

## EDUCATION

### **Bachelor of Management, Management**

Acharya Institute of Technology, Bangalore  
2015 - 2018  
CGPA: 8.00/10

### **Senior Secondary (XII), Science**

Nagarjuna Vidya Niketan  
(CBSE board)  
Year of completion: 2015  
Percentage: 71.00%

### **Secondary (X)**

Nagarjuna Vidya Niketan  
(CBSE board)  
Year of completion: 2013  
CGPA: 9.40/10

## WORK EXPERIENCE

### **Tech Process Senior Associate**

Google Operations Center, Virtual  
Job • Feb 2022 - Dec 2022 (10 mos)

Regular upskilling - Google Ads, analytics and firebase were tools used regularly to onboard clients and business owners onto Google. Worked with Google tag and shopping teams.

### **Implementation Consultant**

Regalix India Pvt Ltd, Virtual  
Job • Jun 2021 - Feb 2022 (8 mos)

Worked for one of the largest clients, Google. Used Google Ads, analytics and firebase tools regularly to onboard clients and business owners onto Google platforms. Worked with Google tag, tag manager and the Google shopping team.

### **Technical Support Engineer**

Joules To Watts, HP, Virtual  
Job • Nov 2020 - May 2021 (6 mos)

Worked for the US region. Assisted with troubleshooting and general queries with regards to HP Chromebooks and printers.

### **Customer Service Associate**

Accenture Solutions Pvt Ltd, Bangalore  
Job • Jul 2018 - Jan 2020 (1 yrs 7 mos)

Worked for a UK based telecommunications company, Virgin Media. Worked with sales and was part of the retentions team via customer support calls and emails.

TRAININGS

**Finance With Sharan Master Class**

1% Club, Online  
Oct 2023 - Oct 2023  
Finance basics as a refresher to college degree.

**Google Analytics, Adwords And Google Firebase**

OTJ Training, Online  
Jun 2021 - Dec 2022  
Regular upskilling with regards to working with clients via my tech senior associate position with Google Operations Center, where Google Ads, analytics and firebase were tools used regularly to onboard clients and business owners onto Google.

SKILLS

**English Proficiency (Spoken)**

Advanced

**MS-Excel**

Intermediate

**Google Analytics**

Intermediate

**English Proficiency (Written)**

Advanced

**Google AdWords**

Intermediate

**Firebase**

Intermediate