



RITUPARNA CHOWDHURY

My Contact

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📍 Karimganj, Assam

Soft Skill

- ♦ Observation
- ♦ Decision making
- ♦ Communication
- ♦ Multi-tasking
- ♦ Quality Driven
- ♦ Service-focused
- ♦ Problem solver

Education Background

- ♦ Post Graduate Diploma in International Business Operations
- ♦ M.Com, Indira Gandhi National Open University, DU (2020-2022) 64.16%
- ♦ B.Com, Karimganj College, Assam University (2015-2018) 60.5%

Summary

Branch Team lead specializing in cross-selling and customer relations. A team player with experience in building and maintaining relationships. Strong background as a Customer Service Executive.

Professional Experience

Shriram Transport Finance Company Ltd.
Branch Team Leader- 3 years 1 month
2019-2022

- ♦ Carry out eligibility assurance of a prospective customer and granting advance for the same.
- ♦ Handling a team of 10 in the branch and delegating them work.
- ♦ Work with Regional Team leader in managing complex credit related situation and approving advances for the clients.
- ♦ Building good relations with customers and compelling them to invest in company's offerings.
- ♦ Managing the internal and external affairs of the branch.

Achievements

- ♦ Promoted as a Branch Team Leader from customer Service Executive within 6 months
- ♦ I have been recognized as a best performer twice in my tenure ship.