

UNIVERSITY EXAMINATION

BACHELOR OF HOSPITALITY MANAGEMENT REGULAR EXAMINATION

2018/2019 ACADEMIC YEAR

COURSE CODE: 306: FACILITY AND PROPERTY

MANAGEMENT

DATE: 12TH APRIL 2019 TIME: 9:00AM-12:00PM

INSTRUCTIONS TO CANDIDATES

Answer All Questions in Section A and two questions from Section B

This paper contains 2 pages

PLEASE TURN OVER

Section A: Answer All Questions

1. Hotel facilities generally generate a lot of waste. As a newly employed Manager, explain how you can minimize the amount of waste disposal to ensure that final disposal is done in an approved and environmentally sound manner.

8 marks

- 2. Describe the steps a hotel manager can take in:
 - a. Managing of fresh water resources in a hotel/lodge facility 6 marks
 - b. Managing the hazardous substances used or generated within a hotelsetting6 marks
- Identify how landscaping and design guidelines is used in designing an hotel
 facility
 5 marks

Section B: Answer three questions

- 4. Energy efficiency is not just about technology it is also about human behaviour.

 Examine how one can Promote efficient energy use behaviours amongst the hotel staff

 15 marks
- As a Regional Tourism Minister of Nyeri County, explain the factors to consider before you give a potential hotel developer a permit to build a hotel within the county.
 15 marks
- 6. Critically analyse the factors to consider in the choice of an on-site electricity generation options for a tourism facility

 15 marks
- Analyse the pros and cons of building a hospitality facility within Samburu
 National Reserve.