

Albin Avdiu

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Education

University of Business and Technology - *Computer Science and Engineering*

Experience

Touch Support Inc, - *Linux Support Technician*

- I held the position of a L1 Linux Support Technician, employee of Touch Support who offered services to Liquid Web which is a Web hosting service company. My role was to offer support through calls, chats and emails using the CRM system Salesforce.

PowerJungle - *Copywriter*

- Worked as an English copywriter at PowerJungle. PowerJungle is a website that sells products online such as electronics, home accessories and clothes. My responsibilities were to organize and write descriptions about the products.