### **CURRICULUM VITAE**

### SYLVERY ODHIAMBO OTIENO

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### PERSONAL DETAILS

Date of Birth: 24<sup>th</sup> February 1995.

Gender: Male.
Nationality: Kenyan.
Marital Status: Single.

#### CAREER OBJECTIVE

To attain the peak of technological advancements in a dynamic organization that offers opportunity for exposure, enrichment and growth for both the organization and my career through training and development programs. I wish to obtain an appointment with a progressive company where I can make full use of my professional skills and where my contribution of skill will result in achieving the Organization's Mission and Vision.

#### **CAREER & PERSONAL ATTRIBUTES**

- Computer programming and networking skills
- Innovative and in possession of drive and skill to motivate others
- Project management skills
- Self-motivated, resilient and ability to work in a multi-cultured environment
- Results driven and high achiever
- Help desk management
- Excellent problem-solving, planning, organizing and interpersonal skills

### WORK EXPERIENCE HISTORY

### 1) KENYA REVENUE AUTHORITY

(https://www.kra.go.ke/en/)

Kenya Revenue Authority (KRA), is an agency of the Government of Kenya that is responsible for the assessment, collection and accounting for all revenues that are due to government, in accordance with the laws of Kenya.

Position: Officer – M-service Developer Responsible to: Assistant

**Manager – ICT Application Management Duration:** 15<sup>th</sup> November 2021 – date

<u>Duties and responsibilities</u>

- Design, build, deploy and maintain mobile and system applications
- Collaborate with cross functional teams to analyse, design and ship new features
- Develop new systems to automate business processes in conformity with design artefacts contained in System Change Requests (SCRs)
- Involved in development of allocated Change Requests to ensure that solutions are delivered within set timelines
- Practice peer reviews and unit tests of developed solutions to guarantee quality before final submissions to Quality Management
- Prepares documentations (User manuals, Technical manuals, deployment instructions, roll back instructions, etc.) in accordance to set quality standards
- Apply coding standards consistently in every solution developed
- Involved in development of allocated change requests to ensure that solutions are delivered within set timelines.
- Address and resolving issues arising from newly deployed solutions and from QA tests.
- Ensure conformity to ISO (9001/2015 and 27001/2013) and data security requirements

### 2) ICT AUTHORITY OF KENYA

(www.icta.go.ke)

The Information and Communication Technology (ICT) Authority is a State Corporation under the Ministry of Information Communication and Technology. The corporation was established in August 2013. The Authority is tasked with rationalizing and streamlining the management of all Government of Kenya ICT functions. Our broad mandate entails enforcing ICT standards in Government and enhancing the supervision of its electronic communication. They also promote ICT literacy, capacity, innovation and enterprise

Position: Software Developer Responsible to: Assistant Manager – ICT Application Management

Duration: 05<sup>th</sup> October 2020 – 30<sup>th</sup> September, 2021 -Stationed at the Kenya Revenue Authority, Nairobi.

# **Duties and Responsibilities:**

- Review business use cases
- Responsible for designing and development of the KESRA Android Mobile
  Application, redesigning, modification and creation of new features for the Kenya
  School of Revenue Authority (KESRA) and Kenya Revenue Authority (KRA)
  websites.

- · Develop system use cases and system design specifications
- Conduct unit testing of developed components based on agreed quality criteria.
- Prepare documentations (User manuals, Technical manuals, deployment instructions, roll back instructions, Issue and Tickets Logs etc) to ensure that they meet set quality criteria for each component.
- Adhere to change control procedures for the systems
- Provide support for post deployment application issues
- Fix systems issues reported through a controlled process. Resolves issues arising from Quality Assurance (QA) tests.
- Prepares progress status reports as guided.
- Participate in software quality assurance (UAT) of the software releases.
- · Participate in monitoring the application and integrations
- · Any assignment given as and when directed by management

# 3) UNICOOL (EAST AFRICA) LTD.

It is a private sector HVAC company based in Nairobi at Hekima University College along Joseph Kang'ethe Road.

Position: ICT Officer Responsible to: ICT Manager Duration: 2018 – 2019

## **Duties and Responsibilities:**

- Responsible for designing and development of the Unicool Tanzania website as well as modification and creation of new features.
- Prepare documentations (User manuals, Technical manuals, deployment instructions, roll back instructions, Issue and Tickets Logs) to ensure that they meet set quality criteria for each component.
- · Adhere to change control procedures for the systems
- Provide support for post deployment application issues
- Maintenance and Troubleshooting of Hardware and Software
- Network maintenance and troubleshooting.
- Network Security using McAfee
- User Active Directory Management
- User support & helpdesk support
- Installation and configuration of Operating Systems and Application Software 

  Setup of new computers and peripherals.
- Backing up of data.

## 4) COMMUNICATION AUTHORITY OF KENYA (NAIROBI)

(www.ca.go.ke)

The Communication Authority of Kenya (CAK) is a State Corporation under the Ministry of Information Communication and Technology. The corporation was founded in 1999. The Authority is tasked with regulation of the ICT industry in Kenya with responsibilities in telecommunications, e-commerce, broadcasting and postal/courier services

Position: ICT Technical Support: Intern Responsible to: Assistant

**Manager ICT Department** 

Duration: November 2016 - Jan 2017

# **Duties and Responsibilities:**

- · Maintenance and Troubleshooting of Hardware and Software
- Network maintenance and troubleshooting.
- Network Security using McAfee
- User Active Directory Management
- · User support & helpdesk support
- Installation and configuration of Operating Systems and Application Software □ Setup of new computers and peripherals.
- · Backing up of data.

#### **EDUCATION BACKGROUND**

**University Education:** Jomo Kenyatta University of Agriculture & Technology

(2014 - 2018)

**Bachelor of Business Information Technology** 

**Second Class (Upper Division)** 

**Secondary Education:** St. Joseph's School Rapogi (2010 - 2013)

K.C.S.E.

**Attained A mean Grade** 

**Primary Education:** Our Lady of Orore Primary School (2002 – 2009)

**Obtained K.C.P.E (385/500)** 

## **Summary of Competencies:**

 An industrious team player who enjoys working in diverse groups to solve problems.

- Experience working with agile teams using Scrum.
- Ability to develop and document a software using Kotlin, Java, Javascript and its superset Typescript, Angular Framework, NodeJs Express, React Native, ReactJs Library, HTML5, CSS3, Bootstrap4 and open to learning more.
- · Knowledge of MYSQL relational database.
- Experience in Test Driven Development.
- Ability to use DevOps tools such as Git and Docker.
- Experience working with REST APIs.
- Ability to use prototyping and design tools such as Figma, Illustrator and Photoshop for UI/UX.
- Expertise in computer hardware diagnosis and repair.
- Competent, self-motivated, result-driven and highly active person who values work and ready to accomplish the set of objectives within the stipulated time.
- Ability to think critically and make prompt decisions under emergency and nonemergency situations.

### **REFEREES**

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