


# john osterman

 johnaosterman  
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**Communications strategy; front-end development (HTML, CSS, and JavaScript); data visualization and data-driven documents; digital publication design; substantive editing and copy editing.**

**John Osterman Communications**  
Washington, D.C. April 2016–present

**Freelance Communications Consultant:** provided clients with professional communications services.

- interactive data visualization
- front-end web development
- digital and print publication production
- copy-editing and writing

**Center for Global Development**  
Washington, D.C. April 2008–April 2016

**Director for Digital Communications:** Led production of online content. Responsible for audience engagement via web and email. Promoted from Deputy Director in July 2015.

- Developed web-first formats and standards for long-form publications, with 700 percent more newsletter signups and 400 percent more social shares over conventional formats.
- Implemented low-overhead solutions for interactive data visualizations and exploration, standardized and consistent with brand identity.
- Redesigned email newsletter to optimize for mobile and increase deliverability, increasing open rates by 25 percent.
- Edited colleagues' blog posts for clarity and web-appropriate structure, and to take advantage of interactive features such as embeddable charts and tweetable pullquotes.
- Set up innovative goal tracking in Google Analytics, including identification of key performance indicators and other engagement indicators.

**Deputy Director for Communications and Policy Outreach:** Set editorial calendar and oversaw work of the communications team. Served as Acting Head of Communications. Promoted from Publications Manager in June 2013.

**Publications Manager:** Managed production of over 100 print and online publications a year, from briefs and working papers to full-length books. Promoted from Publications Coordinator in June 2010.

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## **University of Virginia**

Charlottesville, Va. Aug. 2006–Dec. 2007

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**Teaching Assistant:** Led discussion sessions for approximately 60 students per semester; graded papers and tests.

**Writing Instructor and Writing Center Tutor:** Taught English as a Second Language, with an emphasis on academic writing, to graduate students; tutored ESL graduate students seeking help on their papers.

## **United States Peace Corps**

Mauritania, Northwest Africa 2001–2003

**Education Volunteer:** Taught English to more than 200 high-school students.

## **EDUCATION**

### **University of Virginia**

Charlottesville, Va. Aug. 2005–May 2008

**MA in Anthropology:** Thesis research on Moroccan urban development; summer language study in Fez, Morocco; extensive coursework in African history and archaeology.

### **University of the Witwatersrand**

Johannesburg, S. Africa June–Aug. 2003

**Limpopo River Valley Fieldschool:** Summer field school in paleoanthropology and paleoarchaeology.

### **University of Mary Washington**

Fredericksburg, Va. Aug. 1996–May 2000

**BA in Anthropology:** Summer study abroad in Côte d'Ivoire; writing center tutor.

## **OTHER SKILLS AND AWARDS**

**Digital:** HTML, CSS (including Bootstrap and SASS), JavaScript (including D3, jQuery, AngularJS, Backbone, and MCV fundamentals); Adobe InDesign, Illustrator, and Photoshop; Drupal and WordPress; basic SQL; Git and GitHub; RegEx skills.

**Languages:** French (conversational); Hassaniya (Mauritanian Arabic, conversational); Moroccan Arabic (beginner); Modern Standard Arabic (beginner).

**Awards:** 2010 Berthold Schmutzhart Award for Outstanding Achievement in Sculpture, Corcoran College of Art + Design; featured in 2009 and 2010 Sculpture Annual juried exhibitions.