

## WORK EXPERIENCE

<b>Rudproing DOOEL</b>	<b>Macedonia Brod, North Macedonia</b>
<b>Student Intern</b>	Jun 2020 - Aug 2020
<ul style="list-style-type: none"><li>During my internship, I gained valuable work experience by maintaining a web page, familiarizing myself with WordPress, and obtaining my first practical exposure to SQL.</li></ul>	
<b>Integra Sistemi</b>	<b>Priller, North Macedonia</b>
<b>Student Intern</b>	Jun 2021 - Sep 2021
<ul style="list-style-type: none"><li>Created and implemented a new database for storing orders using SQL, resulting in improved organization and accessibility of order information.</li></ul>	
<b>OpenX</b>	<b>Remote</b>
<b>Payments, Risk and Fraud Analyst</b>	Oct 2023 – Mar 2024
<ul style="list-style-type: none"><li>Monitoring, analyzing, and mitigating risks associated with payments and potentially fraudulent activities.</li><li>Assessing the risk associated with specific transactions or customers.</li><li>Monitoring real-time transactions and assess their legitimacy.</li><li>Handling document verification for customers (KYC).</li><li>Monitoring account registrations, deposits and withdrawals, reviewing and verifying customer documents for authenticity.</li><li>Investigating transactions and liaise with customer support and third parties.</li><li>Ensuring accuracy in data entry and transaction monitoring to prevent errors and mitigate risks.</li><li>Analyzing issues and developing creative solutions, in high-pressure situations related to payment processing or customer inquiries.</li><li>Utilizing MS Office tools to create solutions, such as troubleshooting formatting issues or optimizing spreadsheet functions.</li><li>Identifying inconsistencies, duplicates, and errors in datasets to ensure data accuracy and quality.</li></ul>	
<b>Elev8 Solutions Ltd</b>	<b>Remote</b>
<b>Payments, Risk and Fraud Analyst</b>	Apr 2024 – Nov 2024
<ul style="list-style-type: none"><li>Monitoring, analyzing, and mitigating risks associated with payments and potentially fraudulent activities.</li><li>Assessing the risk associated with specific transactions or customers.</li><li>Monitoring real-time transactions and assess their legitimacy.</li><li>Handling document verification for customers (KYC).</li><li>Monitoring account registrations, deposits and withdrawals, reviewing and verifying customer documents for authenticity.</li><li>Investigating transactions and liaise with customer support and third parties.</li><li>Ensuring accuracy in data entry and transaction monitoring to prevent errors and mitigate risks.</li><li>Analyzing issues and developing creative solutions, in high-pressure situations related to payment processing or customer inquiries.</li><li>Utilizing MS Office tools to create solutions, such as troubleshooting formatting issues or optimizing spreadsheet functions.</li><li>Identifying inconsistencies, duplicates, and errors in datasets to ensure data accuracy and quality.</li></ul>	

**Freelance**

**Marketing Data Operations Specialist**

**Remote**

Dec 2024 - present

- Identify gaps and inconsistencies in data to improve data accuracy and reporting.
- Develop and maintain marketing dashboards to visualize key performance indicators (KPIs).
- Analyze customer journeys and attribution models to assess marketing ROI.
- Track and measure customer acquisition, retention, and engagement trends.
- Maintain data hygiene by performing regular audits and deduplication.
- Provide ad hoc analysis to assist in strategic decision-making.
- Partner with marketing and sales teams to optimize lead qualification and handover.
- Develop and document best practices for data handling and storage.

## **EDUCATION**

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**Faculty of Information and Communication Technologies Bitola**

**Bitola, North Macedonia**

Bachelor of Science in Computer Science and Communications Engineering (BSc CSCE) Graduation Date: Jun 2023

**Brainstem Skopje**

**Skopje, North Macedonia**

[Data Science Academy](#)

Graduation Date: Jul 2023

## **SKILLS**

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KYC Verification, Analytical Skills, Fraud Prevention, Fraud Detection, Payments IQ, Knowledge Acquisition, Fraud Analysis, Fraud Investigations, Payments, Risk Assessment, Financial Transaction Processing, Time management, Adaptivity, Attention to detail, Power BI, Programming, Python, SQL, Data Entry, MS Office, Zoho, Confluence.

## **LANGUAGES**

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C1 English