Exchanges Policy - Version 7

## 1. Purpose

This document outlines the policy for exchanges handled by our organization.

## 2. Policy Summary

We aim to ensure all exchanges are processed efficiently. Contact support@company.com for issues or clarifications.

## 3. Exchange Criteria

All exchanges require proof of original purchase.

This ensures eligibility for all exchange requests.

## 4. Exchange Criteria

Exchanges for limited-edition items are not allowed.

Limited items are non-returnable due to rarity.

## 5. Exchange Process

Exchanges can be requested via live chat support.

Chat provides real-time assistance for exchanges.

## 6. Exchange Terms

Bulk exchanges require a 48-hour processing time.

Processing ensures accurate handling of multiple items.

Exchanges are free if the item is out of stock.

Free exchanges compensate for unavailability.

## 7. Summary

|  |  |  |
| --- | --- | --- |
| Condition Type | Details | Explanation |
| Exchanges | All exchanges require proof of original purchase. | This ensures eligibility for all exchange requests. |
| Exchanges | Exchanges for limited-edition items are not allowed. | Limited items are non-returnable due to rarity. |
| Exchanges | Exchanges can be requested via live chat support. | Chat provides real-time assistance for exchanges. |
| Exchanges | Bulk exchanges require a 48-hour processing time. | Processing ensures accurate handling of multiple items. |
| Exchanges | Exchanges are free if the item is out of stock. | Free exchanges compensate for unavailability. |

## 8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).