

Patricia Coleen G. Liberato

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### PROFILE AND CAREER OBJECTIVES

Agoal-oriented and highly organized individual, who seeks to secure a next-level position in a professional environment, where skills can be showcased both as an individual and a team member.

### SKILLS

- Extensive experience and knowledge in written and verbal communication.
- Easily understands and solves problems.
- Thrives in a team
  environment just as much
  as individually.
- Keen attention to detail and can provide an extensive analysis on a situation or scenario.

# WORK EXPERIENCE

### TELETECH

APRIL 25, 2022-PRESENT

- Account: Osco
- Some significant achievements:
  - Consistent 100% QA and reliability not lower than 98% since endorsement
  - Consistent P4P recipient
  - Promoted to POC/SMElast February.

# **EDUCATION H STORY**

## POLYTECHNIC UNIVERSITY OF THE PHILIPPINES

2018-2020

- Took Bachelor of Arts in English Language Studies.
- Some significant achievements:
  - Won 1<sup>st</sup> place at a short story composition within the program (2020)
  - Became the lead proofreader for the Book about the collection of poems within our block section (2019)
  - Participated as a Script Writer/Director/Actor in a Theatrical Play (October 2018)

### FR PIERRETRITZ INSTITUTE-ERDATECH

2013-2018

- Consistent awardee of having no absences and tardiness
- Consistent awardee of Academic Excellences in most subjects especially English and any Art-related subjects.
- Graduated with honors.
- Some significant achievements
  - In charge of the Editorial section (including the cartooning) for the school paper (2013-2018)
  - Became a Chairperson for the SBO officers (2016-2018)

## BAGONG DWA BLEMENTARY SCHOOL

2007-2013

- Consistent awardee of Academic Excellences and graduated with honors.
  - Proofreader for the school paper (2011-2013)
  - A consistent participant of any writing competitions inside and outside of the school. (2007–2013)
  - A consistent participant of any drawing/painting competitions inside and outside of the school (2007– 2013)