

# Zach Oskoidis

## Summary

Computer Engineer with experience in IT support, infrastructure management, and troubleshooting. Skilled in problem-solving, software and automation development, and web platform management.

Ierapetra, Greece  
**+30 695 521 69 54**  
**info@oskza.com**  
[oskza.com](https://oskza.com)  
[linkedin.com/in/oskza](https://linkedin.com/in/oskza)

## Professional Experience

### IT Systems Engineer

Feb 2024 - Present | Freelance

- Design and develop software and automation systems
- Deploy and manage self-hosted infrastructures that include virtualization, containerization and secure remote access
- Integrate IoT devices to automate, monitor and optimize workflows

### IT Support Specialist

Apr 2025 - Sep 2025 | Municipality of Ierapetra | Internship

- Provided technical support, maintenance and troubleshooting of PCs and peripheral devices
- Installed and managed operating systems and software applications
- Set up and managed LAN and wireless networks
- Managed audiovisual equipment for recording and live streaming

### E-commerce Manager

Sep 2023 - Mar 2025 | ProEnergy | Remote

Mar 2022 - Aug 2023 | Mastorakis Bros | Ierapetra

- Provided customer support and assistance
- Managed and maintained the e-shop platform
- Customized features and appearance to enhance user experience
- Integrated the store with Skrutz Marketplace, Google Merchant Center and live chat
- Managed orders and inventory

### IT Systems & Network Support

Jun 2020 - Feb 2021 | Filippou Vlassis | Ierapetra

- Provided technical support, maintenance and troubleshooting of PCs and peripheral devices
- Installed and managed operating systems, servers and software applications
- Set up and managed LAN and wireless networks
- Assisted in the implementation and technical support of monitoring, VoIP, POS and PDA systems

## Education

### Computer Engineering

Technological Educational Institute  
of Central Macedonia  
(Thesis project in progress)

## Skills

Technical Support

Customer Service

Troubleshooting

Problem Solving

Networks & Services

Self-Hosting & Virtualization

Software Development

Databases

Automation & IoT

## Certifications

### Introduction to Cybersecurity

Cisco Networking Academy

## Languages

English, Greek, Russian