

REFRESHING A DISPLAY

How to manually update and clear cache on a LifeLoop Display for Amazon Fire TV Stick.



INDEX

Section 1 FAQs.....	pg 1
Section 2 Display Refresh.....	pg 2
Section 3 Clearing Cache.....	pg 3-4
Section 4 Updating A Display.....	pg 5-6
Section 5 Continued Learning.....	pg 7

REFRESHING A DISPLAY

FAQS



DO DISPLAYS AUTOMATICALLY REFRESH?

Yes! A display will automatically refresh every 15 minutes. The auto-update and refresh will include any changes made to a calendar agenda, slides, and any updates/new features LifeLoop has made to the app.



WHAT IF A DISPLAY WON'T REFRESH?

If a display is not pulling the most recent updates, follow the Display Refresh instructions below. If it continues to not update, follow the Clear Cache instructions below.



CAN I MANUALLY REFRESH MY DISPLAY TO SHOW MY UPDATES QUICKER?

Yes! Refresh a display quicker by pressing any button on the firestick remote except Power, Home, and Back. A menu will appear, select **Refresh Display** to update the display.

REFRESHING A DISPLAY

DISPLAY REFRESH

STEP 1

While standing at the TV with the firestick remote in hand and the LifeLoop display appearing on the screen, press any button on the remote other than Home, Power, and Back.



STEP 2

Select **Refresh Display** from the menu that appears on the left-hand side of the screen.



Close Menu

Refresh Display

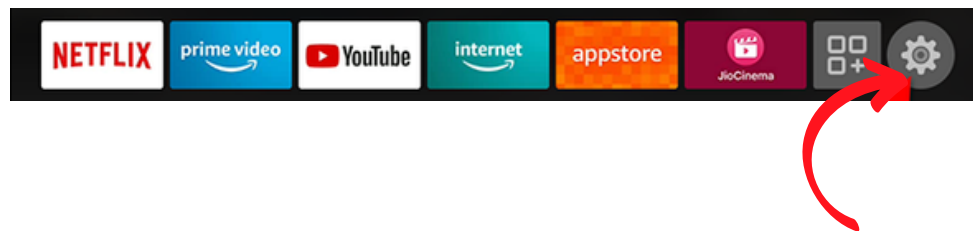
Display Settings

REFRESHING A DISPLAY

CLEARING CACHE

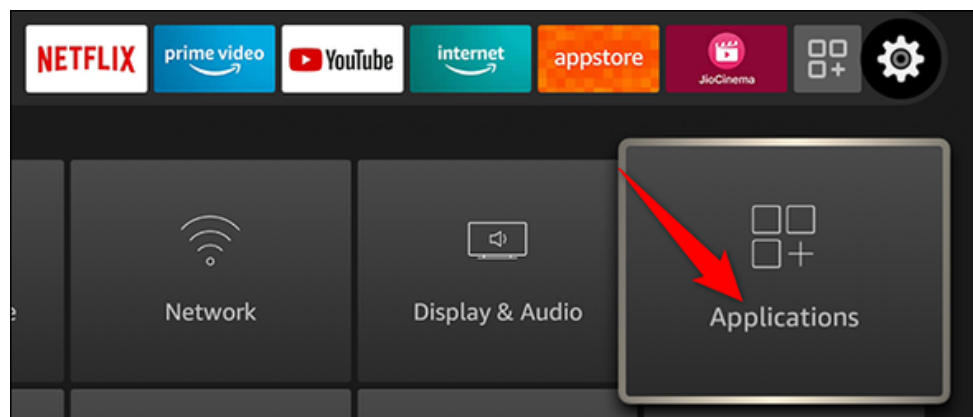
STEP 1

Open the Fire TV interface and go to the home menu, find the **gear icon** and select.



STEP 2

Select the **Applications**.

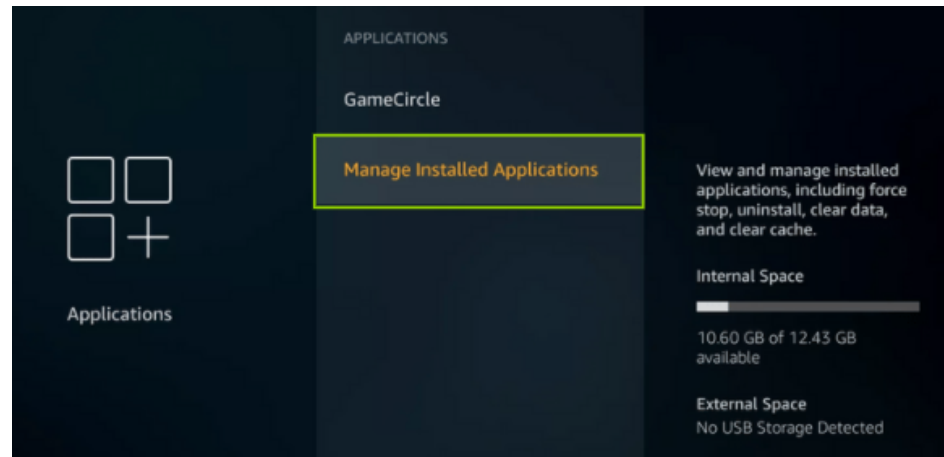


REFRESHING A DISPLAY

CLEARING CACHE

STEP 3

Scroll down to **"Manage Installed Applications"**.



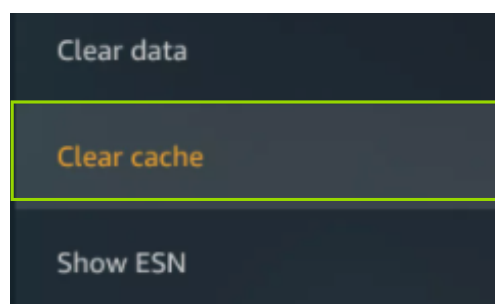
STEP 4

Find the **LifeLoop** app icon and select.



STEP 5


Go down to **"Clear cache"** to delete all of the temporary files.



REFRESHING A DISPLAY

UPDATING A DISPLAY

STEP 1

Open the Fire TV interface and go to the home menu, find the "Your Apps and Channels" Icon  and select.



STEP 2

Find the LIFELOOP app icon and highlight, but do not hit enter or select.




REFRESHING A DISPLAY

UPDATING A DISPLAY

STEP 3

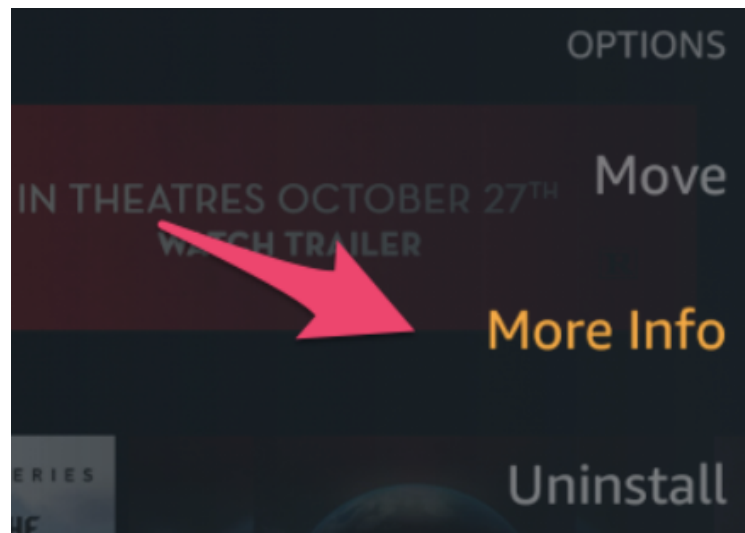
OPENING THE APP SETTINGS

Once highlighted, press the triple line menu button on the remote . This brings up a small menu with a few options on the right side of the screen.

STEP 4

OPEN MORE INFO

Select "More Info".



STEP 5

INSTALLING THE UPDATE

If an update is available a new option will appear next to "Open". Clicking it will bring up a prompt to confirm downloading and installing the update. If no update is available there won't be any special notifications.

REFRESHING A DISPLAY

CONTINUED LEARNING



ATTEND A UNIVERSITY COURSE

Don't forget about our complimentary LifeLoop University available to you and your team. Courses are provided weekly and cover all LifeLoop features. Emails with the topics and schedules are sent out monthly for you to register to attend.



VISIT THE LEARNING COMMUNITY

Access LifeLoop marketing collateral and training resources at your convenience.

Find the Learning Community by clicking the "?" on the top right-hand side of your screen or going to <https://ourlifeloop.com/training/staff>.



FURTHER QUESTIONS?

Reach out to Support@OurLifeLoop.com or your Customer Success Manager.