



LifeLoop trainings

# Clearing cache on Fire TV Stick

Displays

How to clear the cache on the Fire TV Stick.

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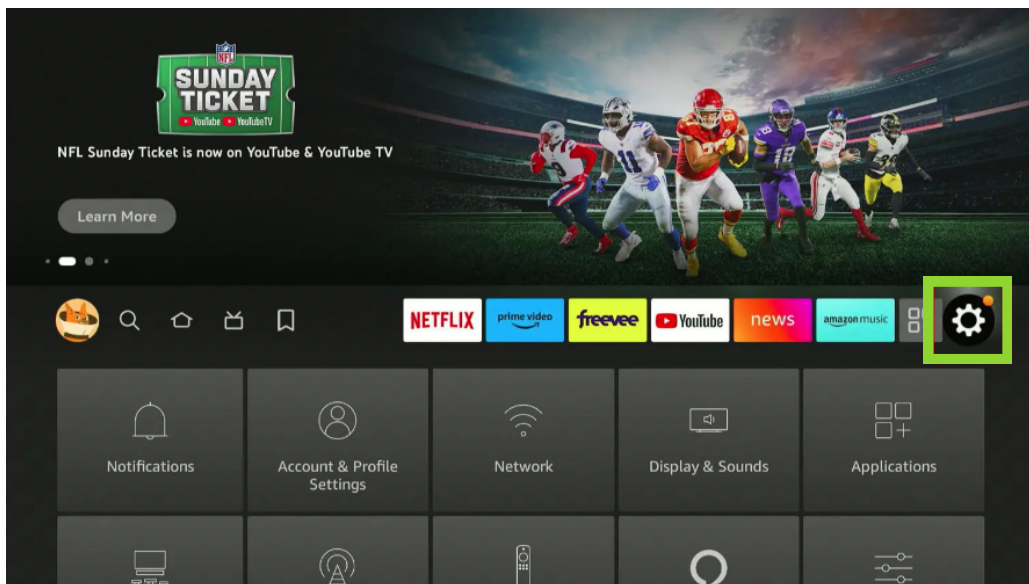
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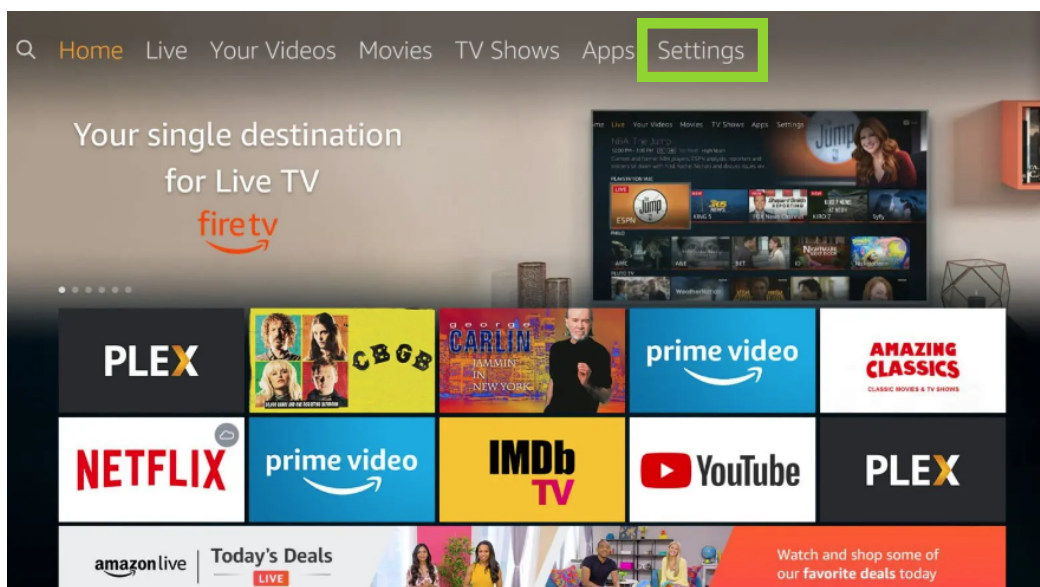
# Clearing cache on Fire TV Stick

## Step 1

Using the remote, navigate to settings on your tv.



If you have an older model, you will find settings at the top of your screen.

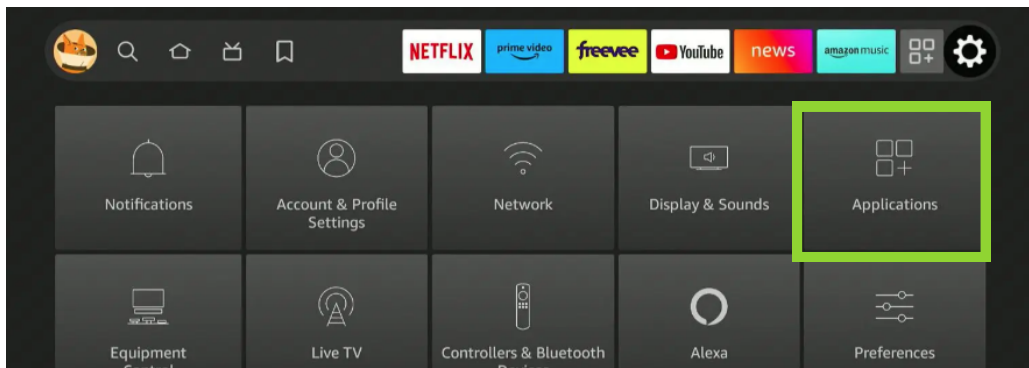




# Clearing cache on Fire TV Stick

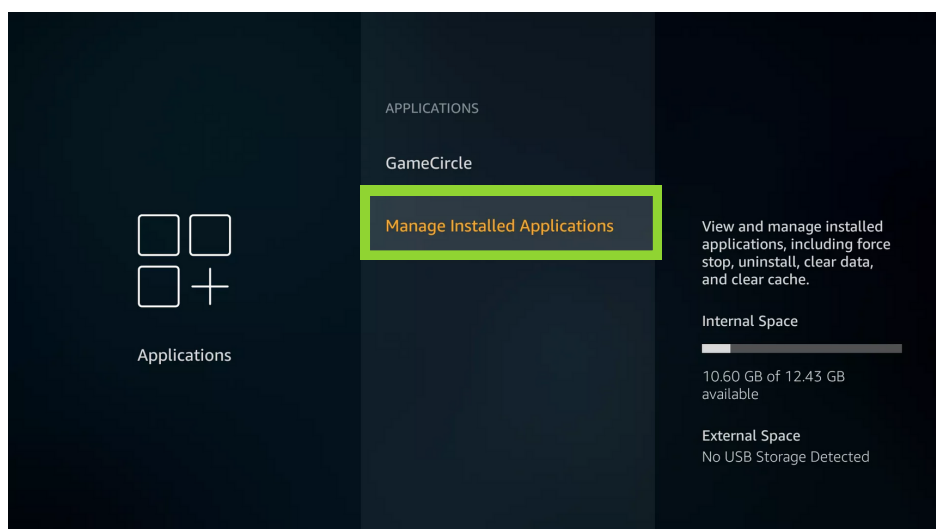
## Step 2

Select applications.



## Step 3

Next, select manage installed applications.





# Clearing cache on Fire TV Stick

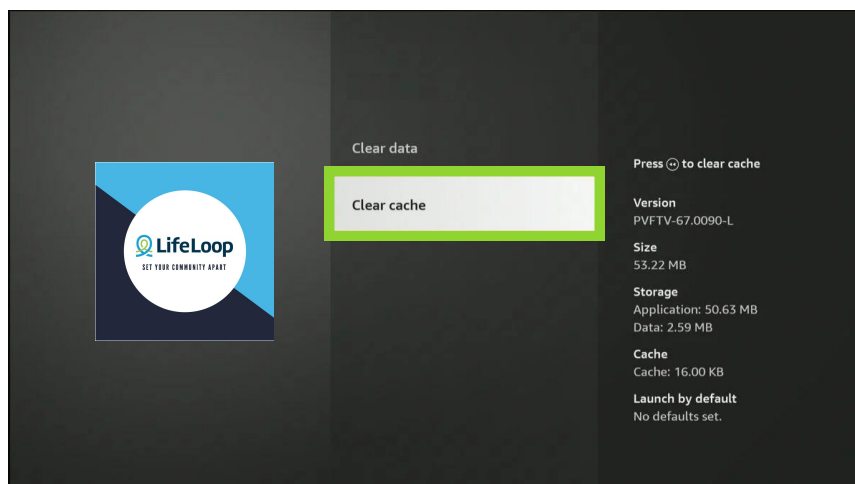
## Step 4

Select the LifeLoop display app.



## Step 5

Scroll down and select clear cache.





## FAQs

### **Why does my display keep going black?**

Fire TV Sticks released an update that is setting a “do not disturb” notification and “still watching” mode starting at four hours that turns the screen black after four hours of no use.

### **Why do I need to clear the cache?**

Clearing cache helps the device run optimally, and in doing so, fixes certain issues like slow loading times, etc.



# Continued learning

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## Further questions?

Reach out to [support@lifeloop.com](mailto:support@lifeloop.com) or your Customer Success Manager.