

Identifying the differences between Likes and Dislikes vs. Groups.



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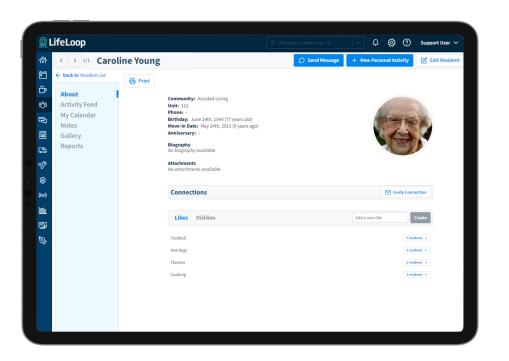
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LIKES AND DISLIKES



Likes and Dislikes on a Resident profile indicate what that resident likes or dislikes. They can be used in a variety of ways including: preferences, clubs, food allergies or to specify religion.





HOW TO ADD A LIKE OR DISLIKE

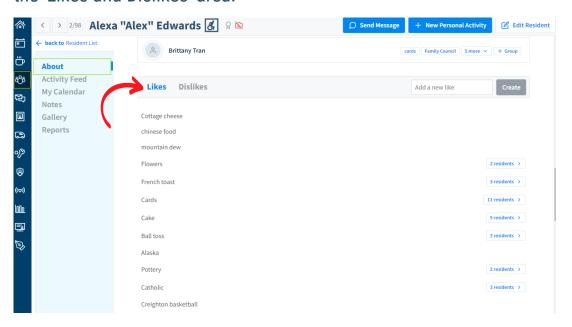
OPTION 1

STEP 1

Click into the Resident profile.

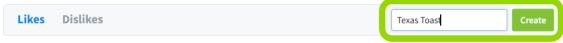
STEP 2

Scroll down under Connections and you'll see the 'Likes and Dislikes' area.



STEP 3

On the right-hand side, enter the like or dislike into the box or select from already used likes within your Community from the drop-down menu..



STEP 4

Click the 'Create' button.





HOW TO ADD A LIKE OR DISLIKE

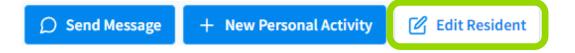
OPTION 2

STEP 1

Click into the Resident profile.

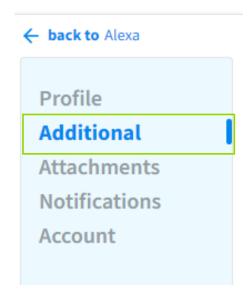
STEP 2

Click on the 'Edit Resident' button on the top right-hand side of your screen.



STEP 3

Click on the 'Additional' tab on the left-hand side of your screen.

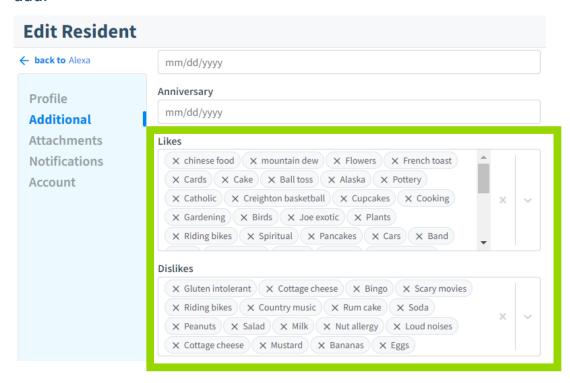


HOW TO ADD A LIKE OR DISLIKE

OPTION 2 (CONT'D)

STEP 4

Click in the 'Likes and Dislikes' box to add it in. Type in or choose from the list of your previously created likes or dislikes. Make sure to hit the enter key or select the 'Create' Dropdown to add.



STEP 5

Click 'Save' at the bottom of the screen.

Save About

Note: When adding a new resident you can follow option 2 as part of creating that resident's profile.

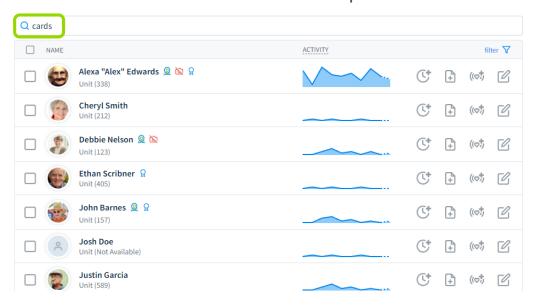


FUNCTIONALITY OF A LIKE



SEARCH LIKES

By searching a specific Like it will filter down to all residents who have that same like on their profile.





COMMON LIKES

From the resident profile, you can click on the button on the right-hand side of the like which shows the number of residents who share the same like. This will take you to the resident list filtered down with those residents only.

Likes Dislikes	Add a new like	Create
Coffee		
Flowers		3 residents >
French toast		2 residents >
Cards		8 residents >
Cake		4 residents >



GROUPS



Groups are made up of Residents and Connections. They can be used for announcement communication and as an additional filter. Examples of groups are Resident Council, Veterans, POA and Volunteers.





HOW TO ADD A GROUP

OPTION 1

STEP 1

Click on the checkbox to the left of the resident or connection name.



STEP 2

Click on the 'Selected' button on the top right of your screen.

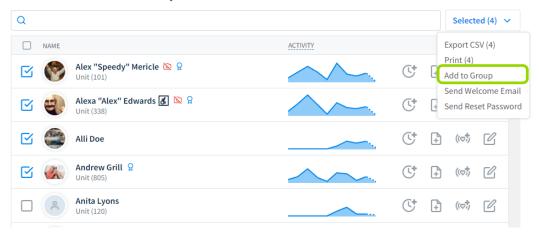


HOW TO ADD A GROUP

OPTION 1 (CONT'D)

STEP 3

Choose 'Add to Group'.



STEP 4

Type in a new group name or select from a previously created group name. If you are creating a new group, type in the name and click 'Create' in the drop down list.



STEP 5

Click 'Submit' to add these residents or connections to the group.



HOW TO ADD A GROUP

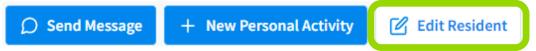
OPTION 2

STEP 1

Click in the Resident profile.

STEP 2

Click on the 'Edit' button on the top right-hand side of your screen.



STEP 3

Click in the 'Groups' box to add it in. Type in or choose from the list of your previously created groups. Make sure to hit the enter key or select the 'Create' dropdown to add similar to likes.

Edit Resident	
Profile Additional Attachments Notifications Account	Change Image v First Name (required) Alexa
	Last Name (required) Edwards Preferred Name Alex
	Date of Birth 1934 x √ Aug x √ 9 x √ Gender Male Female
	Phone (402) 720-6415 Community (required) Assisted Living
	Groups X 1st Floor X 1st Floor X 3rd Floor X 5th Floor Residents X 7th Floor X Baseball Lovers X Bridge X Bridge Club X Card Players X Cooking X Craft Group X Gardening X Gardening Group X Husker Football Club X Party Planning X Resident Council X Soccer Lovers X Veterans X Veterans
On Leave	Save Profile



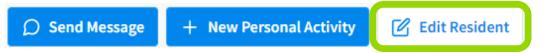
HOW TO REMOVE A GROUP

STEP 1

Locate and click into the Resident you need to remove from the group.

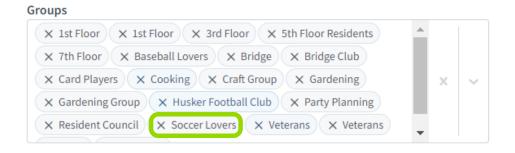
STEP 2

Click the 'Edit Resident' button on the top right-hand side of your screen.



STEP 3

In the 'Groups' box, click on the 'x' to the left of the group name to remove from the list of groups.



STEP 4

Click 'Save Profile'.

Save Profile

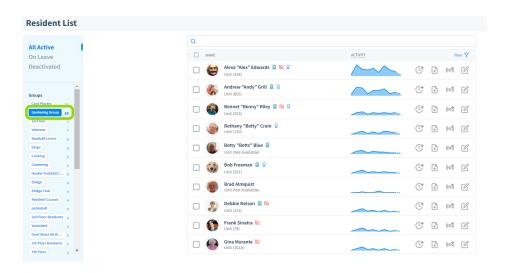
Note: You will need to remove from each person in the group in order to remove the group completely.

FUNCTIONALITY OF A GROUP



FILTER BY GROUPS

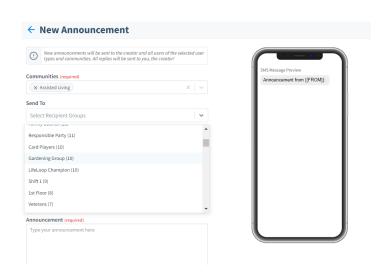
Click on the group name on the left-hand side under 'Groups'. You will now only see residents or connections that are in this group.





SEND ANNOUNCEMENT

Send an announcement to only the users associated with this group by selecting the group from the 'send to' options in the new announcement form.





CONTINUED LEARNING

ATTEND A LEARNING COURSE

Don't forget about the complimentary Learning Courses available to you and your team. Courses are provided monthly and cover different LifeLoop features that you can register to attend. Emails with the topics and schedules are also sent monthly.

VISIT THE LEARNING COMMUNITY

Access LifeLoop marketing collateral and training resources at your convenience.

Find the Learning Community by clicking the "?" on the top right-hand side of your screen or going to https://ourlifeloop.com/training/staff.

FURTHER QUESTIONS?

Reach out to Support@OurLifeLoop.com or your Customer Relationship Specialist.