



**VINIT KUMAR**

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## **OBJECTIVE**

Keen to have a challenging and performance oriented carrier with an organization of distinction which recognizes my true potential me sufficient avenues for professional growth in the field of **SOFTWARE ENGINEERING**

## **PROFILE SUMMARY**

- Proficient in finding and resolving malfunctions, using exceptional technical and communication skills.
- An effective communicator with excellent interpersonal, logical thinking & analytical abilities.

**Detail-oriented, organized and meticulous employee. Works at fast pace to meet tight deadlines. Enthusiastic team player ready to contribute to company success.**

## **EDUCATIONAL CREDENTIALS**

- Pursuing Graduation
- 3 YEARS SOFTWARE ENGINEERING DIPLOMA from NIIT
- 12<sup>th</sup> pass with science CBSE board
- 10<sup>th</sup> pass with CBSE board

## **CERTIFICATES**

- Financial Risk Analytical
- The Fundamental Digital Marketing
- Introduction to Cybersecurity Tools & Cyber Attacks
- Technical Support Fundamental

## **PERSONAL SKILLS**

- **Strong analytical and helping skills**
- **Keeping itself calm in the situation of conflict.**
- **Remarkable patience and motivational skills**
- **Unmatchable communication skills in written and verbal both.**
- **Customer support**
- **Linux**
- **MS SQL Server 2000**
- **JavaScript**
- **HTML and XML**
- **Programming Languages**
- **JavaScript framework management**
- **C++**

## **Experience**

**INCEPTION (2017-2019)**

- **2 years EXPERIENCE OF CUSTOMER SERVICE AGENT. NEW DELHI**

- Listened to customers' questions and concerns to provide answers or responses.
- Built strong relationships with field operations team to support business development opportunities and improve service.
- Conducted surveys to determine customer opinion of products and services.
- Provided excellent customer service by efficiently resolving issues and responding to inquiries.

- **3 Years of teaching experience (2017-2020)(Tuition)**

- Communicated frequently with parents, students and faculty to provide feedback and discuss instructional strategies.
- Planned and implemented integrated lessons to meet national standards.
- Supported student teachers by mentoring on classroom management, lesson planning and activity organization.
- Used critical thinking to break down problems, evaluate solutions and make decisions

- **Yoctel Solution Pvt. Ltd (2019 Feb -2022 Feb)**

**Software Engineer / Analyst**

- Reviewed project specifications and designed technology solutions that met or exceeded performance expectations.
- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Adjusted design parameters to incorporate new features.
- Introduced agile methodologies and development best practices to division to enhance product development.
- Discussed project progress with customers, collected feedback on different stages and directly addressed concerns.
- Analyzed proposed technical solutions based on customer requirements.
- Led software development initiative as subject matter expert for project management staff.

**SKILL SET**

- **Warm Personality**
- **Sincerity and honesty**
- **Cross cultural sensitivity**
- **Detail oriented**
- **Customer focused**
- Positive attitude towards work.

## **EXTRA CURRICULUM**

- Took part in Mr. India (PETER ENGLAND) modeling.

### **Well versed with:**

- MS word, MS power point ,MS OFFICE 365

## **Hobbies**

Gym, Listening International music, Cooking

These activities helps me to relax and helps me to become details oriented

## **PERSONAL INFORMATION**

Father's Name : Mr. NARESH KUMAR

Date of Birth : 20 OCT 1995

Languages Known: English, Hindi

Gender : Male

## **DECLARATION**

I hereby declare that above mentioned information are correct to the best of my knowledge and believe.

**(Signature)**