LIFELOOP TRAININGS

REFRESHING YOUR LIFELOOP DISPLAY

How to manually update and clear cache on your LifeLoop Display App for your Amazon Fire TV Stick.

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REFRESHING YOUR LIFELOOP DISPLAY

DISPLAY REFRESH GENERAL INFORMATION

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DOES MY DISPLAY AUTOMATICALLY REFRESH?

Yes! Your display will automatically refresh every 15 minutes. The auto-update and refresh will not only include any changes you may have made to calendar agenda and your slides but also any updates/new features LifeLoop has made to the app as well.

IF I WANT IT TO REFRESH QUICKER, CAN I MANUALLY MAKE IT REFRESH?

Yes! If you do not want to wait for the refresh at 15 minutes, you can press the hamburger button on your Firestick remote to have it instantly refresh.
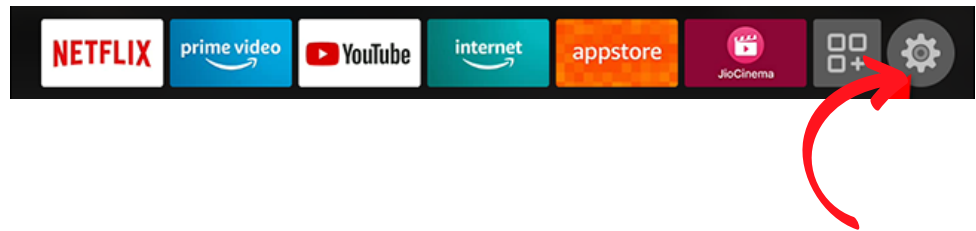
WHAT IF MY DISPLAY WON'T REFRESH?

If your display is not pulling the most recent updates, follow the Clearing Cache for the Lifeloop Display App and Updating your LifeLoop Display App steps outlined next.

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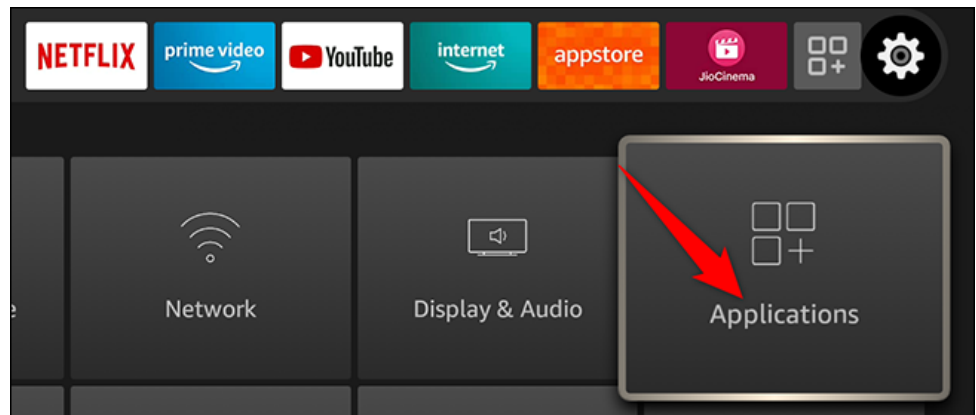## CLEARING CACHE FOR THE LIFELOOP DISPLAY APP

STEP 1

Open your Fire TV interface and go to the home menu, find the **gear icon** and select.
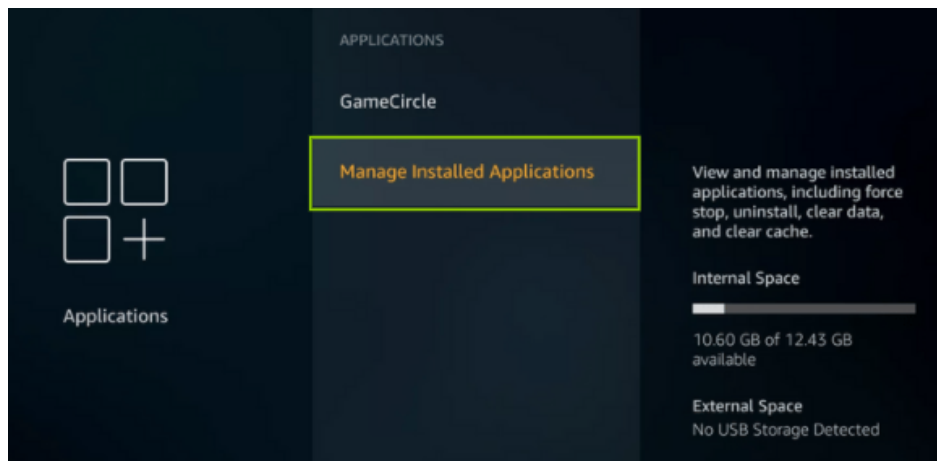

STEP 2

Select the **Applications**.

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CLEARING CACHE FOR THE LIFELOOP DISPLAY APP

STEP 3

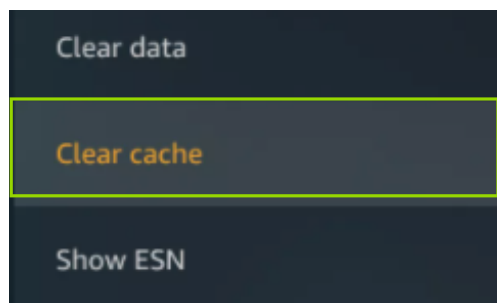Scroll down to **"Manage Installed Applications".**

STEP 4

Find the **LifeLoop** app icon and select.

STEP 5

Go down to **"Clear cache"** to delete all of the temporary files.

REFRESHING YOUR LIFELOOP DISPLAY

UPDATING YOUR LIFELOOP DISPLAY APP

STEP 1

Open your Fire TV interface and go to the home menu, find the "Your Apps and Channels" Icon ▦ and select.

STEP 2

Find the LIFELOOP app icon and highlight, but do not hit enter or select.
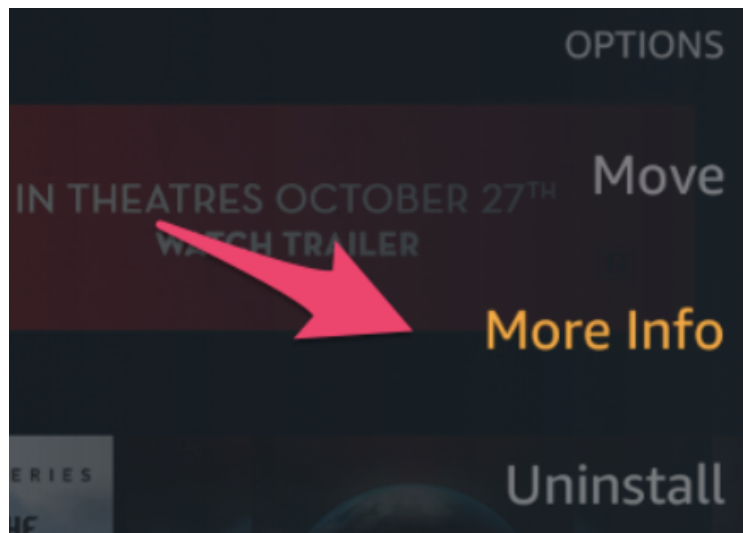
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STEP 3

OPENING THE APP SETTINGS

Once highlighted, press the triple line menu button on your remote ☰ . This brings up a small menu with a few options on the right side of the screen.

STEP 4

OPEN MORE INFO

Select "More Info".

STEP 5

INSTALLING THE UPDATE

If an update is available a new option will appear next to "Open". Clicking it will bring up a prompt to confirm downloading and installing the update. If no update is available you won't see any special notifications.

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