Osiris Stephenson

UX Researcher & Content Strategist | Product Experience | AI & Systems Thinking

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Mixed-methods UX researcher focused on systems, content, and AI. I design research infrastructure that scales, connects teams, and drives product clarity. My work blends ResearchOps, content design, and applied AI to make insights actionable. Currently earning my MS in HCI with a focus on AI in UX, infrastructure, and strategy.

WORK EXPERIENCE

UX Researcher | Fresno Unified School District
August 2023 - current   Fresno, CA

- Built "FigFlag", a CRM dashboard for intervention and progress tracking used by 20+ educators to streamline workflows and surface student insights better.
- Ran user research with teachers and administrators to uncover workflow bottlenecks and translate needs into UI improvement.
- Built logic based groupings and color-coded indicators to simplify performance reviews
- Developed secure parametric chart indicators to simplify performance reviews

UIUX Designer | Avocademy Bootcamp
September 2022 - January 2023   Remote(USA)

- Prototyped mobile and web flows for early-stage product teams
- Conducted user interviews, wireframing IA, and usability testing

Behavioral Researcher | Universal Health Services Inc.
July 2017 - November 2022   Conway, AR

- Used behavioral frameworks to assess trends for Medicaid audits
- Created compliant documentation systems for medical professionals
- Blended qualitative and quantitative metrics to inform treatment planning

Vector Marketing - Sales and Marketing Specialist
June 2013 - May 2015   San Diego, CA

- Exceeded B2C sales targets by 120% through solution-focused storytelling
- Built lasting customer relationships by translating product value clearly

EDUCATION

DePaul University - Master of Science, Human-Computer & Human-AI Interaction
2023 - current   Chicago, IL

University of Central Arkansas - Bachelor of Science, Psychology & Counseling, Health Psychology
August 2013 - May 2018   Conway, AR

SKILLS

- UX Writing & Content Strategy
- ReOps & Mixed Methods Research
- Usability Testing & Heuristic Evaluation
- Human- AI Interaction & Conversational UX
- Behavioral Research & Ethnographic Interviewing
- Survey Design & Task Analysis
- Information Architecture

- Journey Mapping & Personas
- Design Thinking & Lean UX
- TOOLS: Figma, Miro, Adobe XD, Sketch, Dovetail, Maze, TwelveLabs