

VARSHA RUPNAR

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SUMMARY

Customer-focused individual with proven experience in providing exceptional service, addressing inquiries, and resolving issues effectively in a fast-paced retail environment. Adept at building rapport with customers, communicating clearly, and creating a positive experience

EXPERIENCE

INFIGRITI 2023 PUNE, India

"[INFIGRITI JEWELLERS] is a well-established jewelry retailer specializing in high-quality gold and silver jewelry."

- "Exceeded sales targets consistently for [12] consecutive months"
- **Managed** customer orders and appointments, ensuring timely and accurate processing.
- **Provided** prompt and courteous customer service, addressing inquiries and resolving issues effectively through phone calls and in-person interactions
- **Converted** phone inquiries into store visits and successful sales through persuasive communication and product knowledge.

EDUCATION

10th
pune university

12th commerce
pune university

LANGUAGES

english
Advanced



marathi
Native



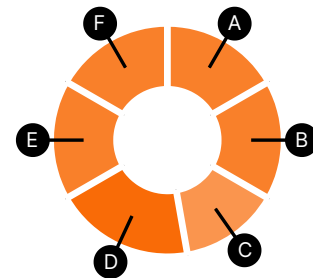
hindi
Proficient



SKILLS

Problem-Solving • Attention to Detail •
Sales • Product Knowledge •
Visual Merchandising •
Interpersonal Skills • Communication •
Customer Service

HOW I SPLIT MY TIME



- A** Customer Service
- B** Sales
- C** Order Processing
- D** Inventory
- E** Visual Merchandising
- F** Phone Inquiries