### Germán Eduardo HERRERA GUTIERREZ

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#### **AREAS OF EXPERTISE**

- Technical and networks support in IT
- Architecture of performance critical computer systems
- Experience in Web technologies ASP, Node, PHP, JSP (JavaScript, HTML and CSS)
- Experience in frameworks Angular and React.
- Knowledge of languages C, C#, Java, Python.
- Node and LMS Blackboard and Moodle engines.
- Experience in managing SQL databases (MySQL, Oracle) and NoSQL (Firebase, Mongo)
- Autonomous, excellent organizational skills, able to work effectively as a team, honest, good information confidentiality management, responsible, creative and punctual.

### **LANGUAGES**

- Spanish (Native)
- French (In this language I take my training)
- English (Intermediate level)

# **PROFESSIONAL EXPERIENCE**

# McGill University Health Centre: Lab Technician,

**April 2020 - August 2020** 

### Developer

- Member of the Opal Patient Questionnaires development team.
- Responsible for implementing the established design using Angular 9.
- Carrying out tests and adjustments.

### **SENA Institute:** Professional training center, Colombia

March 2019 – October 2019

# **IT Manager**

- Ensure the proper functioning of the network infrastructure including set-up and troubleshooting.
- Support users with problems related to the applications and equipment of the organization.
- Develop training plans on the management for the necessary applications and equipment.
- Management of 400 computer machines using various operating systems including their proper function and reliability/redundancy of the systems.

### Manager LMS. - Blackboard (MOOC Application)

2014 -2019

- Virtual management of courses and calendars for an institution of 50,000 students.
- Auditing the execution of courses created in accordance with the directives of the entity.
- The implementation of the strategies that I have developed has allowed us to reach the objectives of the last 3 years.

## **Consultant and Software Developer.**

- Member of the operations software development team for the National University of Colombia.
- Member of the **K2** development team (software to support verification in popular dining rooms in different ministries of the Colombian Territory).
- Create a web application serving 100 daily users.
- Provide support at each stage of the development life cycle including specification documents in UML design diagrams, Oracle and MySQL schemas, and proper prototypes for JSPs, HTML and CSS.
- Responsible for testing and supporting the K2 tool in its final deployment.

# **SENA Institute:** Professional training center (technical and technological), Colombia

2002 -2012

# Trainer in technical support for graphic production.

- Choose teaching learning evaluation strategies according to the training program and the methodological approach adopted.
- Guide the learning process according to the needs identified in the evaluation processes, learning methods and existing programs.

# **IT Manager**

- Supervise the proper functioning of the network infrastructure.
- Support users with problems related to the applications and equipment of the organization.
- Develop training plans on the management of the necessary applications and equipment.

### **ACADEMIC TRAINING**

IT Management (DEC Informatique de Gestion) Institut Teccart - École de technologie, Montréal, Canada	January 2020 - Present
Computer Engineering (B. Eng) National University of Colombia, Bogota, Colombia	Graduated 2013
Individual seminars and courses	
Individual seminars and courses Programming web pages with HTML & JavaScript - <b>Sena Institute, Colombia</b>	2009
	2009 2009
Programming web pages with HTML & JavaScript - <b>Sena Institute, Colombia</b>	
Programming web pages with HTML & JavaScript - <b>Sena Institute, Colombia</b> Design and implementation of graphical interfaces in Java - <b>Sena Institute, Colombia</b>	2009 2010

References available upon request