



LifeLoop trainings

Refreshing a display

Displays

How to manually update and clear cache on a LifeLoop display for Amazon Fire TV Stick.

lifelooop.com

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Display refresh

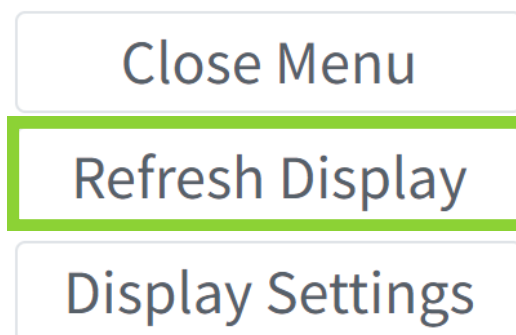
Step 1

While standing at the TV with the firestick remote in hand and the LifeLoop display appearing on the screen, press any button on the remote other than Home, Power, and Back.



Step 2

Select Refresh Display from the menu that appears on the left-hand side of the screen.





Clearing cache

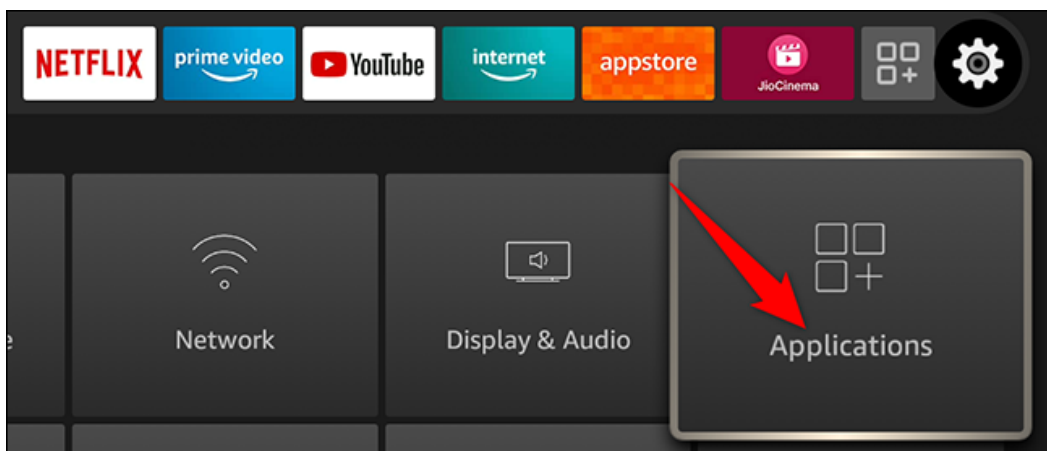
Step 1

Open the Fire TV interface and go to the home menu, find the gear icon and select.



Step 2

Select Applications.

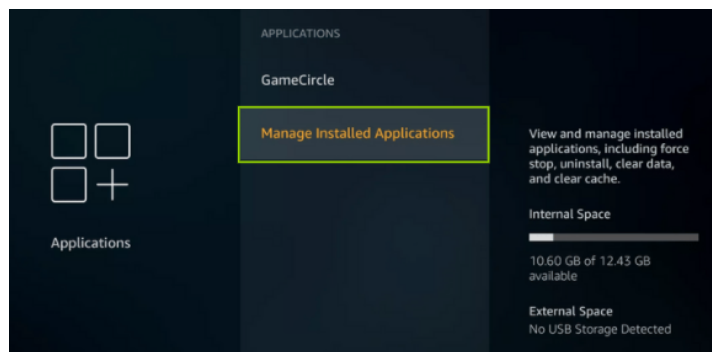




Clearing cache

Step 3

Scroll down to “Manage Installed Applications”.



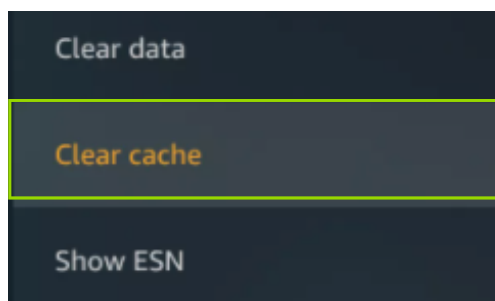
Step 4

Find the LifeLoop app icon and select.



Step 5


Go down to Clear cache to delete all of the temporary files.

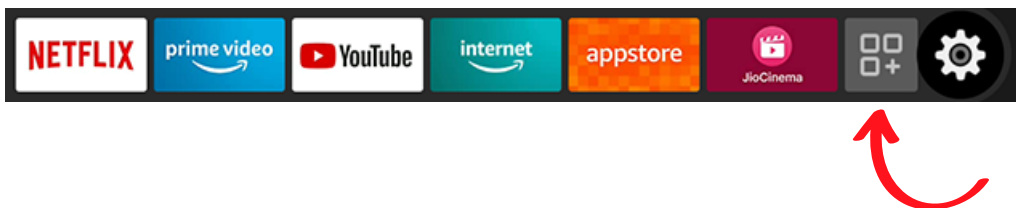




Updating a display

Step 1

Open the Fire TV interface and go to the home menu, find the "Your Apps and Channels" Icon  and select.




Step 2

Find the LifeLoop app icon and highlight, but do not hit enter or select.



Step 3

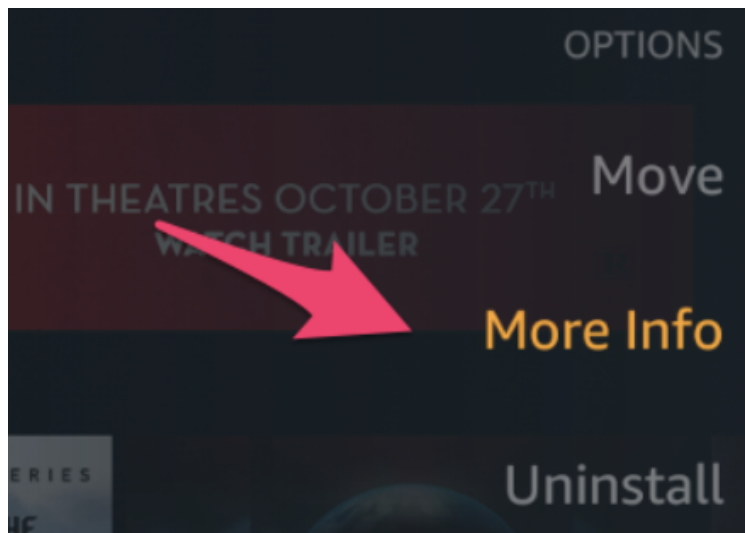
To open the app settings, press the triple line menu button on the remote  once the app is highlighted. This brings up a small menu with a few options on the right side of the screen.



Updating a display

Step 4

Select More Info.



Step 5

If an app update is available, a new option will appear next to “Open”. Once the new option is selected, it will bring up a prompt to confirm downloading and installing the update. If no update is available, there won’t be any special notifications.



FAQs

Do displays automatically refresh?

Yes! A display will automatically refresh every 15 minutes. The auto-update and refresh will include any changes made to a calendar agenda, slides, and any updates/new features LifeLoop has made to the app.

What if a display won't refresh?

If a display is not pulling the most recent updates, follow the display refresh instructions. If it continues to not update, follow the clear cache instructions.

Can I manually refresh my display to show my updates quicker?

Yes! Refresh a display quicker by pressing any button on the firestick remote except Power, Home, and Back. A menu will appear, select Refresh Display to update the display.



Continued learning

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