

Refunds Policy - Version 6

1. Purpose

This document outlines the policy for refunds handled by our organization.

2. Policy Summary

We aim to ensure all refunds are processed efficiently. Contact support@company.com for issues or clarifications.

3. Refund Eligibility

All refunds require a valid receipt or order number.
This ensures eligibility for all refund processing.

4. Refund Eligibility

Refunds for custom orders are not permitted.
Custom items are made to order and non-returnable.

5. Return Requirements

Refunds are available in store credit for first-time returns.
Credit can be used for future purchases.

6. Refund Procedures

Refunds for recalled items are processed within 1 day.
Recall refunds prioritize customer safety.

Refunds are denied if packaging is missing labels.
Labels are required for return identification.

7. Summary

Condition Type	Details	Explanation
Refunds	All refunds require a valid receipt or order number.	This ensures eligibility for all refund processing.
Refunds	Refunds for custom orders are not permitted.	Custom items are made to order and non-returnable.
Refunds	Refunds are available in store credit for first-time returns.	Credit can be used for future purchases.

Condition Type	Details	Explanation
Refunds	Refunds for recalled items are processed within 1 day.	Recall refunds prioritize customer safety.
Refunds	Refunds are denied if packaging is missing labels.	Labels are required for return identification.

8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).