

P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064777384

JOHN HILTON  
1030 FRIARS CT  
OAKVILLE, ONTARIO  
OAKVILLE, ON L6K2N9  
CANADA



**Account number** 1000406834  
**Account name** JOHN HILTON  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$126.00

Payments  
Adjustments

\$126.00 -  
\$0.00

09/01/2019  
\$126.00

**Total amount due**  
**\$126.00**

**You saved \$25.10 this  
month by bundling your  
Hargray services.**

*Summary details on following pages*

1727

**Account number** 1000406834  
**Account name** JOHN HILTON  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$126.00**  
**Total amount** **\$126.00**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000406834000126003

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
 This address for correspondence only. Do not remit payment to this address.

**Account number** 1000406834  
**Account name** JOHN HILTON  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
 www.hargray.com



### Payments & adjustments

Previous balance - 07/01/2019	\$126.00
Payment 07/03/2019	\$126.00 -
<b>Balance forward</b>	<b>\$0.00</b>

### Internet

10/1 Mbps - Aug 1 - Aug 31	\$72.99
Equipment Fee	\$7.00
<b>Internet total</b>	<b>\$79.99</b>

### Telephone\*

843-757-7770 - Aug 1 - Aug 31	
Nationwide Local Calling (includes Limited Local Service, Nationwide Local Calling - LD, Extended Area Calling, FCC Network Access Charge)	\$32.41
Power Pack calling features (includes Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, Standard Voice Mail)	\$3.24
Voice Mail - Plus	\$6.75
Power Pack bundle discount	\$3.09 -
3 Directory Assistance calls	\$1.01
Your selected LD provider is Hargray Communications	
Your selected Local provider is Hargray Communications	
<b>Telephone total</b>	<b>\$40.32</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$120.31</b>
--	-----------------

### Payments & adjustments

Previous balance 08/01/2019	\$126.00
Payment 07/31/2019	\$126.00 -
<b>Balance forward</b>	<b>\$0.00</b>

### Internet

10/1 Mbps - Sep 1 - Sep 30	\$72.99
Equipment Fee	\$7.00
<b>Internet total</b>	<b>\$79.99</b>

### Telephone\*

843-757-7770 - Sep 1 - Sep 30	
Nationwide Local Calling (includes Limited Local Service, Nationwide Local Calling - LD, Extended Area Calling, FCC Network Access Charge)	\$32.41
Power Pack calling features (includes Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, Standard Voice Mail)	\$3.24
Voice Mail - Plus	\$6.75
Power Pack bundle discount	\$3.09 -
3 Directory Assistance calls	\$1.01
Your selected LD provider is Hargray Communications	
Your selected Local provider is Hargray Communications	
<b>Telephone total</b>	<b>\$40.32</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$120.31</b>
--	-----------------

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000406834  
**Account name** JOHN HILTON  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Other charges

Connected Home Plan \$5.99  
Caring Coins Contribution \$0.59  
**Other charges total \$6.58**

### Taxes & required fees

State Telecommunications Relay Surchage \$0.03  
Enhanced 911 service - Beaufort County \$0.60  
Carrier Cost Recovery Fee \$1.90  
SC Municipal Tax \$0.34  
State tax \$2.39  
Federal tax \$0.98  
SC Universal Service Charge \$0.64  
Federal Universal Charge \$1.83  
Special Local - Transportation \$0.40  
**Taxes & required fees total \$9.11**

**Total with other charges, taxes & required fees \$136.00**

### Hargray Rewards - savings

Hargray Rewards - Internet Step Up \$10.00 -  
**Hargray Rewards total savings \$10.00 -**

**Total charges last month's bill \$126.00**

## Current bill

### Other charges

Connected Home Plan \$5.99  
Caring Coins Contribution \$0.59  
**Other charges total \$6.58**

### Taxes & required fees

State Telecommunications Relay Surchage \$0.03  
Enhanced 911 service - Beaufort County \$0.60  
Carrier Cost Recovery Fee \$1.90  
SC Municipal Tax \$0.34  
State Tax \$2.39  
Federal Tax \$0.98  
SC Universal Service Charge \$0.64  
Federal Universal Charge \$1.83  
Special Local - Transportation \$0.40  
**Taxes & required fees total \$9.11**

**Total with other charges, taxes & required fees \$136.00**

### Hargray Rewards - savings

Hargray Rewards - Internet Step Up \$10.00 -  
**Hargray Rewards total savings \$10.00 -**

**Current bill due by 09/15/2019 \$126.00**  
**Total amount due \$126.00**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.

P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064798124

BRIAN MCGRATH  
12738 WESTON RD.-TAFFY HOLLOW  
KING CITY (CANADA), ON L7B1K4  
CANADA



**Account number** 1000536876  
**Account name** BRIAN MCGRATH  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$301.42

Payments  
Adjustments

\$301.42 -  
\$0.00

09/01/2019  
\$349.54

**Total amount due**  
**\$349.54**

**You saved \$31.90 this  
month by bundling your  
Hargray services.**

**Your credit card account will be  
auto debited.**  
*Summary details on following pages*

8111

**Account number** 1000536876  
**Account name** BRIAN MCGRATH  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$349.54**  
**Total amount** **\$349.54**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000536876000349543

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
 This address for correspondence only. Do not remit payment to this address.

**Account number** 1000536876  
**Account name** BRIAN MCGRATH  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
 www.hargray.com



### Payments & adjustments

Previous balance - 07/01/2019 \$48.12 -

**Balance forward \$48.12 -**

### Internet

20/2 Mbps -Aug 1- Aug 31 \$59.99

**Internet total \$59.99**

### Television

Basic -Aug 1- Aug 31 \$13.99

Premier Digital \$79.00

Premium channel - 1 \$14.99

HBO \$5.01

HD/DVR set top box \$24.99

Additional HD set top box(es) - 2 \$19.98

Broadcast TV Surcharge -Aug 1- Aug 31 \$15.44

HD DTA \$23.94

**Television total \$197.34**

### Telephone\*

706-999-1532 -Aug 1- Aug 31

Nationwide Local Calling (includes Limited Local Service, Nationwide Local Calling - LD, Extended Area Calling, FCC Network Access Charge) \$31.07

Wide Area Calling \$3.06

Power Pack calling features (includes Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, Standard Voice Mail) \$10.00

Your selected LD provider is Hargray Communications

Your selected Local provider is Hargray Communications

**Telephone subtotal \$44.13**

706-999-9906 -Aug 1- Aug 31

Nationwide Local Calling (includes Limited Local Service, Nationwide Local Calling - LD, Extended Area Calling, FCC Network Access Charge) \$31.07

Wide Area Calling \$3.06

Power Pack calling features (includes Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, Standard Voice Mail) \$10.00

Your selected LD provider is Hargray Communications

Your selected Local provider is Hargray Communications

**Telephone subtotal \$44.13**

**Telephone total \$88.26**

**Total before other charges, taxes & required fees \$345.59**

### Payments & adjustments

Previous balance 08/01/2019 \$301.42

Payment 08/16/2019 \$301.42 -

**Balance forward \$0.00**

### Internet

20/2 Mbps -Sep 1- Sep 30 \$59.99

**Internet total \$59.99**

### Television

Basic -Sep 1- Sep 30 \$13.99

Premier Digital \$79.00

Premium channel - 1 \$14.99

HBO \$5.01

HD/DVR set top box \$24.99

Additional HD set top box(es) - 2 \$19.98

Broadcast TV Surcharge -Sep 1- Sep 30 \$15.44

HD DTA \$23.94

**Television total \$197.34**

### Telephone\*

706-999-1532 -Sep 1- Sep 30

Nationwide Local Calling (includes Limited Local Service, Nationwide Local Calling - LD, Extended Area Calling, FCC Network Access Charge) \$31.07

Wide Area Calling \$3.06

Power Pack calling features (includes Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, Standard Voice Mail) \$10.00

Your selected LD provider is Hargray Communications

Your selected Local provider is Hargray Communications

**Telephone subtotal \$44.13**

706-999-9906 -Sep 1- Sep 30

Nationwide Local Calling (includes Limited Local Service, Nationwide Local Calling - LD, Extended Area Calling, FCC Network Access Charge) \$31.07

Wide Area Calling \$3.06

Power Pack calling features (includes Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, Standard Voice Mail) \$10.00

Your selected LD provider is Hargray Communications

Your selected Local provider is Hargray Communications

**Telephone subtotal \$44.13**

**Telephone total \$88.26**

**Total before other charges, taxes & required fees \$345.59**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000536876  
**Account name** BRIAN MCGRATH  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Taxes & required fees

Telephone Relay - GA	\$0.22
FCC Regulatory Fee	\$0.08
Enhanced 911 service - Greene County	\$3.00
Carrier Cost Recovery Fee	\$1.90
State tax	\$6.08
Federal tax	\$2.48
GA Universal Access Fund	\$4.32
Federal Universal Charge	\$1.32
Lo/Spl/Ed	\$4.55
<b>Taxes &amp; required fees total</b>	<b>\$23.95</b>

**Total with other charges,  
taxes & required fees** **\$369.54**

### Hargray Rewards - savings

Hargray Rewards - Internet Step Up	\$10.00 -
Hargray Rewards - SHOWTIME	\$10.00 -
<b>Hargray Rewards total savings</b>	<b>\$20.00 -</b>

**Total charges last  
month's bill** **\$301.42**  
- includes "Balance  
forward"

## Current bill

### Taxes & required fees

Telephone Relay - GA	\$0.22
FCC Regulatory Fee	\$0.08
Enhanced 911 service - Greene County	\$3.00
Carrier Cost Recovery Fee	\$1.90
State Tax	\$6.08
Federal Tax	\$2.48
GA Universal Access Fund	\$4.32
Federal Universal Charge	\$1.32
Lo/Spl/Ed	\$4.55
<b>Taxes &amp; required fees total</b>	<b>\$23.95</b>

**Total with other charges,  
taxes & required fees** **\$369.54**

### Hargray Rewards - savings

Hargray Rewards - Internet Step Up	\$10.00 -
Hargray Rewards - SHOWTIME	\$10.00 -
<b>Hargray Rewards total savings</b>	<b>\$20.00 -</b>

**Current bill due by  
09/15/2019** **\$349.54**

**Total amount due** **\$349.54**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064797901

TED SPEVICK  
12 OLD MILL TRAIL, STE 512  
TORONTO, ON M8X2Z4  
CANADA



**Account number** 1000538385  
**Account name** TED SPEVICK  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$71.89

Payments  
Adjustments

\$71.89 -  
\$0.00

09/01/2019  
\$71.89

**Total amount due**  
**\$71.89**

**You saved \$10.00 this  
month by bundling your  
Hargray services.**

*Summary details on following pages*

1341

**Account number** 1000538385  
**Account name** TED SPEVICK  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$71.89**  
**Total amount** **\$71.89**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000538385000071898

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

<b>Account number</b>	1000538385
<b>Account name</b>	TED SPEVICK
<b>Bill date</b>	09/01/2019
<b>Contact us</b>	1.877.HARGRAY (427.4729) www.hargray.com

**Payments & adjustments**

Previous balance - 07/01/2019	\$71.89
Payment 07/13/2019	\$71.89 -
<b>Balance forward</b>	<b>\$0.00</b>

**Internet**

40/2 Mbps -Aug 1 - Aug 31	\$79.99
<b>Internet total</b>	<b>\$79.99</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$79.99</b>
--	----------------

**Payments & adjustments**

Previous balance 08/01/2019	\$71.89
Payment 08/14/2019	\$71.89 -
<b>Balance forward</b>	<b>\$0.00</b>

**Internet**

40/2 Mbps -Sep 1 - Sep 30	\$79.99
<b>Internet total</b>	<b>\$79.99</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$79.99</b>
--	----------------

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000538385  
**Account name** TED SPEVICK  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

**Taxes & required fees**

Carrier Cost Recovery Fee \$1.90  
**Taxes & required fees total** \$1.90

**Total with other charges,  
taxes & required fees** **\$81.89**

**Hargray Rewards - savings**

Hargray Rewards - Internet Step Up \$10.00 -  
**Hargray Rewards total savings** \$10.00 -

**Total charges last  
month's bill** **\$71.89**

## Current bill

**Taxes & required fees**

Carrier Cost Recovery Fee \$1.90  
**Taxes & required fees total** \$1.90

**Total with other charges,  
taxes & required fees** **\$81.89**

**Hargray Rewards - savings**

Hargray Rewards - Internet Step Up \$10.00 -  
**Hargray Rewards total savings** \$10.00 -

**Current bill due by** **\$71.89**  
**09/15/2019**

**Total amount due** **\$71.89**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.

P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064797080

RALPH SANDEFORD  
1292 US HIGHWAY 17 W  
MIDVILLE, GA 30441-4209



**Account number** 1000535541  
**Account name** RALPH SANDEFORD  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
[www.hargray.com](http://www.hargray.com) or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$343.16

Payments  
Adjustments

\$343.16 -  
\$0.00

09/01/2019  
\$171.58

**Total amount due**  
**\$171.58**

*Summary details on following pages*

1312

**Account number** 1000535541  
**Account name** RALPH SANDEFORD  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at [www.hargray.com](http://www.hargray.com).

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$171.58**  
**Total amount** **\$171.58**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000535541000171580

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
 This address for correspondence only. Do not remit payment to this address.

**Account number** 1000535541  
**Account name** RALPH SANDEFORD  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
 www.hargray.com

**Payments & adjustments**

Previous balance - 07/01/2019 \$171.58

**Balance forward \$171.58**

**Internet**

20/2 Mbps - Aug 1 - Aug 31 \$64.99

Equipment Fee \$7.00

**Internet total \$71.99**

**Television**

Basic - Aug 1 - Aug 31 \$13.99

Digital Lite \$63.00

Broadcast TV Surcharge - Aug 1 - Aug 31 \$15.44

**Television total \$92.43**

**Total before other charges, taxes & required fees \$164.42**

**Payments & adjustments**

Previous balance 08/01/2019 \$343.16

Payment 07/29/2019 \$171.58 -

Payment 08/09/2019 \$171.58 -

**Balance forward \$0.00**

**Internet**

20/2 Mbps - Sep 1 - Sep 30 \$64.99

Equipment Fee \$7.00

**Internet total \$71.99**

**Television**

Basic - Sep 1 - Sep 30 \$13.99

Digital Lite \$63.00

Broadcast TV Surcharge - Sep 1 - Sep 30 \$15.44

**Television total \$92.43**

**Total before other charges, taxes & required fees \$164.42**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000  
This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000535541  
**Account name** RALPH SANDEFORD  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Taxes & required fees

FCC Regulatory Fee	\$0.08
Franchise Fee - Putnam County	\$4.62
Carrier Cost Recovery Fee	\$1.90
State tax	\$0.28
Lo/Spl/Ed/Tsp	\$0.28
<b>Taxes &amp; required fees total</b>	<b>\$7.16</b>

**Total with other charges,  
taxes & required fees** **\$171.58**

**Total charges last  
month's bill** **\$343.16**  
\*includes "Balance  
forward"

## Current bill

### Taxes & required fees

FCC Regulatory Fee	\$0.08
Franchise Fee - Putnam County	\$4.62
Carrier Cost Recovery Fee	\$1.90
State Tax	\$0.28
Lo/Spl/Ed/Tsp	\$0.28
<b>Taxes &amp; required fees total</b>	<b>\$7.16</b>

**Total with other charges,  
taxes & required fees** **\$171.58**

**Current bill due by  
09/15/2019** **\$171.58**

**Total amount due** **\$171.58**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064797342

WANDA LYNN  
P. O. BOX 3  
REIDSVILLE, GA 30453-0003



**Account number** 1000518923  
**Account name** WANDA LYNN  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$136.02

Payments  
Adjustments

\$136.02 -  
\$0.00

09/01/2019  
\$136.02

**Total amount due**  
**\$136.02**

*Summary details on following pages*

1332

**Account number** 1000518923  
**Account name** WANDA LYNN  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$136.02**  
**Total amount** **\$136.02**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000518923000136021

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

**Account number** 1000518923  
**Account name** WANDA LYNN  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
[www.hargray.com](http://www.hargray.com)



### Payments & adjustments

Previous balance - 07/01/2019	\$136.02
Payment 07/15/2019	\$136.02 -
<b>Balance forward</b>	<b>\$0.00</b>

### Television

Basic - Aug 1 - Aug 31	\$13.99
Digital Lite	\$71.01
SD set top box	\$4.99
Broadcast TV Surcharge - Aug 1 - Aug 31	\$15.44
SD DTA..	\$11.97
Regional Sports Surcharge	\$13.26
<b>Television total</b>	<b>\$130.66</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$130.66</b>
--	-----------------

### Payments & adjustments

Previous balance 08/01/2019	\$136.02
Payment 08/12/2019	\$136.02 -
<b>Balance forward</b>	<b>\$0.00</b>

### Television

Basic - Sep 1 - Sep 30	\$13.99
Digital Lite	\$71.01
SD set top box	\$4.99
Broadcast TV Surcharge - Sep 1 - Sep 30	\$15.44
SD DTA	\$11.97
Regional Sports Surcharge	\$13.26
<b>Television total</b>	<b>\$130.66</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$130.66</b>
--	-----------------

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

*This address for correspondence only. Do not remit payment to this address.*

# your account

**Account number** 1000518923  
**Account name** WANDA LYNN  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Taxes & required fees

FCC Regulatory Fee	\$0.08
Franchise Fee - City of Reidsville	\$3.92
State tax	\$0.68
Lo/Spl/Ed/Tsp	\$0.68
<b>Taxes &amp; required fees total</b>	<b>\$5.36</b>

<b>Total with other charges, taxes &amp; required fees</b>	<b>\$136.02</b>
--	-----------------

<b>Total charges last month's bill</b>	<b>\$136.02</b>
--	-----------------

## Current bill

### Taxes & required fees

FCC Regulatory Fee	\$0.08
Franchise Fee - City of Reidsville	\$3.92
State Tax	\$0.68
Lo/Spl/Ed/Tsp	\$0.68
<b>Taxes &amp; required fees total</b>	<b>\$5.36</b>

<b>Total with other charges, taxes &amp; required fees</b>	<b>\$136.02</b>
--	-----------------

<b>Current bill due by 09/15/2019</b>	<b>\$136.02</b>
<b>Total amount due</b>	<b>\$136.02</b>

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.

P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064795113

DENISE AND GARRETT BROCK  
PO BOX 6  
REIDSVILLE, GA 30453-0006



**Account number** 1000547010  
**Account name** DENISE AND GARRETT BROCK  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

**URGENT NOTICE - If we have not received your payment  
by 09/09/2019 for the total "Balance forward" shown  
below, your service may be interrupted.**

08/01/2019  
\$153.71

Payments \$0.00  
Adjustments \$0.00

09/01/2019  
\$16.20

**Total amount due**  
**\$169.91**

**Balance forward \$153.71**  
*Was due 08/07/2019*

*Payment for total "Balance forward"  
must be received by **09/09/2019** to  
avoid service interruption.*

*Summary details on following pages*

3123

**Account number** 1000547010  
**Account name** DENISE AND GARRETT BROCK  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward**(due by 09/09/2019) **\$153.71**  
**Current bill** (due by 09/15/2019) **\$16.20**  
**Total amount** **\$169.91**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000547010000169918

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
 This address for correspondence only. Do not remit payment to this address.

**Account number** 1000547010  
**Account name** DENISE AND GARRETT BROCK  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
 www.hargray.com



### Payments & adjustments

Previous balance - 07/01/2019 \$153.71  
 Payment 07/15/2019 \$153.71-  
**Balance forward \$0.00**

### Internet

100/10 Mbps -Aug 1 - Aug 31 \$0.00

Hargray WiFi Router Fee \$0.00

**Internet total \$0.00**

### Television

Basic -Aug 1 - Aug 31 \$13.99

Premier Digital \$86.01

Primary Voyager Standalone HD/DVR set top box \$24.99

Broadcast TV Surcharge -Aug 1 - Aug 31 \$15.44

HD DTA \$3.99

Regional Sports Surcharge \$13.26

**Television total \$157.68**

**Total before other charges, taxes & required fees \$157.68**

### Payments & adjustments

Previous balance 08/01/2019 \$153.71

**Balance forward** was due 08/15/2019 **\$153.71**

Payment for total 'Balance forward' must be received by **09/09/2019** to avoid service interruption

### Internet

100/10 Mbps -Sep 1 - Sep 30 \$80.00

100/10 Mbps -Partial month charges Jul 31 - Aug 31 \$80.00

Hargray WiFi Router Fee \$7.00

Hargray WiFi Router Fee -Partial month charges Jul 31 - Aug 31 \$7.00

**Internet total \$174.00**

### Television

Basic -Sep 1 - Sep 30 \$0.00

Basic -Partial month removed Jul 31 - Aug 31 \$14.89 -

Premier Digital \$0.00

Premier Digital -Partial month removed Jul 31 - Aug 31 \$91.56 -

Primary Voyager Standalone HD/DVR set top box \$0.00

Primary Voyager Standalone HD/DVR set top box -Partial month removed Jul 31 - Aug 31 \$26.60 -

Broadcast TV Surcharge -Sep 1 - Sep 30 \$0.00

Broadcast TV Surcharge -Partial month removed Jul 31 - Aug 31 \$16.44 -

HD DTA \$0.00

HD DTA -Partial month removed Jul 31 - Aug 31 \$4.25 -

Regional Sports Surcharge \$0.00

Regional Sports Surcharge -Partial month removed Jul 31 - Aug 31 \$14.12 -

**Television total \$167.86 -**

**Total before other charges, taxes & required fees \$6.14**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000  
This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000547010  
**Account name** DENISE AND GARRETT BROCK  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Taxes & required fees

FCC Regulatory Fee \$0.08

Franchise Fee - City of Reidsville \$4.43

State tax \$0.76

Lo/Spl/Ed/Tsp \$0.76

**Taxes & required fees total \$6.03**

**Total with other charges, taxes & required fees \$163.71**

### Hargray Rewards - savings

Hargray Rewards - HD/DVR \$10.00 -

**Hargray Rewards total savings \$10.00 -**

**Total charges last month's bill \$153.71**

## Current bill

### Taxes & required fees

FCC Regulatory Fee \$0.00

FCC Regulatory Fee - Partial month removed \$0.09 -  
Jul 31 - Aug 31

Franchise Fee - City of Reidsville \$0.00

State Tax \$0.25 -

Lo/Spl/Ed/Tsp \$0.25 -

**Taxes & required fees total \$0.59 -**

**Total with other charges, taxes & required fees \$5.55**

### Hargray Rewards - savings

Hargray Rewards - HD/DVR \$0.00

Hargray Rewards - HD/DVR - Partial month removed Jul 31 - Aug 31 \$10.65

**Hargray Rewards total savings \$10.65**

**Current bill due by 09/15/2019 \$16.20**

**Total amount due <sup>\*includes</sup> \$169.91**

\*Balance forward

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064797738

TERESA STANFIELD  
P. O. BOX 7  
1109 OLD REIDSVILLE-COLLINS RD.  
REIDSVILLE, GA 30453-0007



**Account number** 1000518791  
**Account name** TERESA STANFIELD  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$102.46

Payments  
Adjustments

\$102.46 -  
\$0.00

09/01/2019  
\$102.46

**Total amount due**  
**\$102.46**

**You saved \$10.00 this  
month by bundling your  
Hargray services.**

*Summary details on following pages*

1212

**Account number** 1000518791  
**Account name** TERESA STANFIELD  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$102.46**  
**Total amount** **\$102.46**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000518791000102461

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

**Account number** 1000518791  
**Account name** TERESA STANFIELD  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
[www.hargray.com](http://www.hargray.com)

**Payments & adjustments**

Previous balance - 07/01/2019 \$102.46  
 Payment 07/01/2019 \$102.46 -  
**Balance forward \$0.00**

**Internet**

50x5 Upgrade -Aug 1- Aug 31 \$103.00  
 Hargray WiFi Router Fee \$7.00  
**Internet total \$110.00**

**Total before other charges,  
 taxes & required fees \$110.00**

**Payments & adjustments**

Previous balance 08/01/2019 \$102.46  
 Payment 07/28/2019 \$102.46 -  
**Balance forward \$0.00**

**Internet**

50x5 Upgrade -Sep 1- Sep 30 \$103.00  
 Hargray WiFi Router Fee \$7.00  
**Internet total \$110.00**

**Total before other charges,  
 taxes & required fees \$110.00**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000518791  
**Account name** TERESA STANFIELD  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Taxes & required fees

Carrier Cost Recovery Fee	\$1.90
State tax	\$0.28
Lo/Spl/Ed/Tsp	\$0.28
<b>Taxes &amp; required fees total</b>	<b>\$2.46</b>

**Total with other charges,  
taxes & required fees** **\$112.46**

### Hargray Rewards - savings

Hargray Rewards - Internet Step Up	\$10.00 -
<b>Hargray Rewards total savings</b>	<b>\$10.00 -</b>

**Total charges last  
month's bill** **\$102.46**

## Current bill

### Taxes & required fees

Carrier Cost Recovery Fee	\$1.90
State Tax	\$0.28
Lo/Spl/Ed/Tsp	\$0.28
<b>Taxes &amp; required fees total</b>	<b>\$2.46</b>

**Total with other charges,  
taxes & required fees** **\$112.46**

### Hargray Rewards - savings

Hargray Rewards - Internet Step Up	\$10.00 -
<b>Hargray Rewards total savings</b>	<b>\$10.00 -</b>

**Current bill due by  
09/15/2019** **\$102.46**

**Total amount due** **\$102.46**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.

P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064792720

CARRIE JAMES  
11 PO BOX  
REIDSVILLE, GA 30453-0011



**Account number** 1000622905  
**Account name** CARRIE JAMES  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$372.23

Payments \$322.23 -  
Adjustments \$50.00 -

09/01/2019  
\$159.22

**Total amount due**  
**\$159.22**

**You saved \$50.00 this  
month by bundling your  
Hargray services.**

*Summary details on following pages*

2622

**Account number** 1000622905  
**Account name** CARRIE JAMES  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$159.22**  
**Total amount** **\$159.22**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000622905000159224

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
 This address for correspondence only. Do not remit payment to this address.

**Account number** 1000622905  
**Account name** CARRIE JAMES  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
 www.hargray.com

**Payments & adjustments**

Previous balance - 07/01/2019 \$0.00

**Balance forward \$0.00**

**Internet**

200/20 MBPS \$90.00  
 200/20 MBPS -Partial month charges Jul 10 - Jul 31 \$63.87  
 Promotion - Internet \$30.00 -  
 Promotion - Internet -Partial month charges Jul 10 - Jul 31 \$14.19 -  
 Promotion - Internet -Partial month charges Jul 10 - Jul 31 \$7.10 -  
 Hargray WiFi Router Fee \$7.00  
 Hargray WiFi Router Fee -Partial month charges Jul 10 - Jul 31 \$4.97  
**Internet total \$114.55**

**Television**

Basic - Aug 1 - Aug 31 \$13.99  
 Basic -Partial month charges Jul 10 - Jul 31 \$9.93  
 Digital Lite \$66.01  
 Digital Lite -Partial month charges Jul 10 - Jul 31 \$46.85  
 HD set top box \$9.99  
 HD set top box -Partial month charges Jul 10 - Jul 31 \$7.09  
 Promotion - Television \$20.00 -  
 Promotion - Television -Partial month charges Jul 10 - Jul 31 \$14.19 -  
 HD DTA \$3.99  
 HD DTA -Partial month charges Jul 10 - Jul 31 \$2.83  
 Regional Sports Surcharge \$13.26  
 Regional Sports Surcharge -Partial month charges Jul 10 - Jul 31 \$9.41  
**Television total \$149.16**

**Total before other charges, taxes & required fees \$263.71**

**Payments & adjustments**

Previous balance 08/01/2019 \$372.23  
 Payment 08/12/2019 \$322.23 -  
 Adjustment Technician Dispatch Fee 08/10/2019 \$50.00 -  
**Balance forward \$0.00**

**Internet**

200/20 MBPS \$90.00  
  
 Promotion - Internet \$30.00 -  
  
 Hargray WiFi Router Fee \$7.00  
  
**Internet total \$67.00**

**Television**

Basic - Sep 1 - Sep 30 \$13.99  
 Digital Lite \$66.01  
 HD set top box \$9.99  
 Promotion - Television \$20.00 -  
 HD DTA \$3.99  
 Regional Sports Surcharge \$13.26  
**Television total \$87.24**

**Total before other charges, taxes & required fees \$154.24**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000622905  
**Account name** CARRIE JAMES  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Other charges

Waive Installation Fee	\$0.00
Technician Dispatch Fee	\$50.00
Technician Dispatch Fee	\$50.00
<b>Other charges total</b>	<b>\$100.00</b>

### Taxes & required fees

FCC Regulatory Fee	\$0.08
FCC Regulatory Fee -Partial month charges Jul 10 - Jul 31	\$0.06
Franchise Fee - Tattnall Co.	\$5.50
State tax	\$1.44
Lo/Spl/Ed/Tsp	\$1.44
<b>Taxes &amp; required fees total</b>	<b>\$8.52</b>

**Total with other charges, taxes & required fees** **\$372.23**

**Total charges last month's bill** **\$372.23**

## Current bill

### Other charges

Waive Installation Fee	\$0.00
Technician Dispatch Fee	\$0.00
Technician Dispatch Fee	\$0.00
<b>Other charges total</b>	<b>\$0.00</b>

### Taxes & required fees

FCC Regulatory Fee	\$0.08
Franchise Fee - Tattnall Co.	\$3.22
State Tax	\$0.84
Lo/Spl/Ed/Tsp	\$0.84
<b>Taxes &amp; required fees total</b>	<b>\$4.98</b>

**Total with other charges, taxes & required fees** **\$159.22**

**Current bill due by 09/15/2019** **\$159.22**

**Total amount due** **\$159.22**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064795814

ROB HUTCHESON  
P O BOX 13  
REIDSVILLE, GA 30453-0013



**Account number** 1000518333  
**Account name** ROB HUTCHESON  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

**URGENT NOTICE - If we have not received your payment  
by 09/09/2019 for the total "Balance forward" shown  
below, your service may be interrupted.**

08/01/2019  
\$278.40

Payments \$140.00 -  
Adjustments \$0.00

09/01/2019  
\$139.20

**Total amount due**  
**\$277.60**

**Balance forward \$138.40**  
*Was due 08/07/2019*

*Payment for total "Balance forward"  
must be received by **09/09/2019** to  
avoid service interruption.*

*Summary details on following pages*

2212

**Account number** 1000518333  
**Account name** ROB HUTCHESON  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward**(due by 09/09/2019) **\$138.40**  
**Current bill** (due by 09/15/2019) **\$139.20**  
**Total amount** **\$277.60**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000518333000277604

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
 This address for correspondence only. Do not remit payment to this address.

**Account number** 1000518333  
**Account name** ROB HUTCHESON  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
 www.hargray.com



### Payments & adjustments

Previous balance - 07/01/2019	\$278.40
Payment 06/28/2019	\$139.20 -
<b>Balance forward</b>	<b>\$139.20</b>

### Television

Basic - Aug 1 - Aug 31	\$13.99
Premier Digital	\$81.01
SD set top box	\$4.99
Broadcast TV Surcharge - Aug 1 - Aug 31	\$15.44
Regional Sports Surcharge	\$13.26
<b>Television total</b>	<b>\$128.69</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$128.69</b>
--	-----------------

### Payments & adjustments

Previous balance 08/01/2019	\$278.40
Payment 07/29/2019	\$140.00 -
<b>Balance forward</b> <i>was due 08/15/2019</i>	<b>\$138.40</b>

Payment for total 'Balance forward' must be received by **09/09/2019** to avoid service interruption

### Television

Basic - Sep 1 - Sep 30	\$13.99
Premier Digital	\$81.01
SD set top box	\$4.99
Broadcast TV Surcharge - Sep 1 - Sep 30	\$15.44
Regional Sports Surcharge	\$13.26
<b>Television total</b>	<b>\$128.69</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$128.69</b>
--	-----------------

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000518333  
**Account name** ROB HUTCHESON  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

**Other charges**

Connected Home Plan \$5.99  
**Other charges total** \$5.99

**Taxes & required fees**

FCC Regulatory Fee \$0.08  
Franchise Fee - City of Reidsville \$4.04  
State tax \$0.20  
Lo/Spl/Ed/Tsp \$0.20  
**Taxes & required fees total** \$4.52

**Total with other charges,  
taxes & required fees** \$139.20

**Total charges last  
month's bill** \$278.40  
-includes "Balance  
forward"

## Current bill

**Other charges**

Connected Home Plan \$5.99  
**Other charges total** \$5.99

**Taxes & required fees**

FCC Regulatory Fee \$0.08  
Franchise Fee - City of Reidsville \$4.04  
State Tax \$0.20  
Lo/Spl/Ed/Tsp \$0.20  
**Taxes & required fees total** \$4.52

**Total with other charges,  
taxes & required fees** \$139.20

**Current bill due by  
09/15/2019** \$139.20

**Total amount due** \$277.60  
-includes  
"Balance forward"

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.

P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064796900

SHARON SMITH  
P.O. BOX 32  
REIDSVILLE, GA 30453-0032



**Account number** 1000519005  
**Account name** SHARON SMITH  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
[www.hargray.com](http://www.hargray.com) or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$174.25

Payments  
Adjustments

\$174.25 -  
\$0.00

09/01/2019  
\$174.25

**Total amount due**  
**\$174.25**

**You saved \$15.95 this  
month by bundling your  
Hargray services.**

*Summary details on following pages*

2912

**Account number** 1000519005  
**Account name** SHARON SMITH  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at [www.hargray.com](http://www.hargray.com).

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$174.25**  
**Total amount** **\$174.25**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000519005000174252

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

**Account number** 1000519005  
**Account name** SHARON SMITH  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com



### Payments & adjustments

Previous balance - 07/01/2019	\$174.25
Payment 07/17/2019	\$174.25 -
<b>Balance forward</b>	<b>\$0.00</b>

### Television

Basic - Aug 1 - Aug 31	\$13.99
Digital Lite	\$66.01
HD set top box	\$9.99
Broadcast TV Surcharge - Aug 1 - Aug 31	\$15.44
HD DTA	\$3.99
Regional Sports Surcharge	\$13.26
<b>Television total</b>	<b>\$122.68</b>

### Telephone\*

912-557-4806 - Aug 1 - Aug 31	
Nationwide Local Calling (includes Limited Local Service, Nationwide Local Calling - LD, Extended Area Calling, FCC Network Access Charge)	\$29.35
Wide Area Calling	\$3.06
Power Pack calling features (includes Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, Standard Voice Mail)	\$15.00
Your selected LD provider is Hargray Communications	
Your selected Local provider is Hargray Communications	
<b>Telephone total</b>	<b>\$47.41</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$170.09</b>
--	-----------------

### Payments & adjustments

Previous balance 08/01/2019	\$174.25
Payment 08/07/2019	\$174.25 -
<b>Balance forward</b>	<b>\$0.00</b>

### Television

Basic - Sep 1 - Sep 30	\$13.99
Digital Lite	\$66.01
HD set top box	\$9.99
Broadcast TV Surcharge - Sep 1 - Sep 30	\$15.44
HD DTA	\$3.99
Regional Sports Surcharge	\$13.26
<b>Television total</b>	<b>\$122.68</b>

### Telephone\*

912-557-4806 - Sep 1 - Sep 30	
Nationwide Local Calling (includes Limited Local Service, Nationwide Local Calling - LD, Extended Area Calling, FCC Network Access Charge)	\$29.35
Wide Area Calling	\$3.06
Power Pack calling features (includes Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, Standard Voice Mail)	\$15.00
Your selected LD provider is Hargray Communications	
Your selected Local provider is Hargray Communications	
<b>Telephone total</b>	<b>\$47.41</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$170.09</b>
--	-----------------

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000519005  
**Account name** SHARON SMITH  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Taxes & required fees

Telephone Relay - GA	\$0.11
FCC Regulatory Fee	\$0.08
Enhanced 911 service - Tattnall County	\$1.50
Franchise Fee - Tattnall Co.	\$3.68
State tax	\$2.42
Federal tax	\$1.39
GA Universal Access Fund	\$2.32
Federal Universal Charge	\$0.24
Lo/Spl/Ed/Tsp	\$2.42
<b>Taxes &amp; required fees total</b>	<b>\$14.16</b>

**Total with other charges,  
taxes & required fees** **\$184.25**

### Hargray Rewards - savings

Hargray Rewards - Advanced Messaging	\$10.00 -
<b>Hargray Rewards total savings</b>	<b>\$10.00 -</b>

**Total charges last  
month's bill** **\$174.25**

## Current bill

### Taxes & required fees

Telephone Relay - GA	\$0.11
FCC Regulatory Fee	\$0.08
Enhanced 911 service - Tattnall County	\$1.50
Franchise Fee - Tattnall Co.	\$3.68
State Tax	\$2.42
Federal Tax	\$1.39
GA Universal Access Fund	\$2.32
Federal Universal Charge	\$0.24
Lo/Spl/Ed/Tsp	\$2.42
<b>Taxes &amp; required fees total</b>	<b>\$14.16</b>

**Total with other charges,  
taxes & required fees** **\$184.25**

### Hargray Rewards - savings

Hargray Rewards - Advanced Messaging	\$10.00 -
<b>Hargray Rewards total savings</b>	<b>\$10.00 -</b>

**Current bill due by  
09/15/2019** **\$174.25**  
**Total amount due** **\$174.25**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064796186

MONTY SWAIN  
P.O. BOX 42 / HWY 280 WEST  
REIDSVILLE, GA 30453-0042



**Account number** 1000519211  
**Account name** MONTY SWAIN  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$236.87

Payments  
Adjustments

\$236.87 -  
\$0.00

09/01/2019  
\$236.87

**Total amount due**  
**\$236.87**

**You saved \$20.00 this  
month by bundling your  
Hargray services.**

**Your checking account will be  
auto debited.**  
*Summary details on following pages*

3292

**Account number** 1000519211  
**Account name** MONTY SWAIN  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$236.87**  
**Total amount** **\$236.87**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000519211000236870

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

<b>Account number</b>	1000519211
<b>Account name</b>	MONTY SWAIN
<b>Bill date</b>	09/01/2019
<b>Contact us</b>	1.877.HARGRAY (427.4729) www.hargray.com

**Payments & adjustments**

Previous balance - 07/01/2019	\$236.87
Payment 07/15/2019	\$236.87 -
<b>Balance forward</b>	<b>\$0.00</b>

**Internet**

15/5 Mbps - Aug 1 - Aug 31	\$79.99
Equipment Fee	\$7.00
<b>Internet total</b>	<b>\$86.99</b>

**Television**

Basic - Aug 1 - Aug 31	\$13.99
Premier Digital	\$81.01
HD/DVR set top box	\$24.99
Broadcast TV Surcharge - Aug 1 - Aug 31	\$15.44
HD DTA	\$11.97
Regional Sports Surcharge	\$13.26
<b>Television total</b>	<b>\$160.66</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$247.65</b>
--	-----------------

**Payments & adjustments**

Previous balance 08/01/2019	\$236.87
Payment 08/15/2019	\$236.87 -
<b>Balance forward</b>	<b>\$0.00</b>

**Internet**

15/5 Mbps - Sep 1 - Sep 30	\$79.99
Equipment Fee	\$7.00
<b>Internet total</b>	<b>\$86.99</b>

**Television**

Basic - Sep 1 - Sep 30	\$13.99
Premier Digital	\$81.01
HD/DVR set top box	\$24.99
Broadcast TV Surcharge - Sep 1 - Sep 30	\$15.44
HD DTA	\$11.97
Regional Sports Surcharge	\$13.26
<b>Television total</b>	<b>\$160.66</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$247.65</b>
--	-----------------

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000519211  
**Account name** MONTY SWAIN  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Taxes & required fees

FCC Regulatory Fee	\$0.08
Franchise Fee - Tatttnall Co.	\$4.52
Carrier Cost Recovery Fee	\$1.90
State tax	\$1.36
Lo/Spl/Ed/Tsp	\$1.36
<b>Taxes &amp; required fees total</b>	<b>\$9.22</b>

**Total with other charges,  
taxes & required fees** **\$256.87**

### Hargray Rewards - savings

Hargray Rewards - HD/DVR	\$10.00 -
Hargray Rewards - Internet Step Up	\$10.00 -
<b>Hargray Rewards total savings</b>	<b>\$20.00 -</b>

**Total charges last  
month's bill** **\$236.87**

## Current bill

### Taxes & required fees

FCC Regulatory Fee	\$0.08
Franchise Fee - Tatttnall Co.	\$4.52
Carrier Cost Recovery Fee	\$1.90
State Tax	\$1.36
Lo/Spl/Ed/Tsp	\$1.36
<b>Taxes &amp; required fees total</b>	<b>\$9.22</b>

**Total with other charges,  
taxes & required fees** **\$256.87**

### Hargray Rewards - savings

Hargray Rewards - HD/DVR	\$10.00 -
Hargray Rewards - Internet Step Up	\$10.00 -
<b>Hargray Rewards total savings</b>	<b>\$20.00 -</b>

**Current bill due by  
09/15/2019** **\$236.87**  
**Total amount due** **\$236.87**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.

P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064797584

MILTON KENNEDY  
P. O. BOX 51  
REIDSVILLE, GA 30453-0051



**Account number** 1000518851  
**Account name** MILTON KENNEDY  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$0.00

Payments \$0.00  
Adjustments \$111.12

09/01/2019  
\$0.00

**Total amount due**  
**\$0.00**

*Summary details on following pages*

1213

**Account number** 1000518851  
**Account name** MILTON KENNEDY  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) \$0.00  
**Total amount** \$0.00  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000518851000000003

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
 This address for correspondence only. Do not remit payment to this address.

**Account number** 1000518851  
**Account name** MILTON KENNEDY  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
 www.hargray.com

**Payments & adjustments**

Previous balance - 07/01/2019 \$111.12 -

**Balance forward** \$111.12 -

**Television**

**Total charges last month's bill** \$111.12 -  
*-includes "Balance forward"*

**Payments & adjustments**

Previous balance 08/01/2019 \$111.12 -

Adjustment Credit Refund 08/07/2019 \$111.12

**Balance forward** \$0.00

**Television**

**Current bill due by** \$0.00  
**09/15/2019**

**Total amount due** \$0.00

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.





P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064797591

PATTY TOOTLE  
P O BOX 55  
REIDSVILLE, GA 30453-0055



**Account number** 1000518864  
**Account name** PATTY TOOTLE  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$148.16

Payments  
Adjustments

\$148.16 -  
\$0.00

09/01/2019  
\$148.16

**Total amount due**  
**\$148.16**

*Summary details on following pages*

5522

**Account number** 1000518864  
**Account name** PATTY TOOTLE  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$148.16**  
**Total amount** **\$148.16**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000518864000148167

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

**Account number** 1000518864  
**Account name** PATTY TOOTLE  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
 www.hargray.com

**Payments & adjustments**

Previous balance - 07/01/2019 \$148.16  
 Payment 07/17/2019 \$148.16 -  
**Balance forward \$0.00**

**Television**

Basic - Aug 1 - Aug 31 \$13.99  
 Premier Digital \$86.01  
 HD set top box \$9.99  
 Broadcast TV Surcharge - Aug 1 - Aug 31 \$15.44  
 HD DTA \$3.99  
 Regional Sports Surcharge \$13.26  
**Television total \$142.68**

**Total before other charges,  
 taxes & required fees \$142.68**

**Payments & adjustments**

Previous balance 08/01/2019 \$148.16  
 Payment 08/15/2019 \$148.16 -  
**Balance forward \$0.00**

**Television**

Basic - Sep 1 - Sep 30 \$13.99  
 Premier Digital \$86.01  
 HD set top box \$9.99  
 Broadcast TV Surcharge - Sep 1 - Sep 30 \$15.44  
 HD DTA \$3.99  
 Regional Sports Surcharge \$13.26  
**Television total \$142.68**

**Total before other charges,  
 taxes & required fees \$142.68**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000518864  
**Account name** PATTY TOOTLE  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

**Taxes & required fees**

FCC Regulatory Fee	\$0.08
Franchise Fee - City of Reidsville	\$4.28
State tax	\$0.56
Lo/Spl/Ed/Tsp	\$0.56
<b>Taxes &amp; required fees total</b>	<b>\$5.48</b>

<b>Total with other charges, taxes &amp; required fees</b>	<b>\$148.16</b>
--	-----------------

<b>Total charges last month's bill</b>	<b>\$148.16</b>
--	-----------------

## Current bill

**Taxes & required fees**

FCC Regulatory Fee	\$0.08
Franchise Fee - City of Reidsville	\$4.28
State Tax	\$0.56
Lo/Spl/Ed/Tsp	\$0.56
<b>Taxes &amp; required fees total</b>	<b>\$5.48</b>

<b>Total with other charges, taxes &amp; required fees</b>	<b>\$148.16</b>
--	-----------------

<b>Current bill due by 09/15/2019</b>	<b>\$148.16</b>
<b>Total amount due</b>	<b>\$148.16</b>

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.

P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064798339

GAIL POWELL  
P.O. BOX 112  
109 LITTLE JOHN DR.  
REIDSVILLE, GA 30453-0112



**Account number** 1000518654  
**Account name** GAIL POWELL  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
[www.hargray.com](http://www.hargray.com) or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$158.14

Payments  
Adjustments

\$158.14 -  
\$0.00

09/01/2019  
\$158.14

**Total amount due**  
**\$158.14**

**You saved \$10.00 this  
month by bundling your  
Hargray services.**

*Summary details on following pages*

3311

**Account number** 1000518654  
**Account name** GAIL POWELL  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at [www.hargray.com](http://www.hargray.com).

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$158.14**  
**Total amount** **\$158.14**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000518654000158141

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

**Account number** 1000518654  
**Account name** GAIL POWELL  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
[www.hargray.com](http://www.hargray.com)

**Payments & adjustments**

Previous balance - 07/01/2019 \$158.14  
 Payment 07/01/2019 \$158.14 -  
**Balance forward \$0.00**

**Television**

Basic - Aug 1 - Aug 31 \$13.99  
 Premier Digital \$86.01  
 HD/DVR set top box \$24.99  
 Broadcast TV Surcharge - Aug 1 - Aug 31 \$15.44  
 HD DTA \$7.98  
 Regional Sports Surcharge \$13.26  
**Television total \$161.67**

**Total before other charges, taxes & required fees \$161.67**

**Payments & adjustments**

Previous balance 08/01/2019 \$158.14  
 Payment 07/31/2019 \$158.14 -  
**Balance forward \$0.00**

**Television**

Basic - Sep 1 - Sep 30 \$13.99  
 Premier Digital \$86.01  
 HD/DVR set top box \$24.99  
 Broadcast TV Surcharge - Sep 1 - Sep 30 \$15.44  
 HD DTA \$7.98  
 Regional Sports Surcharge \$13.26  
**Television total \$161.67**

**Total before other charges, taxes & required fees \$161.67**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000518654  
**Account name** GAIL POWELL  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Taxes & required fees

FCC Regulatory Fee	\$0.08
Franchise Fee - City of Reidsville	\$4.55
State tax	\$0.92
Lo/Spl/Ed/Tsp	\$0.92
<b>Taxes &amp; required fees total</b>	<b>\$6.47</b>

**Total with other charges,  
taxes & required fees** **\$168.14**

### Hargray Rewards - savings

Hargray Rewards - HD/DVR	\$10.00 -
<b>Hargray Rewards total savings</b>	<b>\$10.00 -</b>

**Total charges last  
month's bill** **\$158.14**

## Current bill

### Taxes & required fees

FCC Regulatory Fee	\$0.08
Franchise Fee - City of Reidsville	\$4.55
State Tax	\$0.92
Lo/Spl/Ed/Tsp	\$0.92
<b>Taxes &amp; required fees total</b>	<b>\$6.47</b>

**Total with other charges,  
taxes & required fees** **\$168.14**

### Hargray Rewards - savings

Hargray Rewards - HD/DVR	\$10.00 -
<b>Hargray Rewards total savings</b>	<b>\$10.00 -</b>

**Current bill due by  
09/15/2019** **\$158.14**

**Total amount due** **\$158.14**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064797171

ED CLARKE  
P.O. BOX 114  
REIDSVILLE, GA 30453-0114



**Account number** 1000518994  
**Account name** ED CLARKE  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
[www.hargray.com](http://www.hargray.com) or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$102.42

Payments  
Adjustments

\$102.42 -  
\$0.00

09/01/2019  
\$102.42

**Total amount due**  
**\$102.42**

*Summary details on following pages*

2853

**Account number** 1000518994  
**Account name** ED CLARKE  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at [www.hargray.com](http://www.hargray.com).

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$102.42**  
**Total amount** **\$102.42**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000518994000102420

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

**Account number** 1000518994  
**Account name** ED CLARKE  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
 www.hargray.com

**Payments & adjustments**

Previous balance - 07/01/2019 \$81.02  
 Payment 07/09/2019 \$81.02 -  
**Balance forward \$0.00**

**Television**

Basic - Aug 1 - Aug 31 \$13.99  
 Digital Lite \$71.01  
 HD set top box \$9.99  
 Broadcast TV Surcharge - Aug 1 - Aug 31 \$15.44  
 HD DTA \$3.99  
 Care Credit-Video \$20.00 -  
 Regional Sports Surcharge \$13.26  
**Television total \$107.68**

**Total before other charges,  
 taxes & required fees \$107.68**

**Payments & adjustments**

Previous balance 08/01/2019 \$102.42  
 Payment 08/05/2019 \$102.42 -  
**Balance forward \$0.00**

**Television**

Basic - Sep 1 - Sep 30 \$13.99  
 Digital Lite \$71.01  
 HD set top box \$9.99  
 Broadcast TV Surcharge - Sep 1 - Sep 30 \$15.44  
 HD DTA \$3.99  
 Care Credit-Video \$20.00 -  
 Regional Sports Surcharge \$13.26  
**Television total \$107.68**

**Total before other charges,  
 taxes & required fees \$107.68**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000518994  
**Account name** ED CLARKE  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Taxes & required fees

FCC Regulatory Fee	\$0.08
Franchise Fee - Tatttnall Co.	\$3.53
State tax	\$0.56
Lo/Spl/Ed/Tsp	\$0.56
<b>Taxes &amp; required fees total</b>	<b>\$4.73</b>

**Total with other charges,  
taxes & required fees** **\$112.41**

### Hargray Rewards - savings

Hargray Rewards - On-Demand 3 Pack	\$9.99 -
<b>Hargray Rewards total savings</b>	<b>\$9.99 -</b>

**Total charges last  
month's bill** **\$102.42**

## Current bill

### Taxes & required fees

FCC Regulatory Fee	\$0.08
Franchise Fee - Tatttnall Co.	\$3.53
State Tax	\$0.56
Lo/Spl/Ed/Tsp	\$0.56
<b>Taxes &amp; required fees total</b>	<b>\$4.73</b>

**Total with other charges,  
taxes & required fees** **\$112.41**

### Hargray Rewards - savings

Hargray Rewards - On-Demand 3 Pack	\$9.99 -
<b>Hargray Rewards total savings</b>	<b>\$9.99 -</b>

**Current bill due by  
09/15/2019** **\$102.42**

**Total amount due** **\$102.42**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.

P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064792783

JOANN WILLIAMS  
PO BOX 115  
REIDSVILLE, GA 30453-0115



**Account number** 1000625610  
**Account name** JOANN WILLIAMS  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
[www.hargray.com](http://www.hargray.com) or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$0.00

Payments \$0.00  
Adjustments \$0.00

09/01/2019  
\$324.40

**Total amount due**  
**\$324.40**

**You saved \$108.70 this  
month by bundling your  
Hargray services.**

*Summary details on following pages*

**Important message:** We have deferred your \$99 Standard Installation charge and will waive it if you remain a Hargray customer for 12 consecutive months. If you should discontinue your services with Hargray, prior to completion of 12 consecutive months, you will be responsible for the \$99 fee waived at the time of original purchase.

2112

**Account number** 1000625610  
**Account name** JOANN WILLIAMS  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at [www.hargray.com](http://www.hargray.com).

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$324.40**  
**Total amount** **\$324.40**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000625610000324408

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
 This address for correspondence only. Do not remit payment to this address.

**Account number** 1000625610  
**Account name** JOANN WILLIAMS  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
 www.hargray.com

**Payments & adjustments**

Previous balance - 07/01/2019 \$0.00  
**Balance forward \$0.00**

**Internet**

300/30 Mbps -Aug1- Aug 31 \$0.00

Wholehome Wifi \$0.00

Hargray WiFi Router Fee \$0.00

**Internet total \$0.00**

**Television**

Basic -Aug1- Aug 31 \$0.00

Premier Digital \$0.00

HD set top box \$0.00

Additional SARA HD set top box(es) - 0 \$0.00

Promotion - Free TV \$0.00

Promotion - Broadcast TV Surcharge \$0.00

Promotion - Regional Sports Surcharge \$0.00

Regional Sports Surcharge \$0.00

**Television total \$0.00**

**Total before other charges, taxes & required fees \$0.00**

**Payments & adjustments**

Previous balance 08/01/2019 \$0.00  
**Balance forward \$0.00**

**Internet**

300/30 Mbps -Sep1- Sep 30 \$130.00

300/30 Mbps -Partial month charges Aug 23 - Aug 31 \$33.55

Wholehome Wifi \$10.00

Wholehome Wifi -Partial month charges Aug 23 - Aug 31 \$2.58

Hargray WiFi Router Fee \$7.00

Hargray WiFi Router Fee -Partial month charges Aug 23 - Aug 31 \$1.81

**Internet total \$184.94**

**Television**

Basic -Sep1- Sep 30 \$13.99

Basic -Partial month charges Aug 23 - Aug 31 \$3.61

Premier Digital \$81.01

Premier Digital -Partial month charges Aug 23 - Aug 31 \$20.91

HD set top box \$9.99

HD set top box -Partial month charges Aug 23 - Aug 31 \$2.58

Additional SARA HD set top box(es) - 1 \$9.99

Additional SARA HD set top box(es) \$2.58

-Partial month charges Aug 23 - Aug 31

Promotion - Free TV \$80.00 -

Promotion - Free TV -Partial month charges Aug 23 - Aug 31 \$5.16 -

Promotion - Free TV -Partial month charges Aug 23 - Aug 31 \$5.16 -

Promotion - Free TV -Partial month charges Aug 23 - Aug 31 \$5.16 -

Promotion - Free TV -Partial month charges Aug 23 - Aug 31 \$5.16 -

Promotion - Broadcast TV Surcharge \$15.44 -

Promotion - Broadcast TV Surcharge -Partial month charges Aug 23 - Aug 31 \$3.98 -

Promotion - Regional Sports Surcharge \$13.26 -

Promotion - Regional Sports Surcharge -Partial month charges Aug 23 - Aug 31 \$3.42 -

Regional Sports Surcharge \$13.26

Regional Sports Surcharge -Partial month charges Aug 23 - Aug 31 \$3.42

**Television total \$24.60**

**Total before other charges, taxes & required fees \$209.54**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000625610  
**Account name** JOANN WILLIAMS  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Other charges

Connected Home Plan \$0.00

Waive Installation Fee \$0.00

Technician Dispatch Fee \$0.00

Technician Dispatch Fee \$0.00

**Other charges total \$0.00**

### Taxes & required fees

Franchise Fee - City of Reidsville \$0.00

State tax \$0.00

Lo/Spl/Ed/Tsp \$0.00

**Taxes & required fees total \$0.00**

**Total with other charges,  
taxes & required fees \$0.00**

## Current bill

### Other charges

Connected Home Plan \$5.99

Connected Home Plan -Partial month charges \$1.55

Aug 23 - Aug 31

Waive Installation Fee \$0.00

Technician Dispatch Fee \$50.00

Technician Dispatch Fee \$50.00

**Other charges total \$107.54**

### Taxes & required fees

Franchise Fee - City of Reidsville \$3.58

State Tax \$1.87

Lo/Spl/Ed/Tsp \$1.87

**Taxes & required fees total \$7.32**

**Total with other charges,  
taxes & required fees \$324.40**

**Current bill due by  
09/15/2019 \$324.40**

**Total amount due \$324.40**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064798006

PHIL ANDERSON  
P. O. BOX 122 / 235 ANDERSON  
REIDSVILLE, GA 30453-0122



**Account number** 1000518721  
**Account name** PHIL ANDERSON  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

**URGENT NOTICE - If we have not received your payment  
by 09/09/2019 for the total "Balance forward" shown  
below, your service may be interrupted.**

08/01/2019  
\$195.12

Payments \$97.56 -  
Adjustments \$0.00

09/01/2019  
\$97.56

**Total amount due**  
**\$195.12**

**Balance forward \$97.56**  
*Was due 08/07/2019*

*Payment for total "Balance forward"  
must be received by **09/09/2019** to  
avoid service interruption.*

*Summary details on following pages*

2141

**Account number** 1000518721  
**Account name** PHIL ANDERSON  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward**(due by 09/09/2019) **\$97.56**  
**Current bill** (due by 09/15/2019) **\$97.56**  
**Total amount** **\$195.12**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000518721000195125

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

**Account number** 1000518721  
**Account name** PHIL ANDERSON  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
[www.hargray.com](http://www.hargray.com)

**Payments & adjustments**

Previous balance - 07/01/2019 \$225.12  
 Payment 07/05/2019 \$127.56 -  
**Balance forward \$97.56**

**Internet**

100/10 Mbps -Aug 1 - Aug 31 \$80.00  
 Hargray WiFi Router Fee \$7.00  
**Internet total \$87.00**

**Total before other charges,  
 taxes & required fees \$87.00**

**Payments & adjustments**

Previous balance 08/01/2019 \$195.12  
 Payment 08/05/2019 \$97.56 -  
**Balance forward** *was due 08/15/2019* **\$97.56**

Payment for total 'Balance forward' must be received by **09/09/2019** to  
 avoid service interruption

**Internet**

100/10 Mbps -Sep 1 - Sep 30 \$80.00  
 Hargray WiFi Router Fee \$7.00  
**Internet total \$87.00**

**Total before other charges,  
 taxes & required fees \$87.00**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000518721  
**Account name** PHIL ANDERSON  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

**Other charges**

Late Fee \$10.00  
**Other charges total** \$10.00

**Taxes & required fees**

State tax \$0.28  
Lo/Spl/Ed/Tsp \$0.28  
**Taxes & required fees total** \$0.56

**Total with other charges,  
taxes & required fees** \$97.56

**Total charges last  
month's bill** \$195.12  
\*includes "Balance  
forward"

## Current bill

**Other charges**

Late Fee \$10.00  
**Other charges total** \$10.00

**Taxes & required fees**

State Tax \$0.28  
Lo/Spl/Ed/Tsp \$0.28  
**Taxes & required fees total** \$0.56

**Total with other charges,  
taxes & required fees** \$97.56

**Current bill due by  
09/15/2019** \$97.56

**Total amount due** \$195.12  
\*includes  
"Balance forward"

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.

P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064798570

MARSHA CUNNINGHAM  
P. O. BOX 134  
REIDSVILLE, GA 30453-0134



**Account number** 1000518595  
**Account name** MARSHA CUNNINGHAM  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$177.91

Payments  
Adjustments

\$177.91 -  
\$0.00

09/01/2019  
\$177.91

**Total amount due**  
**\$177.91**

**You saved \$9.98 this  
month by bundling your  
Hargray services.**

**Your checking account will be  
auto debited.**  
*Summary details on following pages*

3322

**Account number** 1000518595  
**Account name** MARSHA CUNNINGHAM  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$177.91**  
**Total amount** **\$177.91**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000518595000177913

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

**Account number** 1000518595  
**Account name** MARSHA CUNNINGHAM  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
[www.hargray.com](http://www.hargray.com)

**Payments & adjustments**

Previous balance - 07/01/2019	\$177.91
Payment 07/15/2019	\$177.91-
<b>Balance forward</b>	<b>\$0.00</b>

**Television**

Basic - Aug 1 - Aug 31	\$13.99
Premier Digital	\$86.01
Premium channel - 1	\$14.99
Sports Plus	\$4.99
SD set top box	\$4.99
No HD Set Top Box - 1	\$4.99
Broadcast TV Surcharge - Aug 1 - Aug 31	\$15.44
SD DTA..	\$15.96
Regional Sports Surcharge	\$13.26
<b>Television total</b>	<b>\$174.62</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$174.62</b>
--	-----------------

**Payments & adjustments**

Previous balance 08/01/2019	\$177.91
Payment 08/15/2019	\$177.91-
<b>Balance forward</b>	<b>\$0.00</b>

**Television**

Basic - Sep 1 - Sep 30	\$13.99
Premier Digital	\$86.01
Premium channel - 1	\$14.99
Sports Plus	\$4.99
SD set top box	\$4.99
No HD Set Top Box - 1	\$4.99
Broadcast TV Surcharge - Sep 1 - Sep 30	\$15.44
SD DTA	\$15.96
Regional Sports Surcharge	\$13.26
<b>Television total</b>	<b>\$174.62</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$174.62</b>
--	-----------------

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000518595  
**Account name** MARSHA CUNNINGHAM  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

**Other charges**

Connected Home Plan \$5.99  
**Other charges total** \$5.99

**Taxes & required fees**

FCC Regulatory Fee \$0.08  
Franchise Fee - City of Reidsville \$5.12  
State tax \$1.04  
Lo/Spl/Ed/Tsp \$1.04  
**Taxes & required fees total** \$7.28

**Total with other charges,  
taxes & required fees** \$187.89

**Hargray Rewards - savings**

Hargray Rewards - HD Plus & Sports  
Plus tiers \$9.98 -  
**Hargray Rewards total savings** \$9.98 -

**Total charges last  
month's bill** \$177.91

## Current bill

**Other charges**

Connected Home Plan \$5.99  
**Other charges total** \$5.99

**Taxes & required fees**

FCC Regulatory Fee \$0.08  
Franchise Fee - City of Reidsville \$5.12  
State Tax \$1.04  
Lo/Spl/Ed/Tsp \$1.04  
**Taxes & required fees total** \$7.28

**Total with other charges,  
taxes & required fees** \$187.89

**Hargray Rewards - savings**

Hargray Rewards - HD Plus & Sports  
Plus tiers \$9.98 -  
**Hargray Rewards total savings** \$9.98 -

**Current bill due by  
09/15/2019** \$177.91  
**Total amount due** \$177.91

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064796675

JUANA RAMOS  
P.O. BOX 143  
REIDSVILLE, GA 30453-0143



**Account number** 1000519108  
**Account name** JUANA RAMOS  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$141.71

Payments  
Adjustments

\$141.71 -  
\$0.00

09/01/2019  
\$127.56

**Total amount due**  
**\$127.56**

*Summary details on following pages*

1312

**Account number** 1000519108  
**Account name** JUANA RAMOS  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$127.56**  
**Total amount** **\$127.56**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000519108000127560

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

<b>Account number</b>	1000519108
<b>Account name</b>	JUANA RAMOS
<b>Bill date</b>	09/01/2019
<b>Contact us</b>	1.877.HARGRAY (427.4729) www.hargray.com

**Payments & adjustments**

Previous balance - 07/01/2019	\$244.15
Payment 07/08/2019	\$200.00 -
<b>Balance forward</b>	<b>\$44.15</b>

**Internet**

100/10 Mbps -Aug 1- Aug 31	\$80.00
Equipment Fee	\$7.00
<b>Internet total</b>	<b>\$87.00</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$87.00</b>
--	----------------

**Payments & adjustments**

Previous balance 08/01/2019	\$141.71
Payment 08/08/2019	\$141.71-
<b>Balance forward</b>	<b>\$0.00</b>

**Internet**

100/10 Mbps -Sep 1- Sep 30	\$80.00
Equipment Fee	\$7.00
<b>Internet total</b>	<b>\$87.00</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$87.00</b>
--	----------------

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000519108  
**Account name** JUANA RAMOS  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Other charges

Late Fee	\$10.00
Suspended Service Reconnect Fee	\$0.00
<b>Other charges total</b>	<b>\$10.00</b>

### Taxes & required fees

State tax	\$0.28
Lo/Spl/Ed/Tsp	\$0.28
<b>Taxes &amp; required fees total</b>	<b>\$0.56</b>

<b>Total with other charges, taxes &amp; required fees</b>	<b>\$97.56</b>
--	----------------

<b>Total charges last month's bill</b> <small>*includes "Balance forward"</small>	<b>\$141.71</b>
---	-----------------

## Current bill

### Other charges

Late Fee	\$10.00
Suspended Service Reconnect Fee	\$30.00
<b>Other charges total</b>	<b>\$40.00</b>

### Taxes & required fees

State Tax	\$0.28
Lo/Spl/Ed/Tsp	\$0.28
<b>Taxes &amp; required fees total</b>	<b>\$0.56</b>

<b>Total with other charges, taxes &amp; required fees</b>	<b>\$127.56</b>
--	-----------------

<b>Current bill due by 09/15/2019</b>	<b>\$127.56</b>
---------------------------------------	-----------------

<b>Total amount due</b>	<b>\$127.56</b>
-------------------------	-----------------

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.

P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064798661

KIBBIE RINGER  
P.O. BOX 145  
REIDSVILLE, GA 30453-0145



**Account number** 1000518553  
**Account name** KIBBIE RINGER  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$77.56

Payments  
Adjustments

\$77.56 -  
\$0.00

09/01/2019  
\$77.56

**Total amount due**  
**\$77.56**

*Summary details on following pages*

3271

**Account number** 1000518553  
**Account name** KIBBIE RINGER  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$77.56**  
**Total amount** **\$77.56**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000518553000077565

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

<b>Account number</b>	1000518553
<b>Account name</b>	KIBBIE RINGER
<b>Bill date</b>	09/01/2019
<b>Contact us</b>	1.877.HARGRAY (427.4729) www.hargray.com

**Payments & adjustments**

Previous balance - 07/01/2019	\$77.56
Payment 07/15/2019	\$77.56 -
<b>Balance forward</b>	<b>\$0.00</b>

**Internet**

100/10 Mbps -Aug 1- Aug 31	\$80.00
Hargray WiFi Router Fee	\$7.00
<b>Internet total</b>	<b>\$87.00</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$87.00</b>
--	----------------

**Payments & adjustments**

Previous balance 08/01/2019	\$77.56
Payment 08/15/2019	\$77.56 -
<b>Balance forward</b>	<b>\$0.00</b>

**Internet**

100/10 Mbps -Sep 1- Sep 30	\$80.00
Hargray WiFi Router Fee	\$7.00
<b>Internet total</b>	<b>\$87.00</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$87.00</b>
--	----------------

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000518553  
**Account name** KIBBIE RINGER  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

**Taxes & required fees**

State tax \$0.28  
Lo/Spl/Ed/Tsp \$0.28  
**Taxes & required fees total \$0.56**

**Total with other charges,  
taxes & required fees \$87.56**

**Hargray Rewards - savings**

Hargray Rewards - Internet Step Up \$10.00 -  
**Hargray Rewards total savings \$10.00 -**

**Total charges last  
month's bill \$77.56**

## Current bill

**Taxes & required fees**

State Tax \$0.28  
Lo/Spl/Ed/Tsp \$0.28  
**Taxes & required fees total \$0.56**

**Total with other charges,  
taxes & required fees \$87.56**

**Hargray Rewards - savings**

Hargray Rewards - Internet Step Up \$10.00 -  
**Hargray Rewards total savings \$10.00 -**

**Current bill due by \$77.56**  
**09/15/2019**  
**Total amount due \$77.56**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064792905

LAURA PINKSTON  
PO BOX 153  
REIDSVILLE, GA 30453-0153



**Account number** 1000623511  
**Account name** LAURA PINKSTON  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
[www.hargray.com](http://www.hargray.com) or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$139.75

Payments  
Adjustments

\$139.75 -  
\$0.00

09/01/2019  
\$54.69

**Total amount due**  
**\$54.69**

*Summary details on following pages*

1234

**Account number** 1000623511  
**Account name** LAURA PINKSTON  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at [www.hargray.com](http://www.hargray.com).

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$54.69**  
**Total amount** **\$54.69**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000623511000054693

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

**Account number** 1000623511  
**Account name** LAURA PINKSTON  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

**Payments & adjustments**

Previous balance - 07/01/2019 \$0.00

**Balance forward \$0.00**

**Television**

Basic - Aug 1 - Aug 31 \$13.99  
Basic - Partial month charges Jul 12 - Jul 31 \$9.03  
TV Basics - Aug 1 - Aug 31 \$15.00  
TV Basics - Partial month charges Jul 12 - Jul 31 \$9.68  
HD set top box \$9.99  
HD set top box - Partial month charges Jul 12 - Jul 31 \$6.12  
HD DTA - Partial month charges Jul 12 - Jul 31 \$2.57  
HD DTA - Partial month charges Jul 12 - Jul 31 \$2.45 -  
Regional Sports Surcharge \$13.26  
Regional Sports Surcharge - Partial month charges Jul 12 - Jul 31 \$8.55

**Television total \$85.74**

**Total before other charges, taxes & required fees \$85.74**

**Payments & adjustments**

Previous balance 08/01/2019 \$139.75

Payment 08/08/2019 \$139.75 -

**Balance forward \$0.00**

**Television**

Basic - Sep 1 - Sep 30 \$13.99  
TV Basics - Sep 1 - Sep 30 \$15.00  
HD set top box \$9.99

Regional Sports Surcharge \$13.26

**Television total \$52.24**

**Total before other charges, taxes & required fees \$52.24**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000623511  
**Account name** LAURA PINKSTON  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Other charges

Waive Installation Fee	\$0.00
Technician Dispatch Fee	\$50.00
<b>Other charges total</b>	<b>\$50.00</b>

### Taxes & required fees

FCC Regulatory Fee	\$0.08
FCC Regulatory Fee -Partial month charges Jul 12 - Jul 31	\$0.05
Franchise Fee - City of Reidsville	\$2.58
State tax	\$0.65
Lo/Spl/Ed/Tsp	\$0.65
<b>Taxes &amp; required fees total</b>	<b>\$4.01</b>

<b>Total with other charges, taxes &amp; required fees</b>	<b>\$139.75</b>
--	-----------------

<b>Total charges last month's bill</b>	<b>\$139.75</b>
--	-----------------

## Current bill

### Other charges

Waive Installation Fee	\$0.00
Technician Dispatch Fee	\$0.00
<b>Other charges total</b>	<b>\$0.00</b>

### Taxes & required fees

FCC Regulatory Fee	\$0.08
Franchise Fee - City of Reidsville	\$1.57
State Tax	\$0.40
Lo/Spl/Ed/Tsp	\$0.40
<b>Taxes &amp; required fees total</b>	<b>\$2.45</b>

<b>Total with other charges, taxes &amp; required fees</b>	<b>\$54.69</b>
--	----------------

<b>Current bill due by 09/15/2019</b>	<b>\$54.69</b>
<b>Total amount due</b>	<b>\$54.69</b>

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.

P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064794977

MEDINA HILLS  
PO BOX 154  
REIDSVILLE, GA 30453-0154



**Account number** 1000587361  
**Account name** MEDINA HILLS  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

**URGENT NOTICE - If we have not received your payment  
by 09/09/2019 for the total "Balance forward" shown  
below, your service may be interrupted.**

08/01/2019  
\$178.92

Payments \$72.46 -  
Adjustments \$3.00

09/01/2019  
\$109.46

**Total amount due**  
**\$218.92**

**Balance forward \$109.46**  
*Was due 08/07/2019*

*Payment for total "Balance forward"  
must be received by **09/09/2019** to  
avoid service interruption.*

*Summary details on following pages*

2112

**Account number** 1000587361  
**Account name** MEDINA HILLS  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward**(due by 09/09/2019) **\$109.46**  
**Current bill** (due by 09/15/2019) **\$109.46**  
**Total amount** **\$218.92**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000587361000218929

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
 This address for correspondence only. Do not remit payment to this address.

**Account number** 1000587361  
**Account name** MEDINA HILLS  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
 www.hargray.com

**Payments & adjustments**

Previous balance - 07/01/2019 \$138.92  
 Payment 07/11/2019 \$69.46 -

**Balance forward \$69.46**

**Internet**

100/10 Mbps -Aug 1- Aug 31 \$80.00  
 Promotion - Internet \$20.00 -  
 Hargray WiFi Router Fee \$7.00  
**Internet total \$67.00**

**Total before other charges, taxes & required fees \$67.00**

**Payments & adjustments**

Previous balance 08/01/2019 \$178.92  
 Payment 08/09/2019 \$72.46 -  
 Adjustment Credit Card Convenience Fee 08/09/2019 \$3.00

**Balance forward was due 08/15/2019 \$109.46**

Payment for total 'Balance forward' must be received by **09/09/2019** to avoid service interruption

**Internet**

100/10 Mbps -Sep 1- Sep 30 \$80.00  
 Promotion - Internet \$20.00 -  
 Hargray WiFi Router Fee \$7.00  
**Internet total \$67.00**

**Total before other charges, taxes & required fees \$67.00**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000587361  
**Account name** MEDINA HILLS  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

**Other charges**

Late Fee	\$10.00
Suspended Service Reconnect Fee	\$30.00
<b>Other charges total</b>	<b>\$40.00</b>

**Taxes & required fees**

Carrier Cost Recovery Fee	\$1.90
State tax	\$0.28
Lo/Spl/Ed/Tsp	\$0.28
<b>Taxes &amp; required fees total</b>	<b>\$2.46</b>

<b>Total with other charges, taxes &amp; required fees</b>	<b>\$109.46</b>
--	-----------------

<b>Total charges last month's bill</b> <small>-includes "Balance forward"</small>	<b>\$178.92</b>
---	-----------------

## Current bill

**Other charges**

Late Fee	\$10.00
Suspended Service Reconnect Fee	\$30.00
<b>Other charges total</b>	<b>\$40.00</b>

**Taxes & required fees**

Carrier Cost Recovery Fee	\$1.90
State Tax	\$0.28
Lo/Spl/Ed/Tsp	\$0.28
<b>Taxes &amp; required fees total</b>	<b>\$2.46</b>

<b>Total with other charges, taxes &amp; required fees</b>	<b>\$109.46</b>
--	-----------------

<b>Current bill due by 09/15/2019</b>	<b>\$109.46</b>
---------------------------------------	-----------------

<b>Total amount due</b> <small>-includes "Balance forward"</small>	<b>\$218.92</b>
--	-----------------

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064798179

TRACI HOUSTON  
P. O. BOX 186  
REIDSVILLE, GA 30453-0186



**Account number** 1000518699  
**Account name** TRACI HOUSTON  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$131.77

Payments  
Adjustments

\$131.77 -  
\$0.00

09/01/2019  
\$131.77

**Total amount due**  
**\$131.77**

**Your credit card account will be  
auto debited.**

*Summary details on following pages*

2423

**Account number** 1000518699  
**Account name** TRACI HOUSTON  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$131.77**  
**Total amount** **\$131.77**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000518699000131776

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

**Account number** 1000518699  
**Account name** TRACI HOUSTON  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
 www.hargray.com

**Payments & adjustments**

Previous balance - 07/01/2019 \$131.77  
 Payment 07/15/2019 \$131.77 -  
**Balance forward \$0.00**

**Internet**

30/2 Mbps -Aug 1 - Aug 31 \$83.00  
 Hargray WiFi Router Fee \$7.00  
**Internet total \$90.00**

**Telephone\***

912-557-6068 -Aug 1 - Aug 31  
 Nationwide Local Calling (includes Limited  
 Local Service, Nationwide Local Calling - LD, Extended  
 Area Calling, FCC Network Access Charge) \$29.35  
 Wide Area Calling \$3.06  
 Your selected LD provider is Hargray Communications  
 Your selected Local provider is Hargray Communications  
**Telephone total \$32.41**

**Total before other charges,  
 taxes & required fees \$122.41**

**Payments & adjustments**

Previous balance 08/01/2019 \$131.77  
 Payment 08/16/2019 \$131.77 -  
**Balance forward \$0.00**

**Internet**

30/2 Mbps -Sep 1 - Sep 30 \$83.00  
 Hargray WiFi Router Fee \$7.00  
**Internet total \$90.00**

**Telephone\***

912-557-6068 -Sep 1 - Sep 30  
 Nationwide Local Calling (includes Limited  
 Local Service, Nationwide Local Calling - LD, Extended  
 Area Calling, FCC Network Access Charge) \$29.35  
 Wide Area Calling \$3.06  
 Your selected LD provider is Hargray Communications  
 Your selected Local provider is Hargray Communications  
**Telephone total \$32.41**

**Total before other charges,  
 taxes & required fees \$122.41**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000518699  
**Account name** TRACI HOUSTON  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Taxes & required fees

Telephone Relay - GA	\$0.11
Enhanced 911 service - Tattnall County	\$1.50
Carrier Cost Recovery Fee	\$1.90
State tax	\$1.54
Federal tax	\$0.94
GA Universal Access Fund	\$1.59
Federal Universal Charge	\$0.24
Lo/Spl/Ed/Tsp	\$1.54
<b>Taxes &amp; required fees total</b>	<b>\$9.36</b>

**Total with other charges,  
taxes & required fees** **\$131.77**

**Total charges last  
month's bill** **\$131.77**

## Current bill

### Taxes & required fees

Telephone Relay - GA	\$0.11
Enhanced 911 service - Tattnall County	\$1.50
Carrier Cost Recovery Fee	\$1.90
State Tax	\$1.54
Federal Tax	\$0.94
GA Universal Access Fund	\$1.59
Federal Universal Charge	\$0.24
Lo/Spl/Ed/Tsp	\$1.54
<b>Taxes &amp; required fees total</b>	<b>\$9.36</b>

**Total with other charges,  
taxes & required fees** **\$131.77**

**Current bill due by  
09/15/2019** **\$131.77**

**Total amount due** **\$131.77**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.

P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064795807

PAULINE PHILLIPS  
P. O. BOX 205  
REIDSVILLE, GA 30453-0205



**Account number** 1000518315  
**Account name** PAULINE PHILLIPS  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
[www.hargray.com](http://www.hargray.com) or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$124.45

Payments  
Adjustments

\$124.45 -  
\$0.00

09/01/2019  
\$124.45

**Total amount due**  
**\$124.45**

**You saved \$10.00 this  
month by bundling your  
Hargray services.**

*Summary details on following pages*

1232

**Account number** 1000518315  
**Account name** PAULINE PHILLIPS  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at [www.hargray.com](http://www.hargray.com).

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$124.45**  
**Total amount** **\$124.45**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000518315000124458

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
*This address for correspondence only. Do not remit payment to this address.*

**Account number** 1000518315  
**Account name** PAULINE PHILLIPS  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
[www.hargray.com](http://www.hargray.com)

**Payments & adjustments**

Previous balance - 07/01/2019 \$124.45  
 Payment 07/11/2019 \$124.45 -  
**Balance forward \$0.00**

**Television**

Basic - Aug 1 - Aug 31 \$13.99  
 Digital Lite \$71.01  
 HD set top box \$9.99  
 Broadcast TV Surcharge - Aug 1 - Aug 31 \$15.44  
 Care Credit-Video \$10.00 -  
 Regional Sports Surcharge \$13.26  
**Television total \$113.69**

**Total before other charges,  
 taxes & required fees \$113.69**

**Payments & adjustments**

Previous balance 08/01/2019 \$124.45  
 Payment 08/08/2019 \$124.45 -  
**Balance forward \$0.00**

**Television**

Basic - Sep 1 - Sep 30 \$13.99  
 Digital Lite \$71.01  
 HD set top box \$9.99  
 Broadcast TV Surcharge - Sep 1 - Sep 30 \$15.44  
 Care Credit-Video \$10.00 -  
 Regional Sports Surcharge \$13.26  
**Television total \$113.69**

**Total before other charges,  
 taxes & required fees \$113.69**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000518315  
**Account name** PAULINE PHILLIPS  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

**Other charges**

Connected Home Plan \$5.99  
**Other charges total** \$5.99

**Taxes & required fees**

FCC Regulatory Fee \$0.08  
Franchise Fee - City of Reidsville \$3.89  
State tax \$0.40  
Lo/Spl/Ed/Tsp \$0.40  
**Taxes & required fees total** \$4.77

**Total with other charges,  
taxes & required fees** \$124.45

**Total charges last  
month's bill** \$124.45

## Current bill

**Other charges**

Connected Home Plan \$5.99  
**Other charges total** \$5.99

**Taxes & required fees**

FCC Regulatory Fee \$0.08  
Franchise Fee - City of Reidsville \$3.89  
State Tax \$0.40  
Lo/Spl/Ed/Tsp \$0.40  
**Taxes & required fees total** \$4.77

**Total with other charges,  
taxes & required fees** \$124.45

**Current bill due by  
09/15/2019** \$124.45

**Total amount due** \$124.45

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000  
HILTON HEAD ISL SC 29938-2000

*This address for correspondence only  
Do not remit payment to this address*

ELECTRONIC SERVICE REQUESTED

000163064798008

FAYE BALKCOM WAY  
P. O. BOX 206  
REIDSVILLE, GA 30453-0206



**Account number** 1000518726  
**Account name** FAYE BALKCOM WAY  
**Bill date** 09/01/2019

Contact us for Billing or Service Support by visiting us at  
www.hargray.com or call 1.877.HARGRAY (1.877.427.4729)

08/01/2019  
\$265.33

Payments  
Adjustments

\$265.33 -  
\$0.00

09/01/2019  
\$265.33

**Total amount due**  
**\$265.33**

**You saved \$25.95 this  
month by bundling your  
Hargray services.**

*Summary details on following pages*

6224

**Account number** 1000518726  
**Account name** FAYE BALKCOM WAY  
**Bill date** 09/01/2019  
**Payment options** **Hargray ePay** Life just got easier!  
Login to pay and view your bill online  
at www.hargray.com.

**Pay by mail** Detach this coupon and send it  
with your check made payable to Hargray  
in the enclosed envelope.  
Please include your account number on  
your check.

**Balance forward** \$0.00  
**Current bill** (due by 09/15/2019) **\$265.33**  
**Total amount** **\$265.33**  
**Amount enclosed** \_\_\_\_\_

☐ *Check here for address change*

HARGRAY REMITTANCE CENTER  
PO Box 100116  
Columbia, SC 29202-3116



001000518726000265331

## Taxes, Surcharges and Fees

**\*Basic Telephone Service:** The FCC requires that basic telephone service charges be noted as such on the bill indicating what amounts can be paid if you want to retain just that service. Asterisks (\*) are used to note such services.

**County E911 Charge:** A monthly surcharge that provides ongoing maintenance of 9-1-1 system and construction of 9-1-1 equipment.

**FCC Access Charge (Residential or Business):** In order to assure the availability of affordable telephone service, a Federal Subscriber Line Charge helps providers of local telephone service cover the installation and maintenance cost of outside telephone wires, underground conduit, telephone poles and other facilities that link each telephone customer to the telephone network.

**Universal Service Fund (USF):** All telecommunications carriers that provide telecommunications service are required by Federal and State authorities to contribute a percent of revenue to preserve and advance affordable telephone service through the State and Federal Universal Service Funds (USF). Potential beneficiaries of this fund are rural communities, low income telephone subscribers, schools, libraries and rural health care facilities.

**Telecommunication Relay:** The Americans with Disabilities Act requires all telecommunication carriers offering voice services to provide access to a Dual Party Relay Service and contribute to a shared fund to support the service. This service enables an individual who is hearing or speech impaired to communicate with others through access to Teletypewriter (TTY) and/or Telecommunications Device for the Deaf (TDD).

**Broadcast TV Surcharge:** Local Broadcast channels in our community, ABC, CBS, FOX, NBC, CW, and MY Network continue to elect to significantly increase the cost they impose for their programming. These networks impose these costs under a Federal Law, commonly known as "Retransmission Consent". Broadcast networks enjoy the benefit of distributing their content for free over the air using frequency given to them by the FCC in which taxpayers are already subsidizing the distribution of broadcast TV signals. Hargray, along with many cable operators, believe it is not fair for the Broadcasters to both benefit from Federal airwaves subsidies AND demand fees and other consideration from cable company subscribers. For this reason, we decided to specifically call attention to these fees by pulling them out of our standard cable rates and adding a line item on your bill entitled "Broadcast TV surcharge". Because the broadcasters continue to demand these fees, this surcharge will continue in 2019 and will increase due to the increases being demanded by these broadcasters. These fees are designed to offset the costs we incur for providing this programming, including, but not limited to, programming fees, copyright fees, and other contractual costs. In addition, we pledge to continue to persuade lawmakers and regulators in Washington, DC to change the current law – and if we are successful, we will immediately remove this surcharge from all bills. Finally, we'd like to ask you to make your voice heard in Washington by calling or emailing the Federal Communications Commission at 1-888-225-5322 or [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov) and asking them to prevent broadcasters from imposing these costs if they are making use of taxpayer owned airwaves at no charge. For more information you may visit <http://tvonmyside.com/hargray-communications/index.php>.

## Billing Information

**Payments:** The remittance slip should always accompany your payment. The amount shown as Balance Forward should be paid upon receipt of the bill to avoid possible interruption of service. Payments that you have made but that do not appear may be deducted from the Total Amount Due.

**Credit Balances:** A (CR) next to the charge denotes a credit. If (CR) appears next to the Total Due, do not pay.

**Proration (Partial Month Billing):** Certain services and equipment charges are billed one month in advance. If you begin service or make additions or changes to existing services in the middle of a billing period, your bill will show a "proration". The amount represents the partial month charge or credit from the date of the addition or change to the next bill date. The minimum service period is 30 days.

**Late Payment/Returned Check:** Amounts unpaid 30 days from the bill date are subject to a late payment charge. Telephone only customers are subject to a late payment charge of 1.5%. All other customers are subject to a late payment fee of 1.5% of the past due amount or \$10.00, whichever is greater. Returned checks are subject to a fee of \$30.00. We will not be responsible for payments and/or bills lost in the mail. Accounts interrupted as a result of non-payment are subject to a reconnect fee.

To view our Terms of Service, please visit [www.hargray.com/terms-and-conditions/](http://www.hargray.com/terms-and-conditions/) and select the General Residential Terms and Conditions link.

## Who to Call

**Questions:** Answer to billing, service questions and complaints, explanations of various charges and instructions on how to verify the accuracy of this bill can be obtained by calling our Customer Service toll-free or local number located on page 1 of your invoice.

## Change of Address

Please check the box on the reverse side and print information clearly.

Effective Date \_\_\_\_\_ Account Name \_\_\_\_\_

New Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Number \_\_\_\_\_ Work Number \_\_\_\_\_

P.O. Box 2000, Hilton Head Island SC 29938-2000  
 This address for correspondence only. Do not remit payment to this address.

**Account number** 1000518726  
**Account name** FAYE BALKCOM WAY  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
 www.hargray.com



### Payments & adjustments

Previous balance - 07/01/2019	\$265.33
Payment 07/11/2019	\$265.33 -
<b>Balance forward</b>	<b>\$0.00</b>

### Internet

15/1 Mbps - Aug 1 - Aug 31	\$73.00
Hargray WiFi Router Fee	\$7.00
<b>Internet total</b>	<b>\$80.00</b>

### Television

Basic - Aug 1 - Aug 31	\$13.99
Digital Lite	\$66.01
Primary Voyager Standalone HD/DVR set top box	\$24.99
Broadcast TV Surcharge - Aug 1 - Aug 31	\$15.44
HD DTA	\$11.97
Regional Sports Surcharge	\$13.26
<b>Television total</b>	<b>\$145.66</b>

### Telephone\*

912-557-6168 - Aug 1 - Aug 31	
Nationwide Local Calling (includes Limited Local Service, Nationwide Local Calling - LD, Extended Area Calling, FCC Network Access Charge)	\$29.35
Wide Area Calling	\$3.06
Power Pack calling features (includes Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, Standard Voice Mail)	\$10.00
Your selected LD provider is Hargray Communications	
Your selected Local provider is Hargray Communications	
<b>Telephone total</b>	<b>\$42.41</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$268.07</b>
--	-----------------

### Payments & adjustments

Previous balance 08/01/2019	\$265.33
Payment 08/08/2019	\$265.33 -
<b>Balance forward</b>	<b>\$0.00</b>

### Internet

15/1 Mbps - Sep 1 - Sep 30	\$73.00
Hargray WiFi Router Fee	\$7.00
<b>Internet total</b>	<b>\$80.00</b>

### Television

Basic - Sep 1 - Sep 30	\$13.99
Digital Lite	\$66.01
Primary Voyager Standalone HD/DVR set top box	\$24.99
Broadcast TV Surcharge - Sep 1 - Sep 30	\$15.44
HD DTA	\$11.97
Regional Sports Surcharge	\$13.26
<b>Television total</b>	<b>\$145.66</b>

### Telephone\*

912-557-6168 - Sep 1 - Sep 30	
Nationwide Local Calling (includes Limited Local Service, Nationwide Local Calling - LD, Extended Area Calling, FCC Network Access Charge)	\$29.35
Wide Area Calling	\$3.06
Power Pack calling features (includes Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, Standard Voice Mail)	\$10.00
Your selected LD provider is Hargray Communications	
Your selected Local provider is Hargray Communications	
<b>Telephone total</b>	<b>\$42.41</b>

<b>Total before other charges, taxes &amp; required fees</b>	<b>\$268.07</b>
--	-----------------

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.



P.O. Box 2000, Hilton Head Island SC 29938-2000

This address for correspondence only. Do not remit payment to this address.

# your account

**Account number** 1000518726  
**Account name** FAYE BALKCOM WAY  
**Bill date** 09/01/2019  
  
**Contact us** 1.877.HARGRAY (427.4729)  
www.hargray.com

## Last month's bill

### Taxes & required fees

Telephone Relay - GA	\$0.11
FCC Regulatory Fee	\$0.08
Enhanced 911 service - Tattnall County	\$1.50
Franchise Fee - City of Reidsville	\$4.07
Carrier Cost Recovery Fee	\$1.90
State tax	\$3.02
Federal tax	\$1.24
GA Universal Access Fund	\$2.08
Federal Universal Charge	\$0.24
Lo/Spl/Ed/Tsp	\$3.02
<b>Taxes &amp; required fees total</b>	<b>\$17.26</b>

**Total with other charges,  
taxes & required fees** **\$285.33**

### Hargray Rewards - savings

Hargray Rewards - HD/DVR	\$10.00 -
Hargray Rewards - Internet Step Up	\$10.00 -
<b>Hargray Rewards total savings</b>	<b>\$20.00 -</b>

**Total charges last  
month's bill** **\$265.33**

## Current bill

### Taxes & required fees

Telephone Relay - GA	\$0.11
FCC Regulatory Fee	\$0.08
Enhanced 911 service - Tattnall County	\$1.50
Franchise Fee - City of Reidsville	\$4.07
Carrier Cost Recovery Fee	\$1.90
State Tax	\$3.02
Federal Tax	\$1.24
GA Universal Access Fund	\$2.08
Federal Universal Charge	\$0.24
Lo/Spl/Ed/Tsp	\$3.02
<b>Taxes &amp; required fees total</b>	<b>\$17.26</b>

**Total with other charges,  
taxes & required fees** **\$285.33**

### Hargray Rewards - savings

Hargray Rewards - HD/DVR	\$10.00 -
Hargray Rewards - Internet Step Up	\$10.00 -
<b>Hargray Rewards total savings</b>	<b>\$20.00 -</b>

**Current bill due by  
09/15/2019** **\$265.33**  
**Total amount due** **\$265.33**

**Note:** All account activity after 08/23/2019 will not be reflected on this bill.