**Information for emergency service**

Serious incidents include: Missing child, anaphylactic shock, fatality, serious or multiple fractures, drowning, heart attack other serious injury, fire, terrorist attack

* Isle of Wight Steam Railway, Havenstreet, Ryde PO33 4DS 01983 882204
* What3words: adopting.flushed.worms
* IW Steam Railway Duty manager: **Chris Tagart on Saturday Steve Backhouse Saturday evening** **Nick Boycott on Sunday**
* Somewhen emergencies co ordinator Neil Oliver 07969 258366

**Key contacts**: Emergency services 999 or 112 Neil 07969 258366

Holly Medland 07791 584 853 Tony (Monty) Hirst 07771 330 372

Sue Bailey 07837 601 315 Sue Clark 07720 979 251

**Key things to remember**

**If there’s an incident then please inform one of the uniformed railway staff as a priority**. They can then direct their first aiders, and they also have their own procedures for bringing ambulances onto site (for example they’ll deliberately hold trains where they are, in order to keep the crossing clear).

During the day, there is a **Duty Manager** who is in charge of railway safety, and the general safe running of the site. These are **Chris Tagart on Saturday** and **Nick Boycott on Sunday** – in each case alert a uniformed member of the railway staff who will alert the duty manager by radio**. Steve Backhouse** will be the Duty Manager **on the Saturday evening**.

**First Aiders** – a number of the uniformed railway staff are first aid trained. Steve Backhouse will be on site all day on Saturday and act as the lead first aider.

Ensure emergency services have clear access.

Keep a log of all people contacted/involved in the management of the incident and the timing of actions taken in relation to the incident

Retain all equipment involved in an unaltered condition

As soon as possible write an accurate account of the incident, include photograph where appropriate

Do not make statements to the media or allow anyone else to make statements where at all possible.

Keep media away from parents/children involved with the incident.

**Site of defibrillator:** Is in the old telephone box in the station yard – no code needed.

**Drinking Water:**Either from the café or T-Junction kiosk during the day, or behind the bar when it is open (Sat afternoon and evening)