



Selman Vuçitërna

Date of birth: 17/03/2003 | **Place of birth:** Rahovec, Kosovo | **Nationality:** Albanian | **Gender:** Male |

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ABOUT ME

Proactive and growth-oriented professional with a diverse background in IT support, CRM management, Trading, Data Analysis, Software Development and Social Media Marketing. Skilled in digital marketing, project management, and team leadership with a focus on strategic growth. With experience across technical, developer, and management roles, I bring a unique perspective that combines technical expertise with business acumen. Aiming to leverage my skills in a fast-paced environment where I can progressively take on leadership responsibilities.

WORK EXPERIENCE

28/08/2023 – 30/03/2025 Prishtina, Kosovo

IT SUPPORT SPECIALIST KREJTON

- I was responsible for agents who had hardware or software problems and also for agents who had difficulties on using the software.
- Collaborated with cross-functional teams to ensure seamless IT and Project support during major company initiatives.
- Improved response times by creating a knowledge base of common issues and resolutions accessible to all support staff.
- Identified potential areas of improvement in IT infrastructure through regular audits and made recommendations for enhancements accordingly

20/04/2021 – 15/10/2021 Prishtina, Kosovo

FULL STACK DEVELOPER & PROJECT MANAGER INTERN OUTKOS

- Created high level components for the front-end part.
- Created logic on server-side programming for the backend part.
- Developed interactive user interfaces utilizing ReactJS, JavaScript, SQL, NodeJS, HTML5, and CSS3.

01/01/2025 – CURRENT Prishtina, Kosovo

DATA ANALYST RADIX

At my data entry/analysis job, my main responsibilities included collecting, organizing, and inputting data into company systems with accuracy and efficiency. I ensured data integrity by verifying and cross-referencing information while identifying and correcting any discrepancies. Additionally, I analyzed datasets to generate reports and insights that supported business decisions. I worked with spreadsheets, databases, and CRM software to maintain structured records and improve workflow processes. My role also involved assisting in data cleaning, filtering, and visualization to optimize operational efficiency.

EDUCATION AND TRAINING

01/09/2021 – 10/11/2024 Prishtina, Kosovo

BACHELOR OF COMPUTER SCIENCE AND ENGINEERING University of Business and Technology

Website <https://www.ubt-uni.net/en/home/>

01/06/2018 – 10/10/2023 Prishtina, Kosovo

FULL STACK DEVELOPER J-Coders Academy

Website <http://j-coders.com/>

Website <https://bit-academy.com/>

LANGUAGE SKILLS

Mother tongue(s): **ALBANIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C1	C1	C1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

PROJECTS

01/11/2024 – 10/12/2024

OzonSpaceNGO

I built a website from scratch, creating Social Media Accounts and also boosting them for more approaches.

01/06/2024 – 10/09/2024

PharmaDiv, E-Commerce Web Application

Creating relationships with Pharmacy Owners, Clients and the pharmacy suppliers. (MERN)

01/06/2023 – 10/09/2024

OutWork, Freelancing Platform

I developed the full web application from Scratch and also did the presentation for the client.

Link <https://github.com/selmanvuqiterna/OutWork-Project>

10/05/2024 – 01/09/2024

CRM System

Creating, Installation and Implementation - Together with my colleagues we created a CRM System for our real estate project which included Software Development, Project Management and continuous training.

DIGITAL SKILLS

Fundamental of Artificial Intelligence | Software testing | Microsoft Microsoft Office | Data Science | Data Collection, Data Processing, Data Analysis, Data Visualisation | Software Developement | Web Developement | UI/UX | CRM: Salesforce.com, PeopleSoft. | CRM Aps(Hubspot) | IT Troubleshoot | Financial Trading | Trading Forex

Driven by innovation and results, I thrive on solving challenges and optimizing efficiency. With a blend of technical expertise, business acumen, and a relentless pursuit of growth, I am ready to make a lasting impact in any dynamic environment.