



Hi there, **Batra Bakers – Best Bakery Shop**

Here are your competitors score report analysis for 13/08/2020

Little reminder of **your score – 310/1000** mostly due to

Cleanliness – many reviews show that you have to improve

Personal protective equipment – many reviews show that you have to improve

Consumables – few reviews show that you might improve

Nazeer Foods

Cleanliness **20% worst**

Service (employees) **10% better**

Technological improvements **equal**

Personal protective equipment **50% better**

Consumables **30% worst**

Dominos pizza

Cleanliness **80% better**

Service (employees) **10% better**

Technological improvements **50% better**

Personal protective equipment **50% better**

Consumables **30% worst**

Pizza Hut

Cleanliness 20% **better**

Service (employees) **30% better**

Technological improvements **40% better**

Personal protective equipment **50% better**

Consumables **10% worst**

Crepes from Pola

Cleanliness **20% worst**

Service (employees) **10% better**

Technological improvements **equal**

Personal protective equipment **50% better**

Consumables **30% worst**

Opelanium Cafe

Cleanliness **20% worst**

Service (employees) **10% better**

Technological improvements **equal**

Personal protective equipment **50% better**

Consumables **30% worst**

What does it mean?

Cleaningnes shows how your customers perceive Your place.

Minor factors like dirty floor or even not ideally brushed table can impact this score component.

Personal protective equipment category is all about current pandemic situation. It indicates whether your employees respect safety measures (wear a mask or keep a safe distance).

Consumables informs You about small but still important things. Is sanitizer available? Is there a toilet paper? This component will show what are your customers answers.

Technological improvements is a component focused on customer desires. Maybe You need automatic doors? Or automatic sanitizer dispenser?

Service, when low means you need to think about new employees or maybe about special training to make them more customer oriented.

Endorsement shows the average opinion rate from different internet sites.