

# Bharti Kansal Spoken English Trainer, HR Generalist

bharti.kansal911@gmail.com

9034183073

Bhiwani, Haryana, India

linkedin.com/in/bharti-kansal-75a339227

Looking for an opportunity to work closely with an organisation which adds value to my growth and where I can contribute my best.

### **EDUCATION**

## O M.A. English Literature (American and Indian Literature)

Kurukshetra University

04/2018 - 02/2021

Percentage Obtained

62%

### **WORK EXPERIENCE**

### **HR Consultant**

### Learntech - Learning Design Studio

09/2023 - 08/2023

- Achievements/Tasks
- Successfully encouraged and motivated individuals to register on the platform, showcasing persuasive communication and interpersonal skills.
- Monitored customer satisfaction levels, gathered feedback, and implemented improvements to enhance overall client experience.
- Utilized data analysis tools to assess client engagement metrics, enabling data-driven decision-making processes.
- Contributed to the creation of insightful research materials, positioning the organization as a thought leader in the industry.

# Spoken English Trainer, HR Generalist Digital Curves (Vocabulent)

03/2023 - 08/2023

- Achievements/Tasks
- Demonstrated expertise in full-cycle recruitment, including sourcing, interviewing, and onboarding.
- Successfully handled employee grievances and maintained a harmonious work environment.
- Managed HR documentation and records to maintain accurate and up-to-date employee information.
- Helped in closing sales deals.
- Trained housewives, working professionals, students in Spoken English

## Manager and Proofreader Tellybest

12/2021 - 02/2023

An online platform for serial updates

- Achievements/Tasks
- Guided and lead a team of more than 10 people.
- Devised content strategy for better website performance.
- Managed website content, gifs, thumbnails and infographics.
- Content for all social media handles.

### **SKILLS**



#### PROFESSIONAL EXPERIENCE

- 1. Took the first round of interview and managed the sales team.
- 2. Trained all level of students in Spoken English and Grammar.
- 3. SEO optimized content to increase the reach of the content.
- 4. Planned the incorporation of images and graphics to enhance the content readability.
- 5. Handled Wordpress and published the content.

#### LANGUAGE

Hindi English Full Professional Proficiency Full Professional Proficiency

### INTERESTS

Reading

**Playing Badminton** 

Writing