

# Omkar Desai

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## EDUCATION

### The University of Texas at Dallas

August 2015 – May 2017

*MS in Information Technology and Management, IT Consulting and Project Management*

### Goa University

July 2009 – June 2013

*BE in Information Technology*

## TECHNICAL SKILLS

Concepts: Object-oriented concepts, Data Structures, Algorithms, Software design patterns, Cloud computing

Methodologies: Agile, SCRUM, ITIL, TOGAF, DevOps, Lean IT

Programming: Python, PHP, HTML, CSS, JavaScript, jQuery

Frameworks: CodeIgniter, Magento, AngularJS, Django, Twitter Bootstrap, MaterializeCSS, PyQt5

Databases: SQL, NoSQL, Oracle, MySQL, PostgreSQL, SQLite, Apache Solr

Software and OS: WAMP, LAMP, Git, Filezilla, MS Office, Photoshop, PyCharm, PHPStorm, Linux, Windows, Mac

## BUSINESS EXPERIENCE

### PayPal, Scottsdale, Arizona, United States

September 2017 – Present

*Global Technical Support Engineer 2*

### Sanvik Computer Consultants, Mumbai, India

August 2013 – April 2015

*Software Engineer*

- Full stack web developer in a team with 5 members
- Developed web solutions using PHP (MVC), AJAX, AngularJS, JavaScript, jQuery, and responsive designs
- Contributed in SQL database design and implemented NoSQL to deliver 80% quicker data requests
- Created scripts to generate company dashboards and email PDF copies to desired stakeholders
- Integrated payment gateways, introduced predictive buying functionalities and incorporated SEO
- Adopted methodologies like DevOps, Agile, SCRUM and Extreme Programming for efficient project execution
- Optimized legacy code to increase application performance by 22%

## PROJECTS

### SangamDirect Online Grocery Store

- Contributed in development of a multi-state ecommerce platform using CodeIgniter, AngularJS and Bootstrap
- Developed RESTful web services for Android and iOS mobile applications
- Setup and configured HTTP servers, FTP servers and domain names for private clouds

### Kohli Brothers

- Designed an e-commerce store for Kohli Brothers, a garment seller based in Kashmir, India
- Developed using Magento, AngularJS and Oracle

### Sarvodaya Online Grocery Store

- Designed an e-commerce store that generated orders as PDF files, sent to a select email address
- Developed using CodeIgniter and MySQL

### Newborn AutoParts

- Built an online web store for car parts with an image based search
- Created an administrator panel with CRUD capabilities with MySQL and core PHP

### Audio/Video Blog

- Developed an online blog with audio-video recording and playback capabilities
- Purposed ffmpeg to compile and save the recorded media

### Guild Wars 2

- Built a GUI to display the professions and associated details in Guild Wars 2 using the game's official API
- Utilized Python and PyQt5 to build a multi-threaded application

### Kabobi Fresh Mediterranean Inventory Consulting

- Collected data and analyzed current processes to establish an efficient strategy that reduced food wastage by 17%

### IT Service Management with the Internet of Things

- Assembled a report with service possibilities and service management considerations for an IoT system
- Explored ITIL, Agile, Lean IT, DevOps and virtualization to apply the concepts in a IoT system