



Ousman B Jaguraga

📍 Coventry, UK

IT Support Technician @Amazon UK

ousjaguraga ∞

ousjaguraga 🔄

I'm an indispensable asset for any team. I am passionate about tech, I love to automate tasks.

Skills: Javascript Python React JS React native AWS Automation Data Analytics

Experience

- Amazon** Sep 2021 to Present
IT Support Technician UK
Having worked for Amazon IT as an equipment coordinator I was quickly promoted to an IT Support Technician. (Some people argue it's the fastest promotion they have seen). In this role I provide first as well as second line IT support to our customers.
I help my team resolve trouble tickets through an internal ticketing system.
- Amazon UK** Jul 2021 to Sep 2021
IT Equipment Coordinator UK
As an IT Equipment coordinator I helped my team deploy new IT assets as well as manage the inventory of IT stock.
- Niko Scooters** nikoscooters.com Mar 2019 to May 2021
Startup Engineer London
Niko Scooters aim to rent luxury E- Scooters to select customers,
This is a startup I have worked on, unfortunately due to finance issues and current regulations I have placed it on hold.
- Matti Maier Internet Solutions** mattimaier.de May 2017 to Feb 2018
Junior Python engineer Beutelsbach Germany
I worked as an intern then a junior Python developer, my task was mainly web scrapping and storing the result in a database.

Education

- Abeend Gymnasium** Apr 2017 to Feb 2018
English, Maths, physics, German
I graduated with a college entrance certificate to study a specific field in my case which was computer science
- Nasir Ahmadiyya High School** Oct 2005 to Aug 2008
- Matti Maier Software developer training**
Computer science


Projects

Auto Visa Maker with Python

Provide the customer data in JSON and the Python script makes the visa, SIMPLE !

Python, Selenium, PdfToText

calcplus.jaguraga.com

 www.jaguraga.com  github.com/ousjaguraga/calcplus.jaguraga.com

This is a simple react native and expo app I build for my brother for his business.

JavaScript

Sooninke language iPhone keyboard


An iOS keyboard for iPhone and iPad in the Soninke language

Swift

Certificates

AWS Certified Cloud Practitioner

AWS May 2022

 www.credly.com/badges/87dcbc63-53e5-48e4-8276-50264023d181/public_url

I have worked with AWS services for bout 2 years now.


I have created a complete solution with AWS SNS, SQS, Dynamo DB and EC2 to track and control my electric scooter.

I did this certification to validate my AWS skills.

I am now learning for the DevOps certification.

Google IT Automation with Python

Google | Coursera Mar 2022

 www.coursera.org/account/accomplishments/specialization/certificate/K9GQ35VR2QMW

Troubleshooting and Debugging Techniques

Introduction to Git and GitHub

Automating Real-World Tasks with Python

Using Python to Interact with the Operating System

Configuration Management and the Cloud

Crash Course on Python.

Google Data Analytics Professional Certificate

Google Mar 2022

 www.credly.com/badges/224c90dd-f6c5-4754-b6ed-a5c499726a8d/public_url

Google IT Support Certificate

Google Sep 2021

 www.coursera.org/account/accomplishments/specialization/C8LH4EJMFXXC

This certificate covers various topics of IT support from customer service to cyber security.

Volunteer

 **Help with Visa and Eu settlement scheme applications for Eu citizens their Family members**
consultant

Languages

English Fluent

German B1

French A2

Spanish A1

Interests

- Computers
- helping people
- reading
- movies
- learning new stuff
- Tony stark :)
- Walking
- Football (soccer)