KHULLAKPAM SAJIDA

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ABOUT ME

I consider myself a responsible, flexible, hardworking and orderly person. Seeking for a suitable and rewarding career that would offer good advancement potential, challenges and opportunities to boost my career growth and also contribute to the success of the organisation or the company. I am looking forward for my work experience with your right guidance.

LANGUAGE

English [Proficiency]

Hindi [Basic]

EDUCATION

D. M. UNIVERSITY, MANIPUR

Master's in Sociology (August 2020- June 2022)

JYOTI NIVAS COLLEGE AUTONOMOUS, BANGALORE, KARNATAKA.

Bachelor of Arts -Sociology, English Languages and Literature, History (June 2017- April 2020)

T.G. HIGHER SECONDARY SCHOOL, IMPHAL, MANIPUR

10+2: Physics, Chemistry, Biology, Mathematics.

INTERESTS AND SKILLS

Research, data analysis, data collection, social services, customer cares, volunteering, project management, event and outreach management, team management, presentation, problem solving, etc.

EXPERIENCES

Tech Mahindra Limited, Noida, UP.

ASOS Associate Advisor Operation, Contractual

Oct 2023 - Present

- Customer care services over live chats and emails
- Advising, handling the fund releasing, etc

TSI, Transworld Systems Inc. Pvt. Limited, Bangalore, Karnataka.

Assurant Associate Operation, Intern

Mar 2023- Jun 2023

- Veryifying, documenting and analysing the data
- Dealing with the mortgage insurances
- Handling the release of finance after the inspection

Operation, Intern

SAVE THE CHILDREN INDIA

Nov 2022 – Jan 2023

- Raise awareness for Child Rights in many states of India.
- Aims to improve lives of marginalized children through education, healthcare and safety of people on the street/ public places.
- Inspiring clients to contribute funds.

Event and Outreach, Volunteer

Nov 2020 - Dec 2021

GIRL UP MANIPUR

Imphal, Manipur

- Youth Organisation under the initiative of Girl Up by United Nation Foundation.
- Organized awareness campaign, webinar and event for the fundraiser.

Social Work, Intern

June 2018 – Aug 2018

GRACE HOME GRACE TRUST

Bangalore, Karnataka

- Engaging with children with their curriculum and motivates them on the value of education.
- Giving awareness on health and hygiene.

National Social Services (NSS)

Feb 2018 – Feb 2020

- Association with Jyoti Nivas College Autonomous, Bangalore.
- Mega tree plantation drive conducted by Rotary Club of Bangalore, 2018.
- One day service program in various Old Age Home located in Bangalore.

Community Services

2019 - till date

- Tutoring after school sessions from Nursery to 12th grade.
- Evaluating and assisting the project works and assignments.

Projects

- 1. "Manipur Covid-19 Resources" in association with GirlUpManipur, May 2021.
- 2. "Project Adhikar"- distributing and reaching out awareness on menstrual hygiene associated with GirlUpManipur, 2021.
- 3. Research survey report 2021 on gender based toxic cultures in educational institutions in Manipur with GirlUpManipur.
- 4. Field Survey Report 2018 on important historical places of Bangalore from the outsider perspectives. (College level).

Additional Extracurricular Activities

Certificates, conferences, and courses during the academic year of 2017 to 2022.

- 'Change Maker' course, a study on NGO conducted by Avekshaa Trust.
- 'Women's right' course conducted by SICHREM.
- Basic Phonetics & Spoken English course conducted by Dept. of English, in association with Jyoti Nivas College Autonomous, Bangalore.