

MINIMIZE DISRUPTION MAXIMIZE PRODUCTIVITY

When a vital component fails, every minute counts. Our Component Exchange program is a rapid-response solution delivering immediate availability to minimize your downtime. Not only will your equipment be back in production sooner, it will remain productive for longer.

Within 48 hours of receiving your order, we'll ship you a genuine Sandvik component that we've remanufactured to our stringent standards. Reduce your downtime by up to 70 percent compared to repair and return solutions while also cutting your operational costs.

As the original equipment manufacturer, we have comprehensive understanding of how our components behave in operation across mine applications and conditions, and how they should be maintained and repaired.

UNCOMPROMISING QUALITY

Component cores offered through our Component Exchange program undergo a rigorous remanufacturing process. When a core enters a Sandvik service center, it is carefully disassembled and thoroughly cleaned before a complete inspection is conducted to assess the scope of work required to remanufacture it to near-new quality. We utilize Sandvik endurance kits to ensure efficiency, a globally standardized procedure and inclusion of the latest product improvements. Each reassembled component is finally subjected to comprehensive testing in a state-of-the-art, OEM-audited and certified facility.

Like all Sandvik parts, these components are engineered for safety, productivity and reliability in the toughest mining conditions. We guarantee the quality of our remanufactured components with the same six-month standard warranty as our new components.

Our Component Exchange program, driven by our trained service technicians and efficient logistical processes, exists to safeguard your operation against unexpected stoppages and help you protect your investment.



QUALITY COMPONENTS TO MINIMIZE DOWNTIME

COMPONENT EXCHANGE

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*Test results are to be considered as results reached under certain and controlled test conditions. These test results should not be treated as specifications and Sandvik does not guarantee, warrant or represent the outcome of test results in any or all circumstances.

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YOUR WISHES, OUR COMMAND

- ✓ Reduce your total cost of ownership and maximize productivity
- ✓ Gain peace of mind and assurance that you're getting the highest quality components
- ✓ Receive the same warranty as a new component
- ✓ Failure analysis reporting and feedback on your core included
- ✓ Access to additional benefits when combined with other Sandvik aftermarket offerings, such as fluid analysis and kits
- ✓ Minimize your environmental impact by choosing to reuse components

HOW DOES IT WORK?

The Sandvik Component Exchange program is a cost-effective and rapid-response solution when a component fails or ahead of planned maintenance. When you buy a component from Sandvik that we've remanufactured to OEM quality standards, and equipped with the latest product improvements, you guarantee peak performance and reliability.

Returning your core within 30 days can save you up to 55 percent compared to the cost of a new component. Our Component Exchange program saves two of your most important resources – time and money.

Reduce your total cost of ownership and maximize your productivity:

up to **70%**

reduced downtime compared with mean repair time of repair and return alternatives*

up to **55%**

cost savings compared with a new item purchase

more than **90%**

endurance with reliability close to a new equivalent and significantly higher reliability compared to non-OEM alternatives*



CORE REFUNDS

Under our Component Exchange program, you can return your worn component for a refund when certain conditions are met. In order to receive a full refund, your worn component must:

- Be the same model/part
- Be in a complete and fully repairable condition
- Not be stripped prior to shipment
- Not have suffered damage due to external weather post-removal and must be sealed prior to return
- Not contain non-genuine parts or components
- Be retuned on the appropriate transport stand/container as supplied

Even if the conditions above cannot be met, you may still qualify for a basic refund if your worn component is a like-for-like component.