TERMS AND CONDITIONS:

RESPONSIBILITY:

1. All bookings are accepted on the specific condition that Maniago Safaris Ltd. and/ or other subsidiaries, affiliated companies, independent suppliers who are not affiliates with Maniago Safaris Ltd. in any way, act only as booking agents for the owners, outfitters, operations and contractors in all matters relating to hotel accommodation, sightseeing, tours and transport whether by aircraft, rail road, motor coach, ship, boat or any other means.
2. All tickets, exchange orders or vouchers issued by those described above are subject to any terms and conditions under which such means of transportation, accommodation or other services are offered or provided, issuance and acceptance of covering vouchers, and tickets shall be deemed to be consent to the further condition that neither Maniago Safaris Ltd., nor their subsidiaries, independent suppliers, etc., here or abroad shall become liable or responsible in any way in connection with such means of transportation, accommodation or other services or for any person or property howsoever caused or arising from any delays in transportation or consequences, therefore.
3. All scheduled airline flights are occasionally subject to overbooking or cancellation. If this occurs, Maniago Safaris Ltd., and/or its correspondent companies will do all in their power to assist clients in boarding flights or finding alternative arrangements. It must be stressed that this is done as a courtesy to clients, and Maniago Safaris Ltd. cannot be held responsible for denied boarding, nor for the additional costs thus incurred.
4. At some of the places you will visit on your tour, optional activities furnished by other independent suppliers who are not affiliated with Maniago Safaris Ltd., in any way, will be available. Some of these activities carry with them various inherent risks, including that of attack by wild animals, which can cause serious personal injury. These activities include, but are not necessarily limited to:
5. Walking safaris.
6. Horseback safaris.
7. Camel Safaris.
8. Hot air balloon trips
9. Aeroplane and Helicopter flights
10. Train journeys
11. Any form of ship or boat travel
12. Gorilla trekking
13. Elephant activities
14. Cycling
15. You should be aware that, although precautions are taken by the suppliers to guard against such dangers, YOUR SAFETY CANNOT BE GUARANTEED. Should you elect to participate in such activities while you are on tour, you are, of course, free to do so. However, you must understand that such participation will be at your own risk, and that MANIAGO SAFARIS LTD. CAN ASSUME NO RESPONSIBILITY FOR YOUR SAFETY. This includes any acts of war or acts of God (i.e., floods, earthquakes, fire, etc.)
16. Maniago Safaris Ltd., their representatives reserve the right to withdraw such a tour or any part of it to make such alterations in the itinerary as to them seem necessary or desirable, to refuse to accept or retain as a member of the tour any person at any time, and to pass on to tour members any expenditure occasioned by delays or events beyond their control. In case of any appreciable variable in cost in these, the right is reserved to make such adjustments to the rate as necessary.
17. We suggest all clients take out adequate travel and medical insurance, as Maniago Safaris Ltd will not be responsible for any accidents or mishaps that may occur
18. Any disputes arising will be handled within the law.

PAYMENT POLICY

Namibia Sector

• From the time of booking confirmation, a 30% Non-refundable deposit

• 90 to 61 days’ notice – 50% of the service price

• 60 days or less notice – 100% of the service price

Johannesburg and Botswana Sector

* From the time of booking confirmation, a 30% Non-refundable deposit
* The remaining balance is due 60 days before arrival
* Payment options include EFT/wire transfer (bank details are on the invoice) or credit card (with a 4% surcharge). Please let me know if you’d prefer a credit card link.

Important: Luggage & Weight Restrictions for Charter Flights

Please note that Namibia and Botswana are quite finicky about weight and luggage restrictions. They have to be duffel bags and of the specifications given below. Please request to know if any of the clients weigh above 100kgs. \*Laundry can be done at the lodges, which will make it easier for them

Luggage Restrictions

* Weight Limit: 20 kg (44 lbs.) total, including hand luggage.
* Size Limit: Max 25 cm (10 in) wide, 30 cm (12 in) high, 62 cm (24 in) long.
* Bag Type: Soft-sided bags only; no wheels or hard frames.
* Extra Luggage: Additional seats can be purchased.
* Non-Compliant Luggage: If your luggage doesn’t meet these requirements, you’ll need to purchase a soft bag (at your cost), and other bags may need to be left behind or sent later, also at your expense.

Passenger Weight Restrictions

* Passenger Weights: Must be provided before travel; failure to do so may result in being denied boarding for safety reasons.
* Individual Limits: Weight limits cannot be shared among passengers.
* Over 120 kg (265 lbs.): An additional seat may be required.

Payments are to be sent to:

A/C NAME: MANIAGO SAFARIS LTD

ADDRESS: 732, MAJI MAZURI RD, LAVINGTON, NAIROBI, KENYA.

BANK: ABSA BANK KENYA PLC

A/C NO: US DOLLARS 0227321911

SWIFT CODE: BARCKENX

BRANCH: ABSA PLAZA

ADDRESS: ABSA TOWERS, WAIYAKI WAY, NAIROBI, KENYA.

Please note that all bank charges are to be absorbed by the sender.

Credit card payments will incur a 4% bank service charge.