Exchanges Policy - Version 6

## 1. Purpose

This document outlines the policy for exchanges handled by our organization.

## 2. Policy Summary

We aim to ensure all exchanges are processed efficiently. Contact support@company.com for issues or clarifications.

## 3. Exchange Criteria

All exchanges require proof of original purchase.

This ensures eligibility for all exchange requests.

## 4. Exchange Criteria

Exchanges for discontinued items are limited to stock.

Availability depends on remaining inventory.

## 5. Exchange Process

Express exchanges are available for a 10% fee.

Fee covers faster processing and shipping.

## 6. Exchange Terms

Exchanged items must be inspected within 24 hours.

Inspection verifies condition before restocking.

No exchanges for items damaged by customer misuse.

Misuse voids exchange eligibility.

## 7. Summary

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| Condition Type | Details | Explanation |
| Exchanges | All exchanges require proof of original purchase. | This ensures eligibility for all exchange requests. |
| Exchanges | Exchanges for discontinued items are limited to stock. | Availability depends on remaining inventory. |
| Exchanges | Express exchanges are available for a 10% fee. | Fee covers faster processing and shipping. |
| Exchanges | Exchanged items must be inspected within 24 hours. | Inspection verifies condition before restocking. |
| Exchanges | No exchanges for items damaged by customer misuse. | Misuse voids exchange eligibility. |

## 8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).