

Arianit Fetahu

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ABOUT ME

I am proficient in using Cisco network technologies and solutions to optimize network performance, increase security and ensure high availability. Proficient in solving network problems and providing effective solutions to meet business objectives. I have strong knowledge of routing and switching protocols, WAN/LAN technologies and network security principles.

WORK EXPERIENCE

NOC Support

Telkos LLC [01/05/2024 – Current]

City: Gjilan | Country: Kosovo

- Network Monitoring --> Observing and managing computer systems and networks to ensure they function well and stay secure.
- Performance Optimization --> Improving system speed and efficiency.
- Configuration Management --> Managing system settings consistently.
- Troubleshooting and Diagnosis --> Identifying and fixing issues.
- Incident Detection and Response --> Spotting problems and responding

EDUCATION AND TRAINING

CCNA: Introduction to Networks

InfoTech Academy [26/05/2020]

City: Gjilan | Country: Kosovo | Website: <https://infotech-academy.com/>

CCNA: Switching, Routing, and Wireless Essentials

InfoTech Academy [03/03/2021]

City: Gjilan | Country: Kosovo | Website: <https://infotech-academy.com/>

CCNA: Enterprise Networking, Security, and Automation

InfoTech Academy [28/07/2021]

City: Gjilan | Country: Kosovo | Website: <https://infotech-academy.com/>

Introduction to Cybersecurity

[28/05/2023]

Country: Kosovo | Website: <https://infotech-academy.com/>

LANGUAGE SKILLS

Mother tongue(s): Albanian

Other language(s):

English

LISTENING C1 READING C1 WRITING C1

SPOKEN PRODUCTION C1 SPOKEN INTERACTION C1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

CCNA R&S Routing and Switching Essentials / Cisco Networking Academy Introduction to Cybersecurity / CCNA Enterprise / CCNA: Introduction to Networks / Network Maintenance and Troubleshooting / Microsoft Office / Graphic Design,