

Oliver Dyer

Front-end Developer

Aylesbury Buckinghamshire

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ABOUT ME

Solution-driven Front-end Developer adept at contributing to a highly collaborative work environment, finding solutions and determining customer satisfaction. Proven experience developing consumer-focused websites using HTML, CSS, PHP and JavaScript. Built products for desktop and mobile users over 4+ years, meeting highest standards for web design, user experience, best practices and speed. I am self taught, most recently learning React and SASS, applying it to sites created outside of work.

EXPERIENCE

Dominos, Milton Keynes — *Front-end Web Developer*

August 2022 - PRESENT

- Utilised JavaScript, Vue, SASS, and CSS to create and maintain components on the Dominos website
- Collaborated with UX designer create, sustain, and enhance reusable components
- Contributed to the integration of components into micro-frontends which are used during the development process
- Created unit tests and worked with quality assurance testers to make sure the components looked & functioned as desired
- Ensured alignment of components with design specifications by closely collaborating with UX designers
- Identified and proposed enhancements for existing components, fostering continuous improvement
- Successfully conducted spike tasks for upgrading our component library to vue 3 & adding visual testing tool 'chromatic' to our workflow, presenting insightful findings to the team
- Participated in company-wide 'tech talk' presentations, sharing knowledge and insights about topics such as my transition from React to Vue.

SKILLS

JavaScript

jQuery

PHP

Smarty (PHP Framework)

CSS

SASS

HTML

SQL

C-Shell Scripts

React

Web Design

SEO

HMG, Milton Keynes — *Front-end Web Developer*

October 2021 - August 2022

- Using JavaScript, React, SASS, CSS to create web based software for a variety of clients
- Working in an agile environment to ensure the work is completed to the clients specification in a timely manner.
- Presenting work to other teams to showcase the work we have been doing.
- Complete peer testing and reviewing code to make sure it is efficient and has no bugs.
- Using the version control software, GIT, to commit code ready for development.
- Working with QA testers to fix any bugs that are found.

Fusemetrix, Milton Keynes — *Front-end Web Developer*

March 2019 - October 2021

- Use JavaScript, jQuery, PHP, Smarty, Bootstrap, CSS & HTML to create and maintain customer websites and produce bespoke front-end solutions to fit each customers needs.
- Work from designs provided by clients.
- Meet with clients to discuss their needs and work collaboratively to decide solutions.
- Thorough testing on multiple web browsers and devices to ensure that my sites are pixel perfect.
- Suggest peer testing to my team to guarantee all aspects of our sites work as expected, reducing support the number of issues after the site is launched.
- Set up payment gateways.
- Set up and maintain customer CMS Sites.
- Work closely with support and back-end development teams to determine bug fixes in a quick and efficient manner.
- Use a ticketing system to manage my workload and decide which tasks take priority.

MaritzCx, High Wycombe — *Fieldwork Technology Programmer*

September 2014 - March 2019

- Using HTML, CSS, PHP, SQL and Javascript to create and maintain web and telephone based questionnaires across a number of different projects in a variety of industries.
- Writing scripts that load interviewee data and collect their

answers.

- Assist project teams and call centres with any technical issues or queries they may have and work closely with project teams to ensure work is done to the correct specification set out by the client.
- Worked in Agile-driven environment to effectively maintain project timelines and utilize available resources.
- Test mine and my colleague's questionnaires to assure the work was completed to a high standard.
- I've become skilled in writing C Shell scripts and using Linux systems to run these scripts and manage data.
- Re-wrote BMW Germany and France questionnaires and processes that load sample, collect the questionnaire data and send the email invitations to the interviewees.
- Respond to requests and queries in a timely manner.
- Prioritise my own workload and work to a schedule until tasks have been completed or given an alternative list of priorities.
- Produce tracking and ad hoc reports to assist project teams or call centres in reaching their goals.
- Document test plans, test procedures and test results.
- Undertake any other reasonable duties as requested by IT Services Manager, such as resetting user passwords, creating accounts and solving any connection issues.
- Identify and correct any problems uncovered by testing, project or customer feedback.
- Work closely with team members in America and Germany.

P & L Software, Kidlington — *Technical Support Engineer*

March 2014 - September 2014

- Taking phone calls and answering emails from customers who are experiencing problems with their IWS application.
- Problems range from being unable to log into the application to talking customers through how to use certain aspects of it and setting up PC's that don't have the application installed.
- Use SQL to run queries on customer databases.
- Write reports using 'Crystal Reports'.
- Using call logging software to keep track of customer calls.
- Connecting to customers via remote desktops.
- Communicating clearly with customers to ensure high quality support is provided.
- Work within my team to ensure their problems get resolved quickly and efficiently.

- Suggest upgrading the application where necessary.

Autologic Diagnostics, Wheatley — *Technical Support*

Feb 2012 - March 2014

- Maintaining and developing the company's software for the Mercedes project to ensure that it met the high standard expected.
- Delegate tasks on a daily basis so that customer logs are dealt with quickly.
- Responsible for resolving any customer issues with programming new control units.
- Use Power Basic to support our customers and make sure the software I develop is to a high standard.
- Responsible for changing the way we initialize new engines. Before doing this, we received numerous complaints from customers stating that they did not work.
- I looked at this and developed a way for it to be improved, that was clear, easy to follow and applicable to each individual variant.
- Work with call logging software to keep track of customers' requests and which work has been done, as well as fix any issues they may be having.
- Using clear and precise instructions to support customers over the phone.
- Apply my knowledge of colleague's skills to assign customers' requests so they will be completed quickly and efficiently.
- Quickly learn the programming language used by the company to ensure the work I deliver meets expectations.
- Working as part of a team to resolve software issues in a manner that satisfies the customer.
- Employ initiative to order tasks so they can be dealt with thoroughly in a short time frame.
- Communicate with customers and colleagues all over the world.

EDUCATION

Oxford & Cherwell Valley College, Oxford — *IT Apprenticeship*

Jan 2012 - June 2012

Lord Williams School, Thame — *A-levels & GCSE's*

Sept 2005 - May 2009

GCSE's: English, Maths, Science, IT, Business Studies, PE

A-levels: English Language, Business Studies, PE

INTERESTS

Outside of work I enjoy; Football, Gym, Yoga & Travelling

