

S.INDU

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Career Objective:

Looking forward to associate myself with an organization where there is an opportunities to share, contribute and upgrade knowledge for development of self and organization.

Education Qualification:

Qualification	College/University	Duration.	Percentage
BCA	Krishna Chaitanya Degree college	2016-2019	91.9%
Intermediate(MEC)	Krishna Chaitanya Junior college	2014-2016	94%
SSC	RSR high school	2013-2014	83%

WORK EXPERIENCE: 1year

Worked as a process associate in Genpact :

I have worked as a process associate in Genpact in international chat process. The job role involves in resolving the customer queries through chat and involves in troubleshooting the websites they have created and helping them to purchase products.

- I have experience in using the Live engage tool and CRM tools*
- Knowledge in troubleshooting WordPress, web hosting(cPanel)*
- Troubleshooting skills*
- Great customer handling skills*
- Excellent communication and verbal and written skills*

Technical Profile:

Language:	C, C++, Java , html
Application package & tool:	Ms office

PROJECT:

1. Name: Fastrack Watches

Description: Some of the problems being faced on customer

1. Customer_wants_to buy the Fastrack watches
2. He needs to refer to the retail shop_
3. Customer cannot buy directly in the Fastrack web site.
4. Fastrack Company has launched only retail shops in some places
5. Without internet this application not works.
6. Customer need to move physical to buy the product on shop.
7. Travel charges and cost product will increase total spend money increase
8. Time is also waste
9. 24 hrs retail shop is not available
10. lack of varieties
11. Unlike old watches you cannot tell time plenty of features
12. limit number varieties
13. special discount is not available in shops
14. if want to buy product in online it redirects to any e-cart which add some extra money

Roles & Responsibility's:

- Requirement's analysis and gathering the requirements
- Implementation of project using UML Diagrams
- Developing static web pages using HTML and css

Team Size: 5

Technology Used:

- Operating system: Windows 10
- Front end: HTML, CSS & JavaScript
- Database: MYSQL
- Tools: Notepad++

Skills & Strengths:

- † *Good verbal and written communication skills.*
- † *Positive Attitude.*
- † *Patient and Adaptive to any kind of situation.*
- † *Dedicated to the work assigned.*
- † *Time management.*

Hobbies:

- † *Listening Music*
- † *Playing Shuttle and*
- † *Spending time with family.*

Extra Curricular Activities:

- † *Participated in intra college competitions.*
- † *Active participant in social service programmes.*

Personal Information:

NAME	: S Indu
FATHER'S NAME	: S Mallikarjun
DATE OF BIRTH	: 12-06-1999
SEX	: Female
MARITAL STATUS	: Single
NATIONALITY	: INDIAN
LANGUAGES KNOWN	: English , Telugu, Hindi
PERMANENT ADDRESS	: Pragathi Nagar, Podalakur Road, SPSR Nellore (D), 524004.

Declaration:

I hereby declare that the information furnished above is true to my knowledge and Belief.

Date:

Place: Nellore

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