

# Refunds Policy - Version 6

## 1. Purpose

This document outlines the policy for refunds handled by our organization.

## 2. Policy Summary

We aim to ensure all refunds are processed efficiently. Contact [support@company.com](mailto:support@company.com) for issues or clarifications.

## 3. Refund Eligibility

All refunds require a valid receipt or order number.  
This ensures eligibility for all refund processing.

## 4. Refund Eligibility

Refunds for custom orders are not permitted.  
Custom items are made to order and non-returnable.

## 5. Return Requirements

Refunds are available in store credit for first-time returns.  
Credit can be used for future purchases.

## 6. Refund Procedures

Refunds for recalled items are processed within 1 day.  
Recall refunds prioritize customer safety.

Refunds are denied if packaging is missing labels.  
Labels are required for return identification.

## 7. Summary

Condition Type	Details	Explanation
Refunds	All refunds require a valid receipt or order number.	This ensures eligibility for all refund processing.
Refunds	Refunds for custom orders are not permitted.	Custom items are made to order and non-returnable.
Refunds	Refunds are available in store credit for first-time returns.	Credit can be used for future purchases.

Condition Type	Details	Explanation
Refunds	Refunds for recalled items are processed within 1 day.	Recall refunds prioritize customer safety.
Refunds	Refunds are denied if packaging is missing labels.	Labels are required for return identification.

## 8. Contact

For queries, email [support@company.com](mailto:support@company.com) or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).