

OSCAR RODRÍGUEZ

INDUSTRIAL ENGINEERING AND MANAGER

CONTACT

(506) 8337-4668

OARR123@HOTMAIL.COM

PROFILE

I am an experienced industrial engineer seeking a full-time position in which I am able to use my skills and experience to deliver delightful experiences to customers.

SKILLS

- Data Analysis
- Data Visualization
- Project Management
- Six Sigma
- Statistical analysis
- Report writing and presentation
- Strategic planning
- People management
- Performance management
- Training and mentoring
- HTML
- CSS
- SQL

TOOLS

- Microsoft Office - Excel, Visio, Project, Word, Power Point and Outlook
- Minitab
- Tableau
- Zoom, Microsoft Teams, Slack
- SAP
- Adobe Photoshop

LANGUAGES

- English - C2 Level
- Spanish - Native

EXPERIENCE

SHIPPING AND DELIVERY SUPPORT MANAGER

AMAZON.COM | AUG 2018 - NOV 2020

- Led and managed performance of multiple teams of up to 35 direct reports for last mile logistics operations.
- Created process improvement roadmaps at a country and regional level.
- Owned process improvement initiatives for programs under scope.
- Designed KPI dashboards to monitor performance metrics.
- Created, presented and drove completion of action plans based on performance analysis and results.
- Drove transition projects at an international level.
- Partnered with international and local teams as a point of contact for program launches.
- Participated as hiring manager for supervisor positions.
- Trained new and experienced associates, supervisors and leadership members.
- Spearheaded the creation of risk management protocols via process validation.
- Created and maintained training material for several programs.

TEAM MANAGER

AMAZON.COM | SEPT 2017 - AUG 2018

- Led and managed performance of a team of 25 direct reports.
- Created tools to optimize administrative processes.
- Implemented data safety initiatives for the organization.
- Trained new hire leadership in quantitative analysis and data driven management.
- Participated in customer journey mapping and Kaizen events.

PROCUREMENT ANALYST

IBM | MAY 2016 - DEC 2016

- Assisted in the transition of procurement, accounts payable and helpdesk processes.
- Worked in process improvement initiatives for client processes.
- Served as category leader for MRO procurement tasks.

EDUCATION

LICENTIATE DEGREE IN LOGISTICS

UNIVERSIDAD LATINA DE COSTA RICA | PRESENT

BACHELOR'S IN INDUSTRIAL ENGINEERING

UNIVERSIDAD LATINA DE COSTA RICA | 2016

CERTIFICATIONS

SCRUM FUNDAMENTALS CERTIFIED

SCRUMSTUDY | JUL 2020

SIX SIGMA YELLOW BELT

SCRUMSTUDY | MAY 2020