



Sourima Mallick

PRE-SALES/OPERATIONS
MANAGER

Description

Pre-Sales/Operations Manager, passionate about Problem Solving, Business Management, Hard-Working, Expert in client-Interaction .

My Contact

- Phone +918336968363
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Expertise



Advanced
Excel



Operations/customer
Support



Business
Analysis



Sales

Work Experiences

BRIGHTCHAMPS

2022 - 2024

PRE-SALES/OPERATIONS MANAGER

Dealing with students and clients globally, maintaining data and spreadsheets, exceeding KPIs, mailing and connecting with clients.

HIRECT

2021-2022

OPERATIONS INTERN

Reviewing documents, connecting with clients, problem-solving, exceeding KPIs.

Education

2023- UPGRAD

2024 Business Analytics course

2017- Heritage Institute Of Technology

2021 BTECH in IT(INFORMATION TECHNOLOGY)

Achievement

2024(JAN) BRIGHTCHAMPS

EMPLOYEE OF THE MONTH AND MOST
HARDWORKING INDIVIDUAL OF THE TEAM
AWARD