Accessibility Statement for Impactstory, Inc. (DBA OpenAlex) websites and products

In order to provide excellent service to all of our users, including those with disabilities, the OpenAlex websites, products, and services aim to provide an accessible experience for users of all abilities. OpenAlex has developed our websites and products with accessibility in mind. This Accessibility Statement applies to these tools and websites:

- unsub.org
- unpaywall.org
- ourresearch.org
- openalex.org
- Other websites and tools created and hosted by OpenAlex

Conformance status

Our improvements are guided by relevant portions of the Web Content Accessibility Guidelines 2.0, Level AA and other recommendations. We have included accessibility features such as: navigability without use of a keyboard, text alternatives for non-text content, and assigned language for web pages. OpenAlex websites are partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

If you have questions or concerns about the accessibility of our websites, tools, or services, please contact us by sending an email to team@openalex.org. Please provide specific details about the accessibility issue, including the web address that may have caused challenges.

Reasonable accommodations

Individuals who need a reasonable accommodation to access OpenAlex's products and services can make a request via email to team@openalex.org. Be sure to include contact information such as an email address or telephone number where you can be reached. Depending on the request, OpenAlex may need sufficient notice to provide a reasonable accommodation.

Third-party websites

OpenAlex's websites contain links to websites hosted by third parties. OpenAlex does not make claims regarding the accessibility of third-party websites and is not able to make accommodations on such websites.

Feedback

We are always working to ensure that our websites, products, and services are accessible to users of all abilities. If you have a suggestion or question about accessibility of services at OpenAlex, please contact us at team@openalex.org.