Refunds Policy - Version 4

## 1. Purpose

This document outlines the policy for refunds handled by our organization.

## 2. Policy Summary

We aim to ensure all refunds are processed efficiently. Contact support@company.com for issues or clarifications.

## 3. Refund Eligibility

All refunds require a valid receipt or order number.

This ensures eligibility for all refund processing.

## 4. Refund Eligibility

Refunds for perishable goods are limited to 3 days.

Perishable items must be returned quickly due to spoilage risks.

## 5. Return Requirements

Partial refunds are available for partially used items.

A prorated refund is calculated based on usage.

## 6. Refund Procedures

Refunds can be requested via our mobile app.

The app provides a streamlined refund submission process.

No refunds are issued for items lost in transit.

Lost items are covered under shipping insurance instead.

## 7. Summary

|  |  |  |
| --- | --- | --- |
| Condition Type | Details | Explanation |
| Refunds | All refunds require a valid receipt or order number. | This ensures eligibility for all refund processing. |
| Refunds | Refunds for perishable goods are limited to 3 days. | Perishable items must be returned quickly due to spoilage risks. |
| Refunds | Partial refunds are available for partially used items. | A prorated refund is calculated based on usage. |
| Refunds | Refunds can be requested via our mobile app. | The app provides a streamlined refund submission process. |
| Refunds | No refunds are issued for items lost in transit. | Lost items are covered under shipping insurance instead. |

## 8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).