

Refunds Policy - Version 3

1. Purpose

This document outlines the policy for refunds handled by our organization.

2. Policy Summary

We aim to ensure all refunds are processed efficiently. Contact support@company.com for issues or clarifications.

3. Refund Eligibility

Refunds are processed within 7 days for eligible products.
Eligibility is determined by product condition and purchase date.

4. Refund Eligibility

Items must be unused and in saleable condition for a refund.
Saleable condition means no signs of use or damage.

5. Return Requirements

Refunds for incorrect orders are issued after return verification.
Verification ensures the correct item is returned.

6. Refund Procedures

Credit card refunds are credited within 3 business days.
Refunds are processed to the original payment method swiftly.

No refunds for promotional items or special orders.
Promotional items are final sale due to discounted pricing.

7. Summary

Condition Type	Details	Explanation
Refunds	Refunds are processed within 7 days for eligible products.	Eligibility is determined by product condition and purchase date.
Refunds	Items must be unused and in saleable condition for a refund.	Saleable condition means no signs of use or damage.
Refunds	Refunds for incorrect orders are issued after return verification.	Verification ensures the correct item is returned.

Condition Type	Details	Explanation
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Refunds	No refunds for promotional items or special orders.	Promotional items are final sale due to discounted pricing.

8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).