

Isaya Danice

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EDUCATION

Florida Institute of Technology

Melbourne, FL

Bachelor of Science in Computer Science

WORK EXPERIENCE

Satcom Direct

Melbourne, FL

Software Developer Intern

Jun 2024 - Aug 2024

- Developed and maintained backend features using C# and .NET Core, improving API response time by 20% for internal tools.
- Built and optimized frontend components with Angular, TypeScript, and Bootstrap, increasing user interface efficiency by 15%.
- Collaborated in Agile sprints with a team of 5 engineers, contributing to 3 major product releases on schedule.
- Wrote unit and integration tests using xUnit, increasing code coverage from 60% to 85% and reducing bugs in production by 30%.
- Assisted in database design and optimization for SQL Server, reducing query execution time by 25%.
- Participated in code reviews and implemented feedback, improving code quality and decreasing post-deployment issues by 15%.

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Provo, Utah

Frontend Developer Intern

May 2023 - Aug 2023

- Engineered responsive web interfaces using React.js, TypeScript, and CSS3, enhancing user engagement by 25% through improved accessibility and performance.
- Collaborated with UX/UI designers to implement data visualization components, reducing user onboarding time by 15%.
- Optimized frontend performance, achieving a 20% decrease in load times by implementing lazy loading and code splitting techniques.
- Developed and maintained reusable components in a component library, increasing development efficiency and consistency across the platform.
- Participated in Agile sprints, contributing to bi-weekly releases, and ensuring timely delivery of features and bug fixes.
- Conducted cross-browser testing to ensure consistent user experiences, leading to a 10% reduction in reported frontend issues.

Florida Institute of Technology

Melbourne, FL

IT Help Desk

Jan 2024 - Jun 2024

- Provided 1st-level phone support, assisting over 50 students and faculty weekly with technical issues, achieving a 95% satisfaction rate.
- Managed and prioritized help desk tickets, ensuring 100% resolution within Service Level Parameters, enhancing user experience.
- Assisted in onboarding new technologies, preparing equipment and configurations, contributing to a 20% reduction in setup time.
- Documented solutions and created knowledge base articles, streamlining future support and reducing repeat inquiries by 30%.

SKILLS & INTERESTS

Backend: Java, Python, C#, .NET, Kubernetes, Docker, SQL

Frontend: React, Next.js, Vue.js, Bootstrap, Tailwind CSS

Cloud: AWS EC2, Google Cloud Platform, Azure

CI/CD: Jenkins, GitLab, GitHub Actions, Spinnaker

Databases: SQL, MongoDB, DynamoDB, PostgreSQL