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| USE CASE 1 | Request Editor to apply machine fix | |
| Goal in Context | Admin issues request for coffeemaker machine fix | |
| Scope & Level | Company | |
| Preconditions | Admin knows about existing bug in coffeemaker machine software. | |
| Success End Condition | Machine fix request is sent to currently available Editor | |
| Failed End Condition | -No currently available Editors  -Failed to communicate with every available Editor | |
| Primary,  Secondary Actors | Primary actor: Admin  Secondary actor: Editor | |
| Trigger | Detected bug information has been received by Admin | |
| DESCRIPTION | Step | Action |
|  | 1 | Bug has been detected |
|  | 2 | Admin browses list of currently available Editors |
|  | 3 | Admin chooses available Editor to contact with |
|  | 4 | Admin contacts Editor and sends him detected bug information - bugfix request is registered in the system. |
|  | 5 | Admin registers bug fix status as “in progress” in system. |
| EXTENSIONS | Step | Branching Action |
|  | 2a | There are no Editors available :  2a1. Register bug status as “waiting” |
|  | 4a | Failed to communicate with selected Editor:  4a1: go to step 2 |
|  | 4b | Failed to communicate with every available Editor  4b1: Register bug status as “waiting” |
| SUB-VARIATIONS |  | Branching Action |
|  | 4 | Admin may contact with Editor using backend system. Mail or phone can be used, but still this activity is required to be registered in system |