Amrutha S

CONTACT

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**   : +91- 8317451040**

Email:
ammusullia16@gmail.com

PROFILE

Engineering Computer Science graduate having working Experience as Chat and Order Support Coordinator, Junior Process Associate and working experience as Junior Technical Admin Level 1. Having Knowledge of

- Automation Web application testing using Selenium WebDriver with TestNG Framework.
- Java Programming, Selenium Web driver, JUnit and TestNG.
- Handling elements in Selenium WebDriver.
- Writing Test cases using Element locators, web driver methods, Java Programming features and TestNG Annotations.
- Executing Selenium Test cases and Reporting detects.

EDUCATION

Bachelor Of Engineering in Computer Science from K.V.G College Of Engineering.

WORK EXPERIENCE

Company	: **Zopiee.com**
Designation	: **Chat And Order Support Coordinator**
Date	: January 2024-Present

Job Profile   : Chat with the customers for an ecommerce product and take orders from the customers.

Company	: **Prasanna Technologies**
Designation	: **Junior Process Associate**
Date	: January 2021-May 2021

Job Profile   : Write, gather, organize and edit information for publication on websites. To be precise with content quality and XML editor.

Company	: **Diya Systems Private Limited Mangalore**
Designation	: Junior Technical Admin Level 1(Hosgator.com)
Date	: 2014 November-2015 October

Job Profile   :

- Troubleshoot a variety of technical and non-technical issues that customers experience with their web hosting plans and services.
- Provide technical support for level-one escalation issues via the help desk.

SOFTWARE SKILLS

- Customer Support, Technical Support, HTML, CSS

CERTIFICATES

- UI/UX Design Internship Completion Certificate from PHN Technology Pvt.Ltd, Pune

KEY SKILLS

- Active listening
- Computer skills
- Time Management
- Teamwork

STRENGTHS

- Positive attitude and discipline.
- Hard working and strive for 100% successful completion of given tasks.
- Ability to communicate fluently in English.
- Self-confident and self-motivation.

UI/UX DESIGN INTERNSHIP

Company : PHN Technologies Pvt. Ltd, Pune

- Completed an Internship of UI/UX Design using Figma tool from PHN Technologies, Pune from 6/4/2023 to 6/6/2023.

PERSONAL PROFILE

Date of Birth	:	16thMarch1993
Marital Status	:	Married
Language known	:	English, Kannada, Hindi, Malayalam
Present Address	:	Mangalore, Karnataka

I hereby declare that all the above information is true to best of my knowledge.

(Amrutha)