# ELAINE RAYEN

§ 91 7708831812 @ elainerayen@gmail.com 
§ Thoothukudi, Tamil Nadu



#### **SUMMARY**

A creative and resourceful individual with excellent problem-solving skills. Embracing new challenges with enthusiasm, I bring dedication, hard work, and unwavering commitment to becoming a dependable and valuable team member.

# **EXPERIENCE**

# **Customer Success Intern**

# **GUVI Geek Networks**

**#** 08/2022 - 03/2023

**Company Description** 

- Reliably supporting customer inquiries through cloud-based solutions in around 7 months
- Reliably managing customer concerns and complaints through phone and email communications
- Managing real-time live chats with customers
- Engaging with customers on Facebook, Instagram, and YouTube through comments and interaction

# Teacher/Trainer

# **Rays Education**

**iii** 10/2019 - 02/2020

Company Description

- Engaging and teaching children while incorporating Montessori pedagogy into the
- Integrating interactive and educational activities that promote diverse learning experience.

# **EDUCATION**

## Master of Arts GPA 60% / 100 Annamalai University **=** 11/2019 - 08/2021 **Bachelor of Arts** GPA 75% / 100 St. Mary's College **=** 06/2016 - 04/2019 **SKILLS**

Teamwork

Tamil

Communication

MS Excel

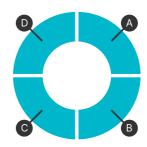
		•	
LANGUAGES			
English	Native	Hindi	Intermediate

Multitasking

Social Media Engagement

Advanced

## MY TIME



- Games
- Anime
- Doodling
- Handicrafts