# **Refunds Policy - Version 4**

#### 1. Purpose

This document outlines the policy for refunds handled by our organization.

### 2. Policy Summary

We aim to ensure all refunds are processed efficiently. Contact support@company.com for issues or clarifications.

#### 3. Refund Eligibility

All refunds require a valid receipt or order number.

This ensures eligibility for all refund processing.

#### 4. Refund Eligibility

Refunds for perishable goods are limited to 3 days.

Perishable items must be returned quickly due to spoilage risks.

#### 5. Return Requirements

Partial refunds are available for partially used items.

A prorated refund is calculated based on usage.

#### 6. Refund Procedures

Refunds can be requested via our mobile app.

The app provides a streamlined refund submission process.

No refunds are issued for items lost in transit.

Lost items are covered under shipping insurance instead.

#### 7. Summary

Condition Ty	peDetails	Explanation
Refunds	All refunds require a valid receipt or order number.	This ensures eligibility for all refund processing.
Refunds	Refunds for perishable goods are limited to 3 days.	Perishable items must be returned quickly due to spoilage risks.
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Condition	TypeDetails	Explanation
Refunds	Refunds can be requested via our mobile app.	The app provides a streamlined refund submission process.
Refunds	No refunds are issued for items lost in transit.	Lost items are covered under shipping insurance instead.

## 8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).