

Niharika Kalyankar

Recent IT graduate with a strong engineering foundation, eager to apply theoretical knowledge and problem-solving skills to real-world projects. Passionate about leveraging technology to drive innovation and enhance user experiences.



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EDUCATION

BTech of Information Technology Pune University

04/2019 - Present

12th Rajeev Gandhi Academy of e learning

06/2017 - 06/2019 77.2%

10th GGIS,Pune

2017 10 CGPA

WORK EXPERIENCE

Technical Writer & Social Media Strategist Datamato Technologies

08/2021 - 11/2021

Achievements/Tasks

- Developed a standardized style guide and documentation templates, enhancing consistency and coherence across all technical documentation produced by the team.
- Implemented a collaborative review process, reducing document review cycles by 30% and ensuring faster release of updated documentation.
- Developed and managed content calendars, ensuring consistent and timely delivery of engaging content across various social media platforms.
- Analyzed social media performance data and implemented data-driven strategies that led to a 20% boost in website traffic and conversions.

Technical Support Intern TresVista Analytics LLP

01/2023 - 07/2023

Pune

Achievements/Tasks

- Software and Hardware troubleshooting. Microsoft Office 2010, Office 2013 & Office 2016 support.
- Diagnosed and resolved technical issues related to software, hardware, and network connectivity
- Collaborated with the sales team to ensure a seamless transition from sales to technical support for new customers.
- Assisted customers in troubleshooting technical problems, ensuring high customer satisfaction and retention.
- Establishing system specifications by conferring with users, analyzing workflow, access, information, and security requirements

SKILLS

Networking	Software and Hardware Troubleshooting
Technical Support	Operating Systems
Microsoft 365	Azure Cloud
Web Development	HTML
CSS	Python
Linux Basics	SQL
Digital Marketing	SEO
Communication Skills	

PROJECTS

Blur image enhancement using Stenganography (01/2023 - 06/2023)

- Developed a novel approach to enhance blurred images using steganography techniques
- Applied steganographic encoding to embed extracted features and high-frequency details into the image data
- Conducted extensive evaluations and comparisons with existing methods, considering objective metrics and subjective user feedback
- Demonstrated expertise in image processing, computer vision, and steganography
- Showcased analytical thinking, problem-solving skills, and contributions to advancements in the field of image enhancement.

CERTIFICATES

Digital Marketing 12 in 1

Azure Fundamentals - AZ 900

Virtualization in Cloud

Linux Basics

Python - Zero to Advanced

Ethical Hacking

LANGUAGES

English
Native or Bilingual Proficiency

Hindi
Full Professional Proficiency

Marathi
Native or Bilingual Proficiency