Oliver Terry-Morales 1239 Liberty St. Apt 225 El Cerrito, CA 94530 10/1/2023

Barnes & Noble 5604 Bay St Emeryville, CA 94608

Dear Barnes & Noble,

I am writing to express my strong interest in the Bookseller position at Barnes & Noble, as advertised on your company's website. With a passion for literature, a deep appreciation for the role books play in people's lives, and a track record of providing exceptional customer service, I believe I am a perfect fit for your team.

I have always considered Barnes & Noble to be a haven for book lovers like me, and I am excited about the prospect of contributing to the vibrant atmosphere of your bookstore. My qualifications align closely with the requirements of the Bookseller role, and I am eager to bring my skills and enthusiasm to your esteemed organization.

Here are some key strengths and experiences I would bring to the Barnes & Noble team:

Passion for Books: As an avid reader, I have a genuine love for literature across various genres. I enjoy recommending books to others and can provide valuable insights into popular titles and authors.

Customer Service: With around 4 of experience in customer-facing roles, I am adept at creating a welcoming and engaging in-store experience. I understand the importance of active listening, empathy, and going the extra mile to ensure customer satisfaction.

Product Knowledge: I am well-versed in a wide range of books, both current bestsellers and classic literature. This knowledge enables me to assist customers in finding the perfect book to meet their interests and preferences.

Organization and Attention to Detail: In previous roles, I have been responsible for inventory management, visual merchandising, and maintaining the overall tidiness and organization of the sales floor.

Adaptability: I thrive in fast-paced environments and am quick to learn new systems and procedures. I am confident in my ability to handle multiple tasks efficiently and effectively.

Team Collaboration: I believe in fostering a positive and cooperative work environment. I have a history of working collaboratively with colleagues to achieve team goals.

I am excited about the opportunity to contribute to the success of Barnes & Noble and to assist customers in finding the books that will enrich their lives. Barnes & Noble's commitment to promoting literacy and a love of reading aligns with my personal values and aspirations.

Thank you for considering my application. I look forward to the opportunity to discuss how my skills and experiences make me a valuable addition to your Bookseller team. Please find my resume attached, and I am available at your convenience for an interview. You can reach me via cell at (510) 710-2636 or via email at oliverwills0227@gmail.com.

Sincerely,

Oliver Terry-Morales