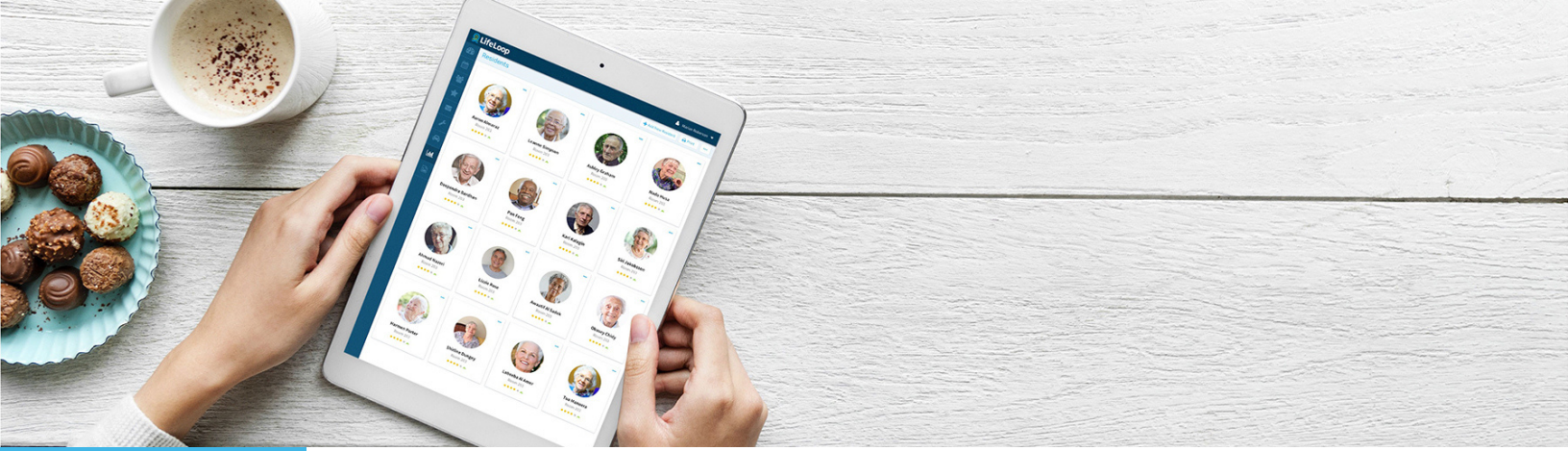


MOBILE APP AUTO-UPDATES AND HARD CLOSING

Keeping your App updated
with the most recent version
of the LifeLoop App!



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Section 1 Setting Automatic App Updates
for Android

Section 2 Hard Closing the Mobile App

SETTING AUTOMATIC UPDATES

FOR MOBILE APPS ON ANDROIDS

STEP 1

Open the Google Play Store app



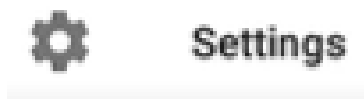
STEP 2

Tap on the Menu option on the top left corner of the screen



STEP 3

Click on Settings



SETTING AUTOMATIC UPDATES

FOR MOBILE APPS ON ANDROIDS

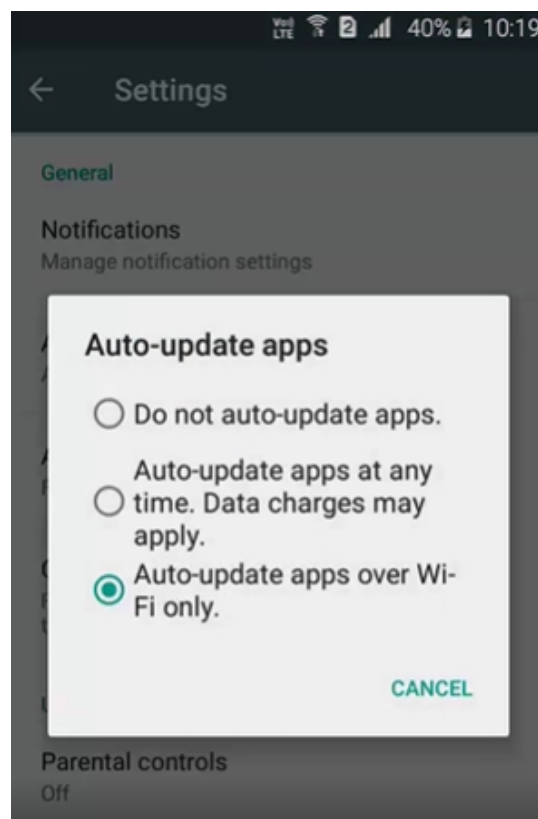
STEP 4

Under General Settings, tap on 'Auto-update' apps. There are two options to choose from when selecting your auto updates.

- Data charges may apply – Tap on this option to allow auto-updates for all apps.
- Auto-update apps over Wi-Fi only – Tap on this option to allow apps to auto-update when connected to Wi-Fi only.

Auto-update apps

Auto-update apps over Wi-Fi only.



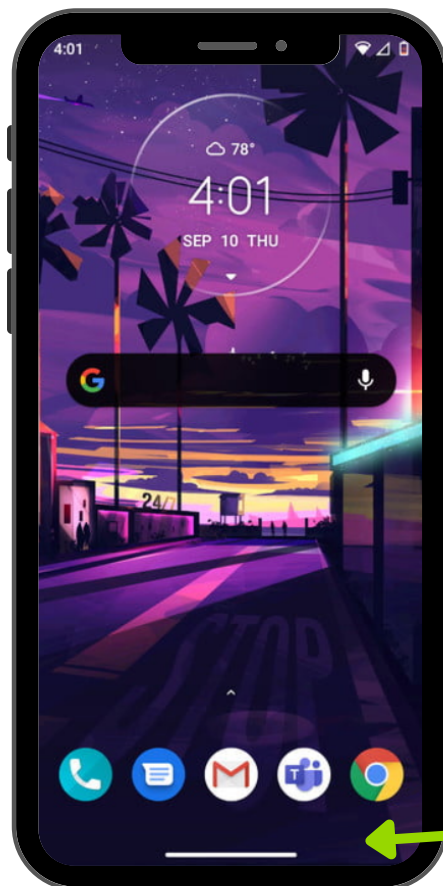
HARD CLOSE THE MOBILE APP

ON ANDROID DEVICES

STEP 1

Access your multitasking interface using one of the following options:

- If your smartphone has three icons at the bottom of the screen, tap either the three vertical lines button (Samsung Galaxy devices) or the square button (most other Android devices).
- If your smartphone has a single horizontal line and uses a swipe-gesture system to navigate, swipe up from the bottom to the middle of the screen, hold for a moment, then release.



HARD CLOSE THE MOBILE APP

ON ANDROID DEVICES

STEP 2

Place your finger on the app you wish to close, then swipe it up and away

Note: Due to the vast array of smartphone manufacturers, some older Android devices may handle accessing multitasking differently. Visit your manufacturer's support page for more information on using multitasking with Android.

