

ANGAJALA DEEPTHI

PROFILE

I am Angajala Deepthi, a driven and highly organized Entry Level Customer Success Manager. Highly interested in developing KPIs to monitor customer usage data, proactively increasing customer satisfaction ratings, and successfully onboarding customers. Motivated to learn and utilize my expertise to drive customer success, prioritize customer objectives and enhance overall customer experience.

CONTACT

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SKILLS

- Communication and Interpersonal Skills
- Active Listening
- Customer Relationship Management
- Teamwork
- Data Analysis and Reporting
- Organizational Skills
- Teamwork
- C++
- Geographic Information Systems
- Sport and Athletics
- Digital Marketing
- Public Speaking
- Leadership Skills
- Technical Writing
- Creative Thinking

LANGUAGES

- English
- Telugu
- Kannada
- Hindi

EDUCATION

Central University of Karnataka

Integrated Masters in Science, 2021-2024

- Gained knowledge about the the Earth and its many properties, characteristics. people and phenomena, in addition to the mapping. cartography, Geographic information systems and Remote Sensing.
- Learned more about softwares like ArcGIS and Erdas Imagine for different projects.
- Attended Webinars and Workshops related to the field of study. Participated in Sports Competitions.

Jawahar Navodaya Vidyalaya, 6th to 12th

2013 - 2020

WORK EXPERIENCE

Blogspot – Web Content Writer and Search Engine Optimization

2021 - 2023

- To Produce well-researched content for publication online
- To Develop related content for multiple platforms. such as websites, email marketing, and blogs
- To Monitor and analyze the performance of key performance indicators (KPIs) to offer suggestions for improvement
- Using search engine optimization (SEO) strategies in writing to maximize the online visibility of a website in search results

EXTRA-CURRICULAR ACTIVITIES

- **National Gandhian Leadership Camp af Gandhian Research Foundation, Jalgaon Maharashtra, India**
 - This camp Imparted knowledge and skills on leadership, based on Gandhiji's ideas and practices. and in sync with the current Indian socio-political context
 - It trained us to become Gandhian ambassadors. committed to creating a culture of nonviolence and peace
 - It helped us to forming an environmental and development-based leadership
 - It motivated us to create a nonviolent society If introduced us to the principles of good governance and public administration policien
- **Played 2019 Nationals, KHO KHO in under 19 team in Gujrat, India**
- **Participated in Regional Band Competition in Bangalore Karnataka, India**

PERSONAL DETAILS

Date Of Birth / Age: 18/11/2000

Nationality: Indian