

# Exchanges Policy - Version 7

## 1. Purpose

This document outlines the policy for exchanges handled by our organization.

## 2. Policy Summary

We aim to ensure all exchanges are processed efficiently. Contact [support@company.com](mailto:support@company.com) for issues or clarifications.

## 3. Exchange Criteria

All exchanges require proof of original purchase.  
This ensures eligibility for all exchange requests.

## 4. Exchange Criteria

Exchanges for limited-edition items are not allowed.  
Limited items are non-returnable due to rarity.

## 5. Exchange Process

Exchanges can be requested via live chat support.  
Chat provides real-time assistance for exchanges.

## 6. Exchange Terms

Bulk exchanges require a 48-hour processing time.  
Processing ensures accurate handling of multiple items.

Exchanges are free if the item is out of stock.  
Free exchanges compensate for unavailability.

## 7. Summary

Condition Type	Details	Explanation
Exchanges	All exchanges require proof of original purchase.	This ensures eligibility for all exchange requests.
Exchanges	Exchanges for limited-edition items are not allowed.	Limited items are non-returnable due to rarity.
Exchanges	Exchanges can be requested via live chat support.	Chat provides real-time assistance for exchanges.

Condition Type	Details	Explanation
Exchanges	Bulk exchanges require a 48-hour processing time.	Processing ensures accurate handling of multiple items.
Exchanges	Exchanges are free if the item is out of stock.	Free exchanges compensate for unavailability.

8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).