

# **SOURAV SINGH**

#### **About Me**

Seeking a suitable position of responsibility where my running experience would be fully utilized and simultaneously contribute to my employers success by achieving the goal with in professional environment.

# My Contact

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#### **Hard Skills**

- · MS word
- MS excel
- Marketing
- Operations
- Marketing Research
- · Financial accounting
- Email marketing
- CRM
- Content creation
- Content writting
- Digital Marketing

## **Soft Skills**

- · Critical Thinking
- Observation
- Decision making
- Leadership
- Communication
- · Multi-tasking
- Good Analytical skills
- Presentation skills

# **Education Background**

### **Bachelor of Business Administration**

Tecnia Institute Of Advanced Studies, Rohini Delhi / Guru Gobind Singh Indraprastha University / 2021-2024

#### 12TH

Kerala Education Society Sen. Sec. School Commerce With maths / CBSE / 2021

#### **Achievements**

November 2022

Leading and managing the campaigning team for BJP during Himachal Pradesh state elections

# **Professional Experience**

# Dealintent Inc | Research analyst Intern

November 2023 - December 2023

Key responsibilities:

- Conduct research to build detailed profiles of existing and target customer
- Conduct research to assess candidate target markets, estimating market size and identifying key market traits, drivers, challenges and opportunities
- Plan and conduct secondary market research on the company's competitors across market segments
- Collaborate to develop market research plans and approaches to answer specific business challenges
- · Conduct blog research and creation to post on website

# **UOLO EDTECH PVT LTD | Business Development Intern**

July 2023 - October 2023

Key responsibilities:

- · Closing sales through inbound leads and emails
- Following up the clients
- Prepare reports on the above information and communicate with the existing and prospective clients
- Consult with the management team to handle regular business process improvements and updates
- Maintaining database (CRM, Excel, etc) of prospective clients

## **MUFA CREATOR | Digital Marketing Intern**

April 2023 - June 2023

Key responsibilities:

- Handling Social Media Pages
- Creating Social Media Posts and Banner
- Content creation
- · Designing Banners and templates
- · Client acquisition and retention

# IGT SOLUTIONS | Operations Process Associate

july 2022 - October 2022

Key responsibilities:

- · Assisting with Client interactions and quarries through Emails
- · working on customer success
- Investigating their claims and providing solutions to them
- Compensating and reimbursing them for their financial losses
- · Working on GDS for verification research