

Distance agreement

| | | |
|--|---|--|
| <u>Service.</u> <u>Object of the service:</u> The right to use the holiday home for the reservation period. Address of the service object: "Vecdobeli", Kaltene, Talsi region | <u>Service Provider:</u> SIA Our Solution Reg.No. 40203142419 Phone: +37129431310 e-mail: seasidekaltene@gmail.com | <u>Customer:</u> A natural or legal person who reserves the object of the Service and pays the invoice issued for the receipt of the Service |
|--|---|--|

I. Reservation of the Service and payment for the Services

1. The Customer selects the Service in accordance with the price list of the Service and sends a request to the Service Provider, indicating the desired date of the Service using e-mail.
2. If the Service Provider confirms the availability of the Service, an invoice will be sent to the Customer.
3. The Service is reserved and the Agreement is considered concluded at the moment when the Customer has prepaid the invoice for half of the invoice amount and the money has been credited to the Service Provider's account. The customer undertakes to make the payment within 3 days of receiving the invoice.
4. The Customer shall pay the invoice for the other half of the invoice amount in time so that the money is credited to the Service Provider's account no later than 14 days before the reservation date..
5. The Customer may cancel the reservation of the Service and terminate the Agreement no later than 14 days before the date of reservation. The prepaid amount paid by the customer is refunded in full to the current account from which it was received. The refusal must be made in writing and sent to the Service Provider's e-mail.
6. The Service Provider has the right not to accept the cancellation of the reservation and termination of the Agreement less than 14 days before the date of the Service. Upon occurrence of this condition, the Service is considered received even if the Customer is unable or unwilling to use the Service object.
7. if the reservation deposit is not made (received) within the specified term, the Service Provider has the right to cancel the temporary reservation and offer the respective service to other guests.
8. The Service can be paid for via transfer.

II. Customer acknowledgements, rights and obligations

9. The Customer has the right to use the Service only in the reserved time and in the paid amount.
10. The Customer confirms that:
 - 10.1. the state and local government regulatory enactments that regulate the course of private events are known and will be observed (for example, the use of pyrotechnics, the use of works subject to copyright, etc.);
 - 10.2. the current requirements for limiting the spread of Covid-19 are known and will be followed.
11. The Customer undertakes to:
 - 11.1. observe the internal regulations of the Service object;
 - 11.2. comply with fire safety regulations;
 - 11.3. be responsible for the consequences of endangering the health and life of oneself and the invited guests, including due to excessive exercise of the body, excessive consumption of alcohol, etc.;
 - 11.4. prevent the presence of unauthorized persons in the premises of the Service object and its territory in the absence of the Customer. Avoid transferring the keys of the Service object to third parties;
 - 11.5. use the machinery and equipment provided within the Service with care;
 - 11.6. use the premises with care (sauna, facilities, etc.);
 - 11.7. even when temporarily leaving the premises of the Service object, the Customer is advised to lock it and keep the key with him / her;
 - 11.8. notify the Service Provider about the activities that the Customer intends to implement in the Service object, including, but not limited to: fireworks, sports events, use of guest-owned devices, etc. The instructions of the Service Provider are binding on the Customer;

- 11.9. immediately notify the Service Provider of any damage to the facilities of the premises, devices or territory that has occurred and been established before or during the Service, as well as terminate their use;
- 11.10. inspect the object of the Service after receiving the Service and in case of damage or other non-compliance to complete the assessment report;
- 11.11. reimburse in full the material losses incurred during the receipt of the Service (as a result of intentional or negligent actions or omissions of the Customer and the invited guests), assuming the risk of accident. The absence of the assessment report or the Client's refusal to sign it does not release from the obligation of reimbursement;
- 11.12. at the end of the Service reservation period, invite the Service Provider to accept the premises of the leased Service object and hand over the keys of the Service object to the Service Provider;
- 11.13. indicate to the controlling institutions the persons who have committed the administrative violation or to reimburse the Service Provider for the expenses in the amount of the imposed administrative penalties;
- 11.14. pay the contractual penalty requested by the Service Provider or staff for:
 - 11.14.1. violation of smoking regulations - 20 euros;
 - 11.14.2. loss of the key of the accommodation premises - 50 euros;
 - 11.14.3. pouring beer, aromatic oils or other unsuitable substances on the furnace stones in the sauna - 50 euros.
12. The Customer undertakes to duly inform the invited guests and be responsible for the compliance of any actions of these persons with the provisions of this Agreement.
13. The Customer undertakes to pay 50.00 euros for the final cleaning of the premises, if the Customer, leaving the premises of the Service object, hands them over to the Service Provider dirty, but otherwise the payment is not applied.
14. The Customer undertakes to pay for additional services used during his / her reservation, according to the pricing approved by the Service Provider.

III. Acknowledgements, rights and obligations of the Service provider

15. The Service Provider undertakes to provide the Service, not to interfere with the use of the Service (premises, inventory, territory) during the entire reservation period, insofar as the Customer is not restricted by the provisions of this Agreement.
16. The Service Provider is not responsible for the preservation of the material values of the Customer and the invited guests.
17. The Service Provider confirms that the price of the Service will not be changed after concluding the Agreement.
18. The Service Provider has the right to give binding instructions regarding the use of the Service object.
19. The Service Provider is entitled to enter the Service object without the Customer's presence in order to prevent an accident or damage, but to perform a daily inspection - in coordination with the Customer.
20. The Service Provider has the right to refuse to serve the Customer who is under a strong influence of alcohol or intoxicating substances. In this case, the money for the reserved and paid services shall not be refunded.
21. The Service Provider has the right to unilaterally terminate the distance contract of the Service if the Customer fails to comply with the internal procedures and the obligations of this Agreement.

IV. Internal regulations in the Service object

22. Liability for non-compliance with these regulations, as well as norms of conduct while staying in the premises of the Service object and the adjacent territory, as well as compliance with the Baltic Sea and Gulf of Riga coastal protection zone regulations (prohibition of tents, bonfires as well as driving vehicles in the dune area) shall be governed by these provisions, which shall form an integral part of this Agreement.
23. Service time. The service starts from the day of arrival at 15:00 until the day of departure 12:00. Upon agreement with the Service Provider on additional payment for the Service, a longer stay in the Service object may be allowed.
24. Keys and access to the Service object. The keys are located and stored with the Service Provider. The Customer shall notify the Service Provider of the arrival by telephone.
25. Car parking - in a specially equipped, unguarded parking lot in the territory of the Service object.
26. Music playback volume - proportionate, without disturbing the rights of neighbors. In the period from 23:00 to 6:00, the Customer shall not perform any activities that cause noise and

exceeds the permissible normative noise or environmental noise limit specified in the relevant hour of the day, including but not limited to: playing musical instruments, playing audio recordings, listening to the radio or other devices if this may bother or disturb others, and the sound is heard outside the Service object. Noise generated by the Customer during the rest of the day must not disturb others. If these terms are violated, the Service Provider may ask the Customer to leave the premises of the Service object or decide to contact the police

27. Accommodation. The number of guests allowed to stay overnight corresponds to the number of beds provided by the Service Facility or the number of guests with a confirmed reservation.
28. Maintaining cleanliness. The object of the service has equipment for this purpose that can be used freely.
29. Animals. Pets are not allowed in the service object.
30. Smoking. Smoking is not allowed on the premises. Smoking is allowed outside - at least 10 meters from the building. Dispose of cigarettes only in the appropriate waste bins, carefully extinguishing them.
31. Waste. Waste is sorted in specially designed waste bins. There will be a fine for throwing waste on the ground or in other unsuitable places.
32. Fire safety. The following is prohibited in the service object:
 - 32.1. to bring in and use flammable materials (except materials for a previously agreed fireworks) and substances;
 - 32.2. to use electric heaters and devices that do not comply with the requirements of electrical safety and fire safety. Other low-power electrical devices may be used only in coordination with the Service Provider. Electrical and electronic equipment must be marked for electrical safety and fire safety.
 - 32.3. use devices with an open fire (use of candles must be coordinated with the staff);
 - 32.4. leave burning candles unattended;
 - 32.5. to light a bonfire;
 - 32.6. use the grill outside the designated area;
 - 32.7. use air lanterns;
 - 32.8. use damaged electrical equipment.
33. Cooking - allowed in the kitchen and on the grill.
34. Safety on water. There are no lifeguards / guards at the beach, so each guest is responsible for their own health and safety while swimming. Independently and constantly be responsible for the use of water bodies, protect yourself, your children and your loved ones, do not allow guests to swim under the influence of alcohol. Safety vests must be worn on the water when using SUP boards. SUP boards must not be used in strong wind conditions.
35. It is especially prohibited:
 - 35.1. damage the Service object, its inventory;
 - 35.2. to make improvements or additions to the installations in the Service object and common areas (incl. change / move the layout of furniture, inventory);
 - 35.3. pour beer, aromatic oils or other unsuitable substances on the stones of the furnace in the sauna;
 - 35.4. remove furniture or other inventory from the premises;
 - 35.5. to stay under the influence of strong alcohol or intoxicants;
 - 35.6. Smoking is not allowed in the premises of the service object. Smoking is allowed outside at least 10 meters from the buildings. It is allowed to discard cigarette butts only in specially designed urns - after thoroughly extinguishing them. A fine can be imposed for throwing cigarette butts on the ground or smoking indoors;
 - 35.7. Bring weapons, narcotic or psychotropic substances, flammable substances to the object of the service;
 - 35.8. Organize hen, stag or similar parties.
36. It is allowed to:
 - 36.1. use the grill and grill equipment;
 - 36.2. use SUP boards 4h for free.
37. Especially needed:
 - 37.1. supervise children;
 - 37.2. be careful of your balance on the 2nd floor terrace;
 - 37.3. to observe the norms of general behavior and courtesy, to respect the surrounding people, nature and the environment;
 - 37.4. relax well and allow yourself to sleep like a child at all times.

V. Price list of additional services

Sauna – 60Eur/3h

Sauna brooms (birch, oak, maple, linden) – 4Eur/pc.

Dry, chopped firewood for grilling. 1 basket – 3Eur; 2 baskets – 5Eur. *(fire-starting fluid included in the price).*

SUP board rental - One board rental – 15Eur/3h *(deposit 50Eur)**

Bike rental - 8 Eur/2h; 15 Eur/24h *(deposit 50Eur)*

** first 4h for free*