DEA DUSHI



Personal

Address

Ukshin Kovaçica, Alko Group 3 10000 Prishtinë

- +38343598985
- Email deadushi4@gmail.com

Interests

■ Passionate about sports, music and nature

Work experience

English teacher

D.Sh. Eng-V.D. (Foreign Languages School), Gjakova (Kosovo)

Assessing students for the level requirements

Preparing the plan according to the level

Preparing lesson plans

Teaching students from 8-14 years old

Designing tests

Checking tests, assessment

Doing all administrative tasks

Public Relations Oct 2018 - Jul 2019

K.F. "Vellaznimi" (Local Football Team), Gjakova (Kosovo)

Maintenance of Web and social media content.

Translating contracts and other documents.

All administrative tasks.

Responding to requests for information release or press conference from the media.

Establishing and maintaining relationships with community and public interest groups.

Sales Assistant Sep 2019 - Aug 2022

Seal Skin Covers, Prishtina (Kosovo)

Answering customers' calls and providing them with the correct information regarding the product.

Answering sales chats from customers on the website.

Helping customers go through each process of the purchase and finalize payments.

Bar manager Oct 2022 - Dec 2023

Amsterdam Coffee Bar, Burstadt (Germany)

Welcoming customers and guiding them to their table.

Ensuring they get served properly.

Restocking regularly with items needed.

Bookkeeping, accounting, payroll managing.

Partnerships Coordinator

Feb 2024 - Present

Sep 2016 - Jul 2019

Seal Skin Covers, Brewster (New York)

Identifying potential clients through research, networking, or inbound inquiries.

Presenting products to customers, explaining their features, benefits, and how they can meet the customer's needs through email, phone, LinkedIn.

Negotiating for prices and deals.

Maintaining good relationships with existing and new customers.

 $\label{lem:condition} \textit{Keeping track of sales activities}, \textit{customer interactions}, \textit{and closing rates in CRM}.$

Closing deals and making sure the process goes smoothly for the customers.

Education and Qualifications

Bachelor of English Language and Literature

Oct 2013 - Aug 2019

University of Gjakova, Gjakova

Skills

Office Suite

Social media

Writing