# Kanika Malhotra

#### **EDUCATION**

# Bachelor of Education (B.Ed), Home Science, English

Mdu Rohtak 2021 - 2023

# Diploma, Certificate In Adolescent Health Counselling

Ignou University 2023 - 2023

# Bachelor of Science (B.Sc), Home Science

Lady Irwin College , University of Delhi 2017 - 2020

# Senior Secondary (XII), Commerce

Titiksha Public School

(CBSE board)

Year of completion: 2017 Percentage: 91.25%

#### **JOBS**

#### **CUSTOMER EXPERIENCE EXECUTIVE**

21k School, Virtual Jul 2022 - Present

As a Customer Experience Executive, we work towards the accomplishment of maximum customer satisfaction. This has helped to build communication as well as social skills and to understand human behavioural patterns too.

### **Teaching**

School, Delhi

Nov 2021 - Present

#### **Business And Operations Executive**

Montray Digital Private Limited, Virtual

Sep 2021 - Oct 2021

The role was to manage backend operations like hiring experts and learnt to communicate in a better way.

#### **INTERNSHIPS**

# **Content Writing**

collegedunia.com, Virtual Feb 2021 - May 2021

# Volunteering

In School, Delhi Nov 2019 - Present

# **Content Writing**

Hyd Best Services, Virtual Jun 2018 - Jul 2018

TRAININGS Digital Marketing

Google, Online

May 2020 - Jul 2020

SKILLS MS-Word MS-PowerPoint

Advanced Intermediate

WORK SAMPLES Other portfolio link

https://instagram.com/\_discoverthecreativity\_?

igshid=YmMyMTA2M2Y=

**Blog link** 

http://fitnessbenefitsandhealth.blogspot.com/2020/06/paren

ting-art.html