



# Sthuthi Sadashiva Poojari

Dedicated Customer Service Representative dedicated to providing quality care for ultimate customer satisfaction. Proven ability to establish and maintain excellent communication and relationships with clients. Dedicated to identifying customer needs and delivering effective solutions to all problems. Excellent time management skills combined with a superior knowledge of the customer service industry. Organized, detail oriented, and experienced in properly handling customer inquiries and transactions.

## Contact

### Phone

+91 8073812318

### Email

sthuthipp@gmail.com

### Address

Udupi, Karnataka

## Courses

TCS Softskill certificate

GST with tally ERP 9 certificate

Basic computer certification

## Skills

- Ability to work under pressure
- Communication skills
- Ability to multitasking
- Customer service skills
- Flexibility and adaptability
- Detail Oriented

## Language

English

Hindi

Kannada

Tulu

## Experience

2023 - Current

Company Name | Aaplus Finance Australia

Loan processor

- \* Analyzed credit reports and financial statements to assess the creditworthiness of borrowers.
- \* Reviewed and processed loan applications in accordance with established policies, procedures, and guidelines to ensure compliance.
- \* Conducted detailed risk assessments of loan applications, providing recommendations to management.
- \* Ensured compliance with regulatory standards by completing loan reviews within contractual deadlines.
- \* Developed and implemented a streamlined loan processing system that significantly reduced paperwork and improved customer experience.

## Education

2018

Secondary School examination

Milagres English Medium School, Kallianpur 576114 - 70%

2020

Milagres PU College, Kallianpur 576114

Commerce, Statistics -89%

2023

Milagres Degree College, Kallianpur 576114

Bachelors of Commerce -83%

2023 - Current

US Institute of Management Accountant

USA Certified Mangement Accountant

## Reference

Mr. Karthik Nayak

Lecturer, Milagres college Kallianpur