William O'Shaughnessy

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https://oshagwm.github.io

Education

SUNY Polytechnic Institute   Utica, NY
Undergraduate   *2024-Present*
Bachelor's Degree in Network and Computer Security   Expected May 2026
Deans List for Academic Performance in Spring 2025

Mohawk Valley Community College   Utica, NY
Undergraduate   *2022-2024*
Associate's Degree in Cybersecurity

Certifications
CompTIA Security+   *In Progress*
Target Completion: May 2026

Work Experience

Revere Copper and Products   Rome, NY
Support Specialist Intern   *May 2022 - August 2025*
                                                                                             (Summers and Winters)
- Diagnosed and resolved Help Desk tickets to minimize downtime and maintain high user satisfaction.
- Researched, designed, and collaborated with team members to implement an efficient patch management system.
- Assisted in upgrading network switches while actively analyzing network traffic for abnormal spikes and activity.
- Performed a security posture assessment, identifying vulnerabilities and recommending remediation strategies.
- Configured and deployed a secure, centralized password manager for the IT department to enhance data protection.

REM Fire Systems   Rome, NY
Intern   *June 2021- August 2021*
- Updated old inspection reports for the Technicians from their last observation, mostly using Microsoft Excel.
- Compiled inventory documentation from retention files for staff, management, and third party usage.
- Organized storage area while managing labeling, shelving, and item tracking for efficiency in space and item access.

Volunteer Experience

StandTALL   Rome, NY
Volunteer   *June 2016 - Present*
- Organize and transport gently used clothing in Rome NY in schools for those in need.
- Assist with inventory counts and organization of donated items to ensure a wide range of sizes, styles, and accessories were available for the various needs of community members.
- Collect and deliver Christmas donations to children in need, ensuring every child receives their specific gift in time.

Skills & Interests

Technical Skills:
- Cybersecurity: Encryption, Phishing Detection, Metadata Analysis
- Linux (Ubuntu, Kali), Windows Server, macOS
- Programming/Scripting: Python, C++, Bash, HTML/CSS

Interests:
Artificial Intelligence (ChatGPT, Gemini, and xAI), Adobe Photoshop, Acoustic Guitar, Star Wars, American History, Golf, Chocolate Milk, 90s Country Music