Otten, Jesse R.
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Mission statement: Striving to be a key member of a great team of professionals that work cohesively to create the best possible product. I am dedicated to the endeavor of learning new processes and skills to achieve personal, as well as professional efficiency.

Experience:

QA Architect
Charles Schwab, Apr' 19 to current

- Set up API automation using Ruby and Cucumber
- Test iOS and Android apps
- Create test plans
- Planning new features and timelines
- Assisting in setting up deployment pipeline
- Grooming of tickets
- Establish defect creation processes
- Establish processes to include testing in SDLC
- Implement native app automation plan

Lead of QA
Blinker, Sep' 17 to Mar' 19

- Coordinate resource allocation for incoming projects
- Native iOS automation using xCode and swift
- Native Android automation using espresso and Kotlin
- Used Selenium for web automation and spearheaded the first tests to use appium for cross platform mobile automation
- Testing of mobile clients through emulators and physical devices
- Testing of web applications
- Testing of API calls utilizing many tools including GraohiQL
- Development of automated tests in Ruby framework
- Subject matter expert in GraphQL
- Contribute at solutioning, design, and implementation of a new project
- Manage environments and builds with Circle CI
- Develop solutions in the API code base to facilitate automated testing.
- Perform Agile Manager duties for selected projects
- Plan and implement new workflows
- Participate in company wide hackathon
- Diagnosing build issues and fixing or reporting them
- Build local iOS and Android builds
- Manage automation repo in github
- Maintain test data in SQL Lite DBs located in an amazon S3 bucket
- Coordinate, run, and participate in retros

Lead of mobile QA
Charter Communication, Sep '16 to Sep' 17

- Maintaining schedule of release testing
- Generating and providing test results to stake holders
- Coordinate with multiple departments to find innovative resolutions to issues that are mutually approved
- Keep up to date on features and fixes coming into QA and preemptively prepare the QA team

- Manual testing of multiple platforms (iOS, Android, Web, Roku, and Xbox)
- Using a Jenkins build server to create, distribute, and install builds
- Using Crashlytics to monitor and distribute builds to testers
- Utilizing Apple connect and test flight to give access to beta builds to testers across the globe
- Verification and manipulation of web calls through Charles proxy
- Creating training documents on TWC and Charter internal wiki
- Writing, maintaining, and executing test cases
- Collaborating with development team in an agile environment
- Hold meetings to ensure deadlines are met, problems addressed early, and to encourage collaboration

Senior QA Engineer
Time Warner Cable / Charter Communication, Aug '13 to Sep '16
- Manual testing of multiple platforms (iOS, Android, Web, Roku, and Xbox)
- Verification and manipulation of web calls through Charles proxy
- UAT testing
- Creating training documents on TWC internal wiki
- Writing, maintaining, and executing test cases
- Collaborating with development team in an agile environment
- Coordinating resources to accommodate current sprint
- Directing test automation by assigning test cases to be automated and approving the final scripts.
- Collaboration with developers on automation scripts and practices
- Running and reporting on automated testing
- Maintaining automated test scripts when needed
- Hold meetings to ensure deadlines are met, problems addressed early, and to encourage collaboration

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References:

Eric Rodriguez
Test lead at iBeta Quality Assurance
(720) 490-1428   Rodriguezeric5@gmail.com

Doug Mason
Automation test engineer at TWC
(440) 279-3565 douglas.a.mason@gmail.com

Technical experience:

iOS and Android	Xcode, Android Studio	Postman
Google products IE sheets...	github	intelli J products IE datagrip
Unix terminal	Charles proxy	Ruby / Rails
Circle CI	Consul	Web browsers
homebrew	selenium/appium	GraphQL