Zarmeen Sharfuddin

jahangirzarmeen@gmail.com +91 8928559110 Kalyan

EDUCATION Bachelor of Commerce (B.Com), Accounts

K. M. Agrawal College

2020 - 2023

Senior Secondary (XII), Commerce

Holy Cross Convent School (STATE BOARD board) Year of completion: 2019

Percentage: 77.20%

WORK EXPERIENCE Chat Agent

Teleperformance, Virtual Job • Jun 2023 - Dec 2023 (6 months)

Intern

byjus, Mumbai

Job • Jan 2022 - Dec 2022 (11 months)

- 1. Managed a team of 5 interns, executing effective marketing campaigns.
- 2. Developed and implemented a customer referral program to enhance customer engagement.
- 3. Received recognition for exceeding internship goals and demonstrating strong lead

Finance Executive

Brilliant Calibration, Kalyan Job • Jan 2020 - Jun 2020 (6 months)

SKILLS English Proficiency (Spoken) English Proficiency (Written)

Advanced Advanced

MS-Word MS-Excel
Intermediate Intermediate

MS-Office Tally

Intermediate Intermediate

MS-PowerPoint Effective Communication

Intermediate Intermediate

Negotiation & Problem-solving

Intermediate