Souvik Roy

Contact

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+918335812051

Kolkata

Key Skillset

- **Advanced Microsoft Excel**
- **Microsoft PowerPoint**
- **Microsoft Word**
- **MS Office**
- **CRM and Data Protection**
- **Python**
- **MySQL**
- **Communication Skills**
- **Customer Interaction**
- **Customer Experience**
- **Problem Solving**
- **Teamwork**
- **Analytical Skills**

Important Links

in @souvik-roy-127451177

https://eportfolio.mygreat learning.com/souvik-roy3

https://github.com/souvik 250299

Professional Summary

I possess excellent soft skills and a strong work ethic. With accomplished professional knowledge, I am dedicated to delivering value to my organization. I consistently upskill myself to meet current requirements and am a passionate Data Science enthusiast with a strong foundation in technical problem-solving and a deep appreciation for analytics. I am a dedicated and quick learner, ready to make a meaningful impact.

Educational Journey

Year of Passing: 2023

PGP Data Science & Engineering
Great Lakes Institute of Management

Year of Passing: 2020

Bachelor of Science, Economics
University of Calcutta
Division: 1st Class

Year of Passing: 2014, 2016

Higher Secondary and Secondary Examinations
M.P Birla Foundation Higher Secondary School
Grade Obtained: 83.5%(10th), 87%(12th)

Work Experience

Amazon India Business Development Centre
Virtual Technical Support

Helped Domestic and International Customers solve issues regarding Amazon manufactured devices like Fire TV Stick, Echo, Kindle devices, Amazon Prime Video, Prime Music, Amazon Academy App displaying: **strong communication abilities and customer relationship management skills and proficiency in process simplification.**