

LifeLoop trainings

Fire TV Stick settings

Displays

How to adjust the Fire TV Stick settings for displays.





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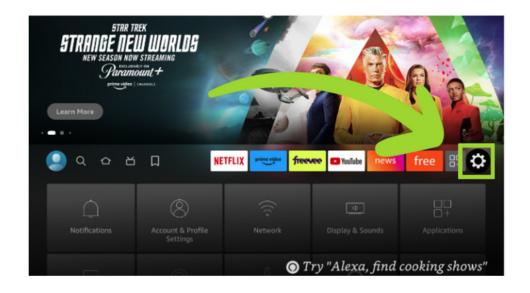
Step 1

Using the Fire TV Stick remote, select the **home** button to get to the home screen.



Step 2

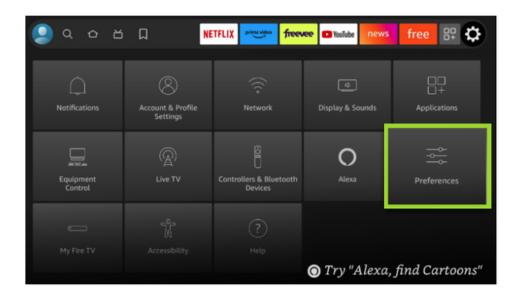
Navigate to the right-hand side of the screen and select the gear icon.





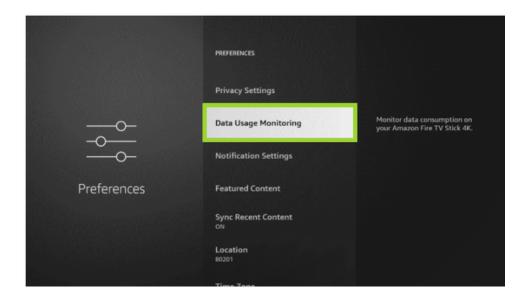
Step 3

Navigate down and select preferences.



Step 4

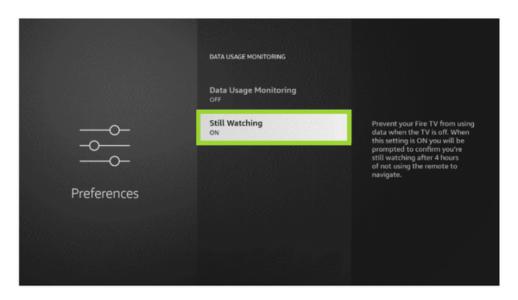
Navigate down and select data usage monitoring.





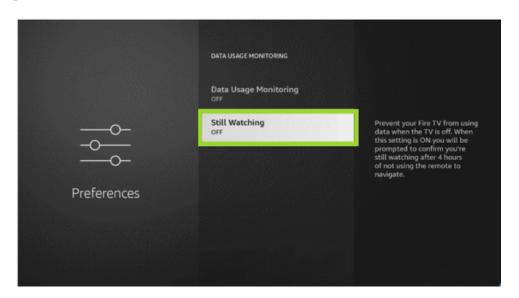
Step 5

Navigate down and select still watching.



Step 6

If still watching is set to "on", select it to change it to "off". This setting should be set to "off".





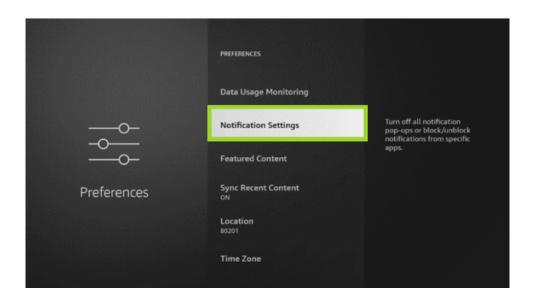
Step 7

Select the back button on the Fire TV Stick remote to return to preferences.



Step 8

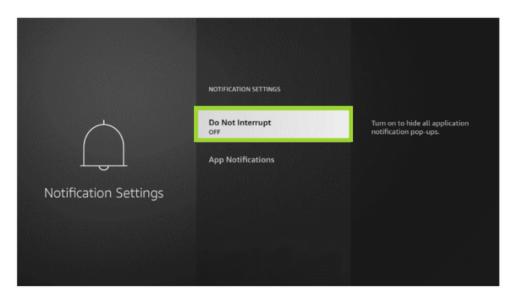
Use the Fire TV Stick remote to navigate down and select notification settings.





Step 9

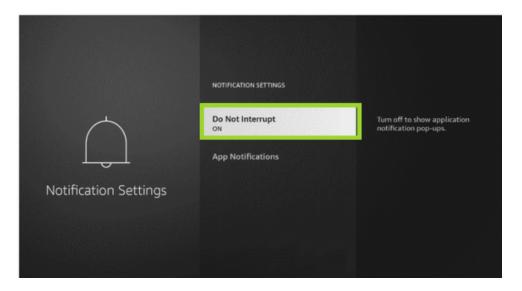
Navigate to and select do not interrupt.



Step 10

If do not interrupt is set to "off", select it to change it to "on".

This setting should be set to "on".





Step 11

Select home on the remote to continue using the Fire TV Stick.





FAQs

Why does my display keep going black?

Fire TV Sticks released an update that is setting a "do not disturb" notification and "still watching" mode starting at four hours that turns the screen black after four hours of no use.

Can the Fire TV Stick "still watching" mode be adjusted?

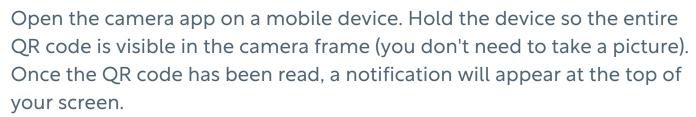
Yes! Refer to the steps on the previous pages.



Resources

Video QR codes

How to scan QR codes



How to connect your display to a TV using the web



How to connect your display to a TV using the mobile app



Documents

The below documents are located at https://lifeloop.com/training/staff within the displays icon.

How to update your Amazon Fire TV Stick.

Refresh a display



Continued learning

Visit the Learning Community

Access LifeLoop marketing collateral and training resources at your convenience. Find the Learning Community by clicking the "?" on the top right-hand side of your screen or going to https://training.lifeloop.com/training/staff.

Attend a university course

Don't forget about our complimentary LifeLoop University available to you and your team. Courses are provided weekly and cover all LifeLoop features. Emails with the topics and schedules are sent out monthly for you to register to attend.

Further questions?

Reach out to support@lifeloop.com or your Customer Success Manager.