

# William O'Shaughnessy

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<https://oshagwm.github.io>

## Education

### SUNY Polytechnic Institute

*Undergraduate*

Bachelor's Degree in Network and Computer Security  
Deans List for Academic Performance in Spring 2025

Utica, NY

2024-Present

Expected May 2026

### Mohawk Valley Community College

*Undergraduate*

Associate's Degree in Cybersecurity

Utica, NY

2022-2024

### Certifications

CompTIA Network+

*In Progress*

CompTIA Security+

*In Progress*

Target Completion: May 2026

## Work Experience

### Revere Copper and Products

*Support Specialist Intern*

Rome, NY

May 2022 - August 2025

(Summers and Winters)

- Diagnosed and resolved Help Desk tickets to minimize downtime and maintain high user satisfaction.
- Researched, designed, and collaborated with team members to implement an efficient patch management system.
- Assisted in upgrading network switches while actively analyzing network traffic for abnormal spikes and activity.
- Performed a security posture assessment, identifying vulnerabilities and recommending remediation strategies.
- Configured and deployed a secure, centralized password manager for the IT department to enhance data protection.

### REM Fire Systems

*Intern*

Rome, NY

June 2021- August 2021

- Updated old inspection reports for the Technicians from their last observation, mostly using Microsoft Excel.
- Compiled inventory documentation from retention files for staff, management, and third party usage.
- Organized storage area while managing labeling, shelving, and item tracking for efficiency in space and item access.

## Volunteer Experience

### StandTALL

*Volunteer*

Rome, NY

June 2016 - Present

- Organize and transport gently used clothing in Rome NY in schools for those in need.
- Assist with inventory counts and organization of donated items to ensure a wide range of sizes, styles, and accessories were available for the various needs of community members.
- Collect and deliver Christmas donations to children in need, ensuring every child receives their specific gift in time.

## Skills & Interests

### Technical Skills:

- Cybersecurity: Encryption, Phishing Detection, Metadata Analysis
- Linux (Ubuntu, Kali), Windows Server, macOS
- Programming/Scripting: Python, C++, Bash, HTML/CSS

### Interests:

Artificial Intelligence (ChatGPT, Gemini, and xAI), Adobe Photoshop, Acoustic Guitar, Star Wars, American History, Golf, Chocolate Milk, 90s Country Music