HILTONHEAD	SC	843 816-0913	DD	OGRW	2:00	0.18
30 07-24-2019 12:35:47PM	HILTONHEAD	SC	843 842-9033	DD	OGRW	1:00	0.09
31 07-24-2019 1:48:59PM	HILTONHEAD	SC	843 686-4052	DD	OGRW	2:00	0.18
32 07-24-2019 1:57:37PM	HILTONHEAD	SC	843 338-4845	DD	OGRW	1:00	0.09
33 07-24-2019 1:58:47PM	BEAUFORT	SC	843 321-6916	DD	OGRW	4:00	0.36
34 07-24-2019 2:27:56PM	HILTONHEAD	SC	843 785-4775	DD	OGRW	4:00	0.36
35 07-24-2019 2:39:58PM	HILTONHEAD	SC	843 247-5710	DD	OGRW	1:00	0.09
36 07-24-2019 3:56:20PM	HILTONHEAD	SC	843 338-4845	DD	OGRW	1:00	0.09
37 07-24-2019 4:06:37PM	HILTONHEAD	SC	843 338-4845	DD	OGRW	2:00	0.18
38 07-24-2019 4:09:26PM	HILTONHEAD	SC	843 338-6596	DD	OGRW	1:00	0.09
39 07-24-2019 4:10:59PM	HILTONHEAD	SC SC	843 785-4775	DD	OGRW	3.00	0.27
40 07-24-2019 4:49:22PM	BLUFFTON		843 368-6019	DD	OGRW	4.00	0.36
41 07-24-2019 4:53:07PM	HILTONHEAD	SC	843 686-9532	DD	OGRW	1:00	0.09
42 07-25-2019 8:38:46AM	HILTONHEAD	SC	843 785-4775	DD	OGRW	1:00	0.09
43 07-25-2019 8:39:46AM	HILTONHEAD	SC	843 785-4775	DD	OGRW	2:00	0.18
44 07-25-2019 8:49:06AM	BLUFFTON BLUFFTON	SC	843 368-6019	DD	OGRW	2:00	0.18
45 07-25-2019 8:57:46AM		SC	843 304-4242	DD	OGRW	5:00 1:00	0.45
46 07-25-2019 9:52:12AM 47 07-25-2019 10:10:32AM	HILTONHEAD HILTONHEAD	SC SC	843 247-2631 843 686-9532	DD DD	OGRW OGRW	1:00 1:00	0.09 0.09
	HILTONHEAD	SC	843 785-4775	DD	OGRW	3:00	0.09
49 07-25-2019 11:38:22AM 50 07-25-2019 2:12:37PM	MONROE HILTONHEAD	NC SC	704 219-6822 843 247-5710	DD DD	OGRW OGRW	2:00 2:00	0.18
51 07-25-2019 2.12.37PM 51 07-25-2019 2.44.10PM	HILTONHEAD	SC	843 785-4775	DD	OGRW	2:00	0.18 0.09
52 07-25-2019 2:44.10PM 52 07-25-2019 2:57:03PM	BLUFFTON	SC	843 368-6019	DD	OGRW	2:00	
53 07-25-2019 2:57:03PM 53 07-25-2019 3:04:19PM	READING	PA	610 914-9683	DD	OGRW	2:00 3:00	0.18 0.27
54 07-25-2019 3:14:01PM	HILTONHEAD	SC	843 338-4845	DD	OGRW	3:00	0.27
55 07-26-2019 9:10:44AM	HILTONHEAD	SC	843 415-1633	DD	OGRW	2:00	0.27
56 07-26-2019 9:21:23AM	HILTONHEAD	SC	843 247-1567	DD	OGRW	8:00	0.18
57 07-26-2019 9:55:01AM	HILTONHEAD	SC	843 785-4775	DD	OGRW	4:00	0.72
58 07-26-2019 10:02:58AM	HILTONHEAD	SC	843 686-9532	DD	OGRW	1:00	0.09
23 3, 23 23 10 10.02.00/NV			5 .5 500 0002				0.00



Charge



PRO ROOFING CO Account #: 1000124388

Telephone Service (843) 757-6097 Place Called Number Called Item Date Time State Type Plan(s) Minutes 59 07-26-2019 10.12.12AM HARDEEVL SC 843 208-2433 DD **OGRW** 07-26-2019 11:22:10AM **BLUFFTON** SC 843 368-6019 DD **OGRW** 07-26-2019 11:23:36AM **BEAUFORT** SC 843 694-5950 DD **OGRW** 62 07-26-2019 11:32:20AM HILTONHEAD SC 843 247-5710 DD OGRW 63 07-26-2019 11:48:04AM HILTONHEAD SC DD **OGRW** 843 247-2631 64 07-26-2019 11 49 00AM MCCOLL SC 843 400-4333 DD **OGRW** 65 07-26-2019 12:13:37PM **BEAUFORT** SC 843 321-6916 DD **OGRW** 07-26-2019 HILTONHEAD **OGRW** 66 12:27:04PM SC 843 247-5710 DD 67 07-26-2019 1:45:55PM HILTONHEAD SC 843 338-4845 DD OGRW 68 07-29-2019 12:08:25PM **GLENWD SPG** CO 970 948-8608 DD OGRW





PRO ROOFING CO Account #: 1000124388

Teleph Item	none Service (84 Date	13) 757-6097 Time	Place Called	State	Number Called	Type	Dian(e)	Minutes	Charge
				State		Туре	Plan(s)		Charge
118	08-01-2019 1		HILTONHEAD	SC	843 384-9249	DD	OGRW	2:00	0.18
119	08-02-2019 1		ATLANTA NE	GA	678 338-7633	DD	OGRW	1:00	0.09
120		8:15:17AM	TRENTON	NJ	609 306-0924	DD	OGRW	1:00	0.09
121		9:22:47AM	ATLANTA	GA	678 429-2456	DD	OGRW	2:00	0.18
	08-05-2019 1		BLUFFTON	SC SC	843 757-6052	DD	OGRW	2:00	0.18
123	08-05-2019 1 08-05-2019	1:10:03PM	BLUFFTON TRENTON	SC NJ	843 836-9700 609 306-0924	DD DD	OGRW OGRW	3:00 3:00	0.27 0.27
		7:58:27AM	ATLANTA	GA	404 402-0723	DD	OGRW	5:00 5:00	0.45
126	08-06-2019		BLUFFTON	SC	843 757-6052	DD	OGRW	3:00	0.43
		9:39:19AM	HILTONHEAD	SC	843 247-5710	DD	OGRW	1:00	0.27
		9:40:00AM	HILTONHEAD	SC	843 247-5710	DD	OGRW	1:00	0.09
129		9:40:33AM	HILTONHEAD	SC	843 247-5710	DD	OGRW	2:00	0.09
130		8:50:53AM	HUNTSVILLE	AL	256 603-5558	DD	OGRW	2:00	0.18
131		8.52:56AM	HILTONHEAD	SC	843 422-9248	DD	OGRW	4:00	0.36
	08-08-2019 1		BLUFFTON	SC	843 706-1900	DD	OGRW	7:00	0.63
		3:06:18PM	HILTONHEAD	SC	843 384-1029	DD	OGRW	4:00	0.36
134		3:15:20PM	ATLANTA NE	GA	678 939-3488	DD	OGRW	1:00	0.09
		3:45:33PM	BLUFFTON	SC	843 815-5590	DD	OGRW	3.00	0.27
136		3:48:21PM	BLUFFTON	SC	843 815-5590	DD	OGRW	9:00	0.81
137	08-09-2019 1		HILTONHEAD	SC	843 422-7343	DD	OGRW	1:00	0.09
138	08-09-2019 1		BLUFFTON	SC	843 837-5133	DD	OGRW	1:00	0.09
139		2:37:12PM	HILTONHEAD	SC	843 247-2713	DD	OGRW	1:00	0.09
140	08-12-2019 1		HILTONHEAD	SC	843 338-4845	DD	OGRW	2 00	0.18
141	08-12-2019 1		BEAUFORT	SC	843 522-1500	DD	OGRW	2:00	0.18
	08-12-2019 1:		HILTONHEAD	SC	843 384-2734	DD	OGRW	2:00	0.18
143	08-12-2019 1:		BLUFFTON	SC	843 368-6019	DD	OGRW	2:00	0.18
144			HILTONHEAD	SC	843 842-1370	DD	OGRW	1:00	0.09
145	08-14-2019 1:		HARDEEVL	SC	843 208-2433	DD	OGRW	4:00	0.36
146	08-14-2019 1:		WSNGTNZN17	VA	703 675-6680	DD	OGRW	1:00	0.09
	08-14-2019 1:		WSNGTNZN17	VA	703 675-6680	DD	OGRW	6:00	0.54
148		4:18:35PM	BLUFFTON	SC	843 706-7280	DD	OGRW	2:00	0.18
149	08-15-2019	8 41 45AM	BLUFFTON	SC	843 368-9019	DD	OGRW	1:00	0.09
150	08-15-2019	8.42.23AM	BLUFFTON	SC	843 368-6019	DD	OGRW	1:00	0.09
151	08-15-2019	9:11:51AM	BLUFFTON	SC	843 304-2424	DD	OGRW	1:00	0.09
152	08-15-2019	9:13:58AM	BLUFFTON	SC	843 304-4242	DD	OGRW	1:00	0.09
153	08-15-2019	9:40:55AM	BLUFFTON	SC	843 505-5678	DD	OGRW	2:00	0.18
154	08-15-2019 1	0:11:13AM	BLUFFTON	SC	843 505-5579	DD	OGRW	2:00	0.18
155	08-15-2019 1	0:18:30AM	HILTONHEAD	SC	843 684-0536	DD	OGRW	3:00	0.27
156	08-15-2019	1:20:40PM	LOWCOUNTRY	SC	843 987-3511	DD	OGRW	5:00	0.45
157	08-15-2019	1:26:04PM	HILTONHEAD	SC	843 338-4845	DD	OGRW	4:00	0.36
158	08-15-2019	1:31:51PM	GREENWOOD	SC	864 942-8636	DD	OGRW	1:00	0.09
159	08-15-2019	2:06:22PM	HILTONHEAD	SC	843 338-4845	DD	OGRW	1:00	0.09
160	08-15-2019	2:43:56PM	HILTONHEAD	SC	843 338-4845	DD	OGRW	7:00	0.63
161		3:29:26PM	BLUFFTON	SC	843 815-5529	DD	OGRW	1:00	0.09
		3:30:54PM	BLUFFTON	SC	843 815-5229	DD	OGRW	1:00	0.09
163	08-15-2019	3:33:12PM	BLUFFTON	SC	843 368-7605	DD	OGRW	1:00	0.09
		3:40:45PM	BLUFFTON	SC	843 540-2698	DD	OGRW	2:00	0.18
		8:38:25AM	BLUFFTON	SC	843 368-7605	DD	OGRW	7:00	0.63
166		9:23:26AM	HILTONHEAD	SC	843 842-3910	DD	OGRW	6:00	0.54
167			BLUFFTON	SC	843 706-7280	DD	OGRW	2:00	0.18
		1:39:59PM	BEAUFORT	SC	843 321-6916	DD	OGRW	2:00	0.18
		2:10:55PM	HILTONHEAD	SC	843 816-8439	DD	OGRW	1:00	0.09
170	08-16-2019	2:12:17PM	BLUFFTON	SC	843 304-4242	DD	OGRW	3:00	0.27
Total	of 170 calls for 8	343 757-6097						409:00	36.81
Total o	of 170 calls							409:00	36.81

#### ELECTRONIC SERVICE REQUESTED

000163064817311

PALMETTO STATE BANK PO DRAWER 327 BLUFFTON, SC 29910-0327

Կիովոմկիորհներիդիկ/Ալիմիովըվիկյիկներիկյըլ

PALMETTO STATE BANK Account #: 1000052473 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

#### SUMMARY details on following pages

Previous Balance	\$	653.00
Payments and Adjustments	\$	653.00
Balance Forward	\$	0.00
Monthly Service Charges	\$	581.64
Additional Service Charges	\$	0.00
Caring Coin Contribution	\$	0.86
Taxes and Fees	\$	70.50
Current Charges due by 09-15-	2019	653.00
Total Due	\$	653.00

You saved \$12.41 this month by bundling your Hargray services.

#### **Payment Options**

1210

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

Pay by mail Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

PALMETTO STATE BANK 1000052473 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	653.00
Amount Enclosed	

Check here for address change



Account #: 1000052473 Bill Date: 09-01-2019 Page 2 of 4

### Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law — and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and print information clearly.							
Effective Date	Account Name						
New Address:	City	State	Zip				
Home Number	Work Number						

652.14



PALMETTO STATE BANK Account #: 1000052473

Account and Service	9.50.000					
		Recurring	Other	Usage	Taxes &	
Туре	Information	Charges	Charges	Charges	Surcharges	Total
Account 2000051029 - PALM	ETTO STATE BANK					
VOICE	(843) 757-1540	49.51	0.00	0.00	8.51	58.02
Total for 2000051029		49.51	0.00	0.00	8.51	58.02
Account 2000052473 - PALM	ETTO STATE BANK					
ADVER	(843) 757-3747	69.00	0.00	0.00	0.00	69.00
CCARD	Calling Card Service	0.00	0.00	0.00	0.00	0.00
DATA	112-3805	116.97	0.00	0.00	0.63	117.60
VOICE	(843) 757-3747	151.53	0.00	0.00	26.19	177.72
VOICE	(843) 757-3748	48.51	0.00	0.00	8.49	57.00
VOICE	(843) 757-3749	49.51	0.00	0.00	8.51	58.02
Total for 2000052473		435.52	0.00	0.00	43.82	479.34
Account 2000083789 - PALM	ETTO STATE BANK					
VOICE	(843) 757-3753	49.51	0.00	0.00	8.51	58.02
Total for 2000083789		49.51	0.00	0.00	8.51	58.02
Account 2000083790 - PALM	ETTO STATE BANK					
VOICE	(843) 757-6700	47.10	0.00	0.00	9.66	56.76
Total for 2000083790		47.10	0.00	0.00	9,66	56.76

Payments and Adjustments	
Payment 08-12-19 Thank You	653.00 -
Previous Balance Total Payments and Adjustments Balance Forward	653 00 653 00 - 0 00
Monthly Service Charges	
CONNECTIONS SL TELEPHONE	43.07
Telephone Service (843) 757-6700	
194 BLUFFTON RD	
From Sep 1 - Sep 30 Includes Basic Local Telephone Service, Bundle Discount, Network Access Chg, Unlimited L Distance, Extended Area Calling	
State Telecommunications Relay Surcharge Access Recovery Charge Number non published or listed in DA	0.03 3.00 1.00
Subtotal for (843) 757-6700	4.03

**Total Account and Service Charges** 

Telephone Service (843) 757-1540	
194 BLUFFTON RD	
From Sep 1 - Sep 30	
Number non published or listed in DA	1.00
Basic Telephone Service	31.49
Extended Area Calling	4.79
Access Recovery Charge	3.00
Network Access Chg	9.20
State Telecommunications Relay Surcharge	0.03
Subtotal for (843) 757-1540	49.51
Telephone Service (843) 757-3748	
194 BLUFFTON RD	
From Sep 1 - Sep 30	
Network Access Chg	9.20
State Telecommunications Relay Surcharge	0.03
Extended Area Calling	4.79
Access Recovery Charge	3.00
Key System Line	31.49
Subtotal for (843) 757-3748	48.51



#### PALMETTO STATE BANK Account #: 1000052473

0.09 27.60 9.00 6.00 14.37 94.47
151.53
9.20 0.03 31.49 3.00 4.79 1.00
49.51
9.00 100.00 7.97

Advertising Service (843) 757-3747 From Sep 1 - Sep 30	
Directory Advertising Hilton Head/Bluffton	69.00
Subtotal for (843) 757-3747	69.00
Telephone Service (843) 757-3753	
194 BLUFFTON RD	
From Sep 1 - Sep 30	
State Telecommunications Relay Surcharge	0.03
Basic Telephone Service	31.49
Number non published or listed in DA	1.00
Access Recovery Charge	3.00
Extended Area Calling	4.79
Network Access Chg	9.20
Subtotal for (843) 757-3753	49.51
Total Monthly Service Charges	581.64
Taxes and Fees	
Beaufort County Enhanced 911 Service	4.80
Special Local - Transportation	2.92
State	17.58
Federal Universal Charge	26.27
Federal	11.42
SC Universal Service Charge	7.51
Total Taxes and Fees	70.50
Caring Coin Contribution	0.86
Total due by 09-15-2019	653.00

#### ELECTRONIC SERVICE REQUESTED

000163064816996

T-SQUARE GROUP INC P O DRAWER 330 BLUFFTON, SC 29910-0330

ռից Մուկ Մահաս Մահի հինահում Միջի գերքայի հայա

T-SQUARE GROUP INC Account #: 1000051685 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

#### SUMMARY details on following pages

Current Charges due by 09-15- Total Due (please do not pa	225.59 <b>51.35</b> -
Taxes and Fees	\$ 17.29
Caring Coin Contribution	\$ 0.00
Additional Service Charges	\$ 6.66
Monthly Service Charges	\$ 201.64
Balance Forward	\$ 276.94
Payments and Adjustments	\$ 596.87
Previous Balance	\$ 319.93

You saved \$150.00 this month by bundling your Hargray services.

#### **Payment Options**

2161

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

Pay by mail Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

T-SQUARE GROUP INC 1000051685 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	0.00
Past Balance - Due Immediately	0.00
Amount Enclosed	

Check here for address change



Account #: 1000051685 Bill Date: 09-01-2019 Page 2 of 4

### Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and print information clearly.					
Effective Date	Account Name				
New Address:	City	State	Zip		
Home Number	Work Number				



T-SQUARE GROUP INC Account #: 1000051685

Account and Service	Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000051685 - T-SQ	UARE GROUP INC	-	_		_	
DATA	121-4174	115.89	0.00	0.00	0.63	116.52
VOICE	(843) 757-2650	85.75	0.00	6.66	16.66	109.07
Total for 2000051685		201.64	0.00	6,66	17, 29	225.59

15.00 -

5.81

6.00

### **Total Account and Service Charges**

225.59

Payments and Adjustments	
Payment 07-29-19 Thank You	96.87 -
Payment 08-19-19 Thank You	500.00 -
Previous Balance	319.93
Total Payments and Adjustments	596.87 -
Balance Forward	276.94 -
Monthly Service Charges	
CONNECTIONS ML TELEPHONE / INTERNET BUNDLE	319.93
Telephone Service (843) 757-2650	
142 BURNT CHURCH RD (NA) UNIT G	
From Sep 1 - Sep 30 Your selected LD provider is Hargray Commun Your selected Local provider is Hargray Comm Includes Extended Area Calling, Caller ID - Cal Display, Caller ID Calling Number Display, System Trunk, Network Access Chg	unications line Name
Call Forwarding State Telecommunications Relay Surcharge Call Central VIP	5.00 0.06 9.75

Data/Internet Service	
121-4174	
From Sep 1 - Sep 30 Includes HSD Newsletter, Email Antivirus, 5 INTERNET, Monthly Wi-Fi Add-on to HS	
Equipment Fee	9.00
Contractual Pricing - High Speed	135.00
Carrier Cost Recovery Fee	1.90
Subtotal for Data/Internet Service	124.10
Total Monthly Service Charges	201.64
Additional Service Charges	
Telephone Service (843) 757-2650 Long Distance Toll	6.66
Subtotal for (843) 757-2650	6.66
Total Additional Service Charges	6.66
Taxes and Fees	
Beaufort County Enhanced 911 Service	1.20
Special Local - Transportation	0.70
State  Fodoral Universal Charge	4.22 7.43
Federal Universal Charge SC Universal Service Charge	1.43
Federal	1.86
Total Taxes and Fees	17 29
Caring Coin Contribution	0.00
Total due by 09-15-2019	51.35

Contractual Pricing

Access Recovery Charge

Subtotal for (843) 757-2650



T-SQUARE GROUP INC Account #: 1000051685

Long	g Distance	e Details							
Telepi	hone Service (	(843) 757-2650							
Item	Date	Time	Place Called	State	Number Called	Туре	Plan(s)	Minutes	Charge
1	07-22-2019	10:57:33AM	CINCINNATI	ОН	513 262-3554	DD	OGR6	20:00	1.20
2	07-23-2019	1:52:27PM	ASHEBORO	NC	336 493-5144	DD	OGR6	1:00	0.06
3	07-23-2019	1:53:41PM	WSNGTNZN08	VA	703 314-2927	DD	OGR6	4:00	0.24
4	07-23-2019	1:59:30PM	ISLIP	NY	631 650-2630	DD	OGR6	2:00	0.12
5	07-24-2019	10:55:55AM	DANBURY	CT	203 770-5893	DD	OGR6	2:00	0.12
6	07-24-2019	11:01:35AM	ISLIP	NY	631 650-2630	DD	OGR6	2:00	0.12
7	07-25-2019	1 01 54PM	CLEMSON	SC	864 650-3501	DD	OGR6	2:00	0.12
8	07-25-2019	4:18:55PM	NOBROOKFLD	MA	774 200-6073	DD	OGR6	7:00	0.42
9	07-29-2019	4:28:23PM	CINCINNATI	ОН	513 846-1030	DD	OGR6	2:00	0.12
10	07-30-2019	1:37:07PM	NWYRCYZN06	NY	917 202-0161	DD	OGR6	2:00	0.12
11	07-31-2019	2:54:57PM	GLENSFALLS	NY	518 796-9537	DD	OGR6	1:00	0.06
12	07-31-2019	3:31:35PM	GREENVILLE	SC	864 288-7580	DD	OGR6	2:00	0.12
13	07-31-2019	3:40:32PM	NWYRCYZN06	NY	917 202-0161	DD	OGR6	3:00	0.18
14	08-01-2019	4 04 54PM	CINCINNATI	ОН	513 846-1030	DD	OGR6	2:00	0.12
15	08-05-2019	11.03.34AM	CONCORD	NC	980 521-4560	DD	OGR6	1:00	0.06
16	08-06-2019	2.46.11PM	WSCHSTZN06	NY	914 715-6490	DD	OGR6	7:00	0.42
17	08-06-2019	2:57:31PM	CONCORD	NC	980 521-4560	DD	OGR6	2:00	0.12
18	08-06-2019	2:59:16PM	GREEN BAY	WI	920 362-1913	DD	OGR6	1:00	0.06
19	08-08-2019	3:08:49PM	ASHEBORO	NC	336 493-5144	DD	OGR6	12:00	0.72
20	08-08-2019	3.49.54PM	ATLANTA	GA	404 915-7637	DD	OGR6	3:00	0.18
21	08-09-2019	11 47 41AM	ATHENS	GA	706 340-5992	DD	OGR6	2:00	0.12
22	08-09-2019	12:36:12PM	AUGUSTA	GA	706 294-7875	DD	OGR6	2:00	0.12
23	08-14-2019	2:45:15PM	BEAUFORT	SC	843 812-7205	DD	OGR6	6:00	0.36
24	08-14-2019	3:26:39PM	AUGUSTA	GA	706 294-7875	DD	OGR6	4:00	0.24
25	08-14-2019	4:20:28PM	POUGHKEPS	NY	845 797-4896	DD	OGR6	4:00	0.24
26	08-15-2019	2:36:55PM	GREENSBORO	NC	336 686-2520	DD	OGR6	3:00	0.18
27	08-16-2019	9:50:57AM	DANBURY	СТ	203 470-5872	DD	OGR6	3:00	0.18
28	08-20-2019	4:04:41PM	SOMERVILLE	NJ	908 392-0866	DD	OGR6	6:00	0.36
29	08-21-2019	2:28:50PM	ATLANTA	GA	404 551-7312	DD	OGR6	3:00	0.18
Total	of 29 calls for	843 757-2650						111:00	6.66
Total	of 29 calls							111:00	6.66

#### ELECTRONIC SERVICE REQUESTED

000163064816873

ST JOHN'S BAPTIST CHURCH PO BOX 342 BLUFFTON, SC 29910-0342

ST JOHN'S BAPTIST CHURCH Account #: 1000052880 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

#### SUMMARY details on following pages

Previous Balance	\$	60.00
Payments and Adjustments	\$	60.00
Balance Forward	\$	0.00
Monthly Service Charges	\$	58.89
Additional Service Charges	\$	0.00
Caring Coin Contribution	\$	0.62
Taxes and Fees	\$	0.49
Current Charges due by 09-15	-2019	60.00
Total Due	\$	60.00

Your Checking account will be auto debited.

#### Payment Options

1321

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

Pay by mail Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

ST JOHN'S BAPTIST CHURCH 1000052880 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	60.00
Amount Enclosed	

Check here for address change



Account #: 1000052880 Bill Date: 09-01-2019 Page 2 of 3

### Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and p	orint information clearly.		
Effective Date	Account Name		
New Address:	City	State	Zip
Home Number	Work Number		





ST JOHN'S BAPTIST CHURCH Account #: 1000052880

Account and Service	e Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000052880 - ST (	JOHN'S BAPTIST CHURCH 112-5247	58 89	0.00	0 00	0 49	59 38
Total for 2000052880		58.89	0.00	0.00	0.49	59.38

# Total Account and Service Charges 59.38

Payments and Adjustments	
Payment 08-15-19 Thank You	60.00
Previous Balance	60.00
Total Payments and Adjustments	60.00
Balance Forward	0.00
Monthly Service Charges	
CONNECTIONS INTERNET	49.99
Data/Internet Service	
112-5247	
From Sep 1 - Sep 30 Includes Email Antivirus, Internet 5 Meg, Add-on to HSD	Monthly Wi-Fi
Carrier Cost Recovery Fee	1 90
Equipment Fee	7.00
Subtotal for Data/Internet Service	8 90
Total Monthly Service Charges	58.89

Special Local - Transportation State	۰	.07 42
Total Taxes and Fees		.42
Caring Coin Contribution	0	.62
Total due by 09-15-2019	60	.00



#### ELECTRONIC SERVICE REQUESTED

000163064816670

L &G CONSTRUCTION GROUP, LLC PO BOX 349 BLUFFTON, SC 29910-0349

իրվենիովիցլիկցլիկիկորհրիցինիներինիկի

L &G CONSTRUCTION GROUP, LLC Account #: 1000542697 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

#### SUMMARY details on following pages

Previous Balance	\$	256.13
Payments and Adjustments	\$	256.13
Balance Forward	\$	0.00
Monthly Service Charges	\$	215.25
Additional Service Charges	\$	10.00
Caring Coin Contribution	\$	0.00
Taxes and Fees	\$	20.03
Current Charges due by 09-15-2019		245.28
Total Due	\$	245.28

You saved \$56.56 this month by bundling your Hargray services.

#### **Payment Options**

2281

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

Pay by mail Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

L &G CONSTRUCTION GROUP, LLC 1000542697 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	245.28
Amount Enclosed	

Check here for address change



Account #: 1000542697 Bill Date: 09-01-2019 Page 2 of 4

### Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and	print information clearly.		
Effective Date	_ Account Name		
New Address:	_ City	State	Zip
Home Number	Work Number		



L &G CONSTRUCTION GROUP, LLC Account #: 1000542697

Account and Service	Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000549735 - L &G (	CONSTRUCTION GROUP, I	_LC				
DATA	112-7011	131.89	0.00	0.00	0.63	132.52
VOICE	(843) 815-4991	37.26	10.00	0.00	9.29	56.55
VOICE	(843) 815-4992	46.10	0.00	0.00	10.11	56.21
Total for 2000549735		215.25	10.00	0.00	20.03	245.28

0.03 3.00

13.51 -

### **Total Account and Service Charges**

245.28

	***********
Payments and Adjustments	
Payment 08-08-19 Thank You	256.13 -
Previous Balance	256.13
Total Payments and Adjustments	256.13 -
Balance Forward	0.00
Monthly Service Charges	
Monthly Service Sharges	
CONNECTIONS SL TELEPHONE	50.77
Telephone Service (843) 815-4991	
222 GOETHE RD	
	*********
From Sep 1 - Sep 30	ootiono
Your selected LD provider is Hargray Communic Your selected Local provider is Hargray Communication.	
Includes Basic Local Telephone Service, 3 Free	
Power Pack Bundle, Network Access Chg,	DA Calls,
Extended Area Calling, Bundle Discount,	
Unlimited Long Distance, Cancel Call Waiti	na
Call Forwarding, Caller ID Calling Number	91
Display, Power Pack Discount, Caller ID -	
Calline Name Display, Advanced Messagin	g
Service - Standard, 30 Number Speed Dial,	Call
Waiting, Bundle Discount	
Contractual Pricing	16.54 -
Otata Talaaanan jartiana Dalau Ounahanna	

State Telecommunications Relay Surcharge

Access Recovery Charge Subtotal for (843) 815-4991

CONNECTIONS SL TELEPHONE	43.07
Telephone Service (843) 815-4992	43.07
222 GOETHE RD	
From Sep 1 - Sep 30	
Your selected LD provider is Hargray Commun	
Your selected Local provider is Hargray Comm Includes Basic Local Telephone Service, Netwo	
Chg, Unlimited Long Distance, Bundle Dis Extended Area Calling	count,
Access Recovery Charge	3.00
State Telecommunications Relay Surcharge	0.03
Subtotal for (843) 815-4992	3.03
Data/Internet Service	
112-7011	
From Sep 1 - Sep 30 Equipment Fee	9.00
20/2 MBPS INTERNET	120.99
Carrier Cost Recovery Fee	1.90
Subtotal for Data/Internet Service	131.89
Total Monthly Service Charges	215.25
Additional Service Charges	
Telephone Service (843) 815-4991 Late Payment Charge	10.00
Subtotal for (843) 815-4991	10.00
Total Additional Service Charges	10.00
Taxes and Fees	
Beaufort County Enhanced 911 Service	1.20
Special Local - Transportation State	0.49 2.91
SC Municipal Tax	0.84
Federal Universal Charge Federal	10.67
SC Universal Service Charge	1.73 2.19
Total Taxes and Fees	20.03







L &G CONSTRUCTION GROUP, LLC Account #: 1000542697

Caring Coin Contribution 0.00

Total due by 09-15-2019 245.28

#### P.O. Box 2000 HILTON HEAD ISL SC 29938-2000

#### ELECTRONIC SERVICE REQUESTED

000163064817571

BLUFFTON UNITED METHODIST CHURCH PO BOX 368 BLUFFTON, SC 29910-0368

յիթյարդունարհությունին իրև բանուկյիրի թի

BLUFFTON UNITED METHODIST CHURCH Account #: 1000052190 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

#### SUMMARY details on following pages

Previous Balance	\$	195.00
Payments and Adjustments	\$	195.00
Balance Forward	\$	0.00
Monthly Service Charges	\$	183.48
Additional Service Charges	\$	0.00
Caring Coin Contribution	\$	0.05
Taxes and Fees	\$	11.47
Current Charges due by 09-15-2019		195.00
Total Due	\$	195.00

You saved \$24.91 this month by bundling your Hargray services.

#### Payment Options

3171

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

**Pay by mail** Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

BLUFFTON UNITED METHODIST CHURCH 1000052190 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	195.00
Amount Enclosed	

Check here for address change



Account #: 1000052190 Bill Date: 09-01-2019 Page 2 of 3

### Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law — and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and p	orint information clearly.		
Effective Date	Account Name		
New Address:	City	State	Zip
Home Number	Work Number		



# BLUFFTON UNITED METHODIST CHURCH Account #: 1000052190

Account and Service	Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000052190 - BLUFF	TON UNITED METH CHURCI	4				
CCARD	Calling Card Service	0.00	0.00	0.00	0.00	0.00
DATA	112-5666	125.89	0.00	0.00	0.63	126.52
VOICE	(843) 757-3351	57.59	0.00	0.00	10.84	68.43
Total for 2000052190		183,48	0.00	0.00	11.47	194.95

#### **Total Account and Service Charges**

194.95

Payments and Adjustments	
Payment 08-12-19 Thank You	195.00 -
Previous Balance	195.00
Total Payments and Adjustments Balance Forward	195.00 - 0.00
Monthly Service Charges	
CONNECTIONS SL TELEPHONE / INTERNET BUNDLE	164.56
Telephone Service (843) 757-3351	
101 CALHOUN ST	
From Sep 1 - Sep 30 Your selected LD provider is Hargray Co Your selected Local provider is Hargray Co Includes Extended Area Calling, FCC Ne Charge, Bundle Discount, Unlimited Distance, Bundle Discount, Call Wai Number Speed Dial, Advanced Mess Service - Standard, Caller ID Calling Display, Caller ID - Calline Name Dis Local Telephone Service, Power Page	Communications twork Access Long iting, 30 saging I Number splay, Basic

Cancel Call Waiting, Call Forwarding, Power

State Telecommunications Relay Surcharge

4.99

3.00

0.03

8.02

Pack Discount

Wiring Maintenance Plan Access Recovery Charge

Subtotal for (843) 757-3351

Data/Internet Service	
112-5666	
From Sep 1 - Sep 30 Includes Email Antivirus, 30/2 MBPS INTERNE Wi-Fi Add-on to HSD, HSD Newsletter	.T, Month∣y
Equipment Fee Carrier Cost Recovery Fee	9.00 1.90
Subtotal for Data/Internet Service	10.90
Total Monthly Service Charges	183.48
Taxes and Fees	
Beaufort County Enhanced 911 Service Special Local - Transportation State	0.60 0.48 2.87
SC Municipal Tax	0.53
Federal Universal Charge Federal	4.59 1.11
SC Universal Service Charge	1.29
Total Taxes and Fees	11.47
Caring Coin Contribution	0.05
Total due by 09-15-2019	195.00

#### P.O. Box 2000 HILTON HEAD ISL SC 29938-2000

#### ELECTRONIC SERVICE REQUESTED

000163064816689

MAY RIVER REALTY P.O. BOX 370 BLUFFTON, SC 29910-0370

ՈԿՈՒԿՈՈՒՐԵԿԿՈՒՐԻԻՐԻՐԵՐԵՐԻՈՒՈՐՈՒՈՐՈ

MAY RIVER REALTY Account #: 1000054532 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

#### SUMMARY details on following pages

Previous Balance	<b>¢</b>	550.00
	Ψ .	
Payments and Adjustments	\$	550.00
Balance Forward	\$	0.00
Monthly Service Charges	\$	260.18
Additional Service Charges	\$	10.48
Caring Coin Contribution	\$	0.66
Taxes and Fees	\$	9.68
Current Charges due by 09-15-	2019	281.00
Total Due	\$	281.00

#### Payment Options

2212

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

**Pay by mail** Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

MAY RIVER REALTY 1000054532 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	281.00
Amount Enclosed	

Check here for address change



Account #: 1000054532 Bill Date: 09-01-2019 Page 2 of 4

### Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

### **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side an	d print information clearly.		
Effective Date	Account Name		
New Address:	City	State	_ Zip
Home Number	Work Number		

Data/Internet Service

Total due by 09-15-2019



MAY RIVER REALTY Account #: 1000054532

Account and Service	Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000054532 - MAY R	RIVER REALTY					
ADVER	(843) 757-7000	77.00	0.00	0.00	0.00	77.00
VOICE	(843) 757-7000	62.28	10.00	0.48	9.05	81.81
Total for 2000054532		139,28	10.00	0.48	9.05	158.81
Account 2000054533 - MAY R	RIVER REALTY LINE					
DATA	112-3603	120.90	0.00	0.00	0.63	121.53
Total for 2000054533		120,90	0.00	0.00	0.63	121.53

62.28

77.00

77.00

#### **Total Account and Service Charges**

280.34

281.00

	<u> </u>
Payments and Adjustments	
Payment 08-06-19 Thank You	550.00
Previous Balance	550.00
Total Payments and Adjustments	550.00
Balance Forward	0.00
Monthly Service Charges	
Telephone Service (843) 757-7000	
1267 MAY RIVER RD	
From Sep 1 - Sep 30	
Your selected LD provider is Hargray Commun	
Your selected Local provider is Hargray Comm	
Call Forwarding	2.50 4.79
Extended Area Calling Contractual Pricing	1.68
Additional Listing	0.50
Access Recovery Charge	3.00
Ca∥ Forward Remote Access	5.75
State Telecommunications Relay Surcharge	0.03
FCC Network Access Chg	9.20
DBN/DBA Prim Acc/300 Lines or Less	1.75
DBN Mer Set Multi Line ACC	31.49
Voice Mail - Basic	4.95

112-3603	
From Sep 1 - Sep 30 50x5 MBPS BUSINESS INTERNET Carrier Cost Recovery Fee Equipment Fee	110.00 1.90 9.00
Subtotal for Data/Internet Service	120.90
Total Monthly Service Charges	260 18
Additional Service Charges	
Telephone Service (843) 757-7000 Late Payment Charge Long Distance Toll Subtotal for (843) 757-7000	10.00 0.48 10.48
Total Additional Service Charges	10.48
Taxes and Fees	
Beaufort County Enhanced 911 Service Special Local - Transportation State SC Universal Service Charge Federal Universal Charge Federal	0.60 0.60 3.61 1.12 2.98 0.77
Total Taxes and Fees	9 68
Caring Coin Contribution	0.66

Subtotal for (843) 757-7000

Subtotal for (843) 757-7000

From Sep 1 - Sep 30

Advertising Service (843) 757-7000

Directory Advertising Hilton Head/Bluffton



MAY RIVER REALTY Account #: 1000054532

Long Distance Details Telephone Service (843) 757-7000									
1	07-22-2019	2:39:18PM	BEAUFORT	sc	843 593-4273	DD	OGR6	7:00	0.42
2	08-21-2019	4:21:29PM	RIDGELAND	SC	843 258-5895	DD	OGR6	1:00	0.06
Total of 2 calls for 843 757-7000								8:00	0.48
Total of 2 calls								8:00	0.48

000163064817538

ODUM FLOORING P O BOX 373 BLUFFTON, SC 29910-0373

րիբնեցիկընդարդունակընդվինունիկ

ODUM FLOORING Account #: 1000436123 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

### SUMMARY details on following pages

Previous Balance	\$	67.00
Payments and Adjustments	\$	67.00
Balance Forward	\$	0.00
Monthly Service Charges	\$	49.76
Additional Service Charges	\$	17.88
Caring Coin Contribution	\$	0.55
Taxes and Fees	\$	11.81
Current Charges due by 09-15	-2019	80.00
Total Due	\$	80.00

#### Payment Options

3231

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

**Pay by mail** Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

ODUM FLOORING 1000436123 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	80.00
Amount Enclosed	

Check here for address change



Account #: 1000436123 Bill Date: 09-01-2019 Page 2 of 4

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

# **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and	print information clearly.		
Effective Date	_ Account Name		
New Address:	_ City	State	Zip
Home Number	Work Number		





ODUM FLOORING Account #: 1000436123

Account and Service	ce Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000431438 - OD		3	9	- · · · · · · · · · · · · · · · · · · ·	- ··· · · · · · · · · · · · · · · · · ·	
VOICE	(843) 757-7399	49.76	0.00	17.88	11.81	79.45
Total for 2000431438		49.76	0.00	17.88	11.81	79.45

# Total Account and Service Charges 79.45

	000000000000000000000000000000000000000
Payments and Adjustments	
Payment 08-16-19 Thank You	67.00 -
Previous Balance	67.00
Total Payments and Adjustments	67 00 -
Balance Forward	0.00
Monthly Service Charges	
Telephone Service (843) 757-7399	
18 BUCKINGHAM PLANTATION DR	
From Sep 1 - Sep 30	
Your selected LD provider is Hargray Commun	
Your selected Local provider is Hargray Comm	
Access Recovery Charge	3.00
Basic Telephone Service	31.49
State Telecommunications Relay Surcharge	0.03 4.79
Extended Area Calling FCC Network Access Charge	4.79 6.50
Smart World International LD	3.95
Subtotal for (843) 757-7399	49.76
Total Monthly Service Charges	49.76

Additional Service Charges	
Telephone Service (843) 757-7399	
Long Distance Toll	17.88
Subtotal for (843) 757-7399	17.88
Total Additional Service Charges	17.88
Taxes and Fees	
Beaufort County Enhanced 911 Service	0.60
Special Local - Transportation	0.43
Federal Universal Charge	5.95
State	2.18
SC Universal Service Charge	1.28
Federal	1.37
Total Taxes and Fees	11.81
Caring Coin Contribution	0.55
Total due by 09-15-2019	80.00





ODUM FLOORING Account #: 1000436123

Long	g Distance	e Details							
Telepl	none Service (	(843) 757-7399							
Item	Date	Time	Place Called	State	Number Called	Туре	Plan(s)	Minutes	Charge
1	07-25-2019	3:40:11PM	PAINESVL	ОН	440 354-4380	DD	FLAT	1:00	0.12
2	07-25-2019	3:41:37PM	PAINESVL	ОН	440 354-4380	DD	FLAT	1:00	0.12
3	07-25-2019	3:42:58PM	PAINESVL	ОН	440 354-4380	DD	FLAT	1:00	0.12
4	07-26-2019	9:06:12AM	PAINESVL	ОН	440 354-4368	DD	FLAT	3:00	0.36
5	07-26-2019	2:46:45PM	WILLOUGHBY	ОН	440 283-8808	DD	FLAT	13:00	1.56
6	07-30-2019	10:38:54AM	ZANESVILLE	ОН	740 704-1345	DD	FLAT	3:00	0.36
7	07-30-2019	11:23:41AM	SAVANNAH	GA	912 352-9339	DD	FLAT	16:00	1.92
8	07-30-2019	12:39:24PM	SAVANNAH	GA	912 352-9339	DD	FLAT	1:00	0.12
9	07-30-2019	4:32:49PM	POOLER	GA	912 748-0338	DD	FLAT	1:00	0.12
10	07-30-2019	4:33:40PM	POOLER	GA	912 748-7244	DD	FLAT	2:00	0.24
11	08-05-2019	9:15:34AM	POOLER	GA	912 748-7244	DD	FLAT	4:00	0.48
12	08-06-2019	3:56:16PM	COLUMBIA	SC	803 896-4696	DD	FLAT	4:00	0.48
13	08-08-2019	1:44:53PM	NEWBGHTCTS		242 342-2042	DD	INTL	4:00	1.20
14	08-08-2019	3:33:34PM	COLUMBIA	SC	803 734-3447	DD	FLAT	8:00	0.96
15	08-09-2019	8 49 46AM	COLUMBIA	SC	803 734-3447	DD	FLAT	7:00	0.84
16	08-09-2019	2:01:21PM	SAPELOIS	GA	912 485-2251	DD	FLAT	2:00	0.24
17	08-09-2019	2 02 40PM	BRUNSWICK	GA	912 264-7218	DD	FLAT	3:00	0.36
18	08-12-2019	9 42 55AM	ATLANTA NE	GA	770 979-1301	DD	FLAT	4:00	0.48
19	08-12-2019	9:51:00AM	BRUNSWICK	GA	912 262-3136	DD	FLAT	4:00	0.48
20	08-12-2019	3:59:54PM	GREENVILLE	SC	864 313-4812	DD	FLAT	28:00	3.36
21	08-13-2019	1:52:50PM	WSNGTNZN08	VA	703 340-6849	DD	FLAT	2:00	0.24
22	08-16-2019	3:37:31PM	SPRINGFLD	GA	912 754-4489	DD	FLAT	8:00	0.96
23	08-16-2019	3 46 26PM	GREENVILLE	SC	864 313-4812	DD	FLAT	1:00	0.12
24	08-19-2019	9:29:14AM	SPRINGFLD	GA	912 754-0754	DD	FLAT	3:00	0.36
25	08-19-2019	11:06:20AM	ATLANTA NE	GA	770 979-1301	DD	FLAT	2:00	0.24
26	08-19-2019	11:08:23AM	SPRINGFLD	GA	912 754-4489	DD	FLAT	17:00	2.04
Total	of 26 calls for	843 757-7399						143:00	17.88
Total	of 26 calls							143:00	17.88

P.O. Box 2000 HILTON HEAD ISL SC 29938-2000

#### ELECTRONIC SERVICE REQUESTED

000163064816899

TOWN OF BLUFFTON P.O. BOX 386 BLUFFTON, SC 29910-0386

ուհՄիՎՈՐԿոՐԿՈՒՈՈՒԵՈՒՄԻՔ---ԵՈՒՈՒՈՐՄԻ-ուհութ

TOWN OF BLUFFTON Account #: 1000498961 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

### SUMMARY details on following pages

Previous Balance	\$	8.08
Payments and Adjustments	\$	4.04
Balance Forward	\$	4.04
Monthly Service Charges	\$	4.00
Additional Service Charges	\$	0.00
Caring Coin Contribution	\$	0.00
Taxes and Fees	\$	0.00
Current Charges due by 09-15-	2019	4.00
Total Due	\$	8.04

#### Payment Options

9222

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

**Pay by mail** Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

TOWN OF BLUFFTON 1000498961 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	8.04
Past Balance - Due Immediately	4.04
Amount Enclosed	

☐ Check here for address change



Account #: 1000498961 Bill Date: 09-01-2019 Page 2 of 3

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

# **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and	print information clearly.		
Effective Date	_ Account Name		
New Address:	City	State	Zip
Home Number	Work Number		





TOWN OF BLUFFTON Account #: 1000498961

Account and Serv	ice Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000500311 - H	UMAN RESOURCES DEPARTM	ENT				
VOICE	(843) 706-4517	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4595	2.00	0.00	0.00	0.00	2.00
Total for 2000500311		4.00	0.00	0.00	0.00	4.00

# **Total Account and Service Charges**

4.00

Payments and Adjustments	
Payment 07-31-19 Thank You	4.04 -
Previous Balance Total Payments and Adjustments Balance Forward	8 08 4 04 - 4 04
Monthly Service Charges	
Telephone Service (843) 706-4595	
T CENTRAL OFFICE ONLY	
From Sep 1 - Sep 30 Your selected LD provider is Hargray Com Your selected Local provider is Hargray Co PRI Additional Directory Number	
Subtotal for (843) 706-4595	2.00

Telephone Service (843) 706-4517	
T CENTRAL OFFICE ONLY	
From Sep 1 - Sep 30 Your selected LD provider is Hargray Com Your selected Local provider is Hargray Co PRI Additional Directory Number	
Subtotal for (843) 706-4517	2.00
Total Monthly Service Charges	4 00
Caring Coin Contribution	0.00
Total due by 09-15-2019	8.04

000163064816992

TOWN OF BLUFFTON JUDICIAL ATTN: JUDICIAL P O BOX 386 BLUFFTON, SC 29910-0386

մերը ներիկիկիկին գիկին կիրուներներիկիկին

TOWN OF BLUFFTON JUDICIAL Account #: 1000050208 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

## SUMMARY details on following pages

Previous Balance	\$	215.52
Payments and Adjustments	\$	112.27
Balance Forward	\$	103.25
Monthly Service Charges	\$	86.76
Additional Service Charges	\$	1.19
Caring Coin Contribution	\$	0.00
Taxes and Fees	\$	14.88
Current Charges due by 09-15-	2019	102.83
Total Due	\$	206.08

### URGENT NOTICE

If we have not received your payment by 09-09-2019 for the total "Balance Forward" shown above, your service will be interrupted.

#### **Payment Options**

1211

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

Pay by mail Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

TOWN OF BLUFFTON JUDICIAL 1000050208 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	206.08
Past Balance - Due Immediately	103.25
Amount Enclosed	

Check here for address change

Account #: 1000050208 Bill Date: 09-01-2019 Page 2 of 4

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

# **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and p	print information clearly.		
Effective Date	Account Name		
New Address:	City	State	Zip
Home Number	Work Number		



TOWN OF BLUFFTON JUDICIAL Account #: 1000050208

Account and Service	Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000050208 - TOWN	NOF BLUFFTON POLICE V	IC ASST HL				
VOICE	(843) 706-4503	51.26	0.00	1.19	7.74	60.19
VOICE	(843) 706-4508	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4509	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4530	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4531	27.50	0.00	0.00	7.14	34.64
VOICE	(843) 706-4579	2.00	0.00	0.00	0.00	2.00
Total for 2000050208		86,76	0.00	1 19	14.88	102.83

### Total Account and Service Charges

102.83

Payments and Adjustments	
Payment 07-31-19 Thank You	112.27 -
Previous Balance	215.52
Total Payments and Adjustments	112.27 -
Balance Forward	103.25

### Monthly Service Charges

### Telephone Service (843) 706-4509 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30 Your selected LD provider is Hargray Communications Your selected Local provider is Hargray Communications PRI Additional Directory Number 2.00 Subtotal for (843) 706-4509 2.00

### Telephone Service (843) 706-4508 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30 Your selected LD provider is Hargray Communications Your selected Local provider is Hargray Communications PRI Additional Directory Number 2.00

#### Telephone Service (843) 706-4530

#### T CENTRAL OFFICE ONLY

Subtotal for (843) 706-4508

From Sep 1 - Sep 30 Your selected LD provider is Hargray Communications Your selected Local provider is Hargray Communications PRI Additional Directory Number 2.00 Subtotal for (843) 706-4530 2.00

### Telephone Service (843) 706-4579 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30 Your selected LD provider is Hargray Communications Your selected Local provider is Hargray Communications PRI Additional Directory Number 2.00 Subtotal for (843) 706-4579 2.00

### Telephone Service (843) 706-4531 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30

Your selected LD provider is Hargray Communications Your selected Local provider is Hargray Communications PRI Additional Directory Number 2.00 Centrex Lines Unlimited LD 2nd Line 25.50 Subtotal for (843) 706-4531 27.50

# Telephone Service (843) 706-4503

Total Monthly Service Charges

#### 20 BRIDGE ST

From Sep 1 - Sep 30 Your selected LD provider is Hargray Communications Your selected Local provider is Hargray Communications FCC Network Access Chg 9.20 DBN/DBA Prim Acc/300 Lines or Less 1.75 **DBN Single Line** 31.49 Access Recovery Charge 3.00 State Telecommunications Relay Surcharge 0.03 Extended Area Calling 4.79 1.00 Number non published or listed in DA Subtotal for (843) 706-4503 51.26 86.76



TOWN OF BLUFFTON JUDICIAL Account #: 1000050208

Additional Service Charges	
Telephone Service (843) 706-4503	
Long Distance Toll	1.19
Subtotal for (843) 706-4503	1 19
Total Additional Service Charges	1.19
Taxes and Fees	
Beaufort County Enhanced 911 Service	0.60
Special Local - Transportation	0.38
SC Municipal Tax	0.83
State	2.28
SC Universal Service Charge	1.59
Federal Universal Charge	9.20
Total Taxes and Fees	14.88

Caring Co	oin Contribution	0.00
Total due	by 09-15-2019	206.08

	g Distance								
i elep Item	none Service ( Date	(843) 706-4503 Time	Place Called	State	Number Called	Туре	Plan(s)	Minutes	Charge
1	08-07-2019	11:34:29AM	BLUFFTON	sc	843 540-0225	DD	OGR7	1:00	0.07
2	08-07-2019	11:35:38AM	BEAUFORT	sc	843 255-5202	DD	OGR7	2:00	0.14
3	08-07-2019	11:38:22AM	BLUFFTON	sc	843 540-0225	DD	OGR7	1:00	0.07
4	08-07-2019	11:39:50AM	BEAUFORT	sc	843 255-5202	DD	OGR7	2:00	0.14
5	08-08-2019	9:37:44AM	BLUFFTON	sc	843 757-0581	DD	OGR7	3:00	0.21
6	08-14-2019	11:39:39AM	COLUMBIA	sc	803 896-8172	DD	OGR7	2:00	0.14
7	08-14-2019	11:43:46AM	COLUMBIA	sc	803 896-8172	DD	OGR7	2:00	0.14
8	08-14-2019	12:05:39PM	COLUMBIA	SC	803 896-9563	DD	OGR7	2:00	0.14
9	08-19-2019	4:39:43PM	BEAUFORT	SC	843 255-5202	DD	OGR7	2:00	0.14
Total	of 9 calls for 8	43 706-4503						17:00	1.19
Total	of 9 calls							17:00	1.19

000163064816901

TOWN OF BLUFFTON P.O. BOX 386 BLUFFTON, SC 29910-0386

վիրկությունիրգատրգիրությունիրությի

TOWN OF BLUFFTON Account #: 1000498963 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

#### SUMMARY details on following pages

Previous Balance	\$	22.12
Payments and Adjustments	\$	16.06
Balance Forward	\$	6.06
Monthly Service Charges	\$	6.00
Additional Service Charges	\$	0.00
Caring Coin Contribution	\$	0.00
Taxes and Fees	\$	0.00
Current Charges due by 09-15	-2019	6.00
Total Due	\$	12.06

#### **Payment Options**

2337

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

**Pay by mail** Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

TOWN OF BLUFFTON 1000498963 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	12.06
Past Balance - Due Immediately	6.06
Amount Enclosed	

Check here for address change



Account #: 1000498963 Bill Date: 09-01-2019 Page 2 of 3

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

# **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and	print information clearly.		
Effective Date	Account Name		
New Address:	City	State	Zip
Home Number	Work Number		



Page 3 of 3



TOWN OF BLUFFTON Account #: 1000498963

Account and Service	Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000500313 - PUBLI	C WORKS DEPARTMENT					
VOICE	(843) 706-4524	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4536	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4569	2.00	0.00	0.00	0.00	2.00
Total for 2000500313		6,00	0.00	0.00	0.00	6.00

2.00

### **Total Account and Service Charges**

6.00

Payments and Adjustments	
Payment 07-31-19 Thank You	16.06 -
Previous Balance Total Payments and Adjustments Balance Forward	22.12 16.06 - 6.06
Monthly Service Charges	
Telephone Service (843) 706-4536	
T CENTRAL OFFICE ONLY	
From Sep 1 - Sep 30 Your selected LD provider is Hargray Col Your selected Local provider is Hargray ( PRI Additional Directory Number	

Telephone Service (843) 706-4524	
T CENTRAL OFFICE ONLY	
From Sep 1 - Sep 30 Your selected LD provider is Hargray Communic Your selected Local provider is Hargray Commu PRI Additional Directory Number	
Subtotal for (843) 706-4524	2.00
Telephone Service (843) 706-4569	
T CENTRAL OFFICE ONLY	
From Sep 1 - Sep 30 Your selected LD provider is Hargray Communic Your selected Local provider is Hargray Commu PRI Additional Directory Number	
Subtotal for (843) 706-4569	2.00
Total Monthly Service Charges	6.00
Caring Coin Contribution	0.00
Total due by 09-15-2019	12.06

Subtotal for (843) 706-4536

000163064816898

TOWN OF BLUFFTON P.O. BOX 386 BLUFFTON, SC 29910-0386

<u>հախիվորիակիրիկների իսկին հարարձութի</u>սուկ

TOWN OF BLUFFTON Account #: 1000498959 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

## SUMMARY details on following pages

Previous Balance	\$	46.36
Payments and Adjustments	\$	28.18
Balance Forward	\$	18,18
Monthly Service Charges	\$	18.00
Additional Service Charges	\$	0.00
Caring Coin Contribution	\$	0.00
Taxes and Fees	\$	0.00
Current Charges due by 09-15-2019		18.00
Total Due	\$	36.18

### URGENT NOTICE

If we have not received your payment by 09-09-2019 for the total "Balance Forward" shown above, your service will be interrupted

#### **Payment Options**

2333

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

Pay by mail Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

TOWN OF BLUFFTON 1000498959 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	36.18
Past Balance - Due Immediately	18.18
Amount Enclosed	

Check here for address change



Account #: 1000498959 Bill Date: 09-01-2019 Page 2 of 4

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

# **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and p	orint information clearly.		
Effective Date	Account Name		
New Address:	City	State	Zip
Home Number	Work Number		



TOWN OF BLUFFTON Account #: 1000498959

		Recurring	Other	Usage	Taxes &	
Туре	Information	Charges	Charges	Charges	Surcharges	Total
Account 2000500309 - FINAN	ICE DEPARTMENT					
VOICE	(843) 706-4501	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4507	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4526	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4543	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4545	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4546	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4584	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4585	2.00	0.00	0.00	0.00	2.00
VOICE	(843) 706-4587	2.00	0.00	0.00	0.00	2.00
Total for 2000500309		18,00	0.00	0,00	0.00	18.00

#### Total Account and Service Charges

18.00

Payments and A	djustments	
Payment 07-31-19 Tha	nk You	28 18 -
Previous Balance		46.36
Total Payments and Ad	ljustments	28 18 -
Balance Forward	•	18 18

### **Monthly Service Charges**

# Telephone Service (843) 706-4526 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00
Subtotal for (843) 706-4526 2.00

# Telephone Service (843) 706-4584 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00
Subtotal for (843) 706-4584 2.00

### Telephone Service (843) 706-4585 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00
Subtotal for (843) 706-4585 2.00

### Telephone Service (843) 706-4501 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00
Subtotal for (843) 706-4501 2.00

### Telephone Service (843) 706-4587 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00
Subtotal for (843) 706-4587 2.00

### Telephone Service (843) 706-4543 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00
Subtotal for (843) 706-4543 2.00

### Telephone Service (843) 706-4545 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00
Subtotal for (843) 706-4545 2.00







0.00



TOWN OF BLUFFTON Account #: 1000498959

Subtotal for (843) 706-4546

ı	į
	e
Ċ	
	l
į	
	2
١	ľ
ı	)
1	ł
į	ì
	¢
ł	)
,	į
١	ì
l	1
	E
	٠
)	•
F	•
į	١
¢	•
	Ì
	C
	1
1	E
C	
)	
į	(
ì	
l	8
L	į
	4
١	ĺ
Y	
	3
	)
	i
	•
	(
	)
	(
	3
	4
	į
	5
	4
	3
200000	

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00

2.00

### Telephone Service (843) 706-4507 T CENTRAL OFFICE ONLY

**Caring Coin Contribution** 

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00
Subtotal for (843) 706-4507 2.00

Total Monthly Service Charges 18.00

Total due by 09-15-2019 36.18

000163064817265

TOWN OF BLUFFTON P O BOX 386 BLUFFTON, SC 29910-0386

Ուրլիանիակիլիանիակնակիանիրդինիանուների

TOWN OF BLUFFTON Account #: 1000334284 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

## SUMMARY details on following pages

Previous Balance	\$	737.38
Payments and Adjustments	\$	373.69
Balance Forward	\$	363,69
Monthly Service Charges	\$	350.36
Additional Service Charges	\$	10.00
Caring Coin Contribution	\$	0.00
Taxes and Fees	\$	13.33
Current Charges due by 09-15-2019		373.69
Total Due	\$	737.38

### URGENT NOTICE

If we have not received your payment by 09-09-2019 for the total "Balance Forward" shown above, your service will be interrupted

#### **Payment Options**

3516

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

Pay by mail Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

TOWN OF BLUFFTON 1000334284 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	737.38
Past Balance - Due Immediately	363.69
Amount Enclosed	

Check here for address change



Account #: 1000334284 Bill Date: 09-01-2019 Page 2 of 3

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

# **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and	print information clearly.		
Effective Date	Account Name		
New Address:	City	State	Zip
Home Number	Work Number		



TOWN OF BLUFFTON Account #: 1000334284

Account and Service	Summary					
Туре	Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account 2000328898 - TOWN	OF BLUFFTON / COMMUNIT	Y CENTER				
DATA	112-3167	250.89	0.00	0.00	0.63	251.52
DATA	BLUFFCLUBHOUSE	10.00	0.00	0.00	0.00	10.00
VOICE	(843) 757-0109	39.31	0.00	0.00	5.01	44.32
VOICE	(843) 757-4804	50.16	10.00	0.00	7.69	67.85
Total for 2000328898		350,36	10.00	0,00	13,33	373,69

### **Total Account and Service Charges**

373.69

Payments and Adjustments	
Payment 08-05-19 Thank You	373.69 -
Previous Balance Total Payments and Adjustments Balance Forward	737 38 373 69 - 363 69
Monthly Service Charges	
Telephone Service (843) 757-4804	
11 RECREATION CT	
From Sep 1 - Sep 30 Basic Telephone Service Toll Block Extended Area Calling Access Recovery Charge Network Access Chg State Telecommunications Relay Surcharge	31.49 1.65 4.79 3.00 9.20 0.03
Subtotal for (843) 757-4804	50.16

Telephone S	Service (843) 757-0109
11 RECREATION	ON CT
Erom Con 1	San 20

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
Extended Area Calling 4.79
State Telecommunications Relay Surcharge 0.03
Basic Telephone Service 31.49
Access Recovery Charge 3.00
Subtotal for (843) 757-0109 39.31

Data/Internet Service	
112-3167	
From Sep 1 - Sep 30	
Carrier Cost Recovery Fee	1.90
Equipment Fee 50/5 MBPS INTERNET	9.00 289.99
Contractual Pricing - High Speed	50.00 -
Subtotal for Data/Internet Service	250.89
Data/Internet Service	
BLUFFCLUBHOUSE	
From Sep 1 - Sep 30	
Static IP Address Node/30 Or Node/32	10.00
Subtotal for Data/Internet Service	10.00
Total Monthly Service Charges	350.36
Additional Service Charges	
Telephone Service (843) 757-4804	
Late Payment Charge	10.00
Subtotal for (843) 757-4804	10.00
Total Additional Service Charges	10.00
Taxes and Fees	
Beaufort County Enhanced 911 Service	1.20
Special Local - Transportation	0.83
State SC Municipal Tax	5.00 0.89
Federal Universal Charge	3.71
SC Universal Service Charge	1.70
Total Taxes and Fees	13.33
Caring Coin Contribution	0.00
Total due by 09-15-2019	737.38

000163064816900

TOWN OF BLUFFTON P.O. BOX 386 BLUFFTON, SC 29910-0386

Պակլիլինիանիցիկիլիցիիցիկակրիցակիցներ

TOWN OF BLUFFTON Account #: 1000498962 Bill Date: 09-01-2019

Contact us for Billing or Service Support by visiting us at www.hargray.com or call 1-877-HARGRAY (1-877-427-4729)

## SUMMARY details on following pages

Previous Balance	\$	34.24
Payments and Adjustments	\$	22.12
Balance Forward	\$	12.12
Monthly Service Charges	\$	12.00
Additional Service Charges	\$	0.00
Caring Coin Contribution	\$	0.00
Taxes and Fees	\$	0.00
Current Charges due by 09-15-	2019	12.00
Total Due	\$	24.12

### URGENT NOTICE

If we have not received your payment by 09-09-2019 for the total "Balance Forward" shown above, your service will be interrupted

#### **Payment Options**

7303

**Hargray ePay** Life just got easier! Login to pay and view your bill online at www.hargray.com.

Pay by mail Detach this coupon and send it with your check made payable to Hargray in the enclosed envelope.

TOWN OF BLUFFTON 1000498962 09-01-2019

Current Charges Due	09-15-2019
Total Amount Due	24.12
Past Balance - Due Immediately	12.12
Amount Enclosed	

Check here for address change

Account #: 1000498962 Bill Date: 09-01-2019 Page 2 of 3

# Taxes, Surcharges and Fees

\*Basic Telephone Service: The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

FCC Access Charge (Residential or Business): In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

Broadcast TV Surcharge: Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law — and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or fccinfo@fcc.gov and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit http://tvonmyside.com/hargray-communications/index.php.

# **Billing Information**

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

Credit Balances: A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

Late Payment/Returned Check: Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit www.hargray.com/terms-and-conditions/ and select the General Residential Terms and Conditions link.

#### Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

Please check the box on the reverse side and p	orint information clearly.		
Effective Date	Account Name		
New Address:	City	State	Zip
Home Number	Work Number		



TOWN OF BLUFFTON Account #: 1000498962

_		Recurring	Other	Usage	Taxes &	<b>-</b> ,
Туре	Information	Charges	Charges	Charges	Surcharges	Tota
Account 2000500312 -	EXECUTIVE DEPARTMENT					
VOICE	(843) 706-4502	2.00	0.00	0.00	0.00	2.0
VOICE	(843) 706-4504	2.00	0.00	0.00	0.00	2.0
/OICE	(843) 706-4505	2.00	0.00	0.00	0.00	2.0
/OICE	(843) 706-4511	2.00	0.00	0.00	0.00	2.0
/OICE	(843) 706-4523	2.00	0.00	0.00	0.00	2.0
/OICE	(843) 706-4534	2.00	0.00	0.00	0.00	2.0
Total for 2000500312		12.00	0.00	0.00	0.00	12.0

# Total Account and Service Charges

12.00

0.00

Payments and Adjustments		
Payment 07-31-19 Thank You	22.	12 -
Previous Balance	34	24
Total Payments and Adjustments	22.	12 -
Balance Forward	12.	12

### **Monthly Service Charges**

### Telephone Service (843) 706-4511 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00
Subtotal for (843) 706-4511 2.00

### Telephone Service (843) 706-4504 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00
Subtotal for (843) 706-4504 2.00

#### **Telephone Service (843) 706-4523**

#### T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00
Subtotal for (843) 706-4523 2.00

# Telephone Service (843) 706-4534 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00
Subtotal for (843) 706-4534 2.00

### Telephone Service (843) 706-4502 T CENTRAL OFFICE ONLY

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00

### Telephone Service (843) 706-4505 T CENTRAL OFFICE ONLY

Subtotal for (843) 706-4502

**Caring Coin Contribution** 

From Sep 1 - Sep 30
Your selected LD provider is Hargray Communications
Your selected Local provider is Hargray Communications
PRI Additional Directory Number 2.00
Subtotal for (843) 706-4505 2.00

Total Monthly Service Charges 12.00

Total due by 09-15-2019 24.12

